

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Richard)
Knapik,)
)
Complainant,)
)
v.) Case No. 14-1770-EL-CSS
)
Ohio Edison Company,)
)
Respondent.)

ENTRY

The attorney examiner finds:

- (1) On October 6, 2014, Richard Knapik (Complainant) filed a complaint against Ohio Edison Company (OEC). Mr. Knapik alleges that his June electricity bill was exceedingly high and did not correspond with his household's usage. He states that he paid his bill in order to maintain service, but believes he was overcharged by \$100.00 and is therefore requesting a credit or refund for that amount.
- (2) On November 4, 2014, OEC filed its answer to the complaint. OEC notes that the company reversed the charge issued for usage between April 16, 2014 and May 15, 2014, after receiving a call regarding Mr. Knapik's account on May 23, 2014. The company states it billed Mr. Knapik based on the account's average use for that time period from the year prior. According to the company, it did an actual reading on June 13, 2014, which demonstrated that the reading from May 15, 2014 was actually correct. OEC then subsequently charged Mr. Knapik for the actual usage. On June 22, 2014, the company asserts that it removed and tested Mr. Knapik's meter, and found that it had an average accuracy of 100.13 percent. Because the meter was found to be working properly, OEC believes its billing was accurate.
- (3) On November 21, 2014, the attorney examiner issued an Entry scheduling a settlement conference in this case to explore the parties' willingness to negotiate a resolution of the complaint in

lieu of an evidentiary hearing. The settlement conference was scheduled for December 17, 2014, at 10:00 a.m., at the offices of the Commission.

- (4) On December 9, 2014, the Complainant contacted the offices of the Commission and indicated to the presiding attorney examiner that he would not be attending the settlement conference scheduled for December 17, 2014.
- (5) The attorney examiner finds that the Complainant should file a notice in this case indicating whether he wishes to proceed with this case and setting forth several possible dates the week of January 26, 2015, that he will be available to attend a settlement conference in Columbus, Ohio during regular business hours. If the Complainant does not file such notice and information in this case by January 15, 2015, the attorney examiner will recommend that the complaint be dismissed.

It is, therefore,

ORDERED, That the Complainant file a notice and several possible dates for a settlement conference in this case by January 15, 2015, in accordance with Finding (5). It is, further,

ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/Nicholas Walstra

By: Nicholas Walstra
Attorney Examiner

jrj/vrm

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in

Case No(s). 14-1770-EL-CSS

Summary: Attorney Examiner Entry ordering that the complainant file a notice and several possible dates for a settlement conference by January 15, 2015; electronically filed by Vesta R Miller on behalf of Nicholas Walstra, Attorney Examiner, Public Utilities Commission of Ohio