

Judith A. Riley, J.D.

12316 Hidden Forest Blvd. Oklahoma City, Ok 73142

December 3, 2014

Via electronic filing

Public Utilities Commission of Ohio Docketing Division 180 East Broad Street Columbus, OH 43215-3793 (614) 466-4095

RE: <u>Case No.14-1854-TP-ACE</u>

Application of Vision Concept Technology, LLC dba Vision CTS, LLC as a Non-BLES Competitive Local Exchange Carrier

Dear Commission:

With this filing we submit a revised sample invoice and a revised sample disconnection notice on behalf of Vision Concept Technology, LLC dba Vision CTS, LLC's. These have been revised to contain required language.

If you have any questions or require additional information, please contact me at (405) 755-8177 extension 103, or by email at mdean@telecompliance.net.

Respectfully,

/s/ Matt W. Dean

Matt W. Dean Regulatory Agent

Enclosures



690 Kintner Parkway North Sunbury, OH 43074

FEIN 46-1559675

Invoice

Invoice Number: 03067

Invoice Date: 12/1/2014

Due Date: 12/1/2014

Service Date: 12/1/2014

Contract Number:

Bill To: Site:

ABC Company

Description of Service	Quantity	Rate	Amount
District Annual Control of Contro			

Please make checks payable to Vision CTS, LLC

TOTAL \$0.00

A Late Fee of 1.5% (18% per annum) or Min. \$15.00 will be charged for payments not received by Due Date.

To avoid interruption of service, accounts must be paid before the 15th of the service month; a Service Charge plus payment of all past due amounts will be required to reconnect service.

For bill questions or complaints call VisionCTS. If your complaint is not resolved after you have called VisionCTS or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 am to 5:00 pm weekdays, or at www.puco.ohio.gov.

PHONE 877.596.2534 FAX 740.965.8522 E-MAIL

WEB SITE www.vision-tech.net

accounts@visioncts.com



Customer Address City, State Zip

Please be advised that your account has been scheduled for disconnect due to past due account status.

Disconnect Date: December 15, 2014

Approximate Time: no later than 5:00 PM EST

Past Due Amount: \$1,318.38 - Reference INV02775 dated 09/01/2014

If payment has already been made, we thank you. Please provide VCTS Accounting Department <u>accounts@visioncts.com</u> or 740-965-8521 x2000 with payment details.

Payment of all past due amounts plus a reconnection fee of \$250.00 will be required to reinstate service. Please note that this process may take up to 24 hours to complete.

To avoid disruption of service, payment can be made via Overnight Delivery using any carrier that provides a tracking number and furnishing that information to VCTS Accounting Department.

Thank you.

VCTS Service Department service@visioncts.com
740-965-8521 Option 3

"If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called VisionCTS or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov."

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 14-1854-TP-ACE

Summary: Exhibit Sample Invoice and disconnection notice with required language added electronically filed by Matt Dean on behalf of Vision Concept Technology, LLC