

SERVICE CONNECTION ASSISTANCE (SCA) ANNUAL REPORTING FORM

Class of Service	Number of Program Participants - End of Period [A]	Number of New Program Participants - During Period [B]	Number of Participants By Qualifying Program					Percentage Penetration of Optional Features				Participants Disconnected for Non-Payment [L]
			HEAP [C]	E-HEAP [D]	OECF [E]	SSI [F]	Medicaid [G]	Other [H]	Wire Care [I]	Non-Pub [J]	Custom Calling [K]	
Flat	23029	2799	2782	226	93	3952	14734	1242	89.3	51.5	65.9	5348
Message	1134	149	203	11	18	217	584	101	73.4	33.8	25.4	218
Measured	1602	82	271	11	9	299	895	117	81.5	37.3	27.1	440
TOTAL	25765	3030	3256	248	120	4468	16213	1460	88.1	49.8	61.7	6006

Class of Service	Average Monthly Local Bill [M]	Average Monthly Toll Bill (Carrier) [N]	Average Service Connection Charge Waived [O]	Average of Waived Deposit [P]	Amount of Monthly Subscriber Line Charge [Q]	Number of Months for SCL Waiver [R]
Flat	\$ 36.53	\$ 50.75	\$ 36.50	\$ 45.00	\$ 3.50	18 mo.
Message	\$ 33.18	\$ 51.49	\$ 36.50	\$ 45.00	\$ 3.50	18 mo.
Measured	\$ 26.47	\$ 49.19	\$ 36.50	\$ 45.00	\$ 3.50	18 mo.
TOTAL	\$ 30.06	\$ 50.48	\$ 36.50	\$ 45.00	\$ 3.50	18 mo.

The Ohio Bell Telephone Co.
Telephone Company

45 Erieview Plaza - Rm. 1275
Street/P.O. Box

Cleveland, OH 44114
City, State, Zip Code

Joe Hope
Name of Person Completing Form

Signature Date

"Other" indicates the number of Grandfathered TAP/LINK-UP customers prior to 8-1-91 that continue to receive the waiver of the \$3.50 Subscriber Line Charge until their 18 months period is over.

Edgemont
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