

FILE

SIRS,

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This is DANIEL George. I have had an ongoing CASE WITH AEP. CASE # 14-305-EL-CSS

The REASON FOR this LETTER IS I AM NOT content with the RESULTS. I feel there has been an ERROR in its decision.

I UNDERSTAND the LAW REGARDING this CASE. NO LAW WAS broken by AEP. BUT how CAN this be? This IS NOT A good STANDARD to treat a paying customer in this MANNER. One would think a company should have an obligation in this day and age to compensate a loyal customer. Remember I have discarded every piece of junk mail begging me to switch providers. I did this because of a sense of security with AEP. A reputable company wouldn't want this security to dwindle would they?

Our lives are solidly based on trust are they not? We can't sit back and let this trust fade!

I will be honest. We as a family lost A lot in February 2014. We can't afford to not be reimbursed! I will continue to seek help

OVER →

From you. It is for the better of our
household.

Thank You
Daniel George
November 11 2014