

FILE

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North American  
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11-5566-EL-CRS

12-1134-GA-CRS

**VIA FIRST CLASS MAIL**

November 7, 2014

Public Utilities Commission of Ohio  
Attn: Commission Secretary  
180 East Broad Street  
Columbus, OH 43215

PUCO

2014 NOV 10 AM 8:45

RECEIVED-DOCKETING DIV

RE: North American Power and Gas, LLC - Contact Information Update  
Certificate No.: Electric: 11-410E (2) and Gas: 12-249G (2)

Dear Commission Secretary,

This correspondence is to notify the Commission that North American Power and Gas, LLC is updating certain sections of its natural gas and electric supplier license application, specifically item A-6 relating to the primary point of contact for the investigation of customer complaints. The current contact Chad Klein should be removed and replaced with:

Stephan Alexis  
Compliance Analyst  
North American Power and Gas, LLC  
20 Glover Avenue  
Norwalk, CT 06851  
P: 203-663-9772  
E: [complaints@napower.com](mailto:complaints@napower.com)  
F: 203.663.9762

**With Copy to:**

Keenia Joseph.  
Director, Regulatory Affairs  
North American Power and Gas, LLC  
20 Glover Avenue  
Norwalk, CT 06851  
P: 203.663.9757  
E: [kjoseph@napower.com](mailto:kjoseph@napower.com)  
F: 203.663.9762

Please do not hesitate to contact me if you have any questions. Thank you.

Respectfully Submitted,

Keenia Joseph  
Director, Regulatory Affairs

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Technician K Date Processed NOV 10 2014



*The Public Utilities Commission of Ohio*

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Date Received	Case Number	Version
	EL-CRS	August 2004

## **CERTIFICATION APPLICATION FOR RETAIL GENERATION PROVIDERS AND POWER MARKETERS**

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-13 Company History). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division; 180 East Broad Street, Columbus, Ohio 43215-3793.

**This PDF form is designed so that you may input information directly onto the form.  
You may also download the form, by saving it to your local disk, for later use.**

### **A. APPLICANT INFORMATION**

#### **A-1 Applicant intends to be certified as: (check all that apply)**

- |   |                                       |
|---|---------------------------------------|
| <input type="checkbox"/> Retail Generation Provider | <input type="checkbox"/> Power Broker |
| <input type="checkbox"/> Power Marketer             | <input type="checkbox"/> Aggregator   |

#### **A-2 Applicant's legal name, address, telephone number and web site address**

Legal Name North American Power and Gas, LLC  
Address \_\_\_\_\_  
Telephone # \_\_\_\_\_ Web site address (if any) \_\_\_\_\_

#### **A-3 List name, address, telephone number and web site address under which Applicant will do business in Ohio**

Legal Name \_\_\_\_\_  
Address \_\_\_\_\_  
Telephone # \_\_\_\_\_ Web site address (if any) \_\_\_\_\_

#### **A-4 List all names under which the applicant does business in North America**

_____	_____
_____	_____
_____	_____

**A-5 Contact person for regulatory or emergency matters**

Name \_\_\_\_\_  
Title \_\_\_\_\_  
Business address \_\_\_\_\_  
Telephone # \_\_\_\_\_ Fax # \_\_\_\_\_  
E-mail address (if any) \_\_\_\_\_

**A-6 Contact person for Commission Staff use in investigating customer complaints**

Name Stephan Alexis  
Title Compliance Analyst  
Business address 20 Glover Avenue 3rd Floor  
Telephone # (203) 663-9772 Fax # (203) 663-9762  
E-mail address (if any) complaints@napower.com

**A-7 Applicant's address and toll-free number for customer service and complaints**

Customer Service address \_\_\_\_\_  
Toll-free Telephone # \_\_\_\_\_ Fax # \_\_\_\_\_  
E-mail address (if any) \_\_\_\_\_

**A-8 Applicant's federal employer identification number # \_\_\_\_\_**

**A-9 Applicant's form of ownership (check one)**

- |  |  |
|--|--|
| <input type="checkbox"/> Sole Proprietorship                 | <input type="checkbox"/> Partnership                     |
| <input type="checkbox"/> Limited Liability Partnership (LLP) | <input type="checkbox"/> Limited Liability Company (LLC) |
| <input type="checkbox"/> Corporation                         | <input type="checkbox"/> Other _____                     |

**A-10 (Check all that apply) Identify each electric distribution utility certified territory in which the applicant intends to provide service, including identification of each customer class that the applicant intends to serve, for example, residential, small commercial, mercantile commercial, and industrial. (A mercantile customer, as defined in (A) (19) of Section 4928.01 of the Revised Code, is a commercial customer who consumes more than 700,000 kWh/year or is part of a national account in one or more states).**

- |  |                                      |                                     |                                     |                                     |
|--|--------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> <b>First Energy</b>             |                                      |                                     |                                     |                                     |
| <input type="checkbox"/> Ohio Edison                     | <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |
| <input type="checkbox"/> Toledo Edison                   | <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |
| <input type="checkbox"/> Cleveland Electric Illuminating | <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |
| <input type="checkbox"/> Duke Energy                     | <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |
| <input type="checkbox"/> Monongahela Power               | <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |
| <input type="checkbox"/> American Electric Power         |                                      |                                     |                                     |                                     |
| <input type="checkbox"/> Ohio Power                      | <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |



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Date Received	Case Number	Certification Number
	- GA-CRS	

## CERTIFICATION APPLICATION COMPETITIVE RETAIL NATURAL GAS SUPPLIERS

Please **type or print** all required information. Identify all attachments with an exhibit label and title (*Example: Exhibit A-16 - Company History*). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

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### SECTION A - APPLICANT INFORMATION AND SERVICES

**A-1 Applicant intends to be certified as: (check all that apply)**

☐ Retail Natural Gas Aggregator    ☐ Retail Natural Gas Broker    ☒ Retail Natural Gas Marketer

**A-2 Applicant information:**

Legal Name      North American Power and Gas, LLC

Address

Telephone No.

Web site Address

**A-3 Applicant information under which applicant will do business in Ohio:**

Name

Address

Web site Address

Telephone No.

**A-4 List all names under which the applicant does business in North America:**

**A-5 Contact person for regulatory or emergency matters:**

Name

Title

Business Address

Telephone No.

Fax No.

Email Address

**A-6 Contact person for Commission Staff use in investigating customer complaints:**

Name       Stephan Alexis

Title       Compliance Analysis

Business address   20 Glover Avenue 3rd Floor

Telephone No. 203-663-9772

Fax No. 203.663.9762

Email Address   complaints@napower.com

**A-7 Applicant's address and toll-free number for customer service and complaints**

Customer service address

Toll-Free Telephone No.

Fax No.

Email Address

**A-8 Provide "Proof of an Ohio Office and Employee," in accordance with Section 4929.22 of the Ohio Revised Code, by listing name, Ohio office address, telephone number, and Web site address of the designated Ohio Employee**

Name

Title

Business address

Telephone No.

Fax No.

Email Address

**A-9 Applicant's federal employer identification number**

**A-10 Applicant's form of ownership: (Check one)**

☐

Sole Proprietorship

☐

Partnership

☐

Limited Liability Partnership (LLP)

☐

Limited Liability Company (LLC)

☐

Corporation

☐

Other

**A-11 (Check all that apply) Identify each natural gas company service area in which the applicant is currently providing service or intends to provide service, including identification of each customer class that the applicant is currently serving or intends to serve, for example: *residential, small commercial, and/or large commercial/industrial (mercantile) customers*. (A mercantile customer, as defined in Section 4929.01(L)(1) of the Ohio Revised Code, means a customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within the state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside of this state. In accordance with Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within this state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside this state that has filed the necessary declaration with the Public Utilities Commission.)**