

COLUMBUS I CLEVELAND CINCINNATI-DAYTON MARIETTA

BRICKER & ECKLER LLP

100 South Third Street Columbus, OH 43215-4291 MAIN: 614.227.2300 FAX: 614.227.2390

www.bricker.com

Sally W. Bloomfield 614.227.2368 sbloomfield@bricker.com October 3, 2014

Via Electronic Filing

Ms. Barcy McNeal Public Utilities Commission of Ohio Administration/Docketing 180 East Broad Street, 11th Floor Columbus, OH 43215-3793

Re: Vectren Energy Delivery of Ohio, Inc. Case No. 13-1651-GA-BTX

Dear Ms. McNeal:

Condition No. 12 in the Certificate, Opinion, and Order issued on March 17, 2014 in the above referenced case required that the Applicant, Vectren Energy Delivery of Ohio, Inc. ("Vectren") file a complaint resolution plan which it filed on March 20, 2014.

Pursuant to the paragraph 2 of the Complaint Resolution Plan, Applicant reports the following **quarterly summary** of complaints and resolutions:

There was a single complaint from IRG, concerning lease property from the airport received on August 21 and August 22, 2014. Representatives of the company met on site on August 29, 2014 and resolved the complaint. As a result, the company has been communicating directly with IRG as well as with Dayton airport representatives.

If you have any questions please call at the number listed above.

Sincerely,

Sally W. Bloomfield

Sally W Brompile

cc: Ed Steele

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

10/3/2014 2:07:52 PM

in

Case No(s). 13-1651-GA-BTX

Summary: Correspondence of Vectren Energy Delivery of Ohio, Inc. electronically filed by Teresa Orahood on behalf of Sally Bloomfield