

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Marilyn Rhodes,)	
)	
Complainant,)	
)	
v.)	Case No. 14-834-GA-CSS
)	
Duke Energy Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On May 6, 2014, Marilyn Rhodes (Complainant) filed a complaint against Duke Energy Ohio, Inc. (Duke), consisting of 49 pages of miscellaneous Duke bills, cancelled checks, credit reports, and a health care coverage statement. The Complainant appears, in part, to allege that Duke transferred a balance of \$791.26 for service at her ex-husband's residence to her account and that she is not responsible for this charge. The Complainant also asserts that there have been instances involving fraud and her credit history and mail diversion that impact this complaint. The Complainant also requests assistance from the Commission to prevent disconnection of her service during the pendency of the complaint. On May 12, 2014, the Complainant filed an additional 39 pages of bills from Duke.
- (2) On May 23, 2014, Duke filed an answer and a motion to dismiss the complaint. Duke states it conducted an investigation and concluded that it has no record of any improper balance transfers onto the Complainant's account.
- (3) By Entry issued July 8, 2014, the attorney examiner determined that, based on the pleadings, the only amount in dispute is a total of \$1,001.26, which is based on the initial

disputed amount of \$791.26 identified in the complaint and the subsequent disputed amount of \$210.00 identified in the two pages attached to Duke's June 26, 2014 motion to dismiss, and that the undisputed amount is \$2,061.94, which is the difference between the total amount identified by Duke of \$3,063.20 and the identified disputed amount of \$1,001.26. The July 8, 2014 Entry also scheduled a settlement conference on August 19, 2014, with regard to the identified disputed amount of \$1,001.26. By Entry issued August 5, 2014, the settlement conference was continued to September 9, 2014.

- (4) On September 8, 2014, the Complainant requested that the settlement conference be continued to September 19, 2014, and indicated that Duke did not object to the continuance. The attorney examiner finds that the request is reasonable. Accordingly, the settlement conference should be continued to and held on September 19, 2014, at 10:00 a.m., in Conference Room 1246, in the offices of the Commission, 12th Floor, 180 East Broad Street, Columbus, Ohio 43215.

It is, therefore,

ORDERED, That the settlement conference be continued to and held on September 19, 2014, at 10:00 a.m., in Conference Room 1246 in the offices of the Commission, 12th Floor, 180 East Broad Street, Columbus, Ohio 43215. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/ Scott E. Farkas

By: Scott E. Farkas
Attorney Examiner

JEJ/dah

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in

Case No(s). 14-0834-GA-CSS

Summary: Attorney Examiner Entry that the settlement conference be continued to and held on September 19, 2014, at 10:00 a.m.; electronically filed by Debra Hight on behalf of Scott E. Farkas, Attorney Examiner.