

NC
FILE

Ohio

Public Utilities Commission

14-1550-EL-CSS

Case Number

RECEIVED-DOCKETING DIV
Public Utilities Commission of Ohio

2014 SEP -4 PM 12:31

Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form PUCO

JML PROPERTY MGMT-LLC

Customer Name (Please Print)

Owner name: Ernest &
KADINE PASQUOT

114 Ringgold Apt 4

Customer Address

Dayton, Oh 45403

City

State Zip

Against

43972971497

Account Number

Customer Service Address (if different from above)

Dayton Power & Light

Utility Company Name

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

JML assumed management of property Nov 2013 and began paying bills. Unit was vacant- bills normal and in line with other vacant bldg units. In January 2014, bill began to rise. Maintenance man began checking for problems. I called for a meter check and was told it was operating properly. In Feb 2014, the bill rose to \$235 still vacant. I asked again for meter check, was told it was fine. Escalating each month, I contacted my business atty. In April, the meter was changed. The bill dropped to \$4.39. It has remained normal and we have begun re-modeling.

Relief requested: Cancellation of old balance. Bill copies are attached.

Signature

Customer Telephone Number

Comment: This is a poor form for a business dispute

NAME/SERVICE USED AT

**ERNEST PASQUOT
APT 4
114 RINGOLD ST
DAYTON OH 45403**

**YOUR ACCOUNT
NUMBER
4397297149 7**

**PRESENT ENTIRE
BILL WHEN PAYING
IN PERSON**

**EMERGENCY SERVICE
(877) 40UTAGE
(877) 468-8243**

**ACCOUNT INFORMATION
(937) 331-3900**

NEXT METER READING DATE	THIS BILL MAILED	DUE DATE FOR PROMPT PAYMENT	LATE PAYMENT	PROMPT PAYMENT
DEC 16 2013	NOV 20 2013	DEC 10 2013	19.69	19.40

SERV	SERVICE PERIOD		DAYS	METER READINGS		USAGE	AMOUNT
	FROM	TO		PRESENT	PREVIOUS		
EL	OCT 18	NOV 18	31	90635	90593	42	10.12

*Op 1007
12/2*

YOUR ACCOUNT BALANCE LAST MONTH	9.14
LATE PAYMENT CHARGED	0.14
AMOUNT PAST DUE	9.28
TOTAL AMOUNT BILLED FOR THIS MONTH	10.12
YOUR TOTAL ACCOUNT BALANCE	19.40

Just

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$4.01, OR 9.5 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

DID WE MISS YOUR LAST PAYMENT? IF YOU PAID RECENTLY PLEASE DISREGARD.

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11202013-CD058-F15011-BILL-NONBAR

The Dayton Power and Light Company

ACCOUNT NUMBER

4397297149 7

AMOUNT PAID

[Empty box for amount paid]

LATE PAYMENT

9.28

AMOUNT DUE

PROMPT PAYMENT

9.14

MAKE CHECKS PAYABLE TO DAYTON POWER AND LIGHT

000007417 1 AV 0.360 P02 000040 LTR

ERNEST PASQUOT
C/O COMTECH REALTY
22 MCDANIEL ST
DAYTON OH 45405



DUE DATE FOR PROMPT PAYMENT

NOV 12 2013



PAGE 1 OF 2

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-PLEASE RETURN THIS PORTION WHEN MAILING PAYMENT SO ADDRESS SHOWS THROUGH WINDOW-

NAME/SERVICE USED AT

ERNEST PASQUOT
APT 4
114 RINGGOLD ST
DAYTON OH 45403

YOUR ACCOUNT NUMBER

4397297149 7

EMERGENCY SERVICE

(877) 40UTAGE
(877) 468-8243

PRESENT ENTIRE BILL WHEN PAYING IN PERSON

ACCOUNT INFORMATION

(937) 331-3900

NEXT METER READING DATE	THIS BILL MAILED	DUE DATE FOR PROMPT PAYMENT	LATE PAYMENT	PROMPT PAYMENT
NOV 18 2013	OCT 22 2013	NOV 12 2013	9.28	9.14

SERVICE PERIOD			METER READINGS		USAGE	AMOUNT
SERV	FROM	TO	DAYS	PRESENT	PREVIOUS	
EL	SEP 18	OCT 18	30	90593	90558	35 9.14

YOUR ACCOUNT BALANCE LAST MONTH	8.44
PAYMENT RECEIVED OCT 10	8.44CR
BALANCE FORWARD	0.00
TOTAL AMOUNT BILLED FOR THIS MONTH	9.14
YOUR TOTAL ACCOUNT BALANCE	9.14

THANK YOU FOR YOUR PREVIOUS PAYMENT

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$3.36, OR 9.6 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

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10222013-CD058-F15011-BILL-NONBAR

NAME/SERVICE USED AT
ERNEST PASQUOT
APT 4
114 RINGBOLD ST
DAYTON OH 45403

YOUR ACCOUNT NUMBER
4397297149 7

EMERGENCY SERVICE
(877) 4OUTAGE
(877) 468-8243

PRESENT ENTIRE BILL WHEN PAYING IN PERSON

ACCOUNT INFORMATION
(937) 331-3900

NEXT METER READING DATE	THIS BILL MAILED	DUE DATE FOR PROMPT PAYMENT	LATE PAYMENT	PROMPT PAYMENT
DEC 16 2013	NOV 20 2013	DEC 10 2013	19.69	19.40

SERV	SERVICE PERIOD		DAYS	METER READINGS		USAGE	AMOUNT
	FROM	TO		PRESENT	PREVIOUS		
EL	OCT 18	NOV 18	31	90635	90593	42	10.12

*OK 1007
12/2*

YOUR ACCOUNT BALANCE LAST MONTH	9.14
LATE PAYMENT CHARGED	0.14
AMOUNT PAST DUE	9.28
TOTAL AMOUNT BILLED FOR THIS MONTH	10.12
YOUR TOTAL ACCOUNT BALANCE	19.40

Jan

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$4.01, OR 9.5 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

DID WE MISS YOUR LAST PAYMENT? IF YOU PAID RECENTLY PLEASE DISREGARD.

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11202013-CD058-F15011-BILL-NONBAR

NAME/SERVICE USED AT

**ERNEST PASQUOT
APT 4
114 RINGGOLD ST
DAYTON OH 45403**

**YOUR ACCOUNT
NUMBER
4397297149 7**

**PRESENT ENTIRE
BILL WHEN PAYING
IN PERSON**

**EMERGENCY SERVICE
(877) 4OUTAGE
(877) 468-8243**

**ACCOUNT INFORMATION
(937) 331-3900**

NEXT METER READING DATE	THIS BILL MAILED	DUE DATE FOR PROMPT PAYMENT	LATE PAYMENT	PROMPT PAYMENT
JAN 20 2014	DEC 19 2013	JAN 09 2014	95.66	94.25

SERV	SERVICE PERIOD		DAYS	METER READINGS		USAGE	AMOUNT
	FROM	TO		PRESENT	PREVIOUS		
EL	NOV 18	DEC 16	28	91287	90635	652	94.25

YOUR ACCOUNT BALANCE LAST MONTH	19.40
PAYMENT RECEIVED DEC 16	19.40CR
BALANCE FORWARD	0.00
TOTAL AMOUNT BILLED FOR THIS MONTH	94.25
YOUR TOTAL ACCOUNT BALANCE	94.25

THANK YOU FOR YOUR PREVIOUS PAYMENT

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$61.18, OR 9.4 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

*OK 10/26
1/14/14*



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L

NAME SERVICE USED AT

**ERNEST PASQUOT
APT 4
114 RINGGOLD ST
DAYTON OH 45403**

**YOUR ACCOUNT
NUMBER
4397297149 7**

**PRESENT ENTIRE
BILL WHEN PAYING
IN PERSON**

**EMERGENCY SERVICE
(877) 40UTAGE
(877) 468-8243**

**ACCOUNT INFORMATION
(937) 331-3900**

NEXT METER READING DATE	THIS BILL MAILED	DUE DATE FOR PROMPT PAYMENT	LATE PAYMENT	PROMPT PAYMENT
FEB 18 2014	JAN 23 2014	FEB 12 2014	238.53	235.00

SERVICE PERIOD			METER READINGS		USAGE	AMOUNT	
SERV	FROM	TO	DAYS	PRESENT			PREVIOUS
EL	DEC 16	JAN 20	35	93436	91287	2,149	235.00

PAID
#1034

YOUR ACCOUNT BALANCE LAST MONTH	94.25
PAYMENT RECEIVED JAN 21	94.25CR
BALANCE FORWARD	0.00
TOTAL AMOUNT BILLED FOR THIS MONTH	235.00
YOUR TOTAL ACCOUNT BALANCE	235.00

THANK YOU FOR YOUR PREVIOUS PAYMENT

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$130.53, OR 6.1 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

TO REPORT OR GET MORE INFORMATION ABOUT A POWER OUTAGE, CALL 877-40UTAGE (877-468-8243) OR REPORT VIA WEB OR SMARTPHONE AT DPANDL.COM/REPORT. YOU'LL USE THE PHONE NUMBER ON YOUR ACCOUNT OR YOUR ACCOUNT NUMBER TO REPORT.





The Dayton Power and Light Company

ACCOUNT NUMBER

4397297149 7

AMOUNT PAID

[Empty box for amount paid]

AMOUNT DUE

LATE PAYMENT

PROMPT PAYMENT

628.71

619.42

MAKE CHECKS PAYABLE TO DAYTON POWER AND LIGHT

ERNEST PASQUOT
JML PROPERTY MANAGEMENT LLC
PO BOX 537
DAYTON OH 45405

DUE DATE FOR PROMPT PAYMENT

MAR 12 2014

BALANCE FORWARD
238.53

PAGE 1 OF 2

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-PLEASE RETURN THIS PORTION WHEN MAILING PAYMENT SO ADDRESS SHOWS THROUGH WINDOW-

NAME/SERVICE USED AT

ERNEST PASQUOT
APT 4
114 RINGGOLD ST
DAYTON OH 45403

YOUR ACCOUNT NUMBER

4397297149 7

EMERGENCY SERVICE

(877) 40UTAGE
(877) 468-8243

PRESENT ENTIRE BILL WHEN PAYING IN PERSON

ACCOUNT INFORMATION

(937) 331-3900

NEXT METER READING DATE	THIS BILL MAILED	DUE DATE FOR PROMPT PAYMENT	LATE PAYMENT	PROMPT PAYMENT
MAR 19 2014	FEB 20 2014	MAR 12 2014	628.71	619.42

SERV	SERVICE PERIOD		DAYS	METER READINGS		USAGE	AMOUNT
	FROM	TO		PRESENT	PREVIOUS		
EL	JAN 20	FEB 18	29	97020	93436	3,584	380.89

YOUR ACCOUNT BALANCE LAST MONTH	235.00
LATE PAYMENT CHARGED	3.53
AMOUNT PAST DUE	238.53
TOTAL AMOUNT BILLED FOR THIS MONTH	380.89
YOUR TOTAL ACCOUNT BALANCE	619.42

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$201.19, OR 5.6 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

DID WE MISS YOUR LAST PAYMENT? IF YOU PAID RECENTLY PLEASE DISREGARD.



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The Dayton Power and Light Company

ACCOUNT NUMBER

4397297149 7

AMOUNT PAID

[Empty box for amount paid]

LATE PAYMENT

486.31

AMOUNT DUE

PROMPT PAYMENT

479.12

MAKE CHECKS PAYABLE TO DAYTON POWER AND LIGHT

ERNEST PASQUOT
JML PROPERTY MANAGEMENT LLC
PO BOX 537
DAYTON OH 45405

DUE DATE FOR PROMPT PAYMENT

APR 14 2014

BALANCE FORWARD
390.19

PAGE 1 OF 2

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-PLEASE RETURN THIS PORTION WHEN MAILING PAYMENT SO ADDRESS SHOWS THROUGH WINDOW-

NAME/SERVICE USED AT

ERNEST PASQUOT
APT 4
114 RINGGOLD ST
DAYTON OH 45403

YOUR ACCOUNT NUMBER

4397297149 7

PRESENT ENTIRE BILL WHEN PAYING IN PERSON

EMERGENCY SERVICE

(877) 40UTAGE
(877) 468-8243

ACCOUNT INFORMATION

(937) 331-3900

NEXT METER READING DATE	THIS BILL MAILED	DUE DATE FOR PROMPT PAYMENT	LATE PAYMENT	PROMPT PAYMENT
APR 17 2014	MAR 24 2014	APR 14 2014	486.31	479.12

SERV	FROM	TO	DAYS	METER READINGS PRESENT	METER READINGS PREVIOUS	USAGE	AMOUNT
EL	FEB 18	MAR 19	29	97636	97020	616	88.93

YOUR ACCOUNT BALANCE LAST MONTH	619.42
PAYMENT RECEIVED FEB 20	235.00CR
LATE PAYMENT CHARGED	5.77
AMOUNT PAST DUE	390.19
TOTAL AMOUNT BILLED FOR THIS MONTH	88.93
YOUR TOTAL ACCOUNT BALANCE	479.12

THANK YOU FOR YOUR PREVIOUS PAYMENT

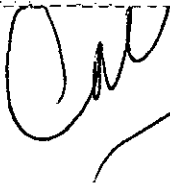
PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$52.22, OR 8.5 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

DID WE MISS YOUR LAST PAYMENT? IF YOU PAID RECENTLY PLEASE DISREGARD.



R

NAME/SERVICE USED AT
ERNEST PASQUOT
APT 4
114 RINGGOLD ST
DAYTON OH 45403



YOUR ACCOUNT
NUMBER
4397297149 7

PRESENT ENTIRE
BILL WHEN PAYING
IN PERSON

EMERGENCY SERVICE
(877) 40UTAGE
(877) 468-8243

ACCOUNT INFORMATION
(937) 331-3900

NEXT METER READING DATE	THIS BILL MAILED	DUE DATE FOR PROMPT PAYMENT	LATE PAYMENT	PROMPT PAYMENT
MAY 19 2014	APR 23 2014	MAY 13 2014	498.04	490.68

SERV	SERVICE PERIOD		DAYS	METER READINGS		USAGE	AMOUNT METER CHANGED
	FROM	TO		PRESENT	PREVIOUS		
EL	MAR 19	MAR 24		97637	97636		
EL	MAR 24	APR 17	29	0	0	1	4.37

YOUR ACCOUNT BALANCE LAST MONTH	479.12
LATE PAYMENT CHARGED	7.19
AMOUNT PAST DUE	486.31
TOTAL AMOUNT BILLED FOR THIS MONTH	4.37
YOUR TOTAL ACCOUNT BALANCE	490.68

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$0.08, OR 8.0 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

CR 1062
5/1 4.37

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04232014-CD058-F15011-BILL-NONBAR

NAME/SERVICE USED AT

ERNEST PASQUOT
APT 4
114 RINGGOLD ST
DAYTON OH 45403

YOUR ACCOUNT
NUMBER
4397297149 7

PRESENT ENTIRE
BILL WHEN PAYING
IN PERSON

EMERGENCY SERVICE
(877) 40UTAGE
(877) 468-8243

ACCOUNT INFORMATION
(937) 331-3900

NEXT METER READING DATE	THIS BILL MAILED	DUE DATE FOR PROMPT PAYMENT	LATE PAYMENT	PROMPT PAYMENT
JUN 18 2014	MAY 21 2014	JUN 10 2014	506.15	498.67

SERVICE PERIOD		METER READINGS		USAGE	AMOUNT
SERV FROM	TO	DAYS	PRESENT PREVIOUS		
EL APR 17	MAY 19	32	0 0	0	5.00

YOUR ACCOUNT BALANCE LAST MONTH	490.68
PAYMENT RECEIVED MAY 14	4.37CR
LATE PAYMENT CHARGED	7.36
AMOUNT PAST DUE	493.67
TOTAL AMOUNT BILLED FOR THIS MONTH	5.00
YOUR TOTAL ACCOUNT BALANCE	498.67

THANK YOU FOR YOUR PREVIOUS PAYMENT

*CR 1021
8/4/14*

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$0.00, OR 0.0 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

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05212014-CD058-F1501I-BILL-NONBAR

THE DUE DATE INDICATED ABOVE APPLIES TO YOUR CURRENT BILLING. CHARGES MAY RESULT IN A DEPOSIT BEING CHARGED (IF A DEPOSIT DOES NOT CURRENTLY EXIST) AND ARE SUBJECT TO COLLECTION ACTIVITY WHICH COULD RESULT IN DISCONNECTION OF SERVICE.

TO REPORT OR GET MORE INFORMATION ABOUT A POWER OUTAGE, CALL 877-4OUTAGE (877-468-8243) OR REPORT VIA WEB OR SMARTPHONE AT DPANDL.COM/REPORT. YOU'LL USE THE PHONE NUMBER ON YOUR ACCOUNT OR YOUR ACCOUNT NUMBER TO REPORT.

YOU HAVE BEEN BILLED A DEPOSIT BASED ON YOUR CREDIT HISTORY.

PAY YOUR BILL OVER THE PHONE OR INTERNET WITH SPEEDPAY. PAYMENTS CAN BE MADE FOR A SMALL FEE BY CREDIT CARD (VISA, MASTERCARD, OR DISCOVER) OR FREE OF CHARGE WHEN PAYING BY CHECKING OR SAVING WHEN CALLING SPEEDPAY AT 866-305-3095 (DP&L'S AUTHORIZED TELEPHONIC AGENT) OR BY VISITING OUR WEBSITE AT WWW.DPANDL.COM. PAYMENTS CAN BE MADE 7 DAYS A WEEK, 24 HOURS A DAY.

NAME/SERVICE USED AT ERNEST PASQUOT APT 4 114 RINGGOLD ST DAYTON OH 45403	YOUR ACCOUNT NUMBER 4397297149 7	EMERGENCY SERVICE (877) 4OUTAGE (877) 468-8243
	PRESENT ENTIRE BILL WHEN PAYING IN PERSON	ACCOUNT INFORMATION (937) 331-3900

NEXT METER READING DATE JUL 18 2014	THIS BILL MAILED JUN 20 2014	DUE DATE FOR PROMPT PAYMENT JUL 10 2014	LATE PAYMENT 526.74	PROMPT PAYMENT 519.15
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SERV	SERVICE PERIOD			METER READINGS		USAGE	AMOUNT
	FROM	TO	DAYS	PRESENT	PREVIOUS		
EL	MAY 19	JUN 18	30	0	0	0	5.00

DEPOSIT REQUIRED 13.00

YOUR ACCOUNT BALANCE LAST MONTH	498.67
PAYMENT RECEIVED JUN 11	5.00CR
LATE PAYMENT CHARGED	7.48
AMOUNT PAST DUE	501.15
TOTAL AMOUNT BILLED FOR THIS MONTH	18.00
YOUR TOTAL ACCOUNT BALANCE	519.15

*CP 1021
7/12/14*

THANK YOU FOR YOUR PREVIOUS PAYMENT

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$0.00, OR 0.0 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.



UP 8/1

NEXT METER READING DATE AUG 19 2014	THIS BILL MAILED JUL 22 2014	DUE DATE FOR PROMPT PAYMENT AUG 12 2014	LATE PAYMENT 539.52	PROMPT PAYMENT 531.74
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SERVICE PERIOD			METER READINGS		USAGE	AMOUNT
SERV	FROM	TO	DAYS	PRESENT		
EL	JUN 18	JUL 18	30	0	0	5.00

DEPOSIT REQUIRED 13.00

YOUR ACCOUNT BALANCE LAST MONTH 506.15

LATE PAYMENT CHARGED 7.59

~~AMOUNT PAST DUE 513.74~~

TOTAL AMOUNT BILLED FOR THIS MONTH 18.00

YOUR TOTAL ACCOUNT BALANCE 531.74

PRICE-TO-COMPARE: IN ORDER FOR YOU TO SAVE MONEY, A NEW SUPPLIER MUST OFFER YOU A PRICE LOWER THAN DP&L'S PRICE OF \$0.00, OR 0.0 CENTS PER KWH, FOR THE SAME USAGE THAT APPEARS ON THIS BILL. YOU MAY CONTACT DP&L FOR A WRITTEN EXPLANATION OF THE PRICE-TO-COMPARE MESSAGE.

M 07222014-CD058-F15011-BILL-NONBAR



M 07222014-CD058-F15011-BILL-NONBAR

