## BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Commission's Investigation Investigation into Telephone Numbering and Number Assignment Procedures

Case No. 10-884-TP-UNC

## tw telecom of ohio llc's REQUEST FOR REV1EW OF A DECISION OF NEUSTAR- POOLING ADMINISTRATOR

tw telecom of ohio llc ("TWTC") requests that the Public Utilities Commission of Ohio ("Commission") reverse a decision of the NeuStar Pooling Administrator ("NeuStar") denying access to numbers for a TWTC customer. TWTC seeks this relief because there is a verifiable customer need for the numbers. On August 20, 2014, TWTC requested that NeuStar assign 3000 sequential direct inward dial ("DID") telephone numbers for Ascena Retail Group Inc. ("Ascena").

TWTC submitted the numbering request to NeuStar because TWTC does not have the requested 3000 sequential DID numbers that Ascena requires in the Pataskala rate center. On August 20, 2014, NeuStar denied TWTC's request for the Ascena numbers because TWTC did not meet the MTE and/or Utilization requirements for the requested block.

The FCC's rules set forth a procedure to bring the denial of a numbering resource by NeuStar to the appropriate state commission for review. The FCC's December 12, 2001 Order in its Number Resource Optimization Report and Order, CC Docket No. 99-200, FCC No. 01-362 paragraph 64- states that a carrier ". . . should be able to get additional numbering resources when there is a verifiable need due to the carrier's inability to satisfy a specific customer request. "In addition, paragraph 64 says "States may not accommodate requests for specific numbers (i.e., vanity numbers), but may grant requests for customers seeking contiguous blocks of numbers." *Id*.

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The Ascena request is consistent with paragraph 64 of the FCC order that empowers state commissions to grant customer requests seeking contiguous blocks of numbers. *Id.* Attached to this request are copies of TWTC's Thousand Block Application Form and the Months-to-Exhaust Worksheet (Attachment A), a copy of the three denials (one for each 1000 block) received from NeuStar (Attachment B), and a copy of the letter from Ascena explaining why it needed 3000 consecutive numbers for its new call center (Attachment C).

In addition, TWTC has reacted in a timely manner to the customer's needs and believes the request for Commission intervention at this point is reasonable considering the customer's projected need.

Ascena has many facilities and has currently exhausted their DID numbers. Ascena has a new data center in the Pataskala area and in order to program new numbers into their system, and keep track of their different facilities, Ascena requires a contiguous block in the 220 NPS. This will allow Ascena's various facilities to obtain the information they need.

For the reasons set forth herein, TWTC requests that the Commission expeditiously overturn the NeuStar decision to withhold the numbering resources requested by TWTC and grant the 3000 sequential DID numbers to meet its customer's needs.

Respectfully submitted on behalf of, **tw telecom of ohio llc** 

Thomas J. O'Brien BRICKER & ECKLER LLP 100 South Third Street Columbus, OH 43215-4291 Telephone: (614) 227-2335 Facsimile: (614) 227-2390 E-mail: tobrien@bricker.com

# ATTACHMENT A

Time : 08/20/2014 12:51:28 PM EDT  New Block Requests New Clock Request Reservation Reservation Reservation Reservation Reservation Requests State* OHO  NPA* 740  Reservation Reservation Reservation Reservation Reservation Requests State* OHO  NPA* 740  Reservation Rese	Maria.Gonzales@twtelecor	n.com (SP) ·	Sign Out
Requests       Requests         Image: Servation       State*         Image: Servation       NPA*         Image: Servation       OCN *         Image: Servation       OCN *         Image: Servation       OCN *         Image: Servation       Image: Servation         Image: Service       Image: Service         Image: Service       Service         Image: Service       Service         Image: Service       Image: Service         Image: Service       Service         Image: Service       Service         Image: Service       Service         Image: Service       Image: Service         Image: Service       Image: Service         Image: Service       Service		Time : 08/20/2014 12:51:28 PM EDT	
Question? Email us neustar. © 1997-2012 Neustar, Inc.	Requests New Block Request Reservation Assign/Cancel/Extend Reservation Block Modification Multiple Block Modification Saved Block Requests Modify Pending Request Copy Block Request CO/NXX Code Requests Mithdraw Pending Requests Confirm Resources In Service Submit Forecast Submit Forecast Search Forms Closer Profile	State* OHIO V NPA* 740 V Rate PATASKALA V OCN* 7460-TW TELECOM OF OHIO LLC - OH Quantity of Blocks 3 requesting more than one block, do you Ves I No want multiple effective dates? If requesting more than one block, do you Ves No want multiple switches? Continue Cancel	

	Pooling Administrati	on syster	0
ria.Gonzales@twtelecor			• Sign C
	Time : 08/20/2014 12:52:16 I	PM EDT	
ndividual Block Requests	Type of Application : New Block	Part 1A	
New Block Request			View Pool Replenishment Status
Reservation			· · · · · · · · · · · · · · · · · · ·
Assign/Cancel/Extend Reservation		If any of the contr	act info in incorrect, a dit your year profile
Block Modification	Block Applicant :	in any or the conta	act info is incorrect, edit your user profile
Multiple Block	Company Name TW TELECON		- OH
Modification	Headquarters Address: 5700 S. Queb		
Block Disconnect	City: Greenwood V		
Saved Block	State: CO		
Requests Modify Pending Request	Zip: 80111		
Copy Block Request	Contact Name Maria Gonzal	es	
O/NXX Code	Contact Address 5700 S. Queb	ec St	
Requests	City Greenwood V	llage	State CO
Vithdraw Pending	Zip 80111	(1997) <del>-</del> 1997	
Requests Confirm Resources In	Telephone 303-542-4415	(9	Fax
Service	E-mail Maria.Gonzal	es@twtelecom.	com
Oonate Blocks	Pooling Administrator <sup>ii</sup> :		
Submit Forecast	Contact Name Agnes Rom		
Search Forms	Contact Address 1800 Sutter S	t	
Reports	City Concord		State CA
Iser Profile	Zip 94520		
Sel FIOIlle	Telephone 925-363-7650	(9	Fax 925-363-7681
	E-mail agnes.rom@	neustar.biz	
	1.2 General Information		
	NPA 740	LATA	× 324
	OCN W* OHIO LLC OH	5.11.	
	OCN "* OHIO LLC - OH		
	Parent		
	Company OCN 7178		
	Number of		
	Thousands- 3	City or Wi	
	Blocks <sup>3</sup> Requested	Center Nan	
	Switch		
	Identification (Switching CLMDOH44DS0		
	Identity/POI) <sup>vii</sup> *		
	Rate Center <sup>vi</sup> PATASKALA	Rate Cent	
	1.3 Dates	Sub Zor	
	Date of Application <sup>vii</sup> Request	2014	
	Expedited  Yes  No Treatment		
	09/20/2014	(MM/DD/YY	YY)

loaded in the NPAC on the block effective date.	_
Remarks:	~
	1
I hereby certify that the above information requesting an NXX-X block is true and accurate to the best my knowledge and that this application has been prepared in accordance with the Thousands-Block (NXX-X) Pooling Administration Guidelines(ATIS-0300066) available on the ATIS web site (http://www.atis.org/inc) or by contacting inc@atis.org as of the date of this application.	of
Continue Cancel Save	-
Instructions for filling out each Section of the Part 1A form:	
Section 1.1 Contact information requires that Service Providers supply under "Block Applicant" the	
company name, company headquarters address, a contact within the company, an address where the contact person may be reached, in addition to the correct phone, fax, and e-mail address. The Pooling Administrator section also requires the Service Provider to fill in the Pooling Administrator's name, address, phone, fax and e-mail.	
Section 1.2 Service Providers who need a thousands-block assignment or for an Location Routing Number (LRN) are required to fill in this section. If needed for an LRN, a CO Code Application needs to also be submitted to the PA. The Service Provider should supply the Numbering Plan Area (NPA); the	
Local Access Transport Area (LATA), which is a three-digit number that can be found in the Telcordia <sup>T</sup> LERG <sup>TM</sup> Routing Guide. The Operating Company Number (OCN) assigned to the service provider and the OCN its parent company. An OCN is a four-character alphanumeric assigned by Telcordia <sup>TM</sup> Routi Administration (TRA). In addition, the number of thousands-blocks requested should be supplied. The Switch Identification as well as the city or wire center name, rate center, rate center sub zone, homing	
tandem and CLLI <sup>TM</sup> tandem of the facilities based provider <sup>xi</sup> . Explanations of these terms may be four in the footnotes.	nd
Section 1.3 The date the Service Provider completes the application should be entered in this section, well as the Effective Date of the requested thousands-block.	as
Section 1.4 Service Providers should indicate their type, e.g., local exchange carrier, competitive local exchange carrier, interexchange carrier, CMRS. The also indicate the primary type of business in whice the numbering resource is to be used. Service Providers also may indicate their preference for a particular thousands-block, e.g., 321-9XXX, or indicate any thousands-blocks that may be undesirable e.g., 321-6XXX.	
Section 1.5 Service Providers indicate the type of request. Initial requests are for first applications for thousands-blocks in a rate center, growth for additional thousands-blocks in a rate center in which the applicant already has numbering resources, and provide the required evidence as ordered by the FCC	
The thousands-block applicant certifies veracity of this form by signing their name, and providing their title and date.	
Section 1.6 Service Providers must indicate the updated/current information in regards to contaminate	
TNs on the block they are returning to the pool. Blocks with over 10% contamination (101 TNs or more shall not be returned to the pool unless they meet criteria outlined in section 9.1.2 of these Guidelines. the block being returned is over 10% contaminated the PA shall seek a new block holder. If question c and/or d have a response of No, the request for return shall be denied.	lf
Foot Notes:	
<sup>1</sup> Identify type of change(s) in Section 1.5.	
<sup>ii</sup> The Pool Administrator is available to assist in completing these forms.	
<sup>iii</sup> A CO Code application will also need to be submitted to the PA.	
<sup>iv</sup> Operating Company Number (OCN) assignments must uniquely identify the applicant. Relative to CC	

Maria.Gonzales@twtelecor	n.com (SP)		• Sign (
	Time : 08/20/2014 12:52:16 PM E	EDT	
Individual Block Requests	P: Type of Application : New Block	art 1A	
- 🖺 New Block Request - 🖹 New Block			View Pool Replenishment Status
Reservation	1.1 Contact Information :		
Reservation		ny of the contai	ct info is incorrect, edit your user profile
Block Modification	Block Applicant :		
- Multiple Block	Company Name TW TELECOM OI	F OHIO LLC	- OH
Modification	Headquarters Address: 5700 S. Quebec S	St	
Block Disconnect	City: Greenwood Villa	ge	
- Saved Block Requests	State: CO		
Modify Pending Request	Zip: 80111		
Copy Block Request	Contact Name Maria Gonzales		
CO/NXX Code	Contact Address 5700 S. Quebec S	St	
Requests	City Greenwood Villa	ge	State CO
Withdraw Pending	Zip 80111	ē/	
Requests Confirm Resources In	Telephone 303-542-4415 (4		Fax
Service	E-mail Maria.Gonzales@	otwtelecom.o	com
Donate Blocks	Pooling Administrator <sup>ii</sup> :		
Submit Forecast	Contact Name Agnes Rom		
Search Forms	Contact Address 1800 Sutter St		
Reports	City Concord		State CA
User Profile	Zip 94520		
JUSEI PTOILLE	Telephone 925-363-7650 🛟		Fax 925-363-7681
	E-mail agnes.rom@neus	star.biz	
	1.2 General Information		
	NPA 740	LATA	* 324
	OCN IV 7460-TW TELECOM OF	Bun	
	OCN OHIO LLC - OH		
	Parent		
	Company OCN 7178		
	Number of		
	Thousands- 3	City or Wir	
	Blocks Requested	Center Name	e C
	Switch		
	Identification (Switching CLMDOH44DS0		
	(Switching CLMDOH44DS0 Identity/POI) <sup>v⊞</sup> *		
		Rate Cente	
	Rate Center V PATASKALA	Sub Zon	
	1.3 Dates		
	Date of Application Vii Wednesday, August 20, 201	14	
	Request Expedited  Yes  No		
	Treatment		

explicitly understand that the underlying code may not yet be activated in the PSTN and loaded in the NPAC on the block effective date.
Remarks: Please expedite as tw is it's own AOCN
· · · · · · · · · · · · · · · · · · ·
I hereby certify that the above information requesting an NXX-X block is true and accurate to the best of my knowledge and that this application has been prepared in accordance with the Thousands-Block (NXX-X) Pooling Administration Guidelines(ATIS-0300066) available on the ATIS web site (http://www.atis.org/inc) or by contacting inc@atis.org as of the date of this application.
Continue Cancel Save
Instructions for filling out each Section of the Part 1A form: Section 1.1 Contact information requires that Service Providers supply under "Block Applicant" the company name, company headquarters address, a contact within the company, an address where the contact person may be reached, in addition to the correct phone, fax, and e-mail address. The Pooling Administrator section also requires the Service Provider to fill in the Pooling Administrator's name, address, phone, fax and e-mail. Section 1.2 Service Providers who need a thousands-block assignment or for an Location Routing Number (LRN) are required to fill in this section. If needed for an LRN, a CO Code Application needs to also be submitted to the PA. The Service Provider should supply the Numbering Plan Area (NPA); the Local Access Transport Area (LATA), which is a three-digit number that can be found in the Telcordia <sup>TM</sup> LERG <sup>TM</sup> Routing Guide. The Operating Company Number (OCN) assigned to the service provider and the OCN its parent company. An OCN is a four-character alphanumeric assigned by Telcordia <sup>TM</sup> Routing Administration (TRA). In addition, the number of thousands-blocks requested should be supplied. The Switch Identification as well as the city or wire center name, rate center, rate center sub zone, homing tandem and CLLI <sup>TM</sup> tandem of the facilities based provider <sup>xi</sup> . Explanations of these terms may be found in the footnotes. Section 1.3 The date the Service Provider completes the application should be entered in this section, as well as the Effective Date of the requested thousands-block.
Section 1.4 Service Providers should indicate their type, e.g., local exchange carrier, competitive local exchange carrier, interexchange carrier, CMRS. The also indicate the primary type of business in which the numbering resource is to be used. Service Providers also may indicate their preference for a particular thousands-block, e.g., 321-9XXX, or indicate any thousands-blocks that may be undesirable, e.g., 321-6XXX.
Section 1.5 Service Providers indicate the type of request. Initial requests are for first applications for thousands-blocks in a rate center, growth for additional thousands-blocks in a rate center in which the applicant already has numbering resources, and provide the required evidence as ordered by the FCC.
The thousands-block applicant certifies veracity of this form by signing their name, and providing their title and date. Section 1.6 Service Providers must indicate the updated/current information in regards to contaminated TNs on the block they are returning to the pool. Blocks with over 10% contamination (101 TNs or more) shall not be returned to the pool unless they meet criteria outlined in section 9.1.2 of these Guidelines. If the block being returned is over 10% contaminated the PA shall seek a new block holder. If question c and/or d have a response of No, the request for return shall be denied.
Foot Notes: <sup>i</sup> Identify type of change(s) in Section 1.5.
<sup>ii</sup> The Pool Administrator is available to assist in completing these forms.
<sup>III</sup> A CO Code application will also need to be submitted to the PA.
<sup>iv</sup> Operating Company Number (OCN) assignments must uniquely identify the applicant. Relative to CO Code assignments, NECA-assigned Company Codes may be used as OCNs. Companies with no prior

Maria.Gonzales@twtelecom.	com (SP)	• Sign Ou
	Time : 08/20/2014 12:54:00 PM EDT	
<ul> <li>Individual Block Requests</li> <li>New Block Request</li> <li>New Block Request</li> <li>New Block Reservation</li> <li>Assign/Cancel/Extend Reservation</li> <li>Block Modification</li> <li>Multiple Block Modification</li> <li>Block Disconnect</li> <li>Saved Block Requests</li> <li>Copy Block Request</li> <li>CO/NXX Code Requests</li> <li>COnfirm Resources In Service</li> <li>Donate Blocks</li> <li>Submit Forecast</li> <li>Search Forms</li> <li>Search Forms</li> <li>User Profile</li> </ul>	Months to Exhaust and Utilization Cerr (Continue Your Utilization calculates to 4.300%. The FC Select One Option ORELIANT to the Months To E Need to request a State Waiver Over-Contaminated Block Submit C	rd) <sup>1</sup> C required the utilization of 75.000%. and Submit Exhaust Form /aiver
neustar	Question? Email us © 1997-2012 Neustar, Inc. Legal Notice	

From: agnes.rom@neustar.biz [mailto:agnes.rom@neustar.biz]
Sent: Wednesday, August 20, 2014 10:55 AM
To: Gonzales, Maria; Musquiz, Josefina; Pease, Tom
Cc: PA Part3@neustar.biz
Subject: PAS - Pooling Administrator's Response/Confirmation for Tracking Number: 740-PATASKALA-OH-753573

# Pooling Administration System

Dated 20-August-2014

November 21, 2003			Attachment 3
ATIS-0300066.at3	ooling Administrator's Re TBPAG Pa		
Tracking Number :	740-PATASKALA- OH-753573	_	
Date of Application:	08/20/2014	Effective Date:	
Date of Receipt:	08/20/2014	Date of Response:	08/20/2014
Service Provider Name:	TW TELECOM OF (	DHIO LLC - OH	
(Telcordia <sup>™</sup> LERG <sup>™</sup> Routing Guide ) OCN:	7460		
Parent Company OCN:	7178		
NPAC SOA SPID :			
Pooling Administrator Co	ontact Information:		
Agnes Rom	Pho	ne:	925-363-7650
Signature of Pooling Admi	nistrator		

Name (print) Email:

#### agnes.rom@neustar.biz

NPA-NXX or NPA-NXX-X :	Block Assigned:	
	Block Reserved :	
	Block Reservation Expiration Date :	
	Block/Code Modified :	
	Block/Code Disconnected :	
Block Contaminated(Yes or No) :		
If Yes, enter the number of TNs contaminated :		
Switch Identification(Switch Entity/POI): <sup>1</sup>	CLMDOH44DS0	
Rate Center:	PATASKALA	
Rate Center Sub Zone:		
X Form Complete, request denied.		

Explanation:

DR-57: You do not meet the MTE and/or Utilization requirements, therefore this request for a new block is denied. You may proceed with requesting a State Waiver from the appropriate state commission using this Part 3 denial. If you are in disagreement with the disposition of this request, please refer to the Thousands-Block Number (NXX-X) Pooling Administration Guidelines for the appeals process.

#### Request withdrawn.

Explanation:

Assignment activity suspended by the administrator.

Explanation:

#### **Remarks:**

<sup>1</sup> This is an eleven-character descriptor provided by the owning entity for the purpose of routing calls. This must be the CLLI <sup>TM</sup> Location Identification code of the switching entity/POI shown on the Part 1A form (Telcordia,LERG ROUTING Guide and CLLI are trademarks of Telcordia Technologies,Inc.)

Applied to the second places. It is preserve a place is the preserve and a second places.



ATTACHMENT C

200 Heritage Drive Pataskala, OH 43062

614-775-3000

To whom it may concern:

We are requesting a block of 3000 contiguous numbers for Pataskala, OH. We work with many facilities in our area and currently have exhausted our DID numbers. In order to program new numbers into our system and keep track of the different facilities, we need to have a contiguous block in the 220 NPS. Our systems are older and don't have all of the routing features that newer systems have. We have a new data center that we are working with in the Pataskala area and need to make sure we have enough numbers to support it. When dealing with retailers, we need to ensure that the communications piece does not hinder them from obtaining the information they require. We would like to request that we do **not** receive 775 as our NXX as this will cause an overlap within our current environment. We would like to request NXX 272 if that is possible.

I appreciate your assistance in this matter.

Sincerely,

Austin Pritchard Director, Infrastructure

Ascena Retail Group, Inc.

dressbarn

maurices



CATHERINES

# This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/2/2014 3:32:28 PM

in

Case No(s). 10-0884-TP-UNC

Summary: Request of tw telecom of ohio IIc for Review of a Decision of NeuStar Pooling Administrator electronically filed by Teresa Orahood on behalf of Thomas O'Brien