

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

GWENDOLYN TANDY)	
)	
Complainant,)	
)	Case No. 14-1241-EL-CSS
v.)	
)	<u>ANSWER</u>
THE CLEVELAND ELECTRIC)	
ILLUMINATING COMPANY and)	
FIRSTENERGY SOLUTIONS CORP.)	
)	
Respondents.)	

ANSWER OF FIRSTENERGY SOLUTIONS CORP.

In accordance with Rule 4901-9-01(D), Ohio Administrative Code, Respondent FirstEnergy Solutions Corp. ("FES")("Respondent"), for its answer to the Complaint of Gwendolyn Tandy ("Complainant") states:

1. FES denies that Complainant "opted-out" of the Euclid aggregation on September 9, 2013.
2. FES admits that Complainant attempted to terminate her service with FES.
3. FES terminated Complainant's service with FES on April 17, 2014 and waived the termination fee.
4. FES is without sufficient knowledge or information to admit or deny the second, unnumbered paragraph of the Complaint.
5. FES is without sufficient knowledge or information to admit or deny the statement "these aggregation amounts were atleast 3 and 4 times more than the last four years."
6. FES denies the statement "How does one get compensated for a program that amounts to theft & Fraud!"
7. FES is without sufficient knowledge or information to admit or deny the remaining attachments, statements and pages attached after page one of the Complaint.
8. Any allegation not specifically admitted herein is denied because FES is without sufficient knowledge or information to admit the allegation or allegations.

AFFIRMATIVE DEFENSES

9. The Complainant fails to set forth reasonable grounds for complaint, as required by Section 4905.25, Revised Code.
10. The Complaint fails to state a claim upon which relief can be granted.
11. The Commission lacks subject matter jurisdiction over some or all of Complainant's claims.

12. The Complainant did not comply with Rule 4901-9-01(B). As a result, FES attempted, to the best of its ability, to respond to the allegations contained in the Complaint.

Respectfully submitted,

/s/ Scott J. Casto
Scott J. Casto (0085756)
FIRSTENERGY SERVICE COMPANY
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Akron, OH 44308
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Attorney for FirstEnergy Solutions Corp.

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Answer was served by U.S. Mail to the following person on this 25th day of August 2014.

Gwendolyn Tandy
1439 Sulzer Ave.
Euclid, OH 44132

I hereby certify that a copy of the foregoing Answer was served by Electronic Mail to the following persons on this 25th day of August 2014.

Mr. Gregory Williams
Whitt Sturtevant LLP
The KeyBank Building
88 East Broad St., Suite 1590
Columbus, OH 43215
campbell@whitt-sturtevant.com

/s/ Scott J. Casto
Attorney for FirstEnergy Solutions Corp.

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in

Case No(s). 14-1241-EL-CSS

Summary: Answer electronically filed by Mr. Scott J Casto on behalf of FirstEnergy Solutions Corp.