

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of )  
Jon Cook, )  
 )  
 Complainant, )  
 )  
 v. ) Case No. 14-406-GA-CSS  
 )  
 Columbia Gas of Ohio, Inc., )  
 )  
 Respondent. )

ENTRY

The attorney examiner finds:

- (1) On March 13, 2014, Jon Cook (Complainant) filed a complaint against Columbia Gas of Ohio, Inc. (Columbia). Complainant asserts that, in August 2011, Columbia threatened to disconnect Complainant's gas service in order to access and inspect the meter. Complainant further asserts that Columbia assessed a \$35.00 charge for an outside automated meter reading (AMR) device, although the gas meter inside Complainant's home was already equipped with an AMR device. Additionally, Complainant alleges that Columbia installed a pressure gauge on the gas line to Complainant's furnace and then increased the pressure, thereby damaging the furnace pressure regulator.
- (2) On April 2, 2014, Columbia filed its answer, denying the material allegations of the complaint.
- (3) By Entry issued on April 8, 2014, the attorney examiner scheduled a settlement conference for May 1, 2014, at 10:00 a.m., at the offices of the Commission.
- (4) On May 1, 2014, Complainant contacted an attorney examiner in the Commission's legal department and

stated that, due to extraordinary circumstances, he is unable to travel to the offices of the Commission. Consequently, by entry issued May 5, 2014, the attorney examiner rescheduled the settlement conference for June 25, 2014, at 1:00 p.m., at the Clark County Public Library, Gaier Meeting Room, 201 South Fountain Avenue, Springfield, Ohio 45506.

- (5) On June 26, 2014, Complainant filed a letter requesting that the settlement conference be rescheduled for September 24, 2014, or, alternately, another date in the fourth or fifth week of September 2014, due to Complainant's age and health. Thereafter, in July 2014, Complainant contacted the attorney examiner and requested that the settlement conference be rescheduled for August 2014.
- (6) In light of Complainant's request, the attorney examiner finds that the settlement conference should be rescheduled for Tuesday, August 12, 2014, at 1:00 p.m., at the Clark County Public Library, Gaier Meeting Room, 201 South Fountain Avenue, Springfield, Ohio 45506. The attorney examiner notes that this is the third time the settlement conference has been scheduled, and notes that, absent extraordinary circumstances, further requests to reschedule the settlement conference or failure to attend the settlement conference may result in dismissal of the complaint for failure to prosecute.
- (7) Finally, the attorney examiner notes that, if either party wishes to informally discuss the issues in this case prior to the scheduled settlement conference, the contact information for both Complainant and Columbia can be found in the pleadings filed in this case.

It is, therefore,

ORDERED, That the settlement conference be rescheduled for Tuesday, August 12, 2014, at 1:00 p.m., at the Clark County Public Library, Gaier Meeting Room, 201 South Fountain Avenue, Springfield, Ohio 45506. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/Mandy W. Chiles

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By: Mandy Willey Chiles  
Attorney Examiner

SEF/sc

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**8/8/2014 11:15:27 AM**

**in**

**Case No(s). 14-0406-GA-CSS**

Summary: Attorney Examiner Entry rescheduling the settlement conference for Tuesday, 08/12/2014 at 1:00 p.m. at the Clark County Public Library, Gaier Meeting Room, 201 S. Fountain Ave., Springfield, Ohio. - electronically filed by Sandra Coffey on behalf of Mandy Willey Chiles, Attorney Examiner, Public Utilities Commission of Ohio