

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of Christine Kuhn,)	
)	
Complainant,)	
)	
v.)	Case No. 14-932-GA-CSS
)	
The East Ohio Gas Company, dba)	
Dominion East Ohio.)	
)	
Respondent.)	

ENTRY

The Commission finds:


- (1) On May 22, 2014, Complainant, Christine Kuhn, filed a complaint against Respondent, The East Ohio Gas Company dba Dominion East Ohio (DEO), alleging, among other things, that over period extending for more than ten years, she was mistakenly billed by Respondent for gas service based on a meter serving a property adjacent to her own.
- (2) On June 11, 2014, Respondent filed its answer, acknowledging that it first became aware of the situation alleged in the complaint on April 28, 2014. Further answering Respondent claims that it issued a credit to Complainant on May 9, 2014, correcting overcharges that had occurred over the past 36 months, which was the extent of DEO's billing records. DEO's answer further indicated that Respondent expected to issue additional credits Complainant's account but had, as of the time of answering the complaint, not yet determined the amount of such credits.
- (3) On July 2, 2014, the parties filed a joint motion to dismiss the complaint with prejudice, stating that the parties have reached a settlement in this proceeding.
- (4) The Commission finds that the parties' joint motion to dismiss with prejudice is reasonable and should be granted. Accordingly, the complaint should be dismissed.

It is, therefore,

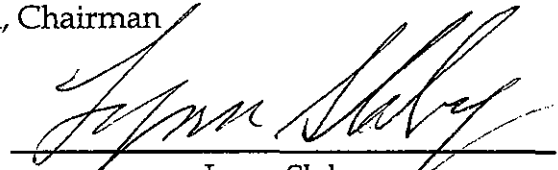
ORDERED, That this complaint be dismissed with prejudice and closed of record. It is, further,

ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.

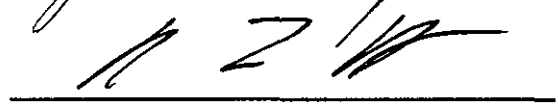
THE PUBLIC UTILITIES COMMISSION OF OHIO


Thomas W. Johnson, Chairman


Steven D. Lesser


Lynn Slaby

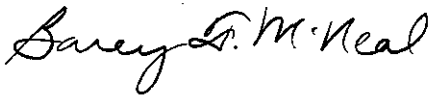

M. Beth Trombold


Asim Z. Haque

DEF/sc

Entered in the Journal

JUL 23 2014



Barcy F. McNeal
Secretary