

FILE
NC

Ohio

Public Utilities
Commission

3
EH010710141C
Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

14-1270-EL-CSS

Formal Complaint Form

MARTIN PAINTING

Customer Name (Please Print)

2040 LONGWOOD AVE.

Customer Address

GROVE CITY, OH 43123

City

State Zip

Against

00040621088674964&00040621083450551

Account Number

Customer Service Address (if different from above)

FIRST ENERGY

Utility Company Name

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

On July 3rd we received an invoice dated June 30th for a one time charge for energy usage back in January. When I called them I was told they formulated the total of the invoice based on usage. We feel the number is too high. We cancelled our contract with them in March.

Edward D. Holyrose

Signature

(614) 875-8733 ext. 342

Customer Telephone Number

RECEIVED-DOCKETING DIV

2014 JUL 17 AM 11:51

PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Ad Date Processed 7/17/14

341 White Pond Drive
Akron, OH 44320Billing Date
06/30/2014Service Address
2040 LONGWOOD AVE
GROVE CITY, OH 431231218Customer / Account No.
00040621088674964Page
1 of 2**RTO Expense
Surcharge Invoice**
TAKE ACTION IMMEDIATELYRTO Expense Surcharge
\$ 240.18Sales Tax
\$ 0.00RE: Customer / Account Number **00040621088674964**

Dear Customer,

January was an extremely cold month with temperatures reaching record lows, which resulted in record levels of energy use. Throughout the month, PJM Interconnection (PJM) – the regional transmission organization (RTO) that coordinates reliability and wholesale electricity in our region – initiated emergency operations. As a result, PJM incurred extremely high ancillary services costs to purchase the power needed to keep the electric system reliable throughout these severe conditions. PJM billed these costs to suppliers that serve customers throughout the region, including FirstEnergy Solutions.

You were a FirstEnergy Solutions customer when these costs were incurred. Therefore, pursuant to your agreement with FirstEnergy Solutions, these additional ancillary services charges are a "pass-through event." This is your invoice for the one-time RTO Expense Surcharge.

For more information about the RTO Expense Surcharge, you can visit fes.com/RTOexpenseCI or call FirstEnergy Solutions at 1-888-809-8436, weekdays between 8 a.m. and 5 p.m.

Thank you for choosing FirstEnergy Solutions as your electric generation supplier.

NAME	
OK TO	
PAY	

If your complaint is not resolved after you have called FirstEnergy Solutions, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Detach and return bottom portion with payment.**FirstEnergy** PO BOX 3622
Solutions AKRON OH 44309-3622

Service Address	Customer / Account No.
2040 LONGWOOD AVE GROVE CITY, OH 431231218	00040621088674964
Due Date	Billing Date
07/21/2014	06/30/2014
Total Amount Due	
\$ 240.18	

\$ ***AUTO**ALL FOR AADC 430 C 50 P 79 14592 1 AB 0.403
MARTIN PAINTING
2040 LONGWOOD AVE
GROVE CITY OH 43123-1218

14592

Please write your account number on your check or money
order made payable to **FirstEnergy Solutions Corp.**

10000000000000130858227201406250000024018



Solutions

341 White Pond Drive
Akron, OH 44320Billing Date
06/30/2014Service Address
2075 HENDRIX DR
GROVE CITY, OH 431231216Customer / Account No.
00040621083450551Page
1 of 2**RTO Expense
Surcharge Invoice**
TAKE ACTION IMMEDIATELYRTO Expense Surcharge
\$ 104.40Sales Tax
\$ 0.00RE: Customer / Account Number **00040621083450551**

Dear Customer,

January was an extremely cold month with temperatures reaching record lows, which resulted in record levels of energy use. Throughout the month, PJM Interconnection (PJM) – the regional transmission organization (RTO) that coordinates reliability and wholesale electricity in our region – initiated emergency operations. As a result, PJM incurred extremely high ancillary services costs to purchase the power needed to keep the electric system reliable throughout these severe conditions. PJM billed these costs to suppliers that serve customers throughout the region, including FirstEnergy Solutions.

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Thank you for choosing FirstEnergy Solutions as your electric generation supplier.

POSTED	
JOB NO.	
JOB	
NAME	
OK TO	
PAY	

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Detach and return bottom portion with payment.



Solutions

PO BOX 3622
AKRON OH 44309-3622Service Address
2075 HENDRIX DR
GROVE CITY, OH 431231216Customer / Account No.
00040621083450551
ABP# 130858230

Due Date	Billing Date	Total Amount Due
07/21/2014	06/30/2014	\$ 104.40

\$ 

***AUTO**ALL FOR AADC 430 C 50 P 79 14593 1 AB 0.403
MARTIN PAINTING & COATING
2040 LONGWOOD AVE
GROVE CITY OH 43123-1218

14593

Please write your account number on your check or money order made payable to **FirstEnergy Solutions Corp.**

1000000000000130858230201406250000010440