



**Public Utilities  
Commission**

John R. Kasich, Governor  
Thomas W. Johnson, Chairman

Commissioners

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Asim Z. Haque  
Lynn Slaby  
M. Beth Trombold

July 3, 2014

Andrew P. Avellano, Esq.  
4181 East Main St.  
Columbus, Ohio 43213

Case No. 14-1176-GA-CSS

Dear Mr. Avellano:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against NiSource, Inc. and Columbia Gas of Ohio, Inc. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary  
Tanowa Troupe, Acting Secretary  
Felecia D. Burdett, Acting Secretary

Enclosure  
BFM/amn

180 East Broad Street  
Columbus, Ohio 43215-3793

This is to certify that the enclosed copy is an accurate and complete reproduction of a document delivered in the regular course of business.  
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