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21 East State Street • Columbus, OH 43215-4228
Tel: 614.469.8000 • Fax: 614.469.4653

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PUCO

Frank P. Darr
(614) 719-2855—Direct Dial
fdarr@mwncmh.com

May 29, 2014

Barcy McNeal
Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: Case No. 14-0662-GA-UNC; bill format application – revised Exhibit A

Dear Ms. McNeal:

On April 15, 2014, Vectren Energy Delivery of Ohio, Inc. ("Vectren") filed an application seeking to modify its bill format. Included in this application was Exhibit A, Vectren's proposed bill formats. Since filing the application, Vectren and the Staff of the Commission have further discussed the requested bill format changes. Upon making changes suggested by the Staff of the Commission, Vectren hereby submits a Revised Exhibit A. It is the understanding of Vectren that the bill format as presented in Revised Exhibit A will be effective on May 31, 2014, 46 days after the filing of the application.

Please contact me if you have any questions.

Sincerely,

/s/ Frank P. Darr
Frank P. Darr

**Attorney for Vectren Energy Delivery of
Ohio, Inc.**

FPD:vlp
Attachment

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician IN Date Processed MAY 29 2014

{C43798:2}

WWW.MWNL.COM

HARRISBURG, PA • LANCASTER, PA • STATE COLLEGE, PA • HAZLETON, PA • COLUMBUS, OH • WASHINGTON, DC



Billing Date: Jul 10, 2013

Date Due: Jul 24, 2013

Amount Due: \$660.08

Amount Due after Jul 24, 2013: \$668.75

Energy Tip

Regularly changing your furnace filter and having an annual tune-up can save 5% on heating costs.

Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
Visit www.vectren.com for questions, energy tips, account information and more.

Your Account Information

| | | |
|-----------------------|-------------------------------------|-----------------|
| Account Number | Previous Bill Amount | \$101.46 |
| XX-XXXXXXXX-XXXXXXX X | Payment(s) Received | \$101.46 |
| Service Address: | Balance Carried Forward | \$0.00 |
| Joe Customer | Vectren Delivery and Supply Charges | \$595.09 |
| Jane Customer | Miscellaneous Charges | \$50.00 |
| 123 Vectren St. | Non Vectren Energy Delivery Charges | \$14.99 |
| Dayton, OH 43160 | Charges This Period | \$660.08 |
| | Total Amount Due | \$660.08 |

Detailed Account Activity

Natural Gas Service

| Meter Number | Service Period From To | Number of Days | Meter Readings Beginning Ending | CCF Used | Multiplier | Gas Rate |
|--------------|------------------------|----------------|---------------------------------|----------|------------|----------|
| D0498993 | 02/19/13 04/01/13 | 41 | 1425A 2575A | 1150 | 1.000000 | Res 311 |

Energy Delivery Detail

| | | |
|--|---------|--|
| Distribution and Service Charges | \$85.45 | |
| (includes a Monthly Charge of \$25.11) | | Total Vectren Energy Delivery Charges \$85.45 |

Gas Supplier Detail

| | | | |
|-------------------------|------------------|-----------------------------------|-----------------|
| Account Number: | 4001032202XXXXXX | Sales Tax | \$32.33 |
| Standard Choice Offer - | | Total Gas Supplier Charges | \$828.84 |

IGS ENERGY

1-800-280-4474

0.43244 per CCF

\$497.31

Total Current Energy Delivery and Gas Supplier Charges

\$595.09

| Month/Yr | CCF's | Month/Yr | CCF's | Month/Yr | CCF's | Month/Yr | CCF's |
|----------------------------|----------|----------|---------|----------------------------|---------|----------|--------|
| Jul 13 | 1150.000 | Apr 13 | 130.000 | Jan 13 | 122.000 | Oct 12 | 21.000 |
| Jun 13 | 23.000 | Mar 13 | 150.000 | Dec 12 | 67.000 | Sep 12 | 24.000 |
| May 13 | 23.000 | Feb 13 | 149.000 | Nov 12 | 55.000 | Aug 12 | 21.000 |
| Total CCF: 1935.000 | | | | Monthly Avg: 161.25 | | | |

Please return this portion with your payment made payable to Vectren.



VECTREN
Live Smart

Change of address or phone?
Contact Customer Service at
1-800-227-1376

Account Number: XX-XXXXXXXX-XXXXXXX X

| | |
|-----------------------------------|--------------|
| Date Due: | Jul 24, 2013 |
| Amount Due: | \$660.08 |
| Amount Enclosed | \$ |
| Amount Due After Jul 24, 2013 | \$668.75 |
| Allow 5 business days for mailing | |

JOE CUSTOMER
JANE CUSTOMER
123 VECTREN ST.
DAYTON, OH 43160

Write account number on check and mail to:
Vectren Energy Delivery
P.O. Box 6262
Indianapolis, IN 46206-6262

0340031505923108400072413000006038300000595392

Important Vectren Energy Delivery Numbers

Customer Service: 1-800-227-1376 | Call Before You Dig: 811 or 1-800-362-2764 | Ohio Relay Service: 711 | www.vectren.com

General Information

24 Hour Emergency Service: Call 1-800-227-1376 if you smell a gas odor or if all of your natural gas appliances are out.

Customer Service Questions or Concerns: To contact Vectren Energy Delivery (Vectren) about your bill or service, visit www.vectren.com or call 1-800-227-1376 between 7 a.m. and 7 p.m., Monday through Friday. Authorized pay sites are available in your neighborhood for your convenience. To locate an authorized pay site nearest you, visit www.vectren.com or call 1-800-227-1376. You can pay your bill through a checking or savings account for free at www.vectren.com or by calling 1-800-227-1376. If you would like to write to Vectren, please send correspondence to P.O. Box 208, Evansville, IN 47702-0208 or visit our web site at www.vectren.com. If you have selected a third-party gas supplier through the natural gas Choice program and have questions regarding your gas supply charges, please refer to the gas supplier and toll free number listed in the "Bill Message" section of your bill. The nonpayment of charges for non-tariffed services that are unrelated to the charges you incurred for the delivery and consumption of gas at your home or business shall not result in the disconnection of your gas service.

Customers with billing or service issues or concerns regarding a disconnect notice should contact Vectren prior to contacting the Public Utilities Commission of Ohio (PUCO). If your complaint is not resolved after you have called Vectren, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7626 (toll free) from eight a.m. to five p.m. weekdays, or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at www.pchooc.org.

Terms & Definitions

Distribution and Service Charges - Charges billed each month for the delivery of natural gas and other charges approved by the PUCO to ensure safe, reliable service.

Customer/Monthly Charge - Charge billed each month to recover a portion of the ongoing costs of providing service to the customer. This charge does not vary with gas consumption.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Standard Choice Offer - Under Vectren's Standard Choice Offer (SCO) service, Vectren customers are receiving natural gas provided by third-party suppliers. The SCO suppliers won the right in a competitive auction to provide gas supply to customers at a monthly SCO price, which is calculated by adding a fixed retail price adjustment determined in a periodic auction to the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas. Because the SCO price reflects the NYMEX-based market price, it can vary with changes in supply and demand. The SCO price is charged to customers who have not selected an alternate gas supplier through the natural gas Choice program. The name of the gas supplier providing SCO service appears on the bill.

Miscellaneous Charges - Examples of miscellaneous charges may include but are not limited to reconnect fees; labor charges and returned check charges.

Gas Cost Charge (DSS) - Under Vectren's Default Sales Service (DSS), Vectren purchases natural gas through third-party suppliers at a fixed retail price adjustment determined in a competitive auction plus the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas; Vectren's costs are then passed on to DSS customers. Because the DSS charge reflects the NYMEX-based market price, it can vary monthly with changes in supply and demand. The DSS price is charged to customers who are not eligible to select an alternate gas supplier through the natural gas Choice program.

Gas Supplier Charges (also referred to as gas marketer) - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

Multipplier - Factor used to calculate consumption on meters with higher than the standard delivery pressure. A multiplier greater than 1 indicates a delivery pressure that is greater than Vectren's standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 160% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

| RESIDENTIAL CHOICE |
|---|
| RES 310 - DSS Residential Default Sales Service |
| RES 311 - SCO Residential Standard Choice Offer Service |
| RES 315 - Choice Residential Transportation Service |
| COMMERCIAL RATE CODES |
| COM 320 - DSS General Default Sales Service |
| COM 321 - SCO General Standard Choice Offer Service |
| COM 325 - Choice General Transportation Service |
| COM 341 - DSS Dual Fuel Standard Choice Offer Service |

Meter Abbreviations

A = Actual meter reading
E = Estimated meter reading



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Billing Date: Jul 10, 2013

Date Due: Jul 24, 2013

Amount Due: \$660.08

Amount Due after Jul 24, 2013 \$669.76

Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
Visit www.vectren.com for questions, energy tips, account information and more.

Account Number
XX-XXXXXXXX-XXXXXX X

Service Address:
Joe Customer
Jane Customer
123 Vectren St.
Dayton, OH 43160

Miscellaneous Charges

| | |
|-----------------------------|---------|
| Deposit | \$50.00 |
| Total Miscellaneous Charges | \$50.00 |

Non Vectren Energy Delivery Charges*

Manchester Group Charges

| | |
|---------------------------|---------|
| Utility Shield Protection | \$14.99 |
|---------------------------|---------|

| | |
|--------------------------------|---------|
| Total Manchester Group Charges | \$14.99 |
|--------------------------------|---------|

Manchester Group Contact: 1-800-581-8729 www.utilityshield.com

*Non Vectren Energy Delivery charges, including charges for Vectren Services, are separate from the regulated utility charges of Vectren Energy Delivery. Failure to pay these optional services will not result in the disconnection of your utility service. You must directly contact your service provider at the number above if you elect to cancel these optional services. Your responsibility for these charges is dependent upon the terms of your agreement with the service provider.

Supplier Information

If you have any questions about your gas supply charges call IGS ENERGY at 1-800-280-4474 or write to PO BOX 9080, DUBLIN, OH, 43017.

The name of the supplier providing service to your home or business at the regulated Standard Choice Offer (SCO) price is listed in the Gas Supplier Detail section of your bill. All SCO suppliers' prices are the same for customers who, like you, have not selected an alternate gas supplier through Vectren's natural gas Choice program.

For "Choice" program consumer tips and "apples to apples" comparisons for competitive supplier pricing, use the Gas Usage History Chart and visit the Public Utilities Commission of Ohio's (PUCO) web site at www.puco.ohio.gov or call 1-800-299-7271 or visit the Ohio Consumers' Counsel's web site at www.pickoc.org or call 1-877-742-5622.

Bill Message

It's the law to call 811 at least two business days before any digging project - large or small. Local utilities will mark all underground facilities at the excavation site free of charge. Wait the required 48 hours before beginning digging.



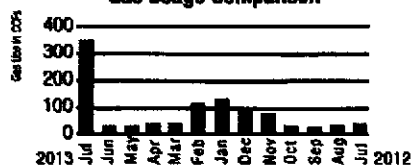
Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
Visit www.vectren.com for questions, energy tips, account information and more.

Billing Date: Jul 10, 2013
Date Due: Jul 24, 2013
PIPP Plus
Amount Due: \$44.00

Energy Tip

Regularly changing your furnace filter and having an annual tune-up can save 5% on heating costs.

Gas Usage Comparison



Average Temperature for this Billing Period

Current: 85° Previous: 75° Last Year: 78°
Next Scheduled Read Date: 07/17/13

Your Account Information

| | | | |
|------------------|----------------------|---|----------------|
| Account Number | XX-XXXXXXXX-XXXXXX X | Previous Bill Amount | \$4,775.18 |
| Service Address: | Joe Customer | Payments Incentive Credit | \$10.00 CR |
| 123 Vectren St. | Dayton, OH 43160 | Payment(s) Received | \$44.00 |
| | | Balance Carried Forward | \$4,721.18 |
| | | Charges This Period | \$211.39 |
| | | PIPP Plus Amount Due | \$44.00 |
| | | Actual Account Balance | \$4,932.57 |
| | | See Important Information for PIPP Plus Details | |

Important Information

Your monthly PIPP Plus installment amount is \$44.00. If you pay your PIPP Plus installment by your due date, you will receive a payment incentive credit of \$417.39 applied to your account.

Your Anniversary Date is November 11, 2013 - This is the date you must be current on your PIPP Payments to remain on PIPP Plus.

Your Re-Verification Date is December 31, 2013 - This is the date you must re-verify your income to stay on PIPP Plus.

Participation in the PIPP program does not relieve you of your legal responsibility for the actual account balance.

Detailed Account Activity

Natural Gas Service

| Meter Number | Service Period From To | Number of Days | Meter Readings Beginning Ending | CCF Used | Multiplier | Gas Rate |
|--------------|------------------------|----------------|---------------------------------|----------|------------|----------|
| D3019493 | 02/14/13 04/10/13 | 55 | 6570A 6925A | 355 | 1.000000 | Res 310 |

Energy Delivery Detail

Distribution and Service Charges \$57.87 Gas Cost Charge (DSS) @ 0.43245 per CCF \$153.52
(Includes a Monthly Charge of \$33.68) **Total Gas Charges \$211.39**

| Month/Yr | CCF's | Month/Yr | CCF's | Month/Yr | CCF's | Month/Yr | CCF's |
|---------------------|---------|----------|---------|---------------------|---------|----------|--------|
| Jul 13 | 355.000 | Apr 13 | 27.000 | Jan 13 | 129.000 | Oct 12 | 50.000 |
| Jun 13 | 40.000 | Mar 13 | 30.000 | Dec 12 | 100.000 | Sep 12 | 32.000 |
| May 13 | 27.000 | Feb 13 | 115.000 | Nov 12 | 72.000 | Aug 12 | 32.000 |
| Total CCF: 1009.000 | | | | Monthly Avg: 84.083 | | | |

Please return this portion with your payment made payable to Vectren.



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Change of address or phone?
Contact Customer Service at
1-800-227-1376

Account Number: XX-XXXXXXXX-XXXXXX X

| | |
|-----------------------------------|--------------|
| Date Due: | Jul 24, 2013 |
| PIPP Plus Amount Due: | \$44.00 |
| Amount Enclosed | \$ _____ |
| Allow 5 business days for mailing | |

JOE CUSTOMER
123 VECTREN ST.
DAYTON, OH 43160

Write account number on check and mail to:
Vectren Energy Delivery
P.O. Box 6262
Indianapolis, IN 46206-6262

0340167247825491844072413000000440000000044000

Important Vectren Energy Delivery Numbers

Customer Service: 1-800-227-1376 | Call Before You Dig: 811 or 1-800-362-2764 | Ohio Relay Service: 711 | www.vectren.com

General Information

24 Hour Emergency Service: Call 1-800-227-1376 if you smell a gas odor or if all of your natural gas appliances are out.

Customer Service Questions or Concerns: To contact Vectren Energy Delivery (Vectren) about your bill or service, visit www.vectren.com or call 1-800-227-1376 between 7 a.m. and 7 p.m., Monday through Friday. Authorized pay sites are available in your neighborhood for your convenience. To locate an authorized pay site nearest you, visit www.vectren.com or call 1-800-227-1376. You can pay your bill through a checking or savings account for free at www.vectren.com or by calling 1-800-227-1376. If you would like to write to Vectren, please send correspondence to P.O. Box 209, Evansville, IN 47702-0209 or visit our web site at www.vectren.com. If you have selected a third-party gas supplier through the natural gas Choice program and have questions regarding your gas supply charges, please refer to the gas supplier and toll free number listed in the "Bill Message" section of your bill. The nonpayment of charges for non-tariffed services that are unrelated to the charges you incurred for the delivery and consumption of gas at your home or business shall not result in the disconnection of your gas service.

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Multiplier - Factor used to calculate consumption on meters with higher than the standard delivery pressure. A multiplier greater than 1 indicates a delivery pressure that is greater than Vectren's standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 150% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

| Residential Rates |
|---|
| RES 310 - DSS Residential Default Sales Service |
| RES 311 - SCO Residential Standard Choice Offer Service |
| RES 315 - Choice Residential Transportation Service |
| Commercial Rates |
| COM 320 - DSS General Default Sales Service |
| COM 321 - SCO General Standard Choice Offer Service |
| COM 325 - Choice General Transportation Service |
| COM 341 - DSS Dual Fuel Standard Choice Offer Service |

Meter Abbreviations

A = Actual meter reading
E = Estimated meter reading



VECTREN
Live Smart

Page 2

Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
Visit www.vectren.com for questions, energy tips, account information and more.

Billing Date: Jul 10, 2013
Date Due: Jul 24, 2013
PPP Plus
Amount Due: \$44.00

Account Number

XX-XXXXXXXX-XXXXXX X

Service Address:

Joe Customer
123 Vectren St.
Dayton, OH 43160

Supplier Information

Your gas supply is being provided through Vectren's default sales service (DSS). Vectren's default sales service, which is listed on the bill as Gas Cost Charge (DSS), is the same for all customers who are not eligible for the Choice program.



Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
Visit www.vectren.com for questions, energy tips, account information and more.

Your Account Information

DISCONNECT NOTICE

Account Number
XX-XXXXXXX-XXXXXX X

Service Address:
Joe Customer
123 Vectren St.
Dayton, OH 43160

| | |
|-------------------------|----------|
| Previous Bill Amount | \$226.68 |
| Payment(s) Received | \$100.00 |
| Balance Carried Forward | \$126.68 |
| Charges This Period | \$215.43 |

Total Amount Due: \$342.11

See Payment Arrangement Details

Important Information

Services will be disconnected on Sep 15, 2013. If the previous balance of \$126.68 is not paid before this disconnect date. If you have previously received a disconnect notice and have not paid according to terms, pay arrangement agreements have been broken, or your check was returned, your service is subject to disconnection at any time. If your service is disconnected a minimum deposit of \$40.00, which includes any previously paid deposit, and a reconnect fee will be required before services can be restored. The reconnect fee assessed will be \$60.00. If your disconnect date falls on a weekend or holiday, it will be deferred until the next business day.

Detailed Account Activity

Natural Gas Service

| Meter Number | Service Period From To | Number of Days | Meter Readings Beginning Ending | CCF Used | Multiplier | Gas Rate |
|--------------|------------------------|----------------|---------------------------------|----------|------------|----------|
| D3018505 | 02/12/13 09/01/13 | 201 | 8857A 7000A | 143.000 | 1.000000 | Res 310 |

Energy Delivery Detail

Distribution and Service Charges \$23.12

(Includes a Monthly Charge of \$18.37)

Total Vectren Energy Delivery Charges \$23.12

Gas Supplier Detail

Account Number: 4001032202XXXXXX

Sales Tax \$11.74

Standard Choice Offer -
IGS ENERGY

Total Gas Supplier Charges \$192.31

1-800-280-4474

\$180.57

**Total Current Energy Delivery
and Gas Supplier Charges**

\$215.43

| Month/Yr | CCF's | Month/Yr | CCF's | Month/Yr | CCF's | Month/Yr | CCF's |
|--------------------|---------|----------|---------|---------------------|---------|----------|--------|
| Aug 13 | 143.000 | May 13 | 27.000 | Feb 13 | 185.000 | Nov 12 | 78.000 |
| Jul 13 | 40.000 | Apr 13 | 30.000 | Jan 13 | 137.000 | Oct 12 | 27.000 |
| Jun 13 | 27.000 | Mar 13 | 100.000 | Dec 12 | 100.000 | Sep 12 | 27.000 |
| Total CCF: 921.000 | | | | Monthly Avg: 76.750 | | | |

Please return this portion with your payment made payable to Vectren.



VECTREN
Live Smart

Change of address or phone?
Contact Customer Service at
1-800-227-1376

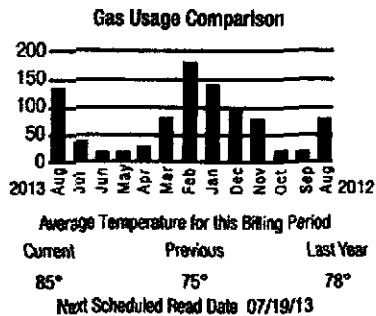
Account Number: XX-XXXXXXX-XXXXXX X

| | |
|-------------------------------------|--------------|
| Date Due: | Sep 15, 2013 |
| Amount Due: | \$342.11 |
| Minimum Due to Avoid Disconnection: | \$126.68 |
| Disconnection On or After | Sep 15, 2013 |
| Amount Enclosed | \$ |
| Amount Due After Sep 15, 2013 | \$347.24 |
| Allow 5 business days for mailing | |

JOE CUSTOMER
123 VECTREN ST.
DAYTON, OH 43160

Write account number on check and mail to:
Vectren Energy Delivery
P.O. Box 6262
Indianapolis, IN 46206-6262

0340018811922581690091513000003472400000342110



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Gas Supplier Charges (also referred to as gas marketer) - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

Multiplier - Factor used to calculate consumption on meters with higher than the standard delivery pressure. A multiplier greater than 1 indicates a delivery pressure that is greater than Vectren's standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 150% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

| Residential Rate Codes |
|---|
| RES 310 - DSS Residential Default Sales Service |
| RES 311 - SCO Residential Standard Choice Offer Service |
| RES 315 - Choice Residential Transportation Service |
| Commercial Rate Codes |
| COM 320 - DSS General Default Sales Service |
| COM 321 - SCO General Standard Choice Offer Service |
| COM 326 - Choice General Transportation Service |
| COM 341 - DSS Dual Fuel Standard Choice Offer Service |

Meter Abbreviations

A = Actual meter reading
E = Estimated meter reading



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Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
Visit www.vectren.com for questions, energy tips, account information and more.

DISCONNECT NOTICE

Account Number
XX-XXXXXXXX-XXXXXX X

Service Address:
Joe Customer
123 Vectren St.
Dayton, OH 45460

Billing Date: Sep 1, 2013
Date Due: Sep 15, 2013
Amount Due: \$342.11
Minimum Due to
Avoid Disconnection: \$126.66
Disconnection On or After Sep 15, 2013
Amount Due After Sep 15, 2013 \$347.24

Payment Arrangement Details

Please review your agreed upon payment arrangement. As part of your payment arrangement, the current charges must be paid in full by the due date in addition to the installment. As long as the amounts due are paid in full by the due dates and the arrangement is not broken, you will be protected from disconnection.

| <u>Due Date</u> | <u>Amount Due</u> |
|-----------------|-------------------|
| 15-SEP-2013 | \$215.43 |
| 26-SEP-2013 | \$21.11 |
| 26-OCT-2013 | \$21.11 |
| 26-NOV-2013 | \$21.11 |
| 26-DEC-2013 | \$21.11 |
| 26-JAN-2014 | \$21.11 |
| 26-FEB-2014 | \$21.13 |

Supplier Information

If you have any questions about your gas supply charges call IGS ENERGY at 1-800-280-4474 or write to PO BOX 9060 , DUBLIN, OH, 43017.

The name of the supplier providing service to your home or business at the regulated Standard Choice Offer (SCO) price is listed in the Gas Supplier Detail section of your bill. All SCO suppliers' prices are the same for customers who, like you, have not selected an alternate gas supplier through Vectren's natural gas Choice program.

For "Choice" program consumer tips and "apples to apples" comparisons for competitive supplier pricing, use the Gas Usage History Chart and visit the Public Utilities Commission of Ohio's (PUCO) web site at www.puco.ohio.gov or call 1-800-298-7271 or visit the Ohio Consumers' Counsel's web site at www.pickocc.org or call 1-877-742-5622.

Bill Message

It's the law to call 811 at least two business days before any digging project - large or small. Local utilities will mark all underground facilities at the excavation site free of charge. Wait the required 48 hours before beginning digging.