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Tel: 614.469.8000 • Fax: 614.469.4653

PUCO

Frank P. Darr
(614) 719-2855—Direct Dial
fdarr@mwncmh.com

May 29, 2014

Barcy McNeal
Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: Case No. 14-0662-GA-UNC; bill format application – revised Exhibit A

Dear Ms. McNeal:

On April 15, 2014, Vectren Energy Delivery of Ohio, Inc. ("Vectren") filed an application seeking to modify its bill format. Included in this application was Exhibit A, Vectren's proposed bill formats. Since filing the application, Vectren and the Staff of the Commission have further discussed the requested bill format changes. Upon making changes suggested by the Staff of the Commission, Vectren hereby submits a Revised Exhibit A. It is the understanding of Vectren that the bill format as presented in Revised Exhibit A will be effective on May 31, 2014, 46 days after the filing of the application.

Please contact me if you have any questions.

Sincerely,

/s/ Frank P. Darr
Frank P. Darr

Attorney for Vectren Energy Delivery of Ohio, Inc.

FPD:vlp
Attachment

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician FN Date Processed MAY 29 2014

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WWW.MWN.COM

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Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
 Visit www.vectren.com for questions, energy tips, account information and more.

Billing Date: Jul 10, 2013
Date Due: Jul 24, 2013
Amount Due: \$660.08
 Amount Due after Jul 24, 2013 \$668.75

Energy Tip
 Regularly changing your furnace filter and having an annual tune-up can save 5% on heating costs.

Your Account Information

Account Number XX-XXXXXXXX-XXXXXX X	Previous Bill Amount	\$101.46
Service Address: Joe Customer Jane Customer 123 Vectren St. Dayton, OH 43160	Payment(s) Received	\$101.46
	Balance Carried Forward	\$0.00
	Vectren Delivery and Supply Charges	\$595.09
	Miscellaneous Charges	\$50.00
	Non Vectren Energy Delivery Charges	\$14.99
	Charges This Period	\$660.08
	Total Amount Due	\$660.08

Detailed Account Activity

Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	CCF Used	Multiplier	Gas Rate
D0498993	02/19/13 04/01/13	41	1425A 2575A	1150	1.000000	Res 311

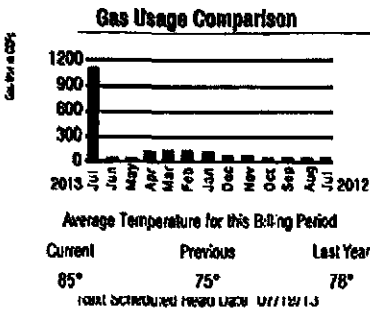
Energy Delivery Detail

Distribution and Service Charges \$85.45
 (includes a Monthly Charge of \$25.11) **Total Vectren Energy Delivery Charges** \$85.45

Gas Supplier Detail

Account Number: 4001032202XXXXXX **Sales Tax** \$32.33
Standard Choice Offer - IGS ENERGY **Total Gas Supplier Charges** \$828.84
 1-800-280-4474
 0.43244 per CCF **\$497.31**

Total Current Energy Delivery and Gas Supplier Charges \$895.09



Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
Jul 13	1150.000	Apr 13	130.000	Jan 13	122.000	Oct 12	21.000
Jun 13	23.000	Mar 13	150.000	Dec 12	67.000	Sep 12	24.000
May 13	23.000	Feb 13	149.000	Nov 12	55.000	Aug 12	21.000
Total CCF: 1935.000				Monthly Avg: 161.25			

Please return this portion with your payment made payable to Vectren.



Change of address or phone?
 Contact Customer Service at
 1-800-227-1376

Account Number: XX-XXXXXXXX-XXXXXX X

Date Due:	Jul 24, 2013
Amount Due:	\$660.08
Amount Enclosed	\$ _____
Amount Due After Jul 24, 2013	\$668.75
Allow 5 business days for mailing	

JOE CUSTOMER
 JANE CUSTOMER
 123 VECTREN ST.
 DAYTON, OH 43160

Write account number on check and mail to:
 Vectren Energy Delivery
 P.O. Box 6262
 Indianapolis, IN 46206-6262

0340031505923108400072413000006038300000595392

Important Vectren Energy Delivery Numbers

Customer Service: 1-800-227-1376 | Call Before You Dig: 811 or 1-800-362-2764 | Ohio Relay Service: 711 | www.vectren.com

General Information

24 Hour Emergency Service: Call 1-800-227-1376 if you smell a gas odor or if all of your natural gas appliances are out.

Customer Service Questions or Concerns: To contact Vectren Energy Delivery (Vectren) about your bill or service, visit www.vectren.com or call 1-800-227-1376 between 7 a.m. and 7 p.m., Monday through Friday. Authorized pay sites are available in your neighborhood for your convenience. To locate an authorized pay site nearest you, visit www.vectren.com or call 1-800-227-1376. You can pay your bill through a checking or savings account for free at www.vectren.com or by calling 1-800-227-1376. If you would like to write to Vectren, please send correspondence to P.O. Box 209, Evansville, IN 47702-0209 or visit our web site at www.vectren.com. If you have selected a third-party gas supplier through the natural gas Choice program and have questions regarding your gas supply charges, please refer to the gas supplier and toll free number listed in the "Bill Message" section of your bill. The nonpayment of charges for non-tariffed services that are unrelated to the charges you incurred for the delivery and consumption of gas at your home or business shall not result in the disconnection of your gas service.

Customers with billing or service issues or concerns regarding a disconnect notice should contact Vectren prior to contacting the Public Utilities Commission of Ohio (PUCO). If your complaint is not resolved after you have called Vectren, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7626 (toll free) from eight a.m. to five p.m. weekdays, or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at www.pchooc.org.

Terms & Definitions

Distribution and Service Charges - Charges billed each month for the delivery of natural gas and other charges approved by the PUCO to ensure safe, reliable service.

Customer/Monthly Charge - Charge billed each month to recover a portion of the ongoing costs of providing service to the customer. This charge does not vary with gas consumption.

CCF (100 Cubic Feet) - Gas consumption is measured by your meter in hundreds of cubic feet.

Standard Choice Offer - Under Vectren's Standard Choice Offer (SCO) service, Vectren customers are receiving natural gas provided by third-party suppliers. The SCO suppliers won the right in a competitive auction to provide gas supply to customers at a monthly SCO price, which is calculated by adding a fixed retail price adjustment determined in a periodic auction to the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas. Because the SCO price reflects the NYMEX-based market price, it can vary with changes in supply and demand. The SCO price is charged to customers who have not selected an alternate gas supplier through the natural gas Choice program. The name of the gas supplier providing SCO service appears on the bill.

Miscellaneous Charges - Examples of miscellaneous charges may include but are not limited to reconnect fees; labor charges and returned check charges.

Gas Cost Charge (DSS) - Under Vectren's Default Sales Service (DSS), Vectren purchases natural gas through third-party suppliers at a fixed retail price adjustment determined in a competitive auction plus the New York Mercantile Exchange (NYMEX) month-end settlement price for natural gas; Vectren's costs are then passed on to DSS customers. Because the DSS charge reflects the NYMEX-based market price, it can vary monthly with changes in supply and demand. The DSS price is charged to customers who are not eligible to select an alternate gas supplier through the natural gas Choice program.

Gas Supplier Charges (also referred to as gas marketer) - Charges billed each month for the consumption of natural gas supplied by a retail gas supplier who is certified by the Public Utilities Commission of Ohio (PUCO) to sell natural gas in a competitive retail market.

Multipplier - Factor used to calculate consumption on meters with higher than the standard delivery pressure. A multiplier greater than 1 indicates a delivery pressure that is greater than Vectren's standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 160% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

RES 310 - DSS Residential Default Sales Service
RES 311 - SCO Residential Standard Choice Offer Service
RES 316 - Choice Residential Transportation Service
Commercial Rate Codes
COM 320 - DSS General Default Sales Service
COM 321 - SCO General Standard Choice Offer Service
COM 325 - Choice General Transportation Service
COM 341 - DSS Dual Fuel Standard Choice Offer Service

Meter Abbreviations
 A = Actual meter reading
 E = Estimated meter reading



Page 2

Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
Visit www.vectren.com for questions, energy tips, account information and more.

Billing Date:	Jul 10, 2013
Date Due:	Jul 24, 2013
Amount Due:	\$660.08
Amount Due after Jul 24, 2013:	\$669.79

Account Number
XX-XXXXXXXX-XXXXXXX X

Service Address:
Joe Customer
Jane Customer
123 Vectren St.
Dayton, OH 43160

Miscellaneous Charges

Deposit	\$50.00
Total Miscellaneous Charges	\$50.00

Non Vectren Energy Delivery Charges*

Manchester Group Charges

Utility Shield Protection	\$14.99
Total Manchester Group Charges	\$14.99

Manchester Group Contact: 1-800-581-8729 www.utilityshield.com

*Non Vectren Energy Delivery charges, including charges for Vectren Services, are separate from the regulated utility charges of Vectren Energy Delivery. Failure to pay these optional services will not result in the disconnection of your utility service. You must directly contact your service provider at the number above if you elect to cancel these optional services. Your responsibility for these charges is dependent upon the terms of your agreement with the service provider.

Supplier Information

If you have any questions about your gas supply charges call IGS ENERGY at 1-800-280-4474 or write to PO BOX 9080, DUBLIN, OH, 43017.

The name of the supplier providing service to your home or business at the regulated Standard Choice Offer (SCO) price is listed in the Gas Supplier Detail section of your bill. All SCO suppliers' prices are the same for customers who, like you, have not selected an alternate gas supplier through Vectren's natural gas Choice program.

For "Choice" program consumer tips and "apples to apples" comparisons for competitive supplier pricing, use the Gas Usage History Chart and visit the Public Utilities Commission of Ohio's (PUCO) web site at www.puco.ohio.gov or call 1-800-299-7271 or visit the Ohio Consumers' Counsel's web site at www.pickocc.org or call 1-877-742-5622.

Bill Message

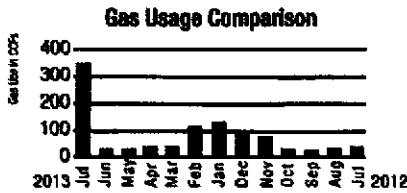
It's the law to call 811 at least two business days before any digging project - large or small. Local utilities will mark all underground facilities at the excavation site free of charge. Wait the required 48 hours before beginning digging.



Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
 Visit www.vectren.com for questions, energy tips, account information and more.

Billing Date: Jul 10, 2013
 Date Due: Jul 24, 2013
 PIPP Plus
 Amount Due: \$44.00

Energy Tip
 Regularly changing your furnace filter and having an annual tune-up can save 5% on heating costs.



Average Temperature for this Billing Period
 Current: 85° Previous: 75° Last Year: 78°
 Next Scheduled Read Date: 07/17/13

Your Account Information

Account Number XX-XXXXXXXX-XXXXXX X	Previous Bill Amount	\$4,775.18
Service Address: Joe Customer 123 Vectren St. Dayton, OH 43160	Payments Incentive Credit	\$10.00 CR
	Payment(s) Received	\$44.00
	Balance Carried Forward	\$4,721.18
	Charges This Period	\$211.39
	PIPP Plus Amount Due	\$44.00
	Actual Account Balance	\$4,932.57
	See Important Information for PIPP Plus Details	

Important Information

Your monthly PIPP Plus installment amount is \$44.00. If you pay your PIPP Plus installment by your due date, you will receive a payment incentive credit of \$417.39 applied to your account.

Your Anniversary Date is November 11, 2013 - This is the date you must be current on your PIPP Payments to remain on PIPP Plus.

Your Re-Verification Date is December 31, 2013 - This is the date you must re-verify your income to stay on PIPP Plus.

Participation in the PIPP program does not relieve you of your legal responsibility for the actual account balance.

Detailed Account Activity

Natural Gas Service

Meter Number	Service Period From To	Number of Days	Meter Readings Beginning Ending	CCF Used	Multiplier	Gas Rate
D3019493	02/14/13 04/10/13	55	6570A 6925A	355	1.000000	Res 310

Energy Delivery Detail

Distribution and Service Charges \$57.87 Gas Cost Charge (DSS) @ 0.43245 per CCF \$153.52
 (includes a Monthly Charge of \$33.68) **Total Gas Charges \$211.39**

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
Jul 13	355.000	Apr 13	27.000	Jan 13	129.000	Oct 12	50.000
Jun 13	40.000	Mar 13	30.000	Dec 12	100.000	Sep 12	32.000
May 13	27.000	Feb 13	115.000	Nov 12	72.000	Aug 12	32.000
Total CCF: 1009.000				Monthly Avg: 84.083			

Please return this portion with your payment made payable to Vectren.



Account Number: XX-XXXXXXXX-XXXXXX X

Date Due:	Jul 24, 2013
PIPP Plus Amount Due:	\$44.00
Amount Enclosed	\$ _____
Allow 5 business days for mailing	

JOE CUSTOMER
 123 VECTREN ST.
 DAYTON, OH 43160

Write account number on check and mail to:
 Vectren Energy Delivery
 P.O. Box 6262
 Indianapolis, IN 46206-6262

0340167247825491844072413000000440000000044000

Important Vectren Energy Delivery Numbers

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Multiplier - Factor used to calculate consumption on meters with higher than the standard delivery pressure. A multiplier greater than 1 indicates a delivery pressure that is greater than Vectren's standard delivery pressure.

PIPP Plus - The Percentage of Income Payment Plan Plus (PIPP Plus) is available if your total income is at or below 150% of the Federal poverty level. This program does not reduce or waive energy costs; it only establishes a payment plan to allow you to maintain your utility service.

Residential Rates
RES 310 - DSS Residential Default Sales Service
RES 311 - SCO Residential Standard Choice Offer Service
RES 315 - Choice Residential Transportation Service
General Rates
COM 320 - DSS General Default Sales Service
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Meter Abbreviations
 A = Actual meter reading
 E = Estimated meter reading



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Visit www.vectren.com for questions, energy tips, account information and more.

Billing Date:	Jul 10, 2013
Date Due:	Jul 24, 2013
PIPP Plus	
Amount Due:	\$44.00

Account Number
XX-XXXXXXXX-XXXXXX X

Service Address:
Joe Customer
123 Vectren St.
Dayton, OH 43160

Supplier Information

Your gas supply is being provided through Vectren's default sales service (DSS). Vectren's default sales service, which is listed on the bill as Gas Cost Charge (DSS), is the same for all customers who are not eligible for the Choice program.



Vectren: 1-800-227-1376 | Ohio Relay Service: 711 | Call Before You Dig: 811 or 1-800-362-2764
 Visit www.vectren.com for questions, energy tips, account information and more.

Your Account Information

DISCONNECT NOTICE

Account Number
 XX-XXXXXXXX-XXXXXX X

Service Address:
 Joe Customer
 123 Vectren St.
 Dayton, OH 43160

Previous Bill Amount	\$226.68
Payment(s) Received	\$100.00
Balance Carried Forward	\$126.68
Charges This Period	\$215.43
Total Amount Due:	\$342.11

See Payment Arrangement Details

Billing Date: Sep 1, 2013
 Date Due: Sep 15, 2013
 Amount Due: \$342.11
 Minimum Due to Avoid Disconnection: \$126.68
 Disconnection On or After: Sep 15, 2013
 Amount Due After Sep 15, 2013: \$347.24

Energy Tip

Regularly changing your furnace filter and having an annual tune-up can save 5% on heating costs.

Important Information

Services will be disconnected on Sep 15, 2013, if the previous balance of \$126.68 is not paid before this disconnect date. If you have previously received a disconnect notice and have not paid according to terms, pay arrangement agreements have been broken, or your check was returned, your service is subject to disconnection at any time. If your service is disconnected a minimum deposit of \$40.00, which includes any previously paid deposit, and a reconnect fee will be required before services can be restored. The reconnect fee assessed will be \$60.00. If your disconnect date falls on a weekend or holiday, it will be deferred until the next business day.

Detailed Account Activity

Natural Gas Service

Meter Number	Service Period		Number of Days	Meter Readings		CCF Used	Multiplier	Gas Rate
	From	To		Beginning	Ending			
D3018505	02/12/13	09/01/13	201	8857A	7000A	143.000	1.000000	Res 310

Energy Delivery Detail

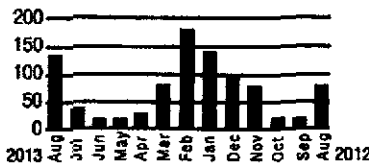
Distribution and Service Charges \$23.12
 (Includes a Monthly Charge of \$18.37) **Total Vectren Energy Delivery Charges \$23.12**

Gas Supplier Detail

Account Number: 4001032202XXXXXX Sales Tax \$11.74
 Standard Choice Offer - IGS ENERGY **Total Gas Supplier Charges \$192.31**
 1-800-280-4474
 0.43244 per CCF \$180.57

Total Current Energy Delivery and Gas Supplier Charges \$215.43

Gas Usage Comparison



Average Temperature for this Billing Period

Current: 85° Previous: 75° Last Year: 78°
 Next Scheduled Read Date: 07/19/13

Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's	Month/Yr	CCF's
Aug 13	143.000	May 13	27.000	Feb 13	185.000	Nov 12	78.000
Jul 13	40.000	Apr 13	30.000	Jan 13	137.000	Oct 12	27.000
Jun 13	27.000	Mar 13	100.000	Dec 12	100.000	Sep 12	27.000
Total CCF: 921.000				Monthly Avg: 76.750			

Please return this portion with your payment made payable to Vectren.



VECTREN
 Live Smart

Change of address or phone?
 Contact Customer Service at
 1-800-227-1376

Account Number: XX-XXXXXXXX-XXXXXX X

Date Due:	Sep 15, 2013
Amount Due:	\$342.11
Minimum Due to Avoid Disconnection:	\$126.68
Disconnection On or After	Sep 15, 2013
Amount Enclosed	\$ _____
Amount Due After Sep 15, 2013	\$347.24
Allow 5 business days for mailing	

JOE CUSTOMER
 123 VECTREN ST.
 DAYTON, OH 43160

Write account number on check and mail to:
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 P.O. Box 6262
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0340018811922581690091513000003472400000342110

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 A = Actual meter reading
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Visit www.vectren.com for questions, energy tips, account information and more.

DISCONNECT NOTICE

Billing Date:	Sep 1, 2013
Date Due:	Sep 15, 2013
Amount Due:	\$342.11
Minimum Due to Avoid Disconnection:	\$126.68
Disconnection On or After	Sep 15, 2013
Amount Due After Sep 15, 2013	\$347.24

Account Number
XX-XXXXXXXX-XXXXXX X

Service Address:
Joe Customer
123 Vectren St.
Dayton, OH 43160

Payment Arrangement Details

Please review your agreed upon payment arrangement. As part of your payment arrangement, the current charges must be paid in full by the due date in addition to the installment. As long as the amounts due are paid in full by the due dates and the arrangement is not broken, you will be protected from disconnection.

<u>Due Date</u>	<u>Amount Due</u>
15-SEP-2013	\$215.43
26-SEP-2013	\$21.11
26-OCT-2013	\$21.11
26-NOV-2013	\$21.11
26-DEC-2013	\$21.11
26-JAN-2014	\$21.11
26-FEB-2014	\$21.13

Supplier Information

If you have any questions about your gas supply charges call IGS ENERGY at 1-800-280-4474 or write to PO BOX 9060 , DUBLIN, OH, 43017.

The name of the supplier providing service to your home or business at the regulated Standard Choice Offer (SCO) price is listed in the Gas Supplier Detail section of your bill. All SCO suppliers' prices are the same for customers who, like you, have not selected an alternate gas supplier through Vectren's natural gas Choice program.

For "Choice" program consumer tips and "apples to apples" comparisons for competitive supplier pricing, use the Gas Usage History Chart and visit the Public Utilities Commission of Ohio's (PUCO) web site at www.puco.ohio.gov or call 1-800-299-7271 or visit the Ohio Consumers' Counsel's web site at www.pickocc.org or call 1-877-742-5622.

Bill Message

It's the law to call 811 at least two business days before any digging project - large or small. Local utilities will mark all underground facilities at the excavation site free of charge. Wait the required 48 hours before beginning digging.