



# Public Utilities Commission

John R. Kasich, Governor  
Thomas W. Johnson, Chairman

## Commissioners

Steven D. Lesser  
Asim Z. Haque  
Lynn Slaby  
M. Beth Trombold

May 17, 2014

Michael and Kaye Sherman  
6780 Ellen Drive  
Dayton, Ohio 45417

Case No. 14-883-EL-CSS

Dear Mr. Michael and Kaye Sherman:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Dayton Power and Light Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary  
Tanowa Troupe, Acting Secretary  
Holly Karg, Acting Secretary

Enclosure  
BFM/tmn

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician IN Date Processed **MAY 19 2014**