

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Bizcorp, LLC,)	
)	
Complainant,)	
)	
v.)	Case No. 14-372-TP-CSS
)	
Windstream Communications, Inc.,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On March 5, 2014, Bizcorp, LLC (Bizcorp or Complainant) filed a complaint against Windstream Communications, Inc. (Windstream or Respondent) alleging that it has experienced chronic delays and service interruptions in its telecommunication services. In addition, Bizcorp claims that there are unresolved problems involving missing fax lines, inaccurate billings, back billings, connectivity, and failure to respond adequately to service inquiries.
- (2) Windstream filed an answer to the complaint on March 26, 2014, in which it denied the material allegations of the complaint.
- (3) On the same day, Windstream filed a motion to dismiss the complaint, alleging that the Complainant is a limited liability corporation and, in accordance with Ohio Adm.Code 4901-1-08(A), must be represented by counsel.
- (4) On April 23, 2014, the attorney examiner issued an entry scheduling this matter for a settlement conference to occur on May 23, 2014.
- (5) On May 6, 2014, the representative of the Complainant filed a letter notifying the Commission that he will be unable to attend the settlement conference for medical reasons.

- (6) The attorney examiner finds that the Complainant has shown good cause to postpone the settlement conference. Accordingly, this matter shall be suspended until further notice.

It is, therefore,

ORDERED, That the settlement conference scheduled for May 23, 2014, shall be postponed until further notice. It is, further,

ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/ L. Douglas Jennings

By: L. Douglas Jennings
Attorney Examiner

jrj/vrm

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in

Case No(s). 14-0372-TP-CSS

Summary: Attorney Examiner Entry postponing May 23, 2014, settlement conference;
electronically filed by Vesta R Miller on behalf of L. Douglas Jennings, Attorney Examiner,
Public Utilities Commission of Ohio