

(NC)

FILE **Ohio**

# Public Utilities Commission

14-0865-EL-C88

Case Number

Public Utilities Commission of Ohio

Attn: Docketing

180 E. Broad St.

Columbus, OH 43215

## Formal Complaint Form

STEPHEN GRACE

Customer Name (Please Print)

5868 SALEM RD

Customer Address

CINCINNATI OH 45230

City

State Zip

**Against**

3250-0548-23-0

Account Number

DUKE

Utility Company Name

Customer Service Address (if different from above)

City

State Zip

Please describe your complaint. (Attach additional sheets if necessary)

RECEIVED DOCKETING DIV  
2014 MAY 12 PM 3:09  
PUCO

Stephen Grace

Signature

513-888-7453

Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician Am Date Processed 5/12/14

On the night of March 14, 2014 , in Anderson Township, Cincinnati, Ohio we experienced a wind storm. The storm blew a pine tree located in my rear side back yard onto the power lines causing the transformer to spark and the limbs touching the power line to catch on fire.

Duke was notified and at sometime between 9:00 and 12:30 that evening came onto my property to cut down the pine tree.

The pine tree was located next to a piece of yard equipment and also next to my pool filtration system. The Duke employees moved the piece of yard equipment so not to damage it and one would think they had to see the pools filtration system that was right next to it.

They felled the pine tree without any problems, but then also topped a maple tree that was also near the power lines and in doing so they dropped the part of the maple tree they had just cut onto my pools filtration system breaking the top off of it and breaking the connection hosing leaving the entire system unusable and unrepairable.

I'm Requesting That Duke Pay  
To Have FILTRATION system  
Replaced,