

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Gary Coken,)	
)	
Complainant,)	
)	
v.)	Case No. 14-10-GA-CSS
)	
Columbia Gas of Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On January 3, 2014, Gary Coken (Complainant) filed a complaint against Columbia Gas of Ohio, Inc. (Columbia). The Complainant averred that, on January 2, 2013, he became the sole owner and successor to the utility service contract with Columbia for 258 Raymer Boulevard, Toledo, Ohio 43605 (258 Raymer). The Complainant alleged that, at all material times, all monthly service charges billed by Columbia for gas service at 258 Raymer were paid in full. The Complainant then asserted that, despite the monthly service charges being paid in full, Columbia unlawfully and unjustly terminated gas service at 258 Raymer between January 15, 2013, and January 29, 2013. The Complainant contended that, as a result of the unlawful and unjust termination of gas service to 258 Raymer, no gas was provided to the furnace to provide heat, which caused a water pipe to burst and flood the property. The Complainant requested that the Commission find that Columbia acted unlawfully and unjustly in disconnecting gas service to the property.

- (2) On January 23, 2014, Columbia filed an answer to the complaint admitting, in part, and denying, in part, the allegations contained in the complaint. Columbia noted that it was without sufficient knowledge to either admit

or deny many of the allegations of the complaint. However, Columbia denied that it unlawfully or unjustly terminated gas service to 258 Raymer between January 15, 2013, and January 29, 2013. Columbia also denied that, as a direct and proximate result of the termination of gas, there was no heat to the property and a water pipe burst, which flooded the property. Columbia then asserted that the Complainant failed to state reasonable grounds for complaint and that, at all times, Columbia complied with the applicable Ohio statutes, Commission rules and regulations, and its tariff.

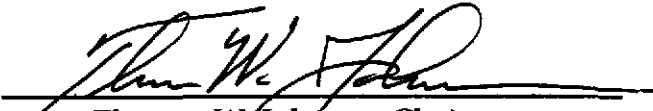
- (3) On February 18, 2014, the attorney examiner issued an Entry scheduling a settlement conference in this case to explore the parties' willingness to negotiate a resolution of the complaint in lieu of an evidentiary hearing. The settlement conference was scheduled for March 13, 2014, at 10:00 a.m., at the offices of the Commission.
- (4) On March 13, 2014, the Complainant failed to attend the settlement conference and did not contact the attorney examiner.
- (5) On March 20, 2014, the attorney examiner issued an Entry directing the Complainant to respond to the attorney examiner by April 7, 2014, to indicate whether he wished to proceed with a settlement conference in this case. The Entry indicated that, if the Complainant did not respond, the attorney examiner would recommend to the Commission that the complaint be dismissed.
- (6) In light of the attorney examiner's Entry, and the Complainant's failure to respond, the Commission finds that the complaint should be dismissed.

It is, therefore,


ORDERED, That Case No. 14-10-GA-CSS be dismissed and closed of record.
It is, further,

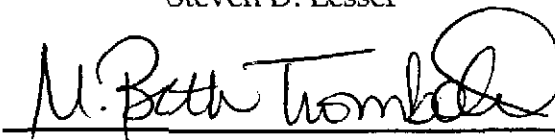
ORDERED, That a copy of this Entry be served upon each party of record.


THE PUBLIC UTILITIES COMMISSION OF OHIO


Thomas W. Johnson, Chairman


Steven D. Lesser


Lynn Slaby

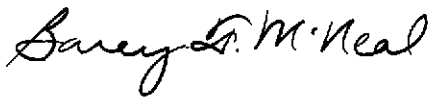

M. Beth Trombold


Asim Z. Haque

BAM/sc

Entered in the Journal

MAY 07 2014



Barcy F. McNeal
Secretary