

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Bonita J. Tucker-Mercado,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 13-1993-GA-CSS
	)	
The East Ohio Gas Company d/b/a Dominion East Ohio,	)	
	)	
Respondent.	)	

ENTRY

The Commission finds:

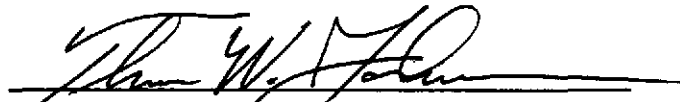
- (1) On September 26, 2013, Bonita J. Tucker-Mercado (Complainant) filed a complaint against The East Ohio Gas Company d/b/a Dominion East Ohio (DEO). The Complainant alleges that DEO improperly terminated her gas service for nonpayment.
- (2) DEO filed an answer to the complaint on October 16, 2013, in which it alleged that the Complainant was delinquent on two gas service accounts.
- (3) By Entry issued November 15, 2013, the attorney examiner scheduled a settlement conference for December 19, 2013.
- (4) On March 24, 2014, DEO filed a motion to dismiss the complaint, citing Ohio Adm.Code 4901-9-01(F) and stating that the parties have reached a mutually satisfactory settlement.
- (5) Ohio Adm.Code 4901-9-01(F) provides that the Commission may presume that a complaint has been satisfied if a complainant does not respond to the respondent's assertion of satisfaction within 20 days. More than 20 days have passed since DEO filed its motion to dismiss and the Complainant has not filed a response. Accordingly, the Commission shall presume that the complaint has been satisfied. Therefore, the motion to dismiss the complaint should be granted.


It is, therefore,

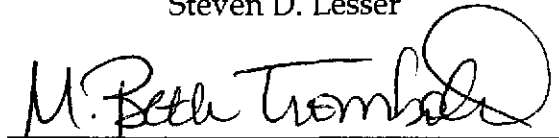
ORDERED, That DEO's motion to dismiss is granted and the complaint is dismissed. It is, further,


ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Thomas W. Johnson, Chairman

  
Steven D. Lesser

  
M. Beth Trombold


  
Lynn Slaby

  
Asim Z. Haque

LDJ/vrm

Entered in the Journal

**MAY 07 2014**



Barcy F. McNeal  
Secretary