

FILE

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 Subject: 80760
 Received: 4/22/2014 4:11:31 PM
 Message:
 WEB ID: 80760 AT:04-22-2014 at 04:11 PM

14-568-EL-COI

Related Case Number: 14-0568

TYPE: comment

NAME: Mr. Nick Mozarowsky

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 109 N Union Street
- Akron , Ohio 44304
- USA

PHONE INFORMATION:

- Home: (330) 762-9621
- Alternative: *(no alternative phone provided?)*
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E-MAIL: nmozarowsky@famous-supply.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Famous Enterprises
- Name on account: Famous Distribution, Famous Supply Co, Famous Furnace Co, Famous Realty Inc, LB Manufacturing Company and Famous Enterprises
- Service address: several
- *(no service phone number provided?)*
- Account Number: several

COMMENT DESCRIPTION:

We have approximately 25 accounts under fixed rate contracts throughout Ohio with First Energy Solutions. These accounts operate under several names such as Famous Distribution, Famous Supply Co. , Famous Furnace Co., Famous Realty Inc., LB Manufacturing Company and Famous Enterprises. The practice of billing additional fees on a fixed rate electricity contract is unfair, misleading and deceptive. When we quote a job and have additional costs due to weather we cannot go back and tell our customers that we need to bill them additional amounts when we quoted a fixed price.

PUCO

2014 MAY -6 PM12:36

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FES should have hedged against weather events and worked that into their fixed rate pricing. Instead they low-balled customers to gain the business as well as market share and now want to bill additional expenses because they underestimated their costs. They are trying to act like First Energy and not First Energy Solutions in a competitive deregulated market-place.

An additional 1-3% charge of our annual electric generation is a HUGE amount for our size with 25 accounts. We did not budget for this type of expense. We expected to pay a fixed rate based on our contracts.

The whole Ohio deregulation process is worthless if you allow these additional fees to be passed onto customers and businesses with fixed rate electricity contracts.

Thank you,

Nick Mozarowsky Famous Enterprises 109 N Union Street Akron, OH 44304