

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

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| In the Matter of the Complaint of) | |
| Jon Cook,) | |
| Complainant,) | |
| v.) | Case No. 14-406-GA-CSS |
| Columbia Gas of Ohio, Inc.,) | |
| Respondent.) | |

ENTRY

The attorney examiner finds:

- (1) On March 13, 2014, Jon Cook (Complainant) filed a complaint against Columbia Gas of Ohio, Inc. (Columbia). Complainant asserts that, in August 2011, Columbia threatened to disconnect Complainant's gas service in order to access and inspect the meter. Complainant further asserts that Columbia assessed a \$35.00 charge for an outside automated meter reading (AMR) device, although the gas meter inside Complainant's home was already equipped with an AMR device. Additionally, Complainant alleges that Columbia installed a pressure gauge on the gas line to Complainant's furnace and then increased the pressure, thereby damaging the furnace pressure regulator.
- (2) On April 2, 2014, Columbia filed its answer, denying the material allegations of the complaint.
- (3) By Entry issued on April 8, 2014, the attorney examiner scheduled a settlement conference for May 1, 2014, at 10:00 a.m., at the offices of the Commission. Thereafter, on May 1, 2014, Complainant contacted an attorney examiner in the Commission's legal department and stated that, due to extraordinary circumstances, he is unable to travel to the offices of the Commission.

- (4) Accordingly, the settlement conference shall be rescheduled for June 25, 2014, at 1:00 p.m., at the Clark County Public Library, Gaier Meeting Room, 201 South Fountain Avenue, Springfield, Ohio 45506.

It is, therefore,

ORDERED, That the settlement conference be rescheduled for June 25, 2014, at 1:00 p.m., at the Clark County Public Library, Gaier Meeting Room, 201 South Fountain Avenue, Springfield, Ohio 45506. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/Sarah Parrot

By: Sarah J. Parrot
Attorney Examiner

JRJ/sc

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in

Case No(s). 14-0406-GA-CSS

Summary: Attorney Examiner Entry rescheduling the settlement conference to 06/25/2014 at 1:00 p.m. at the Clark County Public Library, Gaier Meeting Room, 201 S. Fountain Ave., Springfield, Ohio. - electronically filed by Sandra Coffey on behalf of Sarah Parrot, Attorney Examiner, Public Utilities Commission of Ohio