FILE

Digital
Connections

P.O. Box 387 Bruceton Mills, WV 26525

www.DigitalConnections.net

304 284-0779 ofc
888 303-6190

304 284-8555 fax

April 30, 2014

Public Utilities Commission of Ohio
Attention: Docketing Department
180 East Broad Street
11th Floor
Columbus, OH 43266-0030

Re: Revised Exhibit 21 for Digital Connections, Inc., d/b/a Digital Connections of Ohio,
Inc. for a Certificate of Public Convenience and Necessity

Case No. 14-390-TP-ACE

Enclosed for filing, please find Revised Exhibit 21, Sample Customer Bill and Sample
Disconnect Notice for Digital Connections. Inc., d/b/a Digital Connections of Ohio, Inc.
for a Certificate of Public Convenience and Necessity to provide local exchange service
and interexchange services within the State of Ohio.

Please replace the previously submitted Exhibit 21, with the revision enclosed.

Sincerely,

Timothy Wotring
Vice President

lll/TW

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician _____ Date Processed: MAY 0 1 2014

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PUCO

EXHIBIT 21

SAMPLE CUSTOMER BILL
&
SAMPLE DISCONNECT NOTICE

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Date

Customer Name
Customer Street
City, State 00000

Dear Customer Name,

We previously notified you of your overdue account in the amount of $00.00. To date, we still have not received payment. Therefore we are sending you this second reminder that your account is now 00 days past due. Please make payment within the next 10 days in order to avoid an interruption in your service. If service is interrupted, additional charges will apply to re-instate your service.

We would like to continue doing business with you, but we need your cooperation and payment in order to do so. If you have already sent payment, please contact our office immediately as our records do not reflect a payment being received.

*If you have any questions or complaints concerning your account, please give us a call at 1-888-303-6190 and ask for extension 330. Or you may visit our website www.digitalconnections.net to make an on line payment using your credit card.

Thank you for your prompt attention,

Accounts Receivable

*If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Digital Connection, Inc or for general utility information, residential and business customers may contact the utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

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	Account Number	:	000000
Customer Name	Invoice Number	:	000000
Customer Street	Invoice Date	:	0/00/0000
City, State 00000	Page	:	1

Account Summary

Amount of Last Bill:		$0.00
Payments:		$0.00
Adjustments:		$0.00
Balance Forward:		$0.00
	Recurring:	$0.00
	Other Charges:	$0.00
Current Product Total		$0.00
Taxes and Fees		$0.00
Total Due:		$0.00

Billing questions or complaints
please contact:
*Customer Service:
(888) 303-6190
support@digitalconnections.net

For Your Records

Payment Date	_____
Check Number	_____
Amount Paid	_____

Please detach here and return this portion with your payment

Customer Name	Account Number	:	00000
Customer Street	Invoice Number		0000000
City, State 00000	Invoice Date	:	0/00/000
	Total Amount Due		$0.00
	Please Pay Bay		0/00/0000

Please make checks payable to:
Digital Connections
PO Box 387
Bruceton Mills, WV   26525

If your complaint is not resolved after you have called Digital Connections, Inc, or for general utility information residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8:00 am to 5:00 pm weekdays, or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service)