

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: 80312
Received: 3/31/2014 11:56:38 AM
Message:
WEB ID: 80312 AT:03-31-2014 at 11:56 AM

14-568-EL-COI

Related Case Number:

TYPE: complaint

NAME: Mr. Jason Jacobs

CONTACT SENDER ? No

MAILING ADDRESS:

- 1381 Bunts Road
- Lakewood , Ohio 44107
- USA

PHONE INFORMATION:

- Home: 4403875557
- Alternative: *(no alternative phone provided?)*
- Fax: 4403276172

E-MAIL: jjacobs@jtonm.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Lakewood Senior Health Campus
- Name on account: Lakewood Senior Health Campus
- Service address: 1381 Bunts Road
- Service phone: 216-226-4010
- Account Number: 210 000 468 004

COMPLAINT DESCRIPTION:

Our supplier, First Energy Solutions, is attempting to charge us additional costs, equivalent to 1 - 3% of our annual electric generation expenditure, which they are calling a "Pass-Through Event" due to low temperatures during the month of January. For a healthcare center such as ours, this can equate to a significant sum. I don't feel they are able to do this since we have signed a fixed price contract with them. The reason for signing a fixed price contract is to avoid swings in the price of electricity due to weather, natural disasters, or other events. As far as I know, First

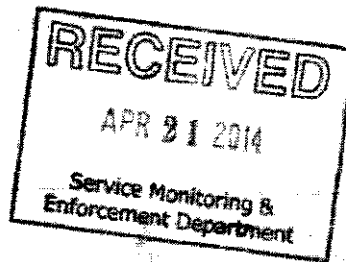
This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SMK Date Processed APR 23 2014

RECEIVED-COCKETING DIV
2014 APR 23 AM 11:22
PUCO

Energy Solutions is the only supplier to attempt to charge it's customers an extra amount due to the cold winter. Other suppliers, I believe, absorbed the cost of the excess electricity in order to honor the agreement's they have with their customers. If First Energy Solutions is allowed to do this, I feel it sets a very worrisome precedent for all suppliers. This will open the gateway to suppliers trying to "Pass through" all kinds of extra costs to their customers who believe they are agreeing to a fixed price. I hope that the PUCO will further investigate this situation and keep in mind the reason the energy industry was deregulated in the first place - to protect the customers from monopolization and excessive energy charges.

Puco docket

14-568-El-COI



W/C Todd Jr
3594 W 148th St
Cleveland, OH.
44111

Dear Sir,

When I read that First Energy Solutions wants to charge a \$15.00 Polar Vortex special assessment charge to the captive consumer, I couldn't believe the nerve! Doesn't First Energy make enough from their captive consumer? We do not have a choice, we must pay for their product. We do not have the ability to buy electrical service from anyone else! First Energy is a state protected monopoly. The people are forced to use their product.

This idea either came from some executive that stayed up all night, or from Rodney Dangerfield. It is a bad joke. I know that First Energy Solutions is supposed to be a separate corp. from First Energy, but it really isn't. First Energy Solutions is a wholly owned subsidiary of First Energy. As it is now, we captive consumers pay more than enough!

Patrick Henry once said "I know not what path others have taken. As for me, give me liberty, give me public power." Corporations are not people. The state of Ohio should create the Ohio Power Authority and take over all the greedy electric utilities.

Sincerely Yours
Willie C Todd Jr

From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: 80309
Received: 3/31/2014 11:43:54 AM
Message:
WEB ID: 80309 AT:03-31-2014 at 11:43 AM

14-568-EL-COI

Related Case Number:

TYPE: complaint

NAME: Mr. Jason Jacobs

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 38600 Center Ridge Road
- North Ridgeville , Ohio 44039
- USA

PHONE INFORMATION:

- Home: 440-387-5557
- Alternative: *(no alternative phone provided?)*
- Fax: 440-327-6172

E-MAIL: jjacobs@jtonm.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Center Ridge Health Campus
- Name on account: Center Ridge Nursing HM
- Service address: 38600 Center Ridge Road
- Service phone: 440-327-1295
- Account Number: 110 012 642 358

COMPLAINT DESCRIPTION:

Our supplier, First Energy Solutions, is attempting to charge us additional costs, equivalent to 1 - 3% of our annual electric generation expenditure, which they are calling a "Pass-Through Event" due to low temperatures during the month of January. For a healthcare center such as ours, this can equate to a significant sum. I don't feel they are able to do this since we have signed a fixed price contract with them. The reason for signing a fixed price contract is to avoid swings in the price of electricity due to weather, natural disasters, or other events. As far as I know, First

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From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: 80311
Received: 3/31/2014 11:54:24 AM
Message:
WEB ID: 80311 AT:03-31-2014 at 11:53 AM

Related Case Number:

14-568-EL-COI

TYPE: complaint

NAME: Mr. Jason Jacobs

CONTACT SENDER ? No

MAILING ADDRESS:

- 4800 Clague Road
- North Olmsted , Ohio 44070
- USA

PHONE INFORMATION:

- Home: 4403875557
- Alternative: *(no alternative phone provided?)*
- Fax: 4403276172

E-MAIL: jjacobs@jtonm.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Wellington Place
- Name on account: Wellington Place, LLC
- Service address: 4800 Clague Road
- Service phone: 440-734-9933
- Account Number: 110 026 487 121

COMPLAINT DESCRIPTION:

Our supplier, First Energy Solutions, is attempting to charge us additional costs, equivalent to 1 - 3% of our annual electric generation expenditure, which they are calling a "Pass-Through Event" due to low temperatures during the month of January. For a healthcare center such as ours, this can equate to a significant sum. I don't feel they are able to do this since we have signed a fixed price contract with them. The reason for signing a fixed price contract is to avoid swings in the price of electricity due to weather, natural disasters, or other events. As far as I know, First

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From: webmaster@puc.state.oh.us
To: PUCO ContactThePUCO
Subject: 80310
Received: 3/31/2014 11:50:51 AM
Message:
WEB ID: 80310 AT:03-31-2014 at 11:50 AM

Related Case Number:

14-568-EL-COI

TYPE: complaint

NAME: Mr. Jason Jacobs

CONTACT SENDER ? No

MAILING ADDRESS:

- 605 Bradley Road
- Bay Village , Ohio 44140
- USA

PHONE INFORMATION:

- Home: 4403875557
- Alternative: *(no alternative phone provided?)*
- Fax: 4403276172

E-MAIL: jjacobs@jtonm.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Bradley Bay Health Center
- Name on account: Bradley Rd Nursing Home
- Service address: 605 Bradley Road
- Service phone: 440-871-3474
- Account Number: 110 027 252 698

COMPLAINT DESCRIPTION:

Our supplier, First Energy Solutions, is attempting to charge us additional costs, equivalent to 1 - 3% of our annual electric generation expenditure, which they are calling a "Pass-Through Event" due to low temperatures during the month of January. For a healthcare center such as ours, this can equate to a significant sum. I don't feel they are able to do this since we have signed a fixed price contract with them. The reason for signing a fixed price contract is to avoid swings in the price of electricity due to weather, natural disasters, or other events. As far as I know, First

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Subject: 80310
Received: 3/31/2014 11:50:51 AM
Message:
WEB ID: 80310 AT:03-31-2014 at 11:50 AM

Related Case Number:

14-568-EL-COI

TYPE: complaint

NAME: Mr. Jason Jacobs

CONTACT SENDER ? No

MAILING ADDRESS:

- 605 Bradley Road
- Bay Village , Ohio 44140
- USA

PHONE INFORMATION:

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- Alternative: *(no alternative phone provided?)*
- Fax: 4403276172

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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, April 22, 2014 1:31 PM
To: PUCO Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/22/2014

Re: Michael Sopko
33063 Redwood Blvd

Avon Lake, OH 44012

Docketing Case No.:14-568-EL-COI

Notes:

Re: case # 14-568-EL-COI. This "polar vortex" surcharge is arbitrary and capricious. First Energy knew or should have known that weather affects their utility. This cost should have been built into their normal charges instead of passed on to only some of their customers.

Please docket the attached in the case number above.