

FILE

14-568-EL-COL

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Docket 14-568-EL-COL  
First Energy Solutions  
Customer Account:  
[REDACTED]

April 14, 2014

P.U.C.O.  
180 E. Broad Street  
Columbus OH 43215

Dear Sir or Madam:

I am writing to you in hopes that you will forbid First Energy Solutions from charging me and others the Polar Vortex Surcharge. I am a 71 years old and on fixed income which is being chipped away by For Profit "Public" utilities charging us for expenses that should be absorbed by them. I have reread my contract which contains a purposely vague paragraph that could cover any contingency so I am sure they will use it to charge me the surcharge. If a company contracts with me to sell me a product it is their obligation to make sure that they have enough on hand to meet the demand. The cost of this failure to fulfill the obligation should affect their bottom line – not mine. For a change, please side with the "Public" not the "Utility".

Thank You

*Robert Kovach*

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