

FILE
NE

Ohio

Public Utilities
Commission

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2014 APR -4 PM 4:24

Public Utilities Commission of Ohio

Attn: Docketing

180 E. Broad St.

Columbus, OH 43215

NTRA 021914RF

Case Number

Formal Complaint Form PUCO

14-0556-EL-CSS

NGHIEM TRAN LLC / ABC GRILL

Customer Name (Please Print)

1755 E. DUBLIN - GRANVILLE RD

Customer Address

COLUMBUS OHIO 43229

City

State

Zip

Against

108-472-703-2-8

Account Number

Customer Service Address (if different from above)

AEP-Ohio / CHAMPION ENERGY SERVICES Ohio

Utility Company Name

City

State

Zip

Please describe your complaint. (Attach additional sheets if necessary)

- * CHAMPION ENERGY SERVICES FAILED TO INFORMED OUR COMPANY THAT THE SERVICE CONTRACT WITH THEM IS EXPIRED EFFECTIVE JULY 2013.
- * CHAMPION ENERGY SERVICES OVERCHARGED OUR COMPANY WITH ITS PJM NETWORK INTEGRATION TRANSMISSION, PJM LOCATION RELIABILITY, LMP ADDER, GENERATION CHARGE, INITIAL INSTALLMENT OF A REQUIRED \$633 DEPOSIT...
- * CHAMPION ENERGY HAD VERBALLY AGREED TO REFUND OUR COMPANY \$1353.06 FOR THE SERVICE PERIOD FROM 7/2013 TO 02/2014. BUT THEY DID NOT SENT OUT THE PAYMENT CHECK.
- * WE HAD REQUESTED DTE COMPANY TO BE OUR ELECTRIC SUPPLIER COMPANY IN JULY OF 2013, BUT OUR REQUEST WAS SOMEHOW BLOCKED BY CHAMPION ENERGY COMPANY.

Signature

614/620-0188 614-888-8443

Customer Telephone Number

614/846-4788

* AEP - OHIO COMPANY HAS ALLOWED CHAMPION ENERGY SERVICES TO PLACE THEIR BILLING SERVICES WITH AEP - OHIO. AEP - OHIO HAD INADVERTENTLY SERVED AS BILL COLLECTOR FOR CHAMPION ENERGY SERVICES. WHEN WE HAD A BILLING DISPUTE WITH CHAMPION ENERGY SERVICES, WE ASKED AEP - OHIO IF WE CAN JUST PAY AEP - OHIO'S CHARGES WITHOUT PAYING CHAMPION ENERGY UNTIL WE CAN SETTLE OUR DISPUTE - CHARGES. BUT, AEP - OHIO REQUIRED US TO PAY THE BILL IN FULL OR SUBJECT TO DISCONNECTION OF POWER SERVICE. IT IS VERY UNFAIR PRACTICE WHILE CHAMPION ENERGY SERVICES HAD ILLEGALLY CHARGED US FOR CHARGES THAT WE DID NOT AGREE TO OR RECEIVED FROM. BUT, WE STILL HAVE TO PAY THEIR BILLING CHARGES.

* AEP - OHIO IS UNDOUBTEDLY AND INDIRECTLY RESPONSIBLE FOR HELPING CHAMPION ENERGY TO OVERCHARGE ITS CUSTOMERS.

* AEP - OHIO AND CHAMPION ENERGY ARE 2 DIFFERENT LEGAL ENTITIES. THEY SHOULD HAVE THEIR SEPARATE BILLING SYSTEMS.

* HAVE AEP - OHIO RECEIVING ANY KIND OF BENEFITS FROM BILLING ON BEHALF OF CHAMPION ENERGY SERVICES?