

NE FILE

Ohio

**Public Utilities
Commission**

DREPO31114ML

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form 14-0524-GA-CSS

Daniel Heppert
Customer Name (Please Print)

10400 Swanson Ct.
Customer Address

Concord OH 44077
City State Zip

Against

05000 ~~77~~ 5356 9653
Account Number

Same
Customer Service Address (if different from above)

Dominion East Ohio Gas
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Billing statement for February 2014 was billed with an increased rate per Mcf due to a billing error on their part. The error was back dated to January 2014 without notification provided. Dominion should correct their error by notifying customers but not back billing for their error. I expect a reversal and the appropriate credit to be issued.

[Signature]
Signature

440-382-1430
Customer Telephone Number

RECEIVED-DOCKETING DIV
2014 MAR 31 PM 3:50
PUCO

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Technician [Signature] Date Processed MAR 31 2014