

Ms. Betty McCauley, Commission Secretary Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215

RE: tw telecom of ohio llc

P.U.C.O. Tariff No. 12 – Local Exchange

Case No. 14-0434-TP-ZTA

Dear Ms. McCauley:

Enclosed for filing please find the original of the above referenced tariff filing and Telecommunications Filing Form submitted on behalf of **tw telecom of ohio llc.** The purpose of this filing is to delete the definitions that refer to the Company's Integrated Business Line Service (IBL). **tw telecom** filed an application with the Federal Communications Commission on January 6, 2014 to discontinue Integrated Business Line Service (IBL) and notified their affected customers of the discontinued service by letter, via U.S. mail, on January 6, 2014, copy of customer notice enclosed. There are currently four Customers left on this service in the state of Ohio. The Company respectfully requests an effective date for this filing of March 18, 2014.

The following tariff pages are included with this filing:

9th Revised Page 1 Updates Check Sheet 2nd Revised Page 9 Deletes definitions

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman
Consultant

cc: Tammy Chatfield - tw telecom file: tw telecom - Ohio - Local

tms: OHl1402

Enclosures

CW/bc

The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of tw telecom of ohio llc to ile an Local Exchange Services Tariff Revision)	TRF Docket No. 90-9011-CT-7 Case No. 14 - 0434 - TP - ZT. NOTE: Unless you have reserved a C	<u>A</u>
)	BLANK.	
Name of Registrant(s) tw telecom of ohio llc			
DBA(s) of Registrant(s)			
Address of Registrant(s) 10475 Park Meadows Drive, Littlete	on, Colorac	lo 80124	
Company Web Address www.twtelecom.com			
Regulatory Contact Person(s) Connie Wightman		Phone: 407-740-8575	Fax: 407-740-0613
Regulatory Contact Person's Email Address cwightman@tm	inc.com		
Contact Person for Annual Report Pamela H. Hollick, tw teleco	om of ohio ll	<u>c</u>	Phone: <u>317-703-0882</u>
Address (if different from above)			
Consumer Contact Information Pamela H. Hollick, tw telecom	of ohio llc		Phone: <u>317-703-0882</u>
Address (if different from above)			
Motion for protective order included with filing? Yes	No		
Motion for waiver(s) filed affecting this case? Yes	No [Note:	Waivers may toll any automatic	timeframe.]
Notes:			
Section Land II are Pursuant to Chanter 4901-1-6 OAC			

Section I and II are Pursuant to Chapter 4901:1-6 OAC

Section III - Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV - Attestation

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I - Part I - Common Filings

Carrier Type Other (explain below))	For Prof	it ILEC	☐ Not For P	rofit ILEC	CL	EC
Change terms & conditions existing BLES		ATA <u>1-0</u> (Auto 30 day		ATA <u>1-6-14(H)</u> (Auto 30 days)		ATA <u>1-6-14(H)</u> (Auto 30 days)	
Introduce non-recurring chasurcharge, or fee to BLES	arge,						A <u>1-6-14(H)</u> 0 days)
Introduce or Increase Late	Payment	ATA <u>1-</u> (Auto 30 day	ys)	ATA <u>1-6</u> (Auto 30 days			A <u>1-6-14(I)</u> 0 days)
Revisions to BLES Cap.		☐ ZTA <u>1-6</u> (0 day Notic					
Introduce BLES or expand service area (calling area)	local	☐ ZTA <u>1-6</u> (0 day Notic		ZTA <u>1-6-</u> (0 day Notice)		CO day	A <u>1-6-14(H)</u> Notice)
Notice of no obligation to of facilities and provide BLES		☐ ZTA <u>1-6</u> (0 day Notic	e)	ZTA <u>1-6-</u> (0 day Notice))		
Change BLES Rates		☐ TRF <u>1-6</u> (0 day Notic		TRF <u>1-6-</u> (0 day Notice)			F <u>1-6-14(G)</u> Notice)
To obtain BLES pricing fle	exibility	BLS <u>1-6-</u> (C)(1)(c) (Auto 30 da					
Change in boundary		ACB <u>1-6</u> (Auto 14 day	6- <u>32</u>	ACB <u>1-6-</u> (Auto 14 days			
Expand service operation a	rea						F <u>1-6-08(G)</u> (0 day)
BLES withdrawal							'A <u>1-6-25(B)</u> Notice)
Other* (explain) Deleting	definition				. , , , , , , , , , , , , , , , , , , ,		
Section I – Part II – Cus	stomer Not	ification Of	ferings Pur	suant to Chapt	er <u>4901:1-6-7</u>	OAC	
Type of Notice	Direc	t Mail	Bill	Insert	Bill Nota	ation	Electronic Mail
☐ 15-day Notice	[
☐ 30-day Notice	[
Date Notice Sent:							
Section I – Part III –IO	S Offerings	s Pursuant to	Chapter 49	01:1-6-22 OAC			
IOS	Introdu	ice New	Tariff	Change	Price Ch	ange	Withdraw
□ IOS							

Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC	CLEC	Carrier's Not	CESTC	CETC
Certification	(Out of Territory)		Offering BLES		
* See Supplemental	☐ ACE <u>1-6-08</u>	ACE <u>1-6-08</u>	☐ ACE <u>1-6-</u> 08	☐ ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

^{*}Supplemental Certification forms can be found on the Commission Web Page.

Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	☐ AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)

^{*} Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to	☐ NAG <u>1-7-07</u>	☐ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 day)	(Auto 90 day)
Request for Arbitration	☐ ARB <u>1-7-09</u>	☐ ARB <u>1-7-09</u>
Request for Arottration	(Non-Auto)	(Non-Auto)
Introduce or change c-t-c service tariffs,	☐ ATA <u>1-7-14</u>	
miroduce of change e-t-e service tarms,	(Auto 30 day)	(Auto 30 day)
Request rural carrier exemption, rural carrier	☐ UNC <u>1-7-04</u> or 05	
suspension or modification	(Non-Auto)	
Changes in rates, terms & conditions to Pole	☐ UNC 1-7-23(B)	
Attachment, Conduit Occupancy and Rights-	(Non-Auto)	
of-Way.		
	☐ RCC	│
Wireless Providers See 4901:1-6-24	[Registration &	[Interconnection
	Change in Operations]	Agreement or

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant cor	poration, tw telecom of ohio llc	, and am authorized to make the	his statement on its behalf.
Please Check ALL that apply:			
☑ I attest that these tariffs comply with imply Commission approval and that contradictory provisions in our tariff. We can result in various penalties, including	the Commission's rules as mode will fully comply with the rules	lified and clarified from times of the state of Ohio and under	e to time, supersede any rstand that noncompliance
☐ I attest that customer notices accompa accordance with Rule 4901:1-6-7, Ohio A		affected customers, as specific	ed in Section II, in
I declare under penalty of perjury that the	e foregoing is true and correct.		
Executed on (Date) March 18, 2014	at (Location) Maitland, Florida		
	*(Signature and Title)		(Date) March 18, 2014
 This affidavit is required for eve 	/s/ Connie Wightman Connie Wightman, Consultary tariff-affecting filing. It may b	ant to tw telecom of ohio llc e signed by counsel or an offic	er of the applicant, or an

VERIFICATION

I. Connie Wightman, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Connie Wightman

authorized agent of the applicant.

(Date) March 18, 2014

Connie Wightman, Consultant to tw telecom of ohio llc

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Ui

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Existing Affected Tariff Pages

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		31	Original		53	1st Revised
1	8 th Revised	*	32	Original		54	1st Revised
2	Original		33	Original		55	1st Revised
3	1 st Revised		34	Original		56	Original
4	Original		35	Original		57	Original
5	Original		36	2 nd Revised	*		υ
6	Original		37	Original			
7	Original		38	Original			
8	Original		39	Original			
9	1st Revised	*	40	Original			
10	1st Revised	*	41	Original			
11	Original		42	4 th Revised			
12	Original		42.1	Original			
13	Original		43	Original			
14	Original		44	Original			
15	Original		44.1	Original			
16	Original		44.2	Original			
17	1st Revised		44.3	Original			
18	1st Revised		44.4	Original			
19	Original		44.5	1st Revised			
20	Original		44.6	Original			
21	Original		44.7	Original			
22	Original		44.8	2 nd Revised			
23	Original		45	Original			
24	Original		46	1st Revised	*		
25	Original		47	Original			
26	Original		48	1st Revised	*		
27	Original		49	1st Revised	*		
28	Original		50	Original			
29	Original		51	1st Revised	*		
30	Original		52	Original			

^{* -} Indicates pages included with this filing.

Issued: January 29, 2014 Effective: February 28, 2014

Issued by: Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

SECTION 1 – DEFINITIONS, (CONT'D.)

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IBL: Integrated Business Line Service.

ICB: Individual Case Basis.

Integrated Business Line Service: Service provided to Customers that allows grouping of rate components to meet a Customer's specific needs.

IP – Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service.

Issued: January 29, 2014 Effective: February 28, 2014

Issued by: Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

(N)

(N)

Exhibit B

Proposed Replacement Tariff Pages

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION	PAG	
Title	Original		31	Original	53	1st Revised
1	9 th Revised	*	32	Original	54	1st Revised
2	Original		33	Original	55	1st Revised
3	1st Revised		34	Original	56	Original
4	Original		35	Original	57	Original
5	Original		36	2 nd Revised		
6	Original		37	Original		
7	Original		38	Original		
8	Original		39	Original		
9	2 nd Revised	*	40	Original		
10	1st Revised		41	Original		
11	Original		42	4 th Revised		
12	Original		42.1	Original		
13	Original		43	Original		
14	Original		44	Original		
15	Original		44.1	Original		
16	Original		44.2	Original		
17	1st Revised		44.3	Original		
18	1st Revised		44.4	Original		
19	Original		44.5	1st Revised		
20	Original		44.6	Original		
21	Original		44.7	Original		
22	Original		44.8	2 nd Revised		
23	Original		45	Original		
24	Original		46	1st Revised		
25	Original		47	Original		
26	Original		48	1st Revised		
27	Original		49	1st Revised		
28	Original		50	Original		
29	Original		51	1st Revised		
30	Original		52	Original		

^{* -} Indicates pages included with this filing.

Issued: March 18, 2014 Effective: March 18, 2014

Issued by:

Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive Littleton, CO 80124

SECTION 1 – DEFINITIONS, (CONT'D.)

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

ICB: Individual Case Basis.

(D)

(D)

(D)

OHI1402

IP – Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service.

Issued: March 18, 2014 Effective: March 18, 2014

Issued by: Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

Exhibit C

This filing deletes definitions concerning the discontinued Integrated Business Line Service contained in the Company's pricing guides. Notice went out to their Customers in the form of a letter mailed on January 6, 2014.

Exhibit D

Customer Notice and Affidavit



tw telecom holdings inc.
Customer Care
2342 Technology Drive
Summit 1
O'Fallon, MO 63368

Insert Billing Contact Name Insert Company Name Insert Billing Address † Insert Billing Address 2 Insert Billing City, State Zip

Date: January 6, 2014

Regarding: IBL service at Service Address:

Important Notice Regarding Discontinuance of IBL Service Provided by Affiliates of tw telecom

Dear Customer,

Previously, we notified you that your contract with an affiliate of **tw telecom holdings inc.** ("**tw telecom**")¹ for Integrated Business Line ("IBL") service would expire.

At that time, we allowed you to continue to use the service as long as you did not require any modifications or additions to the service. Now the time has come for **tw telecom** to begin the process of removing the outdated equipment supporting the IBL service from our network.

This letter serves as formal notice that, on or after March 10, 2014, and subject to the approval of the Federal Communications Commission ("FCC"), **tw telecom** plans to discontinue the IBL service. Thus, on or after March 10, 2014, the IBL service will no longer be available at the above-referenced location.

We would like to work with you to migrate your service to the Converged Services platform currently offered by **tw telecom**. The Converged Services platform is based on the latest equipment and communications technology. The Converged Services platform allows customers to fully integrate Voice (analog lines, PRI, digital trunks) with Data (VPN) and/or Internet and Security services on a single connection. Data, Internet, and Voice services dynamically share all bandwidth, and voice traffic is always prioritized over data traffic.

In order to maintain continuous service at your location, by March 10, 2014 or the date on which the FCC approves the planned discontinuance of the IBL service, we will need to either migrate your service to another **tw telecom** service that will best benefit your business or move your service to another telecommunications service provider.

If you have not made arrangements with tw telecom or another telecommunications service provider to replace your IBL service, please be advised that your service will be disconnected on or after March 10, 2014.

The affiliates of **tw telecom** that offer the IBL service are: tw telecom of arizona Ilc, tw telecom of california I.p., tw telecom of colorado Ilc, tw telecom of florida I.p., tw telecom of georgia I.p., tw telecom of hawaii I.p., tw telecom of idaho Ilc, tw telecom of indiana I.p., tw telecom of kentucky Ilc, tw telecom of minnesota Ilc, tw telecom of north carolina I.p., tw telecom of new jersey I.p., tw telecom of new mexico Ilc, tw telecom of new york I.p., tw telecom of ohio Ilc, tw telecom of south carolina Ilc, tw telecom of tennessee Ilc, tw telecom of texas Ilc, and tw telecom of washington Ilc.

If you wish to contact me to discuss Converged Services or another service offering from **tw telecom**, you may do so at the number or email provided below.

If you also subscribe to other services from **tw telecom**, those services will NOT be impacted by the anticipated discontinuance of the IBL service. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

We sincerely regret any inconvenience this may cause you and your organization, but we look forward to continuing our relationship and providing a new service that meets your telecommunications needs. **tw telecom** is dedicated to providing the finest business communications services and customer care available, allowing you to focus on your business. <u>Please contact me as soon as possible</u> to talk about **tw telecom**'s Converged Services platform or our other communications solutions that may best meet your needs. If we do not receive communication from you, we will plan to disconnect your service on or after March 10, 2014, subject to regulatory approval.

Sincerely,

Account Rep Name Account Rep Title tw telecom Account Rep Phone Account Rep email

tw telecom is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of tw telecom holdings inc. on Behalf of Its Affiliates. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

CUSTOMER NOTICE AFFIDAVIT

<u>AFFIDAVIT</u>

I, Connie Wightman, am an authorized agent of the applicant corporation, tw telecom of ohio

llc, and am authorized to make this statement on its behalf. I attest that the customer notice(s)

accompanying this affidavit were sent to affected customers through letter via U.S. mail, on

January 6, 2014, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare

under penalty of perjury that the foregoing is true and correct.

Signature /s/Connie Wightman

Date: March 18, 2014

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

3/18/2014 4:50:32 PM

in

Case No(s). 14-0434-TP-ZTA

Summary: Tariff PUCO Tariff No. 12 Local Exchange revision with Telecommunications Filing Form and Exhibits. electronically filed by Mrs. Barbara E. del Castillo on behalf of tw telecom of ohio llc