



March 18, 2014  
Via Web Filing

Ms. Betty McCauley, Commission Secretary  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215

**RE: tw telecom of ohio llc**  
**P.U.C.O. Tariff No. 12 – Local Exchange**  
**Case No. 14-0434-TP-ZTA**

Dear Ms. McCauley:

Enclosed for filing please find the original of the above referenced tariff filing and Telecommunications Filing Form submitted on behalf of **tw telecom of ohio llc**. The purpose of this filing is to delete the definitions that refer to the Company's Integrated Business Line Service (IBL). **tw telecom** filed an application with the Federal Communications Commission on January 6, 2014 to discontinue Integrated Business Line Service (IBL) and notified their affected customers of the discontinued service by letter, via U.S. mail, on January 6, 2014, copy of customer notice enclosed. There are currently four Customers left on this service in the state of Ohio. The Company respectfully requests an effective date for this filing of March 18, 2014.

The following tariff pages are included with this filing:

9 <sup>th</sup> Revised Page 1	Updates Check Sheet
2 <sup>nd</sup> Revised Page 9	Deletes definitions

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to [cwrightman@tminc.com](mailto:cwrightman@tminc.com). Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman  
Consultant

cc: Tammy Chatfield - tw telecom  
file: tw telecom - Ohio - Local  
tms: OHI1402

Enclosures

CW/bc

*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of tw telecom of ohio llc to )  
file an Local Exchange Services Tariff Revision )  
) )  
) )

TRF Docket No. 90-9011-CT-TRF  
Case No. 14 - 0434 - TP - ZTA  
NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s) tw telecom of ohio llc  
DBA(s) of Registrant(s) \_\_\_\_\_  
Address of Registrant(s) 10475 Park Meadows Drive, Littleton, Colorado 80124  
Company Web Address www.twtelecom.com  
Regulatory Contact Person(s) Connie Wightman Phone: 407-740-8575 Fax: 407-740-0613  
Regulatory Contact Person's Email Address cwightman@tminc.com  
Contact Person for Annual Report Pamela H. Hollick, tw telecom of ohio llc Phone: 317-703-0882  
Address (if different from above) \_\_\_\_\_  
Consumer Contact Information Pamela H. Hollick, tw telecom of ohio llc Phone: 317-703-0882  
Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing?  Yes  No  
Motion for waiver(s) filed affecting this case?  Yes  No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Chapter 4901:1-6 OAC  
Section III – Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.  
Section IV – Attestation

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

**Section I – Part I - Common Filings**

<b>Carrier Type</b> <input type="checkbox"/> <b>Other</b> (explain below)	<input type="checkbox"/> <b>For Profit ILEC</b>	<input type="checkbox"/> <b>Not For Profit ILEC</b>	<input type="checkbox"/> <b>CLEC</b>
Change terms & conditions of existing BLES	<input type="checkbox"/> <u>ATA 1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> <u>ATA 1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> <u>ATA 1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> <u>ATA 1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> <u>ATA 1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> <u>ATA 1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> <u>ATA 1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> <u>ZTA 1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> <u>ZTA 1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> <u>ZTA 1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> <u>ZTA 1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> <u>ZTA 1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> <u>ZTA 1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> <u>TRF 1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> <u>TRF 1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> <u>TRF 1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> <u>BLS 1-6-14(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> <u>ACB 1-6-32</u> (Auto 14 days)	<input type="checkbox"/> <u>ACB 1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> <u>TRF 1-6-08(G)(0 day)</u>
BLES withdrawal			<input type="checkbox"/> <u>ZTA 1-6-25(B)</u> (0 day Notice)
<b>Other*</b> (explain) Deleting definition			

**Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC**

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent:</b>				

**Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC**

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC**

Certification	ILEC (Out of Territory)	CLEC	Carrier's Not Offering BLES	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input type="checkbox"/> ACE 1-6-08 *(Auto 30 day)	<input type="checkbox"/> ACE 1-6-08 *(Auto 30 day)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNCL-6-09 *(Non-Auto)

\*Supplemental Certification forms can be found on the Commission Web Page.

**Section II – Part II – Certificate Status & Procedural**

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

**Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)**

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input checked="" type="checkbox"/> ATA 1-7-14 (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNCL-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	
<b>Wireless Providers</b> See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

**Section IV. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

---

**AFFIDAVIT**  
***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, tw telecom of ohio llc , and am authorized to make this statement on its behalf.

Please Check ALL that apply:

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) March 18, 2014 at (Location) Maitland, Florida

\*(Signature and Title)

(Date) March 18, 2014

/s/ Connie Wightman

Connie Wightman, Consultant to **tw telecom of ohio llc**

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

---

**VERIFICATION**

I, Connie Wightman, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Connie Wightman

(Date) March 18, 2014

Connie Wightman, Consultant to **tw telecom of ohio llc**

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

---

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

**Or**

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**tw telecom of ohio, llc**

Exhibit A

Existing Affected Tariff Pages

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
Title	Original		31	Original		53	1 <sup>st</sup> Revised	*
1	8 <sup>th</sup> Revised	*	32	Original		54	1 <sup>st</sup> Revised	*
2	Original		33	Original		55	1 <sup>st</sup> Revised	*
3	1 <sup>st</sup> Revised		34	Original		56	Original	
4	Original		35	Original		57	Original	
5	Original		36	2 <sup>nd</sup> Revised	*			
6	Original		37	Original				
7	Original		38	Original				
8	Original		39	Original				
9	1 <sup>st</sup> Revised	*	40	Original				
10	1 <sup>st</sup> Revised	*	41	Original				
11	Original		42	4 <sup>th</sup> Revised				
12	Original		42.1	Original				
13	Original		43	Original				
14	Original		44	Original				
15	Original		44.1	Original				
16	Original		44.2	Original				
17	1 <sup>st</sup> Revised		44.3	Original				
18	1 <sup>st</sup> Revised		44.4	Original				
19	Original		44.5	1 <sup>st</sup> Revised				
20	Original		44.6	Original				
21	Original		44.7	Original				
22	Original		44.8	2 <sup>nd</sup> Revised				
23	Original		45	Original				
24	Original		46	1 <sup>st</sup> Revised	*			
25	Original		47	Original				
26	Original		48	1 <sup>st</sup> Revised	*			
27	Original		49	1 <sup>st</sup> Revised	*			
28	Original		50	Original				
29	Original		51	1 <sup>st</sup> Revised	*			
30	Original		52	Original				

\* - Indicates pages included with this filing.

Issued: January 29, 2014

Effective: February 28, 2014

Issued by: Pamela Hollick, Vice President, Regulatory Affairs  
 10475 Park Meadows Drive  
 Littleton, CO 80124

OHI1401b

SECTION 1 – DEFINITIONS, (CONT'D.)

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IBL: Integrated Business Line Service.

ICB: Individual Case Basis.

Integrated Business Line Service: Service provided to Customers that allows grouping of rate components to meet a Customer's specific needs.

IP – Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

(N)  
|  
(N)

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service.

Issued: January 29, 2014

Effective: February 28, 2014

Issued by: Pamela Hollick, Vice President, Regulatory Affairs  
10475 Park Meadows Drive  
Littleton, CO 80124

OHI1401b



**tw telecom of ohio, llc**

Exhibit B

Proposed Replacement Tariff Pages

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		31	Original		53	1 <sup>st</sup> Revised
1	9 <sup>th</sup> Revised	*	32	Original		54	1 <sup>st</sup> Revised
2	Original		33	Original		55	1 <sup>st</sup> Revised
3	1 <sup>st</sup> Revised		34	Original		56	Original
4	Original		35	Original		57	Original
5	Original		36	2 <sup>nd</sup> Revised			
6	Original		37	Original			
7	Original		38	Original			
8	Original		39	Original			
9	2 <sup>nd</sup> Revised	*	40	Original			
10	1 <sup>st</sup> Revised		41	Original			
11	Original		42	4 <sup>th</sup> Revised			
12	Original		42.1	Original			
13	Original		43	Original			
14	Original		44	Original			
15	Original		44.1	Original			
16	Original		44.2	Original			
17	1 <sup>st</sup> Revised		44.3	Original			
18	1 <sup>st</sup> Revised		44.4	Original			
19	Original		44.5	1 <sup>st</sup> Revised			
20	Original		44.6	Original			
21	Original		44.7	Original			
22	Original		44.8	2 <sup>nd</sup> Revised			
23	Original		45	Original			
24	Original		46	1 <sup>st</sup> Revised			
25	Original		47	Original			
26	Original		48	1 <sup>st</sup> Revised			
27	Original		49	1 <sup>st</sup> Revised			
28	Original		50	Original			
29	Original		51	1 <sup>st</sup> Revised			
30	Original		52	Original			

\* - Indicates pages included with this filing.

Issued: March 18, 2014

Effective: March 18, 2014

Issued by: Pamela Hollick, Vice President, Regulatory Affairs  
 10475 Park Meadows Drive  
 Littleton, CO 80124

OHI1402

SECTION 1 – DEFINITIONS, (CONT'D.)

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

ICB: Individual Case Basis.

(D)

(D)

(D)

IP – Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service.

Issued: March 18, 2014

Effective: March 18, 2014

Issued by: Pamela Hollick, Vice President, Regulatory Affairs  
10475 Park Meadows Drive  
Littleton, CO 80124

OHI1402

**tw telecom of ohio, llc**

Exhibit C

This filing deletes definitions concerning the discontinued Integrated Business Line Service contained in the Company's pricing guides. Notice went out to their Customers in the form of a letter mailed on January 6, 2014.

**tw telecom of ohio, llc**

Exhibit D

Customer Notice and Affidavit



tw telecom holdings inc.  
Customer Care  
2342 Technology Drive  
Summit 1  
O'Fallon, MO 63368

Insert Billing Contact Name  
Insert Company Name  
Insert Billing Address 1  
Insert Billing Address 2  
Insert Billing City, State Zip

Date: January 6, 2014

Regarding: IBL service at Service Address:

**Important Notice Regarding Discontinuance of IBL Service  
Provided by Affiliates of tw telecom**

Dear Customer,

Previously, we notified you that your contract with an affiliate of **tw telecom holdings inc.** ("**tw telecom**")<sup>1</sup> for Integrated Business Line ("IBL") service would expire.

At that time, we allowed you to continue to use the service as long as you did not require any modifications or additions to the service. Now the time has come for **tw telecom** to begin the process of removing the outdated equipment supporting the IBL service from our network.

This letter serves as formal notice that, on or after March 10, 2014, and subject to the approval of the Federal Communications Commission ("FCC"), **tw telecom** plans to discontinue the IBL service. Thus, on or after March 10, 2014, the IBL service will no longer be available at the above-referenced location.

We would like to work with you to migrate your service to the Converged Services platform currently offered by **tw telecom**. The Converged Services platform is based on the latest equipment and communications technology. The Converged Services platform allows customers to fully integrate Voice (analog lines, PRI, digital trunks) with Data (VPN) and/or Internet and Security services on a single connection. Data, Internet, and Voice services dynamically share all bandwidth, and voice traffic is always prioritized over data traffic.

In order to maintain continuous service at your location, by March 10, 2014 or the date on which the FCC approves the planned discontinuance of the IBL service, we will need to either migrate your service to another **tw telecom** service that will best benefit your business or move your service to another telecommunications service provider.

**If you have not made arrangements with tw telecom or another telecommunications service provider to replace your IBL service, please be advised that your service will be disconnected on or after March 10, 2014.**

<sup>1</sup> The affiliates of **tw telecom** that offer the IBL service are: tw telecom of arizona llc, tw telecom of california l.p., tw telecom of colorado llc, tw telecom of florida l.p., tw telecom of georgia l.p., tw telecom of hawaii l.p., tw telecom of idaho llc, tw telecom of indiana l.p., tw telecom of kentucky llc, tw telecom of minnesota llc, tw telecom of north carolina l.p., tw telecom of new jersey l.p., tw telecom of new mexico llc, tw telecom of new york l.p., tw telecom of ohio llc, tw telecom of south carolina llc, tw telecom of tennessee llc, tw telecom of texas llc, and tw telecom of washington llc.

If you wish to contact me to discuss Converged Services or another service offering from **tw telecom**, you may do so at the number or email provided below.

If you also subscribe to other services from **tw telecom**, those services will NOT be impacted by the anticipated discontinuance of the IBL service. Your other services will remain in place with no change to the applicable rates, terms, or conditions.

We sincerely regret any inconvenience this may cause you and your organization, but we look forward to continuing our relationship and providing a new service that meets your telecommunications needs. **tw telecom** is dedicated to providing the finest business communications services and customer care available, allowing you to focus on your business. Please contact me as soon as possible to talk about **tw telecom**'s Converged Services platform or our other communications solutions that may best meet your needs. If we do not receive communication from you, we will plan to disconnect your service on or after March 10, 2014, subject to regulatory approval.

Sincerely,

Account Rep Name  
Account Rep Title  
**tw telecom**  
Account Rep Phone  
Account Rep email

**tw telecom is required by the FCC to provide the following statement:**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of tw telecom holdings inc. on Behalf of Its Affiliates. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

## CUSTOMER NOTICE AFFIDAVIT

### AFFIDAVIT

I, Connie Wightman, am an authorized agent of the applicant corporation, **tw telecom of ohio llc**, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through letter via U.S. mail, on January 6, 2014, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Signature /s/Connie Wightman

Date: March 18, 2014



**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**3/18/2014 4:50:32 PM**

**in**

**Case No(s). 14-0434-TP-ZTA**

Summary: Tariff PUCO Tariff No. 12 Local Exchange revision with Telecommunications Filing Form and Exhibits. electronically filed by Mrs. Barbara E. del Castillo on behalf of tw telecom of ohio llc