

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Bittinger Carbide,)	
)	
Complainant,)	
)	
v.)	Case No. 13-1729-TP-CSS
)	
Frontier North Inc.,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On July 31, 2013, Bittinger Carbide (Complainant) filed a complaint against Frontier North Inc. (Frontier). The Complainant alleges that it is a business that operates 24 hours each day, seven days a week and that it relies on three telephone lines to conduct its business. The Complainant alleges that it lost telephone service beginning July 3, 2013, and that Frontier did not restore service until July 10, 2013.
- (2) Frontier filed an answer on August 21, 2013. Frontier admits that there were outages on the Complainant's residential line and two business lines. Frontier contends that it restored service in less than 72 hours after being notified and that it issued service credits as compensation.
- (3) On September 12, 2013, the attorney examiner scheduled a settlement conference for October 22, 2013. The parties convened as scheduled but did not resolve the complaint.
- (4) It is unclear whether the Complainant wishes to proceed with the complaint. The Complainant should, therefore, advise the Commission, in writing, whether it wishes to proceed to a hearing. On or before March 5, 2014, the Complainant should file a statement that it wishes to proceed with the complaint; otherwise the attorney examiner will recommend to the Commission that the complaint be dismissed for lack of prosecution.

It is, therefore,

ORDERED, That the Complainant file by March 5, 2014, a written statement of intent to proceed to a hearing; otherwise, the attorney examiner will recommend to the Commission that the complaint be dismissed for lack of prosecution. It is, further,

ORDERED, That a copy of this entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/ L. Douglas Jennings

By: L. Douglas Jennings
Attorney Examiner

jrj/vrm

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2/13/2014 11:34:23 AM

in

Case No(s). 13-1729-TP-CSS

Summary: Attorney Examiner Entry directing Complainant to file by March 5, 2014, a statement regarding intent to proceed; electronically filed by Vesta R Miller on behalf of L. Douglas Jennings, Attorney Examiner, Public Utilities Commission of Ohio