

FILE

CASE IDGTAN093013DO

7

RECEIVED-DOCKETING DIV
2014 FEB 11 PM 12:15

12-2102-EL-CSS

PUCO PUCO
180 E. BROAD ST.
Columbus OH. 43215

2/3/2014
Gwendolyn Tandy
1439 Sulzer Ave
Euclid OH. 44132

Dear Ms Blackmer

This complaint is in reference
to the Attach letter dated 7/29/2012
after taking a closer look
I notice the entire letter
is fraudulent, for the following
reasons

1st The statement is in my name
but it isn't mine. Second it has
my address. ^{I don't live there!} Third the beginning
balance of \$375.19, is not even
~~even~~ an Illuminating^{Co} charge.

It's A First Energy Solutions charge

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accurate and complete reproduction of a case file
document delivered in the regular course of business.
FEB 11 2014
Technician Date Processed

My Solution would be that the Illuminating^{Co.}
Credit my account for \$439.49

The statement is

1. Dated July 29, 2012
2. It has my name Gwendolyn Tandy
3. My address 1439 Sulzer Ave
4. The account number is for
1441 Sulzer 110072427153

This account was in my
name from Oct 2, 2010 thru Jan 4, 11.
February 1, 2011. I rented it,
and I also called the Illuminating
Co to request, that it come
out of my name As of Feb. 1, 2011

Oct 2, 2010	total bill amount was	\$5.65
Nov 2, 2010	" " "	8.43
Dec 1, 2010	" " "	1.29
Jan 4, 2011	" " "	1.67
This is where my responsibility ended,		\$17.04

The following images were scanned as received

July 23, 2012 - 0 - Balance



This account was in my name until Jan 2, 2011

July 29, 2012

GWENDOLYN C TANDY
1439 SULZER AVE
EUCLID OH 44132

Account Number: 110072427153

Dear GWENDOLYN C TANDY:

Enclosed is a statement of your account from 07/29/2011 to 07/29/2012.

The tenant switch
to First Energy
Solution 63-11

Summary Of Statement

Beginning Balance of Statement
Total of First Energy Billings
Total of Suppliers Billings
Total Billings
Total Payments
Total Adjustments
Ending Balance of Statement

375.19
3.52
4.57
8.09
0.00
-383.28
0.00

July 29, 2012

Adjustment Type Key

REV
TRAN
WO

Debit or Credit amount Removed from the Account
Transfer of Credit/Debit from One Account to Another Account
Write Off

Sincerely,

The Cleveland Electric Illuminating Company
A FirstEnergy Company

Act

July 2012 Zero bal.
Jan - Sept 12 - I paid in \$363.96
disputed Transfer 207.08
disputed 633.04
March 33-12 420.51
\$212.33 Credit as of March 3, 2012

\$5,000

18.0000
Past account in correct
Added PUP amount to current account

This is not what I ask for. I need statements
Customer Service

**the
Illuminating
Company**

A FirstEnergy Company

1-800-589-3101

3.2

* I don't understand this, I need
states^{new} reissued

June 28, 2012

GWENDOLYN C TANDY
1439 SULZER AVE
EUCLID OH 44132

Account Number: 110046580079

Dear GWENDOLYN C TANDY:

I need Jan 1, 2011 -
June 2012

Enclosed is a statement of your account from 06/28/2011 to 06/28/2012.

Summary Of Statement

Beginning Balance of Statement	June 28, 2011	11.73
Total of First Energy Billings		439.49
Total of Suppliers Billings		0.00
Total Billings		439.49
Total Payments		-308.90
Total Adjustments		242.41
Ending Balance of Statement		384.73

First Energy Solutions

Where did the \$242.41 Adjustment come
from?

Adjustment Type Key

61000035	HS Current Bil Arrears Credit
LPC	Late Payment Charge
TRAN	Transfer of Credit/Debit from One Account to Another Account

Sincerely,

The Cleveland Electric Illuminating Company
A FirstEnergy Company

The Illuminating Co.
76 S Main Street, A-R PC
Akron, OH. 44308-1890

Wendelin Lancy AC #110046580079
14395412er

Reversal of 03/03/2011 bill.

Entry Date	Read Date	Meter Reading	Cons Usage	Nbr Days	Daily Average	Read Type	FE Billing Amt	Supplier Billing Amt	Total Billing Amt	Budget Billing Amt	Due Date	Payment Amt	Adj Amt	Adj Type	Account Balance
03/28/11															-43.00
03/28/11	03/03/11	4,389	246	30	8 Act		32.41		32.41		04/11/11		-1.52	HSAC	-44.52
04/04/11	04/04/11	4,691	302	32	9 Act		39.18		39.18		04/19/11		-12.11		-12.11
04/04/11													-27.07		-27.07
04/04/11													-26.89		-26.89
05/04/11													-16.11		-16.11
05/04/11	05/04/11	4,906	215	30	7 Est		29.20		29.20		05/19/11		-13.09		-13.09
06/04/11	06/03/11	5,221	315	30	11 Act		41.64		41.64		06/20/11		-54.73		-54.73
06/08/11													-11.73		-11.73
07/02/11	07/01/11	5,552	331	28	12 Est		43.02		43.02		07/19/11		-54.75		-54.75
08/02/11	08/02/11	5,805	253	32	8 Act		34.34		34.34		08/17/11		-89.09		-89.09
08/31/11	08/31/11	6,224	419	29	14 Est		54.21		54.21		09/15/11		-143.30		-143.30
09/19/11													-100.30		-100.30
10/04/11	09/30/11	6,230	6	30	Act		4.84		4.84		10/19/11		-105.14		-105.14
11/01/11	11/01/11	6,704	474	32	15 Act		59.37		59.37		11/16/11		-164.51		-164.51
11/04/11													-106.61		-106.61
11/29/11	11/29/11	7,156	452	28	16 Act		56.82		56.82		12/14/11		-163.43		-163.43
12/05/11													-197.91		-197.91
12/31/11	12/30/11	7,656	500	31	16 Est		63.48		63.48		01/17/12		-196.00		-196.00
01/05/12													-166.00		-166.00
01/31/12	01/31/12	7,792	136	32	4 Act		19.91		19.91		02/15/12		-185.91		-185.91
02/17/12													-151.43		-151.43
03/03/12	03/02/12	8,004	212	31	7 Act		29.61		29.61		03/19/12		-420.51		-420.51
03/07/12													-450.12		-450.12
04/03/12	04/03/12	8,306	302	32	9 Est		40.55		40.55		04/18/12		-391.12		-391.12
04/09/12													-404.90		-404.90
05/02/12	05/02/12	8,341	35	29	1 Act		8.22		8.22		05/17/12		-416.50		-416.50
05/08/12													-386.50		-386.50
06/04/12	06/04/12	8,516	175	33	5 Act		25.12		25.12		06/19/12		-414.73		-414.73
06/07/12													-384.73		-384.73
07/05/12	07/05/12	8,826	310	31	10 Est		42.98		42.98		07/20/12		-430.79		-430.79
07/09/12													-400.79		-400.79
08/06/12	08/06/12	9,196	370	32	12 Act		50.83		50.83		08/21/12		-454.95		-454.95
08/07/12													-424.95		-424.95
08/08/12													-394.95		-394.95
09/06/12	09/06/12	9,359	163	31	5 Act		24.40		24.40		09/21/12		-323	LPC	-422.58
09/07/12													-392.58		-392.58

Transfer From Account 110072427153

Not in my name

2-17-12 -> 269.08 TRAN

\$441.07

34.48 HSAC CR 144.07

There is a 2001 bill for \$441.07 - 269.08 credit = 172.00 Paid to 1441