



**Public Utilities
Commission**

John R. Kasich, Governor
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FILE

January 31, 2014

Planning A Lifetime LLC
Ms. Allyssa Holder
4365 Brookdale Dr.
Cincinnati, OH 45211

Case No. 14-0147-EL-CSS

Dear Ms. Holder:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Duke Energy, Ohio, Inc. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary
Tanowa Troupe, Acting Secretary
Holly Karg, Acting Secretary

Enclosure
BFM/HK/mmo

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Technician _____ Date Processed JAN 31 2014