



Ms. Betty McCauley, Commission Secretary Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215

RE: tw telecom of ohio llc

P.U.C.O. Tariff No. 12 - Local Exchange

Case No. 14-0135-TP-ZTA

Dear Ms. McCauley:

Enclosed for filing please find the original of the above referenced tariff filing and Telecommunications Filing Form submitted on behalf of **tw telecom of ohio llc.** The purpose of this filing is to grandfather the Company's Business Line Service, add definitions and text. Notice was sent out to the Company's customers through an insert in the July 2013 billing cycle. The Company respectfully requests an effective date for this filing of January 29, 2014. The following tariff pages are included with this filing:

8<sup>th</sup> Revised Page 1 Updates Check Sheet
1<sup>st</sup> Revised Pages 9 - 10 Adds definitions
2<sup>nd</sup> Revised Page 36 Adds text to note
1<sup>st</sup> Revised Page 46 Adds grandfathering statement to 5

1<sup>st</sup> Revised Page 46 Adds grandfathering statement to Standard Business Line description
1<sup>st</sup> Revised Pages 48, 49, 51 Adds grandfathering statement to Standard Business Line maximum rates
1<sup>st</sup> Revised Pages 53 - 55 Adds grandfathering statement to Standard Business Line current rates

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or

via email to cwightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman Consultant

cc: Tammy Chatfield - tw telecom file: tw telecom - Ohio - Local

tms: OH11401

**Enclosures** 

CW/bc

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of tw telecom of ohio llc to	)	TRF Docket No. 90-9011-CT-7	ΓRF
ile an Access Services Tariff Revision	) ) )	Case No. <u>14 - 0135</u> - <b>TP</b> - <u>ZTA</u> NOTE: Unless you have reserved a C BLANK.	<del></del>
Name of Registrant(s) tw telecom of ohio llc			
DBA(s) of Registrant(s)			
Address of Registrant(s) 10475 Park Meadows Drive, Littleto	on, Colorac	lo 80124	
Company Web Address www.twtelecom.com			
Regulatory Contact Person(s) Connie Wightman		Phone: <u>407-740-8575</u>	Fax: 407-740-0613
Regulatory Contact Person's Email Address <a href="mailto:cwightman@tm">cwightman@tm</a>	inc.com		
Contact Person for Annual Report Pamela H. Hollick, tw teleco	<u>m of ohio ll</u>	<u>c</u>	Phone: <u>317-703-0882</u>
Address (if different from above)			
Consumer Contact Information Pamela H. Hollick, tw telecom	of ohio Ilc		Phone: <u>317-703-0882</u>
Address (if different from above)			
Motion for protective order included with filing?   Yes   Motion for waiver(s) filed affecting this case?   Yes   Yes		Waivers may toll any automatic	timeframe.]
Notes:			

Section I and II are Pursuant to Chapter 4901:1-6 OAC

Section III - Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV - Attestation

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <a href="https://www.puco.ohio.gov">www.puco.ohio.gov</a> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

# Section I – Part I - Common Filings

Carrier Type  Other (explain below)	)	For Pro	fit ILEC	☐ Not For F	Profit ILEC	☐ C1	LEC	
Change terms & conditions existing BLES		ATA <u>1-6</u> (Auto 30 da		ATA <u>1-6-</u> (Auto 30 days			ΓΑ <u>1-6-14(H)</u> 30 days)	
Introduce non-recurring ch surcharge, or fee to BLES	arge,						ΓΑ <u>1-6-14(H)</u> 30 days)	
Introduce or Increase Late	Payment	ATA <u>1-</u> (Auto 30 da	ys)	ATA <u>1-6</u> (Auto 30 days			ΓΑ <u>1-6-14(I)</u> 30 days)	
Revisions to BLES Cap.		ZTA <u>1-0</u> (0 day Notic						
Introduce BLES or expand service area (calling area)	local	☐ ZTA <u>1-0</u> (0 day Notic		ZTA <u>1-6-</u> (0 day Notice			rA <u>1-6-14(H)</u> Notice)	
Notice of no obligation to of facilities and provide BLES		☐ ZTA <u>1-0</u> (0 day Notic	ce)	ZTA <u>1-6-</u> (0 day Notice	)			
Change BLES Rates		☐ TRF <u>1-6</u> (0 day Notic		TRF <u>1-6-</u> (0 day Notice			RF <u>1-6-14(G)</u> Notice)	
To obtain BLES pricing fle	exibility	BLS <u>1-6</u> (C)(1)(c) (Auto 30 da						
Change in boundary		ACB <u>1-</u> (Auto 14 da		ACB <u>1-6-32</u> (Auto 14 days)				
Expand service operation a	rea						RF <u>1-6-08(G)(</u> 0 day)	
BLES withdrawal						1 —	ΓΑ <u>1-6-25(B)</u> Notice)	
Other* (explain) Reduction	on of Rates							
Section I – Part II – Cus	stomer Not	ification Of	ferings Pur	suant to Chapt	er <u>4901:1-6-7</u>	OAC		
Type of Notice	Direc	t Mail	Bill	Insert	Bill Nota	tion	Electronic Mail	
☐ 15-day Notice								
☐ 30-day Notice								
Date Notice Sent:	Date Notice Sent:							
Section I – Part III –IO	S Offerings	s Pursuant to	Chapter 49	01:1-6-22 OAC	2			
IOS	Introdu	ice New	Tariff	Change	Price Cha	ange	Withdraw	
□ IOS		]						

# Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC	CLEC	Carrier's Not	CESTC	CETC
Ceruncation	(Out of Territory)		Offering BLES		
* See Supplemental	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-08</u>	ACE <u>1-6-</u> 08	ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

<sup>\*</sup>Supplemental Certification forms can be found on the Commission Web Page.

#### Section II - Part II - Certificate Status & Procedural

ILEC	CLEC	Carrier's Not Offering BLES
	ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)
ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
	☐ ACN <u>1-6-29(B)</u> (Auto 30 days) ☐ ACO <u>1-6-29(E)</u> (Auto 30 days) ☐ AMT <u>1-6-29(E)</u> (Auto 30 days) ☐ ATC <u>1-6-29(B)</u> (Auto 30 days) ☐ ATR <u>1-6-29(B)</u>	ABN 1-6-26 (Auto 30 days)

<sup>\*</sup> Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

# Section III – Carrier to Carrier (Pursuant to $\underline{4901:1-7}$ ), and Wireless (Pursuant to $\underline{4901:1-6-24}$ )

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to	☐ NAG <u>1-7-07</u>	☐ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 day)	(Auto 90 day)
Request for Arbitration	☐ ARB <u>1-7-09</u> (Non-Auto)	ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier	UNC <u>1-7-04</u> or 05	
suspension or modification	(Non-Auto)	
Changes in rates, terms & conditions to Pole	☐ UNC 1-7-23(B)	
Attachment, Conduit Occupancy and Rights-	(Non-Auto)	
of-Way.		
	RCC	NAG
Wireless Providers See 4901:1-6-24	[Registration &	[Interconnection
	Change in Operations]	Agreement or

#### Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

#### **AFFIDAVIT**

# Compliance with Commission Rules

I am an officer/agent of the applicant co	poration, tw telecom of ohio llc	, and am authorized to make this statement on its be	half.
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Please Check ALL that apply:

🔯 I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not
imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any
contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance
can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) January 29, 2014 at (Location) Maitland, Florida

\*(Signature and Title)

(Date) January 29, 2014

#### /s/ Connie Wightman

Connie Wightman, Consultant to tw telecom of ohio llc

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

#### VERIFICATION

I. Connie Wightman, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Connie Wightman

(Date) January 29, 2014

Connie Wightman, Consultant to tw telecom of ohio llc

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793
Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

tw telecom of ohio, llc

Exhibit A

Existing Affected Tariff Pages

### **CHECK SHEET**

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION
Title	Original		31	Original		53	Original
1	7 <sup>th</sup> Revised	*	32	Original		54	Original
2	Original		33	Original		55	Original
3	1 <sup>st</sup> Revised		34	Original		56	Original
4	Original		35	Original		57	Original
5	Original		36	1 <sup>st</sup> Revised		<i>3</i> /	Original
6	Original		37	Original			
7	Original		38	Original			
8	Original		39	Original			
9	Original		40	Original			
10	Original		41	Original			
11	Original		42	4 <sup>th</sup> Revised	*		
12	Original		42.1	Original			
13	Original		43	Original			
14	Original		44	Original			
15	Original		44.1	Original			
16	Original		44.2	Original			
17	1 <sup>st</sup> Revised		44.3	Original			
18	1st Revised		44.4	Original			
19	Original		44.5	1 <sup>st</sup> Revised			
20	Original		44.6	Original			
21	Original		44.7	Original			
22	Original		44.8	2 <sup>nd</sup> Revised	*		
23	Original		45	Original			
24	Original		46	Original			
25	Original		47	Original			
26	Original		48	Original			
27	Original		49	Original			
28	Original		50	Original			
29	Original		51	Original			
30	Original		52	Original			

<sup>\* -</sup> Indicates pages included with this filing.

Issued: November 5, 2013 Effective: November 5, 2013

Issued by: Pamela Hollick, Vice President - Regulatory Affairs

10475 Park Meadows Drive

#### SECTION 1 – DEFINITIONS, (CONT'D.)

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IBL: Integrated Business Line Service.

ICB: Individual Case Basis.

Integrated Business Line Service: Service provided to Customers that allows grouping of rate components to meet a Customer's specific needs.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service.

Issued: April 19, 2011 Effective: April 19, 2011

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs

10475 Park Meadows Drive

#### SECTION 1 – DEFINITIONS, (CONT'D.)

Numbering Plan Area ("NPA"): Area code.

Off-Net: A means for carrying traffic to or from the Customer's premises, where the Company leases Other Company's facilities to deliver traffic to Customer location. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

On-Net: A means for carrying traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

Point of Presence ("POP"): A physical point within a LATA at which a telephone company terminates Customer circuits.

Premises: A building or buildings on contiguous property.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Special Construction: Service configurations specifically designed and constructed at a Customer's request.

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the end user has a Customer relationship with the carrier, contracts with the Customer/end user to provide the services, and the Customer/end user pays for the actual processing of the operator assisted calls.

Usage-Based Charges: Charges for minutes or messages traversing over local exchange facilities.

Issued: April 19, 2011 Effective: April 19, 2011

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs

10475 Park Meadows Drive

(T)

#### SECTION 2 - REGULATIONS, (CONT'D.)

#### 2.24 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.24.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.24.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize \*PS/ALI (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.24.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.24.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.24.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.24.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
- 2.24.7 The Company does not offer GR303 protocol in connection with the Services.
- 2.24.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.
- 2.24.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

\*PS/ALI software cannot be used with Converged Voice Services and FlexVoice™ Services.

Effective: September 13, 2013

Issued: August 13, 2013

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

(T)

#### SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

#### 5.2 Standard Business Line Service

Standard Business Line Service provides a Customer with a single, voice-grade communications channel that can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Standard Business Line Service may be offered on a Flat rate, per Message rate or on a Measured usage basis. Message and Measured Business Line Service consists of a flat rate monthly component combined with a usage sensitive component.

Issued: April 19, 2011 Effective: April 19, 2011

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs

10475 Park Meadows Drive Littleton, CO 80124

# SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES

#### 6.1 General

This section describes the Company's offerings for local dial-tone service and related switched services.

The following Network Services are offered in this Tariff:

Standard Business Line Service Connection Charges Maintenance Visit Charges

#### 6.2 Cincinnati

#### 6.2.1 Standard Business Line Service

A. Nonrecurring Charges

Per Line Maximum \$60.00

B. Monthly Recurring Charges\*

Per Flat Line: \$60.00
Per Message Line: \$25.00

C. Message Usage Rate:

Per Message: Maximum \$0.14

# 6.2.2 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

### 6.2.3 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

<sup>\*</sup>Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

Issued: April 19, 2011 Effective: April 19, 2011

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs

10475 Park Meadows Drive

# SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

#### 6.3 Columbus

#### 6.3.1 Standard Business Line Service

2.

#### A. Message Rate Service

1. Nonrecurring Charges

> **Maximum** Per Line: \$50.00

**Maximum** Per Message Line \$50.00

3. Message Usage Rate Maximum \$0.14

Per Message:

Monthly Recurring Charges\*

#### B. Flat Rate Service

1. Nonrecurring Charges

> Maximum \$50.00 Per Line:

2. Monthly Recurring Charge

> **Maximum** 12 Months \$50.00 24 Months \$50.00 36 Months \$50.00 60 Months \$50.00

C. Message Usage Rate

> Maximum Per Message: \$0.14

Issued: April 19, 2011 Effective: April 19, 2011

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs

10475 Park Meadows Drive

<sup>\*</sup>Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

# SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

### 6.4 Dayton

#### 6.4.1 Standard Business Line Service

# A. Message Rate Service

1. Nonrecurring Charges

Per Line: Maximum \$50.00

2. Monthly Recurring Charges\*

<u>Maximum</u> \$50.00

3. Message Usage Rate

Per Message Line:

Per Message: Maximum \$0.14

#### B. Flat Rate Service

1. Nonrecurring Charges

Per Line: Maximum \$50.00

2. Monthly Recurring Charge

 Maximum

 12 Months
 \$50.00

 24 Months
 \$50.00

 36 Months
 \$50.00

 60 Months
 \$50.00

C. Message Usage Rate

Per Message: Maximum \$0.14

Issued: April 19, 2011 Effective: April 19, 2011

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs

10475 Park Meadows Drive

<sup>\*</sup>Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

#### SECTION 7 - CURRENT RETAIL PRICE LIST

This section contains the current price for the Company's local dial-tone service and related switched services. All services are available on a retail and wholesale basis. Pricing is the same for retail and wholesale service.

#### 7.1 Cincinnati

#### 7.1.1 Standard Business Line Service

#### A. Flat Rate Service

Monthly Recurring Charge Nonrecurring Charge	Monthly \$38.31 \$44.80	12 Month <u>Term</u> \$38.16 \$44.80	24 Month <u>Term</u> \$36.05 \$44.80	36 Month <u>Term</u> \$34.48 \$44.80	60 Month <u>Term</u> \$32.56 \$44.80
B. Message Ra	ate Service				
		12 Month	24 Month	36 Month	60 Month

Monthly Term Term Term Term Monthly Recurring Charge \$19.57 \$18.48 \$21.74 \$21.09 \$20.46 Nonrecurring Charge \$44.80 \$44.80 \$44.80 \$44.80 \$44.80

Per Message Usage Rate: Per Message \$0.12

### 7.1.2 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

### 7.1.3 Maintenance Visit Charges

Duration of time, per technician

First one hour \$175.00

Each additional one-half (1/2) hour \$87.00

Issued: April 19, 2011 Effective: April 19, 2011

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs

10475 Park Meadows Drive

<sup>\*</sup> Existing Customers at existing locations as of, continue to receive this service at the previously tariffed rate of \$12.95 per line, per month.

#### SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

#### 7.2 Columbus

#### 7.2.1 Standard Business Line Service\*\*

### A. Message Rate Service

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$19.75	\$18.76	\$17.78	\$16.79	\$15.80
Nonrecurring Charge-Initial*	\$44.40	\$44.40	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15	\$30.15	\$30.15

Message Usage Rate Per Message: \$0.06

#### B. Flat Rate Service

	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.46	\$32.55	\$30.98	\$23.06
Nonrecurring Charge-Initial*	\$44.40	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15	\$30.15

#### 7.2.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

### 7.2.4 Maintenance Visit Charges

Duration of time, per technician

First one hour \$175.00 Each additional one-half (2) hour \$87.00

Issued: April 19, 2011 Effective: April 19, 2011

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs

10475 Park Meadows Drive

<sup>\*</sup>Customers prior to at existing locations continue to receive this service at the previous rate of \$30.00 per line, per month

<sup>\*\*</sup>All rates and charges may be adjusted on an ICB for these services.

### SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

### 7.3 Dayton

### 7.3.1 Standard Business Line Service

# A. Message Rate Service

		24 Month	36 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$19.75	\$17.78	\$16.79
Nonrecurring Charge-Initial	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15
Message Usage Rate Per Messa			

#### B. Flat Rate Service

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$34.81	\$33.66	\$32.55	\$30.98	\$29.06
Nonrecurring Charge-Initial	\$44.40	\$44.40	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15	\$30.15	\$30.15

### 7.3.2 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

# 7.3.3 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (2) hour	\$ 87.00

Issued: April 19, 2011 Effective: April 19, 2011

Issued by:

Pamela Sherwood, Vice President - Regulatory Affairs 10475 Park Meadows Drive

# tw telecom of ohio, llc

Exhibit B

Proposed Replacement Tariff Pages

#### CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE Title	REVISION Original		PAGE 31	REVISION Original		PAGE 53	REVISION 1 <sup>st</sup> Revised
1	8 <sup>th</sup> Revised	*	32	Original		54	1 <sup>st</sup> Revised
2	Original		33	Original		55	1 <sup>st</sup> Revised
3	1 <sup>st</sup> Revised		34	Original		56	Original
4	Original		35	Original		57	Original
5	Original		36	2 <sup>nd</sup> Revised	*	5,	Originar
6	Original		37	Original			
7	Original		38	Original			
8	Original		39	Original			
9	1 <sup>st</sup> Revised	*	40	Original			
10	1st Revised	*	41	Original			
11	Original		42	4 <sup>th</sup> Revised			
12	Original		42.1	Original			
13	Original		43	Original			
14	Original		44	Original			
15	Original		44.1	Original			
16	Original		44.2	Original			
17	1st Revised		44.3	Original			
18	1st Revised		44.4	Original			
19	Original		44.5	1st Revised			
20	Original		44.6	Original			
21	Original		44.7	Original			
22	Original		44.8	2 <sup>nd</sup> Revised			
23	Original		45	Original			•
24	Original		46	1st Revised	*		
25	Original		47	Original			
26	Original		48	1st Revised	*		
27	Original		49	1st Revised	*		
28	Original		50	Original			
29	Original		51	1st Revised	*		
30	Original		52	Original			

<sup>\* -</sup> Indicates pages included with this filing.

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Effective: January 29, 2014

Issued by:

Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive

#### SECTION 1 – DEFINITIONS, (CONT'D.)

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engaged in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

IBL: Integrated Business Line Service.

ICB: Individual Case Basis.

Integrated Business Line Service: Service provided to Customers that allows grouping of rate components to meet a Customer's specific needs.

IP – Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Nonrecurring Charge ("NRC"): A charge assessed on a one-time basis to initiate, establish or change service.

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10475 Park Meadows Drive Littleton, CO 80124 (N)

(N)

#### SECTION 1 – DEFINITIONS, (CONT'D.)

Numbering Plan Area ("NPA"): Area code.

Off-Net: A means for carrying traffic to or from the Customer's premises, where the Company leases Other Company's facilities to deliver traffic to Customer location. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

On-Net: A means for carrying traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using only Company-owned fiber. On-Net traffic is delivered to Customer exclusively over facilities of the Company.

Point of Presence ("POP"): A physical point within a LATA at which a telephone company terminates Customer circuits.

Premises: A building or buildings on contiguous property.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Session Initiation Protocol (SIP) - a signaling communications protocol, widely used for controlling multimedia communication sessions such as voice and video calls over Internet Protocol (IP) networks.

Special Construction: Service configurations specifically designed and constructed at a Customer's request.

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the end user has a Customer relationship with the carrier, contracts with the Customer/end user to provide the services, and the Customer/end user pays for the actual processing of the operator assisted calls.

Usage-Based Charges: Charges for minutes or messages traversing over local exchange facilities.

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Issued by: Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

(N)

(N)

#### SECTION 2 - REGULATIONS, (CONT'D.)

#### 2.24 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.24.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.24.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize \*PS/ALI (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software.
- 2.24.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.24.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.24.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.24.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
- 2.24.7 The Company does not offer GR303 protocol in connection with the Services.
- 2.24.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.
- 2.24.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

\*PS/ALI software cannot be used with Converged Voice Services, FlexVoice<sup>SM</sup> Services, SIP Trunking Service and Remote Telephone Numbers (RTNs).

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Issued by: Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive Littleton, CO 80124 (T)

(T)

#### SECTION 5 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

#### 5.2 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 29, 2014.

(T) (T)

Standard Business Line Service provides a Customer with a single, voice-grade communications channel that can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Standard Business Line Service may be offered on a Flat rate, per Message rate or on a Measured usage basis. Message and Measured Business Line Service consists of a flat rate monthly component combined with a usage sensitive component.

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Issued by:

Pamela Hollick, Vice President, Regulatory Affairs 10475 Park Meadows Drive

#### SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES

#### 6.1 General

This section describes the Company's offerings for local dial-tone service and related switched services.

The following Network Services are offered in this Tariff:

Standard Business Line Service (Grandfathered) Connection Charges Maintenance Visit Charges (T)

#### 6.2 Cincinnati

#### 6.2.1 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 29, 2014.

(T) (T)

A. Nonrecurring Charges

Per Line Maximum \$60.00

B. Monthly Recurring Charges\*

Maximum \$60.00 \$25.00

C. Message Usage Rate:

Per Message Line:

Per Flat Line:

Per Message: Maximum \$0.14

#### 6.2.2 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

# 6.2.3 Maintenance Visit Charges

Duration of time, per technician	<u>Maximum</u>
First one hour	\$175.00
Each additional one-half (1/2) hour	\$ 87.00

<sup>\*</sup>Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

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Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive

Littleton, CO 80124

OH11401

#### SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

#### 6.3 Columbus

#### 6.3.1 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 29, 2014.

### (T) (T)

#### A. Message Rate Service

1. Nonrecurring Charges

Per Line: Maximum \$50.00

2. Monthly Recurring Charges\*

Per Message Line Maximum \$50.00

3. Message Usage Rate Maximum
Per Message: \$0.14

#### B. Flat Rate Service

1. Nonrecurring Charges

Per Line: Maximum \$50.00

2. Monthly Recurring Charge

 Maximum

 12 Months
 \$50.00

 24 Months
 \$50.00

 36 Months
 \$50.00

 60 Months
 \$50.00

C. Message Usage Rate

Per Message: Maximum \$0.14

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Issued by: Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive

<sup>\*</sup>Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

#### SECTION 6 - NETWORK SERVICES - RETAIL RATES & CHARGES, (CONT'D.)

#### 6.4 Dayton

#### 6.4.1 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 29, 2014.

(T) (T)

#### A. Message Rate Service

1. Nonrecurring Charges

Per Line:

Maximum \$50.00

2. Monthly Recurring Charges\*

Maximum

Per Message Line:

\$50.00

3. Message Usage Rate

Per Message:

Maximum \$0.14

#### B. Flat Rate Service

1. Nonrecurring Charges

<u>Maximum</u>

Per Line:

\$50.00

Maximum

\$50.00

\$50.00

\$50.00

2. Monthly Recurring Charge

12 Months 24 Months 36 Months

60 Months \$50.00

C. Message Usage Rate

<u>Maximum</u>

Per Message:

\$0.14

Issued: January 29, 2014 Effective: January 29, 2014

Issued by: Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive

<sup>\*</sup>Contract Terms available for 12, 24, 36 and 60 months. Contract terms will not exceed maximum rate as set forth on this page.

(T)

(T)

#### SECTION 7 - CURRENT RETAIL PRICE LIST

This section contains the current price for the Company's local dial-tone service and related switched services. All services are available on a retail and wholesale basis. Pricing is the same for retail and wholesale service.

#### 7.1 Cincinnati

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 29, 2014.

#### 7.1.1 Standard Business Line Service

#### A. Flat Rate Service

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$38.31	\$38.16	\$36.05	\$34.48	\$32.56
Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80

#### B. Message Rate Service

		12 Month	24 Month	36 Month	60 Month	
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	
Monthly Recurring Charge	\$21.74	\$21.09	\$20.46	\$19.57	\$18.48	
Nonrecurring Charge	\$44.80	\$44.80	\$44.80	\$44.80	\$44.80	
Per Message Usage Rate: Per Message \$0.12						

#### 7.1.2 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

#### 7.1.3 Maintenance Visit Charges

Duration of time, per technician

First one hour \$175.00

Each additional one-half (1/2) hour \$87.00

Issued: January 29, 2014 Effective: January 29, 2014

Issued by: Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive

<sup>\*</sup> Existing Customers at existing locations as of, continue to receive this service at the previously tariffed rate of \$12.95 per line, per month.

#### SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

#### 7.2 Columbus

#### 7.2.1 Standard Business Line Service\*\*

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 29, 2014.

# (T) (T)

#### A. Message Rate Service

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$19.75	\$18.76	\$17.78	\$16.79	\$15.80
Nonrecurring Charge-Initial*	\$44.40	\$44.40	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15	\$30.15	\$30.15

Message Usage Rate Per Message: \$0.06

#### B. Flat Rate Service

	12 Month	24 Month	36 Month	60 Month
	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$33.46	\$32.55	\$30.98	\$23.06
Nonrecurring Charge-Initial*	\$44.40	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15	\$30.15

# 7.2.3 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

#### 7.2.4 Maintenance Visit Charges

Duration of time, per technician
First one hour \$175.00
Each additional one-half (2) hour \$87.00

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Issued by:

Pamela Hollick, Vice President, Regulatory Affairs

10475 Park Meadows Drive Littleton, CO 80124

OH11401

<sup>\*</sup>Customers prior to at existing locations continue to receive this service at the previous rate of \$30.00 per line, per month

<sup>\*\*</sup>All rates and charges may be adjusted on an ICB for these services.

### SECTION 7 - CURRENT RETAIL PRICE LIST, (CONT'D.)

## 7.3 Dayton

# 7.3.1 Standard Business Line Service

This service is grandfathered and is only available to existing Customers at existing locations without modification as of January 29, 2014.

# (T) (T)

## A. Message Rate Service

		24 Month	36 Month
	<u>Monthly</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$19.75	\$17.78	\$16.79
Nonrecurring Charge-Initial	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15
Message Usage Rate Per Messa	age: \$0.06		

#### B. Flat Rate Service

		12 Month	24 Month	36 Month	60 Month
	<b>Monthly</b>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$34.81	\$33.66	\$32.55	\$30.98	\$29.06
Nonrecurring Charge-Initial	\$44.40	\$44.40	\$44.40	\$44.40	\$44.40
Nonrecurring Charge-Add'l	\$30.15	\$30.15	\$30.15	\$30.15	\$30.15

### 7.3.2 Connection Charges

Connection Charges are nonrecurring charges and are listed with each service to which they apply.

### 7.3.3 Maintenance Visit Charges

Duration of time, per technician	
First one hour	\$175.00
Each additional one-half (2) hour	\$ 87.00

Issued: January 29, 2014 Effective: January 29, 2014

Issued by:

Pamela Hollick, Vice President, Regulatory Affairs 10475 Park Meadows Drive

# tw telecom of ohio, llc

# Exhibit C

This filing grandfathers **tw telecom of ohio llc**'s Business Line Service. Notice went out to their Customers in the form of a bill insert in July 2013.

tw telecom of ohio, llc

Exhibit D

Customer Notice and Affidavit



tw telecom is upgrading our voice technology to the newer FlexVoice<sup>SM</sup> platform. FlexVoice<sup>SM</sup> is based on the latest equipment and communications technology available. It allows you to fully integrate your voice services (Analog Lines, PRI, Digital Trunks) with long distance and voice features--- all on a single connection. Due to the new FlexVoice<sup>SM</sup> upgrade, we will no longer offer IP Trunks, Business Lines & Terminals and Analog Trunks to new customers, and effective August 30, 2013, certain restrictions will apply to your continued use of these services.

You will be able to renew and make changes to your existing service, although, you will not be able to move the service to another location or purchase more of these services. If you would like to speak with us about the new FlexVoice<sup>SM</sup> platform, please contact the tw telecom Customer Care group at (800) 829-0420, ext. 2.

# CUSTOMER NOTICE AFFIDAVIT

STATE OF: Colorado	SS:
COUNTY OF: Douglas	SS:
	AFFIDAVIT
(Name)	am an authorized agent of the applicant corporation,
	, and am authorized to make this statement
(Company Name)	
customers through Bill Inserts	ce(s) accompanying this affidavit were sent to affected
	(date/timeframe)
	o Administrative Code. I declare under penalty of perjury that
the foregoing is true and correct.	The second secon
	(Signature)
	(Signature)
Executed on 1/28/2014 (-location)  (Date (Location)	ad.
SUBSCRIBED AND SWOKIN RE	FORE ME THIS 28th DAY OF JANUARY, 2014
By: Uflery B Hart Notary Pursue State of Col	crado
My Commission Expires	3/63/2017
CHERYLL B. HART NOTARY PUBLIC STATE OF COLORADO NOTARY ID 2005400469 MY COMMISSION EXPIRES FEB.	9

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

1/29/2014 11:59:04 AM

in

Case No(s). 14-0135-TP-ZTA

Summary: Tariff tw telecom of ohio llc, Local Exchange Services, P.U.C.O. Tariff No. 12, revision to grandfather service. electronically filed by Mrs. Barbara E. del Castillo on behalf of tw telecom of ohio llc