MILAA	PUCO USE ONLY						
	Date Received	Case Number	Version				
e Public Utilities Commission of Ohio		14-0112-EL-GAG	August 2004				

CERTIFICATION APPLICATION FOR GOVERNMENTAL AGGREGATORS

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-5 Experience). All attachments should bear the legal name of the Applicant and should be included on the electronic copy provided. Applicants should file completed applications and all related correspondence with: Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, OH 43215-3793.

This PDF form is designed so that you may input information directly onto the form. You may also download the form, by saving it to your local disk, for later use.

A. APPLICANT INFORMATION

A-1 Applicant's name, address, telephone number, and web site address

Name Village of Granville	
Address 141 East Broadway	PO Box 514
Telephone Number (740) 5	37-0707
Web site address (if any	www.granville.oh.us

- A-2 <u>Exhibit A-2 "Authorizing Ordinance"</u> provide a copy of the ordinance or resolution authorizing the formation of a governmental aggregation program adopted pursuant to Section 4928.20(A) of the <u>Revised Code</u>.
- A-3 <u>Exhibit A-3 "Operation and Governance Plan"</u> provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Section 4928.20(C) of the <u>Revised Code</u>. The Operation and Governance Plan explained in Exhibit A-3 should include:
 - Terms and conditions of enrollment including:
 - Rates
 - Charges
 - Switching fees, if any
 - Policies associated with customers moving into/out of aggregation area
 - Billing procedures
 - Procedures for handling complaints and disputes including the toll-free telephone number and address for customer contacts

- Exhibit A-4 "Automatic Aggregation Disclosure" provide a copy of the disclosures A-4 required by Section 4928.20(D) of the Revised Code, if its aggregation program provides for automatic aggregation in accordance with Section 4928.20(A) of the Revised Code
- Exhibit A-5 "Experience" provide a detailed description of the applicant's experience A-5 and plan for providing aggregation services, including contracting with retail generation providers, providing billing statements, responding to customer inquiries and complaints, and complying with all applicable provisions of commission rules adopted pursuant to section 4928.10 of the Revised Code.

Contact person for regulatory or emergency matters A-6

Name Steve Stilwell						-			
Title Village Manager						-			
Business address	141 E	East Broadway	F	PO Box 514	Gran	ville,	OH	43023	
Telephone number	(740) - 587	_0707	Fax #	ŧ (740)-	587	-(728	
E-mail address	rell@g	ranville.oh.us							

Contact person for Commission Staff use in investigating customer complaints A-7

Name Mollie Prash	er									
Title Clerk of Counc										
Business address	141 E	ast	Broadway	PO Bo	ox 514	Gra	wille,	OH	43023	
Telephone number				-0707	Fax #	(740)-	587	-(128	
E-mail address vill	age@g	ran	ville.oh.us							

ANUAR

Print Name and Title

Applicant's address and toll-free number for customer service and complaints A-8

Address PO Box 514 Granville, OH 43023

Toll-free telephone number (740.)- 587 -(707 Fax # (740 -_0128 e 587

Signature of Applicant & Title

Jay of Sworn and subscribed before me this Month

Signature of official administering oath

My commission expires on



2

State of <u>Ohio</u>: County of <u>Licking</u>:

Granvilless.

Steve Stilwell, Affiant, being duly sworn/affirmed according to law, deposes and says that: He/She is the <u>Village Manage</u> (Office of Affiant) of <u>Village of Granvill</u> (Name of Applicant); That he/she is authorized to and does make this affidavit for said Applicant,

- The Applicant herein, attests under penalty of false statement that all statements made in the application for certification are true and complete and that it will amend its application while the application is pending if any substantial changes occur regarding the information provided in the application.
- The Applicant herein, attests it will timely file an annual report with the Public Utilities Commission of Ohio of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity pursuant to Division (A) of Section 4905.10, Division (A) of Section 4911.18, and Division (F) of Section 4928.06 of the Revised Code.
- The Applicant herein, attests that it will timely pay any assessments made pursuant to Sections 4905.10, 4911.18, or Division F of Section 4928.06 of the Revised Code.
- The Applicant herein, attests that it will comply with all Public Utilities Commission of Ohio rules or orders as adopted pursuant to Chapter 4928 of the Revised Code.
- The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the Applicant.
- The Applicant herein, attests that it will fully comply with Section 4928.09 of the Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
- The Applicant herein, attests that it will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
- 8. The Applicant herein, attests that it will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
- 9. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
- 10. If applicable to the service(s) the Applicant will provide, the Applicant herein, attests that it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohio. (Only applicable if pertains to the services the Applicant is offering)

- 11. The Applicant herein, attests that it will inform the Commission of any material change to the information supplied in the application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Saff use in investigating customer complaints.
- 12. The Applicant herein, attests that it will docket with the Commission's Docketing Division the final opt-out and any supplemental opt-outs (including beginning and ending dates of the 21-day opt-out period and the selected CRES supplier) at a minimum 10 days prior to sending the opt-outs to customers.

That the facts above set forth are true and correct to the best of his/her knowledge, information, and belief and that me/she expects said Applicant to be able to prove the same at any hearing hereof.

sie r Signature of Affiant & Title

ANUARL day of Sworn and subscribed before me this Month

Signature of official administering oath

Print Name and Title

My commission expires on ____



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	CERT	FIFICATE	OF RES			CTION C ction 3501.11	ON QUESTIO	N OR ISSUE
State o County	f Ohio 7 of	L	icking		}			
					Lick	ing	C	County hereby
							ville Village	
						(Na	ume of Subdivision)	
on the_	5th	day of	Noven	ıber	_,	2013,	the vote cast on t	the following issue was
as follo								
]	Issue				Electri	ic Aggrega	ation	
		T)	ax levy, bond	l issue, misc	ellaneous	question, etc.	-describe fully)	
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Attest: Seu Penick

Director

BOARD OF ELECTIONS

Licking ____County, Ohio

Form No. 126-C Prescribed by Secretary of State (09-09)

REPORT FORM ON LOCAL QUESTIONS AND ISSUES

INSTRUCTIONS:

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Use a separate form for each issue. It is the responsibility of the county board of elections to prepare and check ballot language for proper form before submitting local questions and issues for approval. Attach a copy of the ballot language and a copy of the resolution, ordinance, or petition and forward to the Secretary of State.

Licking	COUNTY BOARD OF ELECTIONS							
Subdivision:	Granville Village							
the second s	is subdivision overlaps, if any, and indicate the most populous county)							
Date of Resolution:	July 31, 2013							
Date Filed with Board:	August 6, 2013							
Date of Election:	November 5, 2013							
Authority: R.C. Section:	4928.20							
Percent Required for Passage:	Majority							
Ballot Language Prepared By:	sjp & gmc							
BOND ISSUE								
Amount:								
Purpose:								
TAX LEVY Purpose:								
Additional 🔲 Renewal 🗖 Replaceme	ent mills for							
ears commencing	Срт							
Renewal Replacement of	mills and increase of mills for							
ears commencing	JCPT							
Renewal Replacement of	mills being a reduction of mills for							
ears commencing	срт							
Substitute S	initial sum; of mills for							
ears commencing	<u>ICPT</u>							
MISCELLANEOUS QUESTION ((Charter amendment, income fax, zoning, permissive tax, etc.)							
turpose:	Electric Aggregation for Village							
A	See Peneck							
August 6, 2013								
Date	Director							



RESOLUTION NO. 2014-06

A RESOLUTION TO APPROVE THE VILLAGE OF GRANVILLE ELECTRICAL AGGREGATION PLAN OF OPERATION AND GOVERNANCE

WHEREAS, the Ohio legislature has enacted electric deregulation legislation that authorizes legislative authorities on municipal corporations, townships and counties to aggregate the retail electrical loads located within the respective jurisdictions and to enter into service agreements to facilitate for those loads the purchase and sale of electricity (Governmental Aggregation); and

WHEREAS, the question of Governmental Aggregation was submitted to the electorate of the Village of Granville on November 5, 2013 and was approve by a majority of the electors; and

WHEREAS, the Village of Granville, in conjunction with the Granville Township Trustees, held two public meetings on the Plan of Operation and Governance; and

WHEREAS, Granville Village Council seeks to approve and adopt the Plan of Operation and Goyernance, as shown in Exhibit A attached, and to establish a Governmental Aggregation program with opt-out provisions pursuant to Section 4928.20 of the Ohio Revised Code for the residents, businesses and other electric consumers in the Village of Granville; and

NOW THEREFORE BE IT RESOLVED by the Council of the Village of Granville, Ohio that:

Section 1: The Granville Village Council hereby adopts the Plan of Operation and Governance, hereby attached as Exhibit A, for Governmental Aggregation as an opt-out program.

Section 2: This resolution shall take effect and be in full force immediately upon passage.

Passed this 15th of January, 2014.

Mayor Melissa Hartfield

Attest:

Mollie Prasher, Clerk of Council

Approved as to form: Michael King, Law Director



Affidavit of Publications

Newspaper:

Granville Sentinel Weekly

State Of Ohio

LEGAL NOTICE ATTACHED

RE: Ad Order #: 0004833219

Advertiser:

VILLAGE OF GRANVILLE 127 BROADWAY E GRANVILLE, OH 43023

Account #: N880035

Ad Net Cost: \$57.20

I, <u>TODD KICHARDS</u>, Sales Assistant for the above mentioned newspaper, hereby certify that the attached advertisement appeared in said newspaper on the following dates:

12/5/2013 12/12/2013

(Last Run Date: 12/12/2013).

Subscribed_and sworn to me this _ B day of December 2013.

HE M S 交 NOTARY PUBLIC

C 7 55. rission Supiros 10. 2017



Village of Granville

Mollie Prasher, Clerk of Council 141 East Broadway Granville, Ohio 43023 (740) 587-0707 (Office); (740) 587-0128 (Fax)

VILLAGE OF GRANVILLE AND GRANVILLE TOWNSHIP NOTICE OF JQINT PUBLIC MEETINGS REGARDING IMPLEMENTATION OF ELECTRICAL AGGREGATION

The Granville Township Trustees and the Granville Village Council will host two joint public meetings to present specific information and rates regarding electrical aggregation on Wednesday, December 18, 2013 at 5:00pm in the Village Council Chambers at 141 East Broadway and 6:30pm at the Grapville Township Service Complex at 1554 Columbus Road. Residents will hear a brief presentation regarding the process and possible savings as well as have questions answered and provide comments. These meetings are required as part of the Aggregation Certification process

Mollie Prasher, Clerk of Council Jerry Miller, Fiscal Officer

Publish in the Granville Sentinel on 12/5/13 and 12/12/13



ELECTRIC AGGREGATION PROGRAM VILLAGE OF GRANVILLE, OHIO

PLAN OF OPERATION AND GOVERNANCE

Adopted by the Village of Granville Council January 15, 2014

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1. Purpose of Electric Aggregation Program

This Operations and Governance Plan has been developed in compliance with Ohio Revised Code, Section 4928.20 regarding governmental aggregation of electric service. The Village of Granville ("the Village") Aggregation Program ("Program") seeks to aggregate the retail electric loads of consumers located in the Village to negotiate the best rates for the generation supply of electric power. It has the potential to combine residential, small commercial and small industrial customers into a buying pool that will be attractive to third party suppliers. Participation in the Program is voluntary. Any individual customer has the opportunity to decline to participate (become a "Member") of the Program and to stay with or return to the standard offer of service from The Ohio Power Company ("Utility") or to enter into a power supply contract with any competitive retail electric supplier.

2. The Process for Municipal Aggregation

The process of governmental aggregation is set forth in Ohio Revised Code section 4928.20. On November 5, 2013, Granville voters approved the development of a form of government electric aggregation known as "opt-out" aggregation. As required by state law, the Village Council passed an Ordinance which authorized submitting the selection of opt-out aggregation to the Village's voters.

As required by regulations of the Public Utility Commission of Ohio (PUCO), the Village has developed this Electric Aggregation Program Plan of Operation and Governance" (the "Plan"). The Village will file an application with the PUCO for certification as a Government Aggregator as soon as the Village Council approves the Plan. Public notice of public hearings to consider the Plan was published in the Granville Sentinel, Granville, Ohio on December 5, 2013 and December 12, 2013, and two public hearings were conducted on December 18, 2013 at 5:00 PM and at 6:30 PM in accordance with section 4928.20 (C) of the Ohio Revised Code. The Opt-out Notice for the Village's Program will be sent to all eligible electric customers in the Village upon approval of this Plan, certification as a government aggregator, selection of a supplier and, implementation of the Aggregation Program.

Under the Opt-out program, all eligible electric consumers within the Village will be automatically included in the Program. However, such customers will be given prior notice entitling them to affirmatively elect not to be part of the Program. These customers can opt out during the period of time specified in the notification sent to all eligible customers which shall be at least twenty-one days from the date of the postmark on the written notice. A similar opt-out period will be offered every three years during which Members can leave the Village's Program without paying a penalty.

Upon certification, the Village Council of Granville will select its Retail Electric Generation Provider ("Retail Electric Generation Provider" or "Provider") to provide the electric power for the Granville Aggregation Program. Under this Program, the Utility will continue to deliver the electricity purchased from the Village's provider, and all metering, repairs and emergency service will continue to be provided by the Utility.

All eligible load centers within the Village consuming less than 700,000 kWh over the most recent 12 months that do not opt out will be automatically enrolled in the Program. For eligible commercial and industrial customers with a peak load demand over the past 12 months of 200 kW or greater, Retail Electric Generation Provider shall pay for any interval meter required, and the customer is responsible for paying the installation and maintenance of an analog phone line or cellular phone modem.

3. Operational Plan

3.1 <u>Provider</u>: Granville will use a contractor to perform and manage aggregation services for its Members. The Village will select its Provider once certified by the PUCO. The Provider shall provide adequate, accurate, and understandable pricing terms and conditions of service, including any switching fees and the conditions under which a Member may rescind a contract without penalty. The Provider must provide the Village, if requested, an electronic file containing the Members' usage, and charges. The Provider must have a local Granville phone number or a toll free number for Members to call.

3.2 <u>Database:</u> The Retail Electric Generation Provider will maintain a database of all Members, which shall include the name, address, Utility account number, the Provider's account number for each Member and other pertinent information such as rate code, rider code (if applicable), most recent 12 months usage and demand, and meter read cycle. This database will be updated at least quarterly. The Provider shall implement a process that will be able to accommodate at a minimum Members who (i) leave the program due to relocation outside the Village, (ii) opt out; (iii) decide to enter the Program: (iv) relocate within the Village, and (v) move into the Village and desire to enter the Program. This database shall be capable of eliminating Percentage of Income Payment Plan ("PIPP") customers from the Program, those customers who are on the "Do Not Aggregate" list maintained by PUCO, those customers served by other providers of competitive retail electric service and those who have opted out.

3.3 <u>Member Education</u>: The Provider will develop, in consultation with the Village, an educational program that provides Members with general information about the Aggregation Program, provides updates and disclosures required by Ohio law and regulations, and implements a process to allow any Member enrolled in the Program to opt-out of the program at least every three years, without paying a penalty to the Village or to the Provider.

3.4 <u>Customer Service</u>: Members will have multiple means of addressing complaints. As a general rule, concerns regarding service reliability should be directed to the Utility as appropriate, questions regarding the Program administration should go to the Village, and any unresolved disputes should be directed to the Public Utilities Commission of Ohio and/or The Ohio Consumers' Counsel (for Members who are residential consumers). Listed below is a table of toll-free numbers for members to call for assistance.

Nature of Complaint	Contact	Phone Number
Power interruptions or outages	The Ohio Power Company Co.	1-800-672-2231
Power turn on/off	The Ohio Power Company Co.	1-800-672-2231
Billing disputes	The Ohio Power Company Co.	1-800-672-2231
Joining/leaving Program	Energy Provider	To Be Determined
Unresolved disputes	Public Utilities Commission of Ohio	1-800-686-7826

Members should make all efforts to address complaints or concerns in accordance with the guidance provided above for Handling Customer Complaints. If Members are unable to resolve their concerns through these channels, they may contact the Public Utilities Commission of Ohio or (if they are residential customers) the Ohio Office of the Consumers' Counsel at the telephone numbers set forth above.

3.5 <u>Billing:</u> The Ohio Power Company will include Provider's charges for generation service on its monthly invoice. There will be no administrative fee for billing charged by the Provider. Provider will provide a budget billing option to residential accounts for supplier related charges for accounts where a minimum of 7 months of historical usage is available. Billing statements rendered by the Utility reflecting charges of Provider shall comply with the guidelines issued by PUCO.

Members are required to remit and comply with the payment terms of the Utility. This Program will not be responsible for late or no payment on the part of any of its Members. Collection and credit procedures remain the responsibility of the Utility, the Provider and the individual Member.

3.6 <u>Notification to Utility:</u> Ohio Power Company consumers that do <u>not</u> opt-out of the Village's Aggregation Program will be enrolled automatically in the Program. Members in the Village's Aggregation Program will <u>not</u> be asked to take other affirmative steps in order to be included in the Program. To the extent that Ohio Power Company requires notification of participation by Members, the Village will coordinate with the Provider to submit such notice to Ohio Power Company. Provider will inform Ohio Power Company

of any consumers who may have been permitted to join the Program after the expiration of the enrollment period.

3.7 <u>Rates</u>: The prices to be charged by the Retail Electric Generation Provider to Members in the Program will be set by Village Council after negotiations with the Provider. Members will be notified of the rates and terms of the Program through the local newspaper and the Village's website and in Opt-out forms sent to all eligible consumers by the Provider. Final Opt-out forms and any supplemental Opt-out forms will be docketed with the PUCO no more than 30 days but at least10 days prior to mailings as the regulations require.

3.8 <u>Charges:</u> Certain fees assessed by the Utility are non-bypassable, and will continue to be billed by the Utility. These charges apply whether a consumer in the Village becomes a Member of the Program or opts out.

3.9 <u>Switching Fees:</u> There are no switching fees assessed to customers that join the governmental aggregation program from the Utility standard offer. The Provider shall not assess a fee to join the Program.

3.10 <u>Program Participation</u>: Customers who meet the following criteria will become members of the aggregation Program:

- Have not opted out of the Program
- Are not participants in the Percentage of Income Payment Plan (PIPP)
- Are not included on the PUCO's "Do Not Aggregate" List
- Are not receiving competitive retail electric service from another provider
- Are not receiving service under a special arrangement with the Utility
- Have a Utility rate code that permits shopping for electric generation supplies.

3.11 <u>Opt-Out Disclosure:</u> The Village has adopted an "Opt-out" form of Governmental Aggregation pursuant to section 4928.20 of the Ohio Revised Code. The Village will notify in writing consumers owning, occupying or using a load center that the consumers will be enrolled automatically in the Aggregation Program and will remain so enrolled unless the consumer affirmatively elects by the following procedure not to be so enrolled. Any such person that opts out of the Aggregation Program pursuant to the stated procedure shall default to the standard service offer provided by the Utility unless or until the person chooses an alternative Supplier.

Opt-out Procedure:

- 1. The Village distributes the Opt-Out Form (refer to Exhibit A "Automatic Aggregation Disclosure");
- 2. Recipients have at least twenty-one (21) days from the date of postmark on the written notice to notify the Village or its designee of election to opt out;
- 3. The Village will exclude those opting out from the Program;
- 4. Customers who do not opt out using this procedure will receive written notification from the Utility stating that they are about to be switched to the Program and have seven (7) days if they wish to rescind the contract;
- 5. The Provider will commence generation service to Members who have not rescinded their contracts within the seven (7) day notification period beginning with the Member's normal meter read date within the month when power deliveries begin under the Aggregation Program.
- 6. At least every three years, Members will be notified of their right to opt out of the Program without paying any penalty, following the same procedure for opting out set forth above.
- 7. At any other time, a Member may opt out of the Program.

3.12 <u>Policies for Customers Moving Into/Out of the Municipality</u>: Members who have left the Program or who have moved into the Village may contact the Village or its

Provider at any time to obtain enrollment information. There is, however, no guarantee that customers opting in at a later date will receive the same price, terms and conditions as did the initial participants.

3.13 <u>Reliability of Power Supply:</u> The Program will only affect the generation source of power. The Utility Company will continue to deliver power through its delivery systems. Responsibility for maintaining system reliability continues to rest with the Utility. If Members have service reliability problems, they should contact the Utility for repairs. The PUCO has established "Minimum Reliability Standards" for all utilities operating distribution systems in Ohio. Customer outages, duration of outages, interruptions, etc., will be monitored to ensure reliability remains at satisfactory levels.

In addition to maintaining the "wires" system, the Utility is required to be the "Provider of Last Resort." This means, should the selected Provider fail for any reason to deliver any or all of the electricity needed to serve the Members' needs, the Utility will immediately provide for the shortfall. The Utility would then bill the Provider for the power provided on their behalf. The Members would incur no additional cost.

4. Granville's Retail Electric Generation Provider: [To Be Determined]

The Electric Generation Provider shall satisfy each of the following requirements:

- Sufficient sources of power to provide retail firm power to Members in the Village
- Certified by PUCO as a provider of competitive retail electric service
- Registered as a generation provider with the Utility
- Certified Supplier Agreement executed with the Utility
- Management and personnel in place to sell retail firm power to the Utility customers in the Village
- Call center capable of handling the Village's Aggregation Program Member inquiries and customer service complaints
- Toll-free number as required by PUCO for customer service complaints relating to the Village's Aggregation Program
- Will execute Master Service Agreement with the Village
- Will assist the Village in filing the annual reports required by PUCO and Section 4905.10(A), Section 4911.18(A) and Section 4928.06(F) of the Ohio Revised Code.
- Will develop Consumer Education Plan in consultation with the Village.

5. Changes, Extension or Renewal of Master Service Agreement

If the Master Service Agreement is extended or renewed, Members will be notified as required by law and PUCO rules as to any change in rates or service conditions. At least every three years all Utility customers in the Village who are Members will be given an opportunity to opt out of the Program, and Opt out notices will be provided as required by PUCO rules. Members will also be notified of their right to return to Utility's Standard Service Offer or to select an alternate generation supplier.

6. Termination of Master Service Agreement

If the Master Service Agreement is terminated prior to the end of the Term, each individual Member of the Program will receive written notification of the termination of the Program at least sixty (60) days prior to termination of service. If the Master Service Agreement is not extended or renewed, Members will be notified as required by law and PUCO rules in advance of the end of service. Members will also be notified of their right to select an alternate generation supplier and of their ability to return to the Utility's Standard Service Offer upon termination.

7. Liability

THE VILLAGE SHALL NOT BE LIABLE TO MEMBERS IN THE AGGREGATION PROGRAM FOR ANY CLAIMS, HOWEVER STYLED, ARISING OUT OF THE AGGREGATION PROGRAM OR THE PROVISION OF AGGREGATION SERVICES BY THE VILLAGE OR THE PROVIDER. MEMBERS IN THE AGGREGATION PROGRAM SHALL ASSERT ANY SUCH CLAIMS SOLELY AGAINST THE PROVIDER PURSUANT TO THE MASTER SERVICE AGREEMENT.

8. Funding the Aggregation Program

The primary expenses of the Program are expected to be publication of notices, written notification to customers, regulatory fees and registration with the PUCO. These expenses and administrative fees will be the responsibility of the selected Provider.

*, 2014

The Village of Granville has arranged a lower, fixed price for electric supply

Dear Village of Granville Resident,

Voters in the Village of Granville joined together and approved a governmental aggregation program in November 2013 to bring citizens together as a buying group and lower the cost of electricity. Through governmental aggregation, savings are made possible through a retail electric supplier certified by the Public Utilities Commission of Ohio, which provides the generation and transmission service of your electricity (the largest portion of your electric bill). Your local utility, Ohio Power, continues to handle the distribution of the power to your home, restores power after outages and maintains your lines.

It's Smart.

The Village of Granville selected (Competitive Retail Electric Supplier) to provide you with savings on your electric generation through ______*. There is no cost for enrollment, and you will not be charged a switching fee.

It's Fair.

As a member of the aggregation group, your price will be ____* cents per kilowatt-hour for residential accounts. You will begin to see savings from (Competitive Retail Electric Supplier) after your enrollment has been accepted in approximately 30 to 45 days, depending on when Ohio Power reads your meter. You will continue to receive a single, easy-to-read bill from Ohio Power with your (Competitive Retail Electric Supplier) charges included.

Participation in the aggregation program is voluntary. No action is needed if you would like to be included in the savings offered through your community program; however, if you wish to be excluded from the discounted rate, you must return the enclosed opt out form by _____*. If you choose to opt-out of the aggregation prior to the commencement of the program, you will be served by the utility's standard service offer unless you choose an alternate providing. If you do not opt-out at this time, you will receive a notice at least every three years asking if you wish to remain in the program.

It's Simple.

Ohio Power will send you a letter confirming your selection of <u>(Competitive Retail Electric Supplier)</u> as your electric generation provider and grant you seven days from the postmark date to cancel your contract with <u>(Competitive Retail Electric Supplier)</u>. Enclosed is a sample copy of the utility letter. To remain in the Village of Granville electric governmental aggregation program and ensure your savings, you do not have to take any action when this letter arrives—it serves as your confirmation that you are successfully enrolled for savings!

If you have any questions, please call <u>(Competitive Retail Electric Supplier)</u> at <u>(Phone Number)</u> Monday through Friday, 8 a.m. to 5 p.m.

Regards,

The Village of Granville

Opt-Out Form – The Village of Granville Electric Governmental Aggregation Program

Option 1 – Do nothing and save.

If you want to participate in the aggregation program and save, you do not need to return this form. Your enrollment is automatic.

Option 2 – Opt out by returning this form. If you do not want to participate in this program, you must mail this form before _____*, 2014.

By returning this signed form, you will be **EXCLUDED** from the Village of Granville Electric Governmental Aggregation Program.

OR

□ I wish to opt out of the Village of Granville Aggregation Program. (Check to opt out.)

Service Address (City, state and zip):	
10 Digit Account Number:	Phone No.:
Account Holder's Signature:	Date:

Mail the completed form by ______*, 2014 to: Village of Granville Electric Aggregation Program, (Competitive Retail Electric Supplier), (Address), (City), (State) (Zip Code)

*To be determined

__*, 2014

The Village of Granville has arranged a lower, fixed price for electric supply

Dear Village of Granville Business,

Voters in the Village of Granville approved a governmental aggregation program in November 2013 to bring citizens together as a buying group and lower the cost of electricity. Through governmental aggregation, savings are made possible through a retail electric supplier certified by the Public Utilities Commission of Ohio, which provides the generation and transmission service of your electricity (the largest portion of your electric bill). Your local utility, Ohio Power, continues to handle the distribution of the power to your home, restores power after outages and maintains your lines.

It's Smart.

The Village of Granville selected (<u>Competitive Retail Electric Supplier</u>) to provide you with savings on your electric generation through ______*. There is no cost for enrollment, and you will not be charged a switching fee.

lt's Fair.

As a member of the aggregation group, your price will be ____* cents per kilowatt-hour for commercial accounts. You will begin to see savings from (<u>Competitive Retail Electric Supplier</u>) after your enrollment has been accepted in approximately 30 to 45 days, depending on when Ohio Power reads your meter. You will continue to receive a single, easy-to-read bill from Ohio Power with your (<u>Competitive Retail Electric Supplier</u>) charges included.

Participation in the aggregation program is voluntary. No action is needed if you would like to be included in the savings offered through your community program; however, if you wish to be excluded from the discounted rate, you must return the enclosed opt out form by _____*. If you choose to opt-out of the aggregation prior to the commencement of the program, you will be served by the utility's standard service offer unless you choose an alternate provider. If you do not opt-out at this time, you will receive a notice at least every three years asking if you wish to remain in the program.

It's Simple.

Ohio Power will send you a letter confirming your selection of <u>(Competitive Retail Electric Supplier)</u> as your electric generation provider and grant you seven days from the postmark date to cancel your contract with <u>(Competitive Retail Electric Supplier)</u>. Enclosed is a sample copy of the utility letter. To remain in the Village of Granville electric governmental aggregation program and ensure your savings, you do not have to take any action when this letter arrives—it serves as your confirmation that you are successfully enrolled for savings!

If you have any questions, please call <u>(Competitive Retail Electric Supplier)</u> at <u>(Phone Number)</u> Monday through Friday, 8 a.m. to 5 p.m.

Regards,

The Village of Granville *To be determined

Opt-Out Form – The Village of Granville Electric Governmental Aggregation Program

Option 1 – Do nothing and save.

If you want to participate in the aggregation program and save, you do not need to return this form. Your enrollment is automatic.

Option 2 – Opt out by returning this form. If you do not want to participate in this program, you must mail this form before ______*, 2014.

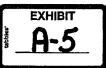
By returning this signed form, you will be **EXCLUDED** from the Village of Granville Electric Governmental Aggregation Program.

OR

□ I wish to opt out of the Village of Granville Aggregation Program. (Check to opt out.)

Mail the completed form by ______*, 2014 to: The Village of Granville Electric Aggregation Program, (Competitive Retail Electric Supplier), (Address)., (City), (State) (Zip Code)

*To be determined



APPLICANT'S EXPERIENCE AND PLAN FOR PROVIDING AGGREGATION SERVICES

The Applicant, Village of Granville, has requested the assistance of DPL Energy Resources, Inc. (DPLER) to obtain its Certification as a Government Aggregator.

DPLER is highly capable of assisting the Village of Granville to obtain its Certification as a Government Aggregator. DPLER is a PUCO Certified Retail Electric Supplier and is currently serving residential and business customers in the service territories of eight utilities across two states. DPLER also has the experienced staff, procedures, financial resources, systems and vendor relationships in place to effectively implement an aggregation program in a manner that will provide outstanding customer service and customer savings. DPLER has contracted to serve customers in forty-one (41) opt-out aggregation programs. Over 130,000 customers are within the ComEd service territory in Illinois, approximately 7,000 customers in the DP&L service territory, 4,000 customers in the AEP service territory and 11,000 in the Duke Ohio service territory in communities surrounding the City of Cincinnati. DPLER consistently ranks in the top 25 retail suppliers nationally based on size.

DPLER has an established relationship with an Ohio-based customer service organization that utilized over 1,200 employees and has 30 years of experience to manage DPLER's existing mass market telephonic and customer service responsibilities. Its representatives have direct access into the DPLER customer information system and can provide timely account-specific information to prospects and customers. The conversations between customers/prospects customer service representatives are recorded, and DPLER leadership receives daily performance information and participates in weekly calls with the leadership of our customer service organization.

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Summary: Application Application of the Village of Granville for Certification as a Governmental Aggregator electronically filed by Mr. Andrew J Sonderman on behalf of DPL Energy Resources, Inc.