



Jon F. Kelly
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January 21, 2014

Barcy F. McNeal, Secretary
Public Utilities Commission of Ohio
180 East Broad Street, 11th Floor
Columbus, Ohio 43215-3793

Re: John T. Schonher v. The Ohio Bell Telephone Company d/b/a AT&T Ohio
Case No. 13-2216-TP-CSS

Dear Ms. McNeal:

Pursuant to Section 4901-9-01(F) of the Commission's rules, AT&T Ohio reports that it believes that this complaint has been settled to the satisfaction of the Complainant. The Complainant made a partial payment of his outstanding final bill on December 11, 2013 and AT&T Ohio adjusted the remaining balance off the account on December 16, 2013. The account now reflects a zero balance. In addition, AT&T Ohio, through its agent, has requested deletion of the outstanding debt from the Complainant's credit report.

The undersigned spoke with the Complainant by telephone on January 15, 2014 to confirm these facts and to discuss the need for the prehearing settlement conference that has been scheduled for January 30, 2014, but the Complainant hung up during that call.

Under the applicable rule, the Complainant has twenty days to file a written response agreeing or disagreeing with these assertions. If no response is filed, the Commission may presume that satisfaction or settlement has occurred and dismiss the complaint.

Thank you for your courtesy and assistance in this matter. Please contact me if you have any questions.

Very truly yours,

/s/ Jon F. Kelly

Attachment

Certificate of Service

I hereby certify that a copy of the foregoing has been served this 21st day of January, 2014 on the party shown below by U. S. Mail, postage prepaid.

/s/ Jon F. Kelly

Jon F. Kelly

John T. Schonher
4818 Gifford Ave.
Cleveland, OH 44144

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 13-2216-TP-CSS

Summary: Correspondence reporting on apparent satisfaction and settlement of complaint electronically filed by Jon F Kelly on behalf of AT&T Ohio