

FILE

13-1334-TR-CSS Page 1 of 1

From: hightowermoving@att.net  
To: PUCO ContactThePUCO  
Subject: Re: Answer letter wrong address  
Received: 1/13/2014 4:08:10 PM

Message:

Hello Puco - the only mail we have got from you guys are bills at 3311 Blackstone dr Toledo -Oh 43608 until today -you guys got my address wrong don't blame me for your mix up you guys never sent me nothing but a bill -this guy -Robert Ginsburg is nothing but a Crook and I'm not paying him a dime we did a lot of wrok for theses people this guy can stop lying he know the truth thank you Hightower 419-297-5347

RECEIVED-DOCKETING DIV  
2014 JAN 16 AM 8:31  
PUCO

-  
Sent from my iPhone

> On Dec 10, 2013, at 1:41 PM, hightowermoving@att.net wrote:  
>  
> Hello Puco we received a letter from Mr Gingsburg a coustmer we move to Tn about 2 years ago his letter stated that you found in his favor that we over charge him in the amount of \$1500 we never receive a answer letter from you our address is 3311 Blackstone dr Toledo Oh 43608 we can't answer if you mail to the wrong address  
> Please check your records -we made 2 trips to Tn for this shipper he added the second load don't know how you in found his favor we answer all emails concerning this matter we fax Bill of Lading-inventory papers-etc my address has been the same since I started this business 8 years ago I don't know who screwed up on your end but I can't answer what not mail to me at my address 3311 Blackstone dr Toledo Oh 43608 please get this problem taking care of and let this shipper Mr Gingsburg in Tn what's going on like I said we can't answer what we don't receive- this guy in Tn is crook trying get his money back after the job is done! Thank you Ricky Hightower-owner-ps-let us know -ASAP  
>  
> e can't answer what we don't receive  
> Sent from my iPhone

THIS IS TO CERTIFY THAT THE IMAGES APPEARING ARE AN  
ACCURATE AND COMPLETE REPRODUCTION OF A CASE FILE  
DOCUMENT DELIVERED IN THE REGULAR COURSE OF BUSINESS  
TECHNICIAN IN Date Processed JAN 16 2014