From: hightowermoving@att.net

To: PUCO ContactThePUCO

Subject: Answer letter wrong address Received: 12/10/2013 1:41:21 PM

Message:

13-1334-TR-CSS

Hello Puco we received a letter from Mr Gingsburg a coustmer we move to Tn about 2 years ago his letter stated that you found in his favor that we over charge him in the amount of \$1500 we never receive a answer letter from you our address is 3311 Blackstone dr Toledo Oh 43608 we can't answer if you mail to the wrong address

Please check your records -we made 2 trips to Tn for this shipper he added the second load don't know how you in found his favor we answer all emails concerning this matter we fax Bill of Lading-inventory papersetc my address has been the same since I started this business 8 years ago I don't know who screwed up on your end but I can't answer what not mail to me at my address 3311 Blackstone dr Toledo Oh 43608 please get this problem taking care of and let this shipper Mr Gingsburg in Tn what's going on like I said we can't answer what we don't receive- this guy in Tn is crook trying get his money back after the job is done! Hank you Ricky Hightower-owner-ps-let us know -ASAP

e can't answer what we don't receive Sent from my iPhone 13 DEC 12 AM 10: 14

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Technician Date Processed NFC 1.2 703