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Ohio | Public Utilities Commission

John R. Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners

Steven D. Lesser
Asim Z. Haque
Lynn Slaby
M. Beth Trombold

December 3, 2013

Thomas Faul
P.O. Box 631
Goshen, Oh 45122

Case No. Case No. 13-2335-TP-CSS

Dear Mr. Faul:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against The Cincinnati Bell Telephone Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal

Barcy F. McNeal, Secretary
Betty McCauley, Acting Secretary
Tanowa Troupe, Acting Secretary

Enclosure
BFM/tmn

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician _____ Date Processed DEC 03 2013

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