



Via E-FILE
November 27, 2013

Ms. Betty McCauley, Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, OH 43215-0573

Re: United Telephone Company of Ohio d/b/a CenturyLink Tariff Filing
Case No. 90-5041-TP-TRF and Case No. 13-2272 -TP-ATA

Dear Ms. McCauley:

Enclosed is a tariff filing in the above referenced case numbers for United Telephone Company of Ohio d/b/a CenturyLink. The following tariff sheet is enclosed:

Section 1, First Revised Sheet 6

The purpose of the filing is to revise the terms and conditions associated with late payment charges by eliminating the minimum dollar amount used as the threshold for the application of late payment charges.

If you have any questions regarding this filing, please call me or Gary Baki at (614) 220-8629.

Sincerely,

/s/ Debra A. Levy

Debra A. Levy

Enclosures

cc: Gary Baki
Ann Prockish

OH 13-07

Debra.Levy@CenturyLink.com
5454 West 110th Street
Overland Park, KS 66211
Tel: 913-345-7571
Fax: 913-345-6756
www.centurylink.com/tariffs

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of United Telephone) TRF Docket No. 90-5041-TP-TRF
Company of Ohio d/b/a CenturyLink to Modify the Terms) Case No. 13- 2272 -TP-ATA
and Conditions for Late Payment Charges.) NOTE: Unless you have reserved a Case #, leave the "Case No" fields
) BLANK.

Name of Registrant(s) United Telephone Company of Ohio
DBA(s) of Registrant(s) CenturyLink
Address of Registrant(s) 100 CenturyLink Drive, Monroe, LA 71203
Company Web Address www.centurylink.com
Regulatory Contact Person(s) Gary Baki Phone 614-220-8629 Fax 614-224-3902
Regulatory Contact Person's Email Address gary.s.baki@centurylink.com
Contact Person for Annual Report Ken Buchan Phone 318-362-1538
Address (if different from above) 100 CenturyLink Drive, Monroe, LA 71203
Consumer Contact Information Donna Powell Phone 866-883-7206
Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter [4901:1-6 OAC](#)

Section III – Carrier to Carrier is Pursuant to [4901:1-7 OAC](#), and Wireless is Pursuant to [4901:1-6-24 OAC](#).

Section IV – Attestation

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input checked="" type="checkbox"/> Other (explain below)	<input type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA 1-6-14(F) (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(F) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(F)(4) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(G) (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA 1-6-25(B) (0 day Notice)
Other* (explain) <u>Revise the terms and conditions for Late Payment Charges.</u>			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: Messaging began with customer bills issued on November 15, 2013.				

Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Carrier's Not Offering BLES	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 day)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNC 1-6-09 * (Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	
Wireless Providers See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, CenturyLink, and am authorized to make this statement on its behalf.

Debra A. Levy

Please Check ALL that apply:

- ☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
- ☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on November 27, 2013 at Overland Park, Kansas

* /s/ Debra A. Levy, Tariff Analyst

November 27, 2013

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Debra A. Levy, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

* /s/ Debra A. Levy, Tariff Analyst

November 27, 2013

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793
Or
Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

GENERAL REGULATIONS

VII. LATE PAYMENT CHARGE

A late payment charge of one and one-half (1.5%) percent or \$5.00, whichever is greater, will be applied to the current month's residential customer bills which remain unpaid after the due date. The late payment charge will not be applied until the unpaid balance reaches \$32.00 or more on all regulated services. Each residential customer account shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

A late payment charge of one and one-half (1.5%) percent or \$10.00, whichever is greater, will be applied to the current month's business customer bills which remain unpaid after the due date. The late payment charge will not be applied until the unpaid balance reaches \$10.00 or more on all regulated services.

- A. Payments will not be considered delinquent if the account is paid in full by the due date. The due date printed on the bill will not be sooner than nineteen days after the postmark on the bill.
- B. The late payment charge will not be applied to any amount billed as taxes by federal, state or local governments.
- C. The late payment charge will not be applied to any previous late payment charges.
- D. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier.
- E. The late payment charge will not apply to amounts that are in dispute.
- F. Late payment charges will not apply to service order charges associated with commencement of Lifeline service.

Issued: April 29, 2011

Effective: May 1, 2011

United Telephone Company Of Ohio
By Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 90-5041-TP-TRF
Issued by the Public Utilities Commission of Ohio

EXHIBIT B

GENERAL REGULATIONS

VII. LATE PAYMENT CHARGE

A late payment charge of one and one-half (1.5%) percent or \$5.00, whichever is greater, will be applied to the current month's residential customer bills which remain unpaid after the due date.

(D)
(D)

Each residential customer account shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

A late payment charge of one and one-half (1.5%) percent or \$10.00, whichever is greater, will be applied to the current month's business customer bills which remain unpaid after the due date.

(D)
(D)

- A. Payments will not be considered delinquent if the account is paid in full by the due date. The due date printed on the bill will not be sooner than nineteen days after the postmark on the bill.
- B. The late payment charge will not be applied to any amount billed as taxes by federal, state or local governments.
- C. The late payment charge will not be applied to any previous late payment charges.
- D. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier.
- E. The late payment charge will not apply to amounts that are in dispute.
- F. Late payment charges will not apply to service order charges associated with commencement of Lifeline service.

Issued: November 27, 2013

Effective: January 1, 2014

United Telephone Company Of Ohio
By Bill Hanchey, Vice President
Wake Forest, NC

In accordance with Case No.: 90-5041-TP-TRF
Issued by the Public Utilities Commission of Ohio

EXHIBIT C

The purpose of this tariff filing is to modify the terms and conditions for late payment charges by eliminating the minimum dollar amount threshold for the application of the charges. Today, an unpaid balance on a bill of at least \$10 for business accounts and \$32 for residence accounts will incur late payment charges after the due date of the bill. Effective January 1, 2014, late payment charges will apply to any amount that is unpaid after the due date. The amount of the late payment charge will not change and is calculated as 1.5% of the balance due or \$5, whichever is greater, for residence customers and 1.5% of the balance due or \$10, whichever is greater, for business customers.

EXHIBIT D

**UNITED TELEPHONE COMPANY OF OHIO d/b/a CENTURYLINK
CUSTOMER NOTICE**

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, United Telephone Company of Ohio d/b/a CenturyLink sent the following bill messages on customer bills beginning November 15, 2013.

RESIDENCE

Our goal at CenturyLink is to provide you with the best possible service and timely information regarding changes that impact your account. Effective January 1, 2014, CenturyLink will begin applying a late payment charge to accounts with any unpaid balance after the due date. Currently, a late payment charge applies when the unpaid balance is \$32 or more. The amount of the late payment charge will not change, and is calculated as 1.5% of the balance due or \$5, whichever is greater. If you have any questions, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

BUSINESS

Our goal at CenturyLink is to provide you with the best possible service and timely information regarding changes that impact your account. Effective January 1, 2014, CenturyLink will begin applying a late payment charge to accounts with any unpaid balance remaining after the due date. Currently, a late payment charge applies when the unpaid balance is \$10 or more. The amount of the late payment charge will not change and is calculated as 1.5% of the balance due or \$10, whichever is greater. If you have any questions, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

CUSTOMER NOTICE AFFIDAVIT

STATE OF: KANSAS

SS:

COUNTY OF: JOHNSON

AFFIDAVIT

I, Debra A. Levy, am an authorized agent of the applicant corporation, United Telephone Company of Ohio d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through bill messages beginning November 15, 2013, in accordance with Rule 4901:1-6-07 (C), Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on November 27, 2013, Overland Park, Kansas 66211

Debra A. Levy

Subscribed and sworn to before me this 27th day of November, 2013

(Date)

Debra Babylon

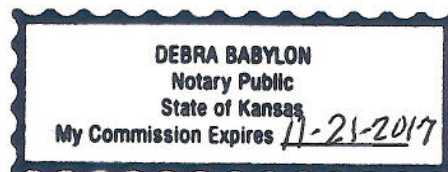
Notary Public

My Commission Expires: 11-21-2017

Notary Public State of Kansas

Debra Babylon

My Appt. Exp. 11-21-2017



This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

11/27/2013 2:56:42 PM

in

Case No(s). 90-5041-TP-TRF, 13-2272-TP-ATA

Summary: Tariff Filing of United Telephone Company of Ohio d/b/a Centurylink to revise the terms and conditions associated with late payment charges. electronically filed by Ms. Debra A Levy on behalf of United Telephone Company of Ohio d/b/a CenturyLink