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FILE

BAILEY CAVALIERI LLC

ATTORNEYS AT LAW

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email: William.Adams@BaileyCavalieri.com

October 15, 2013

RECEIVED-DOCKETING DIV
2013 OCT 15 PM 4:01
PUCO

Barcy F. McNeal, Secretary
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 11th Floor
Columbus, OH 43215-3793

Re: **Case No. 13-1115-TP-COI**
FCC Form 481 Filing of Arthur Mutual Telephone Company

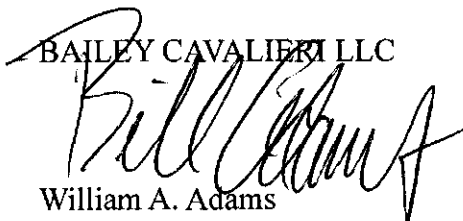
Dear Ms. McNeal:

Enclosed are four (4) copies of the **redacted** FCC Form 481-Carrier Annual Reporting for filing on the public record in the above matter on behalf of Arthur Mutual Telephone Company. Please time stamp the extra copies and return them to our courier.

Also enclosed are the original and four (4) copies of the Motion for Protective Order of Arthur Mutual Telephone Company for filing in this matter, along with four (4) **unredacted** copies of the confidential information to be filed under seal. Please time stamp the extra copies of the Motion for Protective Order and the confidential information being filed under seal, and return them to our courier.

Thank you for your attention to this matter. Please contact me if you have any questions.

Very truly yours,

BAILEY CAVALIERI LLC

William A. Adams

WAA/sg
Enclosure

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business
Technician HL Date Processed -

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OCT 15 2013

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

 FCC Form 481
OMB Control No. 3060-0066/Carriers Control No. 3060-0010
July 2013

<010> Study Area Code	300586
<015> Study Area Name	THE ARTHUR MUTUAL
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Eric Roughton
<035> Contact Telephone Number: Number of the person identified in data line <030>	419-393-2233
<039> Contact Email Address: Email of the person identified in data line <030>	artelco@bright.net

ANNUAL REPORTING FOR ALL CARRIERS		54.213 Completion Required	54.212 Completion Required
<100> Service Quality Improvement Reporting	(complete attached worksheet)	☒	☒
<200> Outage Reporting (voice)	(complete attached worksheet)	☒	☒
<210> ☒ <-- check box if no outages to report			
<300> Unfulfilled Service Requests (voice)	0	☒	☒
<310> Detail on Attempts (voice)	(attach descriptive document)		
<320> Unfulfilled Service Requests (broadband)			
<330> Detail on Attempts (broadband)	(attach descriptive document)		
<400> Number of Complaints per 1,000 customers (voice)		☒	☒
<410> Fixed	0.0		
<420> Mobile			
<430> Number of Complaints per 1,000 customers (broadband)			
<440> Fixed			
<450> Mobile			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	☒	☒
<510> 300586ch510	(attached descriptive document)	☒	☒
<600> Functionality in Emergency Situations	(check to indicate certification)	☒	☒
<610> 300586ch610	(attached descriptive document)	☒	☒
<700> Company Price Offerings (voice)	(complete attached worksheet)		
<710> Company Price Offerings (broadband)	(complete attached worksheet)		
<800> Operating Companies and Affiliates	(complete attached worksheet)	☒	☒
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)		
<1000> Voice Services Rate Comparability	(check to indicate certification)		
<1010>	(attach descriptive document)		
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)		
<1110>	(complete attached worksheet)		
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)		☒

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	☒	☒
<2005>	(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	☒	☒
<3005>	(complete attached worksheet)	☒	☒

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code

300586

<015> Study Area Name

THE ARTHUR MUTUAL

<020> Program Year

2014

<030> Contact Name - Person USAC should contact regarding this data

Eric Boughton

<035> Contact Telephone Number - Number of person identified in data line <030>

419-393-2233

<039> Contact Email Address - Email Address of person identified in data line <030>

artelcobbright.net

<110> Has your company received its ETC certification from the FCC?

(yes / no) ☒ ☐

If your answer to Line <110> is yes, do you have an existing §54.202(a) "5

<111> year plan" filed with the FCC?

(yes / no) ☐ ☐

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets

<114> Report how much universal service (USF) support was received

<115> How (USF) was used to improve service quality

<116> How (USF) was used to improve service coverage

<117> How (USF) was used to improve service capacity

<118> Provide an explanation of network improvement targets not met in the prior calendar year.

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3050-0819
July 2013

985005

2014

Eric Roughton

0-419-393-2333[illegible]

<220>

-- See attached worksheet --

(700) Price Offerings Including Voice Rates Data
Data Collection Form

<010>	Study Area Code	300596
<015>	Study Area Name	THE ARCHER MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

1/1/2013	
----------	--

	Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charge
<701>		
<702>		

[illegible]

(108) Operating Companies
 Data Collection Form

FCC Form 481
 OMB Control No. 3060-0946 /OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	arteicodbright.net
<810>	Reporting Carrier	The Arthur Mutual Telephone Company
<811>	Holding Company	
<812>	Operating Company	

[illegible]

(900) Tribal Lands Reporting Data Collection Form		FCC Form 481	
		OMB Control No. 3060-0086/OMB Control No. 3060-0819	
		July 2013	

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each of these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	Select (Yes, No, NA)
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3050-0686/OMB Control No. 3050-0819
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	arteloo@bright.net

☐

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☐

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers		FCC Form 481	
Lifeline Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0919	
		July 2013	

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Erle Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	arteloo@bright.net

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	300586oh1210	Name of attached document (.pdf)
<1220>	Link to Public Website	HTTP	

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	☒
<1222>	Details on the number of minutes provided as part of the plan,	☒
<1223>	Additional charges for toll calls, and rates for each such plan.	☒

(2017) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rates of Return, Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3050-0066/OMB Control No. 3050-0619
July 2013

<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1)) ☐
- <2011> 3rd Year Certification (47 CFR § 54.313(b)(2)) ☐

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

- <2012> 2013 Frozen Support Certification ☐
- <2013> 2014 Frozen Support Certification ☐
- <2014> 2015 Frozen Support Certification ☐
- <2015> 2016 and future Frozen Support Certification ☐

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

- <2016> Certification Support Used to Build Broadband ☐

Connect America Phase II Reporting (47 CFR § 54.313(e))

- <2017> 3rd year Broadband Service Certification ☐
- <2018> 5th year Broadband Service Certification ☐
- <2019> Interim Progress Certification ☐
- <2020> ☐

Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021> Interim Progress Community Anchor Institutions ☐

Name of Attached Document Listing Required Information

2013 RUS of Future Carrier Additional Documentation Data Collection Form

PCC Form #21
 Check Control No. 3005586/DW-8 Control No. 30055819
 July 2013

<010>	Study Area Code	3005586
<013>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	arte1.co@bright.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i))
 Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3011) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))
 Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))?
 If yes, does your company file the RUS annual report?
 Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3012) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3013) PDF of Balance Sheet, Income Statement and Statement of Cash Flows

(3014) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

(3015) If the response is no on line 3014, Is your company audited?
 If the response is yes on line 3018, please check the boxes below to confirm your submission; on line 3026 pursuant to § 54.313(f)(2), contains:

(3016) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows

(3017) Management letter issued by the independent certified public accountant that performed the company's financial audit

(3018) If the response is no on line 3018, please check the boxes below to confirm your submission; on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.

(3020) Underlying information subjected to a review by an independent certified public accountant

(3021) Underlying information subjected to an officer certification.

(3022) PDF of Balance Sheet, Income Statement and Statement of Cash Flows

(3023) Attach the worksheet listing required information

(3024) Name of Attached Document Listing Required Information

(3025) Name of Attached Document Listing Required Information

(3026) Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	RCL Form 483 QMS Control No. 3068-0986/QMS Control No. 3060-0819 July 2013
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<010>	Study Area Code	300586
<015>	Study Area Name	THE ARTHUR MUTUAL
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035>	Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039>	Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	THE ARTHUR MUTUAL
Signature of Authorized Officer:	CERTIFIED ONLINE
Printed name of Authorized Officer:	Eric Roughton
Title or position of Authorized Officer:	GM, Secretary & Treasurer
Telephone number of Authorized Officer:	4193932233
Study Area Code of Reporting Carrier:	300586
Filing Due Date for this form:	10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agents / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3020-0086/OMB Control No. 3020-0819 July 2013
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<010> Study Area Code	300586
<015> Study Area Name	THE ARTHUR MUTUAL
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Eric Roughton
<035> Contact Telephone Number - Number of person identified in data line <030>	419-393-2233
<039> Contact Email Address - Email Address of person identified in data line <030>	artelco@bright.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Arthur Mutual Telephone Company

Functionality in Emergency Situations

Back-Up Power

The Arthur Mutual Telephone Company has electronic equipment at its Central Office and four remote locations through its exchange area. The Arthur Central Office houses a MetaSwitch 2510 switch as well as Fiber To The Home (FTTH) and legacy Copper access equipment. The four remote locations are 8'x10' permanent concrete block structures that contain FTTH and Copper access equipment.

The Central Office has battery and generator backup. The 100 amp DC Central office load is supported by A 40 KW propane generator that starts automatically in the event of a Commercial power outage. The generator normally starts in less than 10 seconds and power is supplied by stationary batteries while the generator is going online. The batteries provide approximately 4 hours of backup power if the generator does not start.

The remote sites are equipped with battery backup that provides at least 8 hours of power during commercial power interruptions. For extended power outages portable generators are brought on site.

Rerouting of Traffic around Damaged Facilities

Buried cable is used for all outside plant facilities to transport interexchange traffic. This reduces the chance of damage due to wind and ice. Toll circuits out of the Arthur exchange are on Fiber Optic facilities and provisioned in a ring configuration to accommodate rerouting of traffic.

Traffic Spikes

On August 31, 2013 there were 1007 subscriber access lines in the Arthur exchange. Approximately 150 of these lines utilized the GR303 standard and have the capability of handling 94 simultaneous calls. All other lines use the MGCP protocol and have no switch limitations. Calls to other exchanges are limited by the number of circuits that are in service between the Arthur office and the destination office. There are four exchanges that Arthur customers can call at no charge and the number of circuits to each exchange varies from 24 to 144. Call blocking would depend on the amount of calls placed to each individual exchange. There are 72 toll calling circuits so blocking could occur during busy call times.

Arthur Mutual Telephone Company

Lifeline Terms and Conditions

Arthur Mutual Telephone Company offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Medicaid
Federal Public Housing Assistance (Section 8)
Low Income Housing Energy Assistance (LIHEAP)
Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps)
Ohio Works First/Temporary Aid to Needy Families (TANF)
National School Lunch Program Free Lunch Program
Supplemental Security Income (SSI)
SSI – Blind and Disabled (SSDI)
General/Disability Assistance

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 150% of the federal poverty guidelines.

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

Arthur Mutual Telephone Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. Arthur Mutual Telephone Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by Arthur Mutual Telephone Company. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

Arthur Mutual Telephone Company

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Service Quality Standards

The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.



NAVIGATION

Reports

- [Op. Report-Telecom](#)
- [Certification](#)
- [Point Of Contact](#)
- [Part A](#)
- [Part B](#)
- [Part C](#)
- [Part D](#)
- [Part E](#)
- [Part F](#)
- [Part G](#)
- [Part H](#)
- [Part I](#)
- [Notes](#)

Operating Report for Telecommunications Borrowers

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information. will be treated as confidential

This report has been submitted.

Prepared with Audited Data: Yes No
Date Submitted: 03/27/2013 03:48 PM

BORROWER POINT OF CONTACT INFORMATION:

Contact Name: Eric Roughton
Phone Number: 419-393-3233
Email Address: areico@bnght.net

[View Checks](#) [Save](#) [View Checks Report](#)



NAVIGATION

Reports

[Op. Report-Telecom](#)

[Certification](#)

[Point Of Contact](#)

[Part A](#)

[Part B](#)

[Part C](#)

[Part D](#)

[Part E](#)

[Part F](#)

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Certification

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We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES.

DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII

(check one of the following)

All of the obligations under the RUS loan documents have been fulfilled in all material respects.

There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report.

Certifier Name:

eric roughon

Certifier Title:

Manager

Date Certified and Electronically Signed:

3/27/2013

☐ Certify

☐ Uncertify



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Borrower Point Of Contact Information

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Contact Name * Eric Roughton
Phone Number * 419-393-2233 eg. 999-999-9999
Phone Extension
Email Address * arleico@bright.net
Confirm Email Address * arleico@bright.net
Special Notes



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Part A: Balance Sheet

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.
The Balance Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

ASSETS	Balance Prior Year	Balance End of Period	LIABILITIES AND STOCKHOLDERS' EQUITY	Balance Prior Year	Balance End of Period
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents			25. Accounts Payable		
2. Cash-RUS Construction Fund			26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom. Accounts Receivable			28. Customer Deposits		
b. Other Accounts Receivable			29. Current Mat. L/T Debt		
c. Notes Receivable			30. Current Mat. L/T Debt-Rur Dev		
4. Non-Affiliates:			31. Current Mat.-Capital Leases		
a. Telecom. Accounts Receivable			32. Income Taxes Accrued		
b. Other Accounts Receivable			33. Other Taxes Accrued		
c. Notes Receivable			34. Other Current Liabilities		
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)		
6. Material-Regulated			LONG-TERM DEBT		
7. Material-Nonregulated			36. Funded Debt-RUS Notes		
8. Prepayments			37. Funded Debt-RTB Notes		
9. Other Current Assets			38. Funded Debt-FFB Notes		
10. Total Current Assets (1 thru 9)			39. Funded Debt-Other		
NONCURRENT ASSETS			40. Funded Debt-Rural Develop. Loan		
11. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt		
a. Rural Development			42. Recaptured Debt		
b. Nonrural Development			43. Obligations Under Capital Lease		
12. Other Investments			44. Adv. From Affiliated Companies		
a. Rural Development			45. Other Long-Term Debt		
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)		
13. Nonregulated Investments			OTHER LIABILITIES & DEF. CREDITS		
14. Other Noncurrent Assets			47. Other Long-Term Liabilities		
15. Deferred Charges			48. Other Deferred Credits		
16. Jurisdictional Differences			49. Other Jurisdictional Differences		
17. Total Noncurrent Assets (11 thru 16)			50. Total Other Liabilities and Deferred Credits (47 thru 49)		
PLANT, PROPERTY, AND EQUIPMENT			EQUITY		
18. Telecom. Plant-in-Service			51. Cap. Stock Outstand. & Subscribed		
19. Property Held for Future Use			52. Additional Paid-in Capital		
20. Plant Under Construction			53. Treasury Stock		
21. Plant Adj., Nonop. Plant & Goodwill			54. Membership and Cap. Certificates		
22. Less Accumulated Depreciation			55. Other Capital		
23. Net Plant (18 thru 21 less 22)			56. Patronage Capital Credits		
24. Total Assets (10+17+23)			57. Retained Earnings or Margins		
			58. Total Equity (51 thru 57)		
			59. Total Liabilities and Equity (35+46+50+58)		

Total Equity = % of Total Assets



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Part B: Statements of Income and Retained Earnings or Margins

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential. The Prior Year figures have been brought forward from the December 2011 submission and cannot be edited here. If these figures need to be corrected please revise them in that submission and resubmit.

Item	Prior Year	This Year
1. Local Network Services Revenues		
2. Network Access Services Revenues		
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 Thru 6 Less 6)		
8. Plant Specific Operations Expense		
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10. Depreciation Expense		
11. Amortization Expense		
12. Customer Operations Expense		
13. Corporate Operations Expense		
14. Total Operating Expenses (8 Thru 13)		
15. Operating Income or Margins (7 less 14)		
16. Other Operating Income and Expense		
17. State and Local Taxes		
18. Federal Income Taxes		
19. Other Taxes		
20. Total Operating Taxes (17+18+19)		
21. Net Operating Income or Margins (15+16-20)		
22. Interest on Funded Debt		
23. Interest Expense - Capital Leases		
24. Other Interest Expense		
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)		
27. Nonoperating Net Income		
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income		
31. Total Net Income or Margins (21+27+28+29+30-26)		
32. Total Taxes Based on Income		
33. Retained Earnings or Margins Beginning-of-Year		
34. Miscellaneous Credits Year-to-Date		
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins End-Of-Period [(31+33+34)-(35+36+37+38)]		
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-Of-Year (40+41-42)		
44. Debt Service Payments for the period(principal interest on long term debt)		
45. Cash Ratio [(14+20-10-11) / 7]		
46. Operating Accrual Ratio [(14+20+26) / 7]		
47. TIER [(31+26) / 26]		
48. DSCR [(31+26+10+11) / 44]		



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Part C: Subscriber (Access Line), Route Mile, & High Speed Data Information

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Exchange No. Exchanges	Subscribers (Access Lines) Total (c)	No. Access Lines with BB available (a)	No. of Broadband Subscribers (b)	Total (including fiber) (a)
1 Arthur				
2 Mobile Wireless				
3 Outside Exchange Area				

Total

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Part D: System Data

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. No. Plant
Employees

2. No. Other
Employees

3. Square Miles
Served

4. Access Lines per
Square Mile

5. Subscribers per
Route Mile

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Part E: Toll Data

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential

1. Study Area ID Code(s)

2. Types of Toll Settlements (Check one)

Please use six digit USAC STUDY AREA ID CODE for each separate study area.

Study Area ID Code

Interstate:

Average Schedule

Cost Basis

Intrastate:

Average Schedule

Cost Basis

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Part F: Funds Invested in Plant During Year

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. RUS, RTB, & FFB Loan Funds Expended
2. Other Long-Term Loan Funds Expended
3. Funds Expended Under RUS Interim Approval
4. Other Short-Term Loan Funds Expended
5. General Funds Expended (Other than Interim)
6. Salvaged Materials
7. Contribution in Aid to Construction
8. Gross Additions to Telecom. Plant (1 thru 7)

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Part G: Investments In Affiliated Companies

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential

Investments	Current Year Data		Cumulative Investment To Date (d)	Cumulative Data	
	Investment This Year	Income/Loss This Year		Cumulative Income/Loss To Date (e)	Current Balance (f)
(a)	(b)	(c)			
1. Investment in Affiliated Companies - Rural Development					
2. Investment in Affiliated Companies - Nonrural Development					

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Part H: Current Depreciation Rates

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one)

Yes No

Equipment Category	Depreciation Rate (%)
1. Land and support assets - Motor Vehicles	%
2. Land and support assets - Aircraft	%
3. Land and support assets - Special purpose vehicles	%
4. Land and support assets - Garage and other work equipment	%
5. Land and support assets - Buildings	%
6. Land and support assets - Furniture and Office equipment	%
7. Land and support assets - General purpose computers	%
8. Central Office Switching - Digital	%
9. Central Office Switching - Analog & Electro-mechanical	%
10. Central Office Switching - Operator Systems	%
11. Central Office Transmission - Radio Systems	%
12. Central Office Transmission - Circuit Equipment	%
13. Information origination/termination - Station apparatus	%
14. Information origination/termination - Customer premises wiring	%
15. Information origination/termination - Large private branch exchanges	%
16. Information origination/termination - Public telephone terminal equipment	%
17. Information origination/termination - Other terminal equipment	%
18. Cable and wire facilities - Poles	%
19. Cable and wire facilities - Aerial cable - Metal	%
20. Cable and wire facilities - Aerial cable - Fiber	%
21. Cable and wire facilities - Underground cable - Metal	%
22. Cable and wire facilities - Underground cable - Fiber	%
23. Cable and wire facilities - Buried cable - Metal	%
24. Cable and wire facilities - Buried cable - Fiber	%
25. Cable and wire facilities - Conduit systems	%
26. Cable and wire facilities - Other	%

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Part I: Statement of Cash Flows

Your response is required by 7 U.S.C. 901 et seq. and subject to federal laws and regulations regarding confidential information, will be treated as confidential.

1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)
- CASH FLOWS FROM OPERATING ACTIVITIES
2. Net Income
- Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities
3. Add: Depreciation
4. Add: Amortization
5. Other (Explain)
- Changes in Operating Assets and Liabilities
6. Decrease/(Increase) in Accounts Receivable
7. Decrease/(Increase) in Materials and Inventory
8. Decrease/(Increase) in Prepayments and Deferred Charges
9. Decrease/(Increase) in Other Current Assets
10. Increase/(Decrease) in Accounts Payable
11. Increase/(Decrease) in Advance Billings & Payments
12. Increase/(Decrease) in Other Current Liabilities
13. Net Cash Provided/(Used) by Operations
- CASH FLOWS FROM FINANCING ACTIVITIES
14. Decrease/(Increase) in Notes Receivable
15. Increase/(Decrease) in Notes Payable
16. Increase/(Decrease) in Customer Deposits
17. Net Increase/(Decrease) in Long Term Debt (including current maturities)
18. Increase/(Decrease) in Other Liabilities & Deferred Credits
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital
20. Less: Payment of Dividends
21. Less: Patronage Capital Credits Retired
22. Other (Explain)
23. Net Cash Provided/(Used) by Financing Activities
- CASH FLOWS FROM INVESTING ACTIVITIES
24. Net Capital Expenditures (Property, Plant & Equipment)
25. Other Long-Term Investments
26. Other Noncurrent Assets & Jurisdictional Differences
27. Other (Explain)
28. Net Cash Provided/(Used) by Investing Activities
29. Net Increase/(Decrease) in Cash
30. Ending Cash

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Notes To The Operating Report For Telecommunications Borrowers

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Notes to Operating Report Certification Loan Default Explanation

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