	m 481 - Carrier Annual Reporting Illection Form		FCC Form 481 OMB Control No. 306 July 2013	0-0986/OMB Control No. 3060-0819
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	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		10A1, 75B, CO		LEGH	i 2222 scontslephone, zom				also also also also also also also also	SAC Doing Business As Company or Brand Designation	See attached worksheet							
(800) Dherstink Community	record operating companies Data Collection Form	<010> Study Area Code 300589	· · · ·	Program Year	<30> Cantact Name - Person USAC should contact regarding this data KATHY RETINIARY ADDS Contact T-Let	 	Reporting Carrier	Holding Company Basecon Mittini Telephone	<81.2> Uperating Company Possibili Mutual Tellsphene go	<813>	Affiliates	\$							

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<010>	Study Area Code	же состание и на	
<015>	Study Area Name	EASCOM HETVINA, TEL CO	
<020>	Program Year		
<030>	Contact Name - Person USAC should contact regarding this data	KATHY RETHINAT	
<035>	Contact Telephone Number - Number of person identified in data line <030>	<030> 419-937-2222	
<039>	Contact Email Address - Email Address of person identified in data line <030>	<030> turt@bassomtclephone.com	
<010>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attached Document (pdf)	
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached FDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:		
		Select (Yes, No, NA)	
<921>	Needs assessment and deployment planning with a focus on Tribal		
1017	community anchor institutions;		
<923>	Marketing services in a culturally sensitive manner.		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		

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(1100) N Data Col	(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	8. 19. 19. 19. 19. 19. 19. 19. 19. 19. 19
<015>	Study Area Name	BASCIN NUTLAL TEL [0]
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	KATSY REAMAN
<035>	Contact Telephone Number - Number of person Identified in data line <030>	4.19-9.37-22.22
<039>	Contact Email Address - Email Address of person identified in data line <030>	Pur Chair coint of eithone, con
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1. Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	
		teriozósia Page 8

Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	5 8 5 U U F
<015>	Study Area Name	PASCON MUTBAL, TEL CO
<020>	Program Year	
<030>	Contact Name - Person USAC should contact regarding this data	MULTIC RELIAISE
<035>		e <030> 419-947-2228
<039>	Contact Email Address - Email Address of person identified in data line <030>	el <030> humshaactmichtsphane.zem
<1210>	<1210> Terms & Conditions of Voice Telephony Lifetine Plans	30559-011310
		Name of attached document (.pdf)
<1220>	Link to Public Website	HTTP
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to tifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	
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Other Definition Definition Definition 0.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1	Observation Opservation Opservation 0.1 Opservation Opservation Opservation 0.1	uata Conection Form Including Rate-of-Retu	<u>iriciuang Kate-of-Keturn Carriers afpiliated with Price Cap Local Exchange Carriers</u>	UMB CONTROL NO., 3060-0986/UMB CONTROL No. 3060-0819 July 2013
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and transmission transmine transmission transmissi	30. Transferred methods Transferred methods Transferred methods Transferred methods Transferred methods 10. Transferred methods Transferred methods Transferred method Transfere	-acu-	Control traine of elseri usive situation culture i egaruing this data	
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 2nd Year Certification (a7 CFR § 54 313(b)(12)) 3rd Year Certification (a7 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification 2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification 2015 Frozen Support Certification 2016 Frozen Support Certification 2016 Frozen Support Certification 2015 Frozen Support Certification 2016 Frozen Support Certification 2017 Frozen Support Certification 2018 Frozen Support Station 2018 Frozen Suppor	 2nd Year Certification (47 CFR § 54 313(b)(1)) 3rd Year Certification (47 CFR § 54.313(b)(2)) Price Cap Carrier Receiving Frozen Support Certification 2013 Frozen Support Certification 2013 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification 2016 and future Frozen Support Certification 2016 and future Frozen Support Certification 2016 and Service Certification 2017 year Broadband Service Certification 2018 and year Broadband Service Certification 2019 Service Certification 2014 year Broadband Service Certification 2016 Frozen Support Service Certification 2017 year Broadband Service Certification 2018 Service Service Service Service Service Service 2018 Service Service Internetion provide the number, names, and addresses of contains the required Information pursuant to § 5.4.3.13 (e)(3)(fi), as a recipient of tertin Progress Continuity Anchor Institutions 2018 Service In the pretending calendar year. 2018 Internet Progress Continuity Anchor Institutions 		Incremental Connect America Phase A reporting	
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3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Interim Progress Certification Plase check the box to confirm that the attached PDF , on line 2031, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Plase II support shall provide the number, and addresses of commity and or institutions to which began providing access to broadband service in the preteding calendar year. Interim Progress Community Anchor Institutions	3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Interim Progress Certification Plasa check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF bhase II support shall provide the number, and addresses of community auchor Institutions to which began providing access to broadband service in the preceding calendar year. Interim Progress Community Anchor Institutions			
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Please theck the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(iii) as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institution to which began providing access to broadband service in the preceding calendar year. Interim Progress Community Anchor Institutions	Please theck the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support shall provide the number, randes, and addresses of community anchor institutions to which began providing access to broadband service in the pre-reding calendar year. Interim Progress Community Anchor Institutions	<2019>		
community anchor institutions to which began providing access to broadband service in the preteding calendar year. Interim Progress Community Anchor Institutions	community anchor institutions to which began providing access to broadband service in the preteding calendar year. Interim Progress Community Anchor Institutions	407022		
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		<20215	Interim Progress Community Anchor Institutions	ing Required Information

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<010>	Study Vice Code Study Vice Annie Study Vice Annie BAASCOM MULLI, TES, CO
<020>	Programmer and the second states of the second states of the second states and the second states of the
<030>	Context Hame - Person USAC should contact regending this data XATHIC RELEMANY
<035>	Contact Telephone Number - Number of person identified in data line (320) 413-9372222
<039>	Contact final Address. Email Address of person identified bit data live 4040>. Ena Address and relieved of the
OFECK	CHECK the backs below to note compliance on its fire year service quality plan (pursuant to d2 CH § 5.4.2021a)) and for privately held carriers, existing compliance with the funnetial reporting compresents set forth in d2 CHE § 5.3.213(M2). I further certify that the information reported on this form and in the documents attached below is accurate.
	Progress Report on 5 Year Pian
(otac)	(3919) Millettike Certification (37.2018) Salatati(1918) Mame of Artached Disconsional and all advisors on the announced to the second disconsibility of the second disconsibility

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	(optic)	(1106)		(sota)	(3016)	(3017) (3018)		(070E) (510E)	(3023)	्रिट स्टब्स् इ	(2023)	(3024)	(3025)	(90.06)

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夏 キー ちゅうけやりょうい	tion - Reporting Ca ection Form	rrier DMB Control No. 3060-0986/DMB Control No. 3060-0819 July 2013
<010>	Study Area Code	300589
<015>	Study Area Name	BASCOM MUTUAL TEL CO
<020>	Program Year	2014
<030>	Contact Name - Pe	rson USAC should contact regarding this data KATHY REINHART
<035>	Contact Telephone	Number - Number of person identified in data line <030> 419-937-2222
<039>	Contact Email Addr	ess - Email Address of person identified in data line <030> Kmx@basecomtelephone.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accurac	cy of the Data Reported for the Annual Reporting for C4	AF or LI Recipients
) certify that I am an officer of the reporting carrier; my responsibilities in recipients; and, to the best of my knowledge, the information reported o	clude ensuring the accuracy of the annual reporting requiremen in this form and in any attachments is accurate.	its for universal service support
Name of Reporting Carrier: BASCOM NUTURL TEL CO		
Signature of Authorized Officer: CERTIFIED ONLINE		Date 10/10/2013
Printed name of Authorized Officer: KATHY REIMART		*******
Title or position of Authorized Officer: ASSISTANT TREASURER		
Telephone number of Authorized Officer: 419-937-2222		MAN MANANGAN MANYANI MA
Study Area Code of Reporting Carrier: 300589	Filing Due Date for this form: 10/15/2013	an un a fair ann an an ann an Annaichte an Annaichte ann an Annaichte ann an Annaichte ann an ann an Annaichte ann an
Persons willfully making false statements on this form can be punished by under Title	y fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 18 of the United States Code, 18 U.S.C. § 1001.	502, 503(b), or fine or imprisonment

1	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3050-0819 July 2013
<010>	Study Area Code	300263
<015>	Study Area Name	BASCOM MUTUAL TEL CO
<020>	Program Year	2014
<030>	Contact Name - Perso	in USAC should contact regarding this data KATHY REINHART
<035>	Contact Telephone N	umber - Number of person identified in data line <030> 419-537-2222
<039>	Contact Email Addres	s - Email Address of person identified in data line <030> kmr@bascomtelephone.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent)	is a state of the second se
	is authorized to submit the information reported on behalf of the reporting carrier. It is include ensuring the accuracy of the annual data reporting requirements provided to the authorized
agent; and, to the best of my knowledge, the reports and data provided to	s made ensuring measurements or the annual data reporting requirements provided to the authorized
	o the autionized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier: BASCOM MUTUAL TEL/ CO	
Signature of Authorized Officer: CERTIFIED CNLINE	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer	
Study Area Code of Reporting Carrier: 300589	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fi	ne or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment
under Title 18	of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier I, as agent for the reporting carrier; certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. BASCOM MUTUAL TEL CO Name of Reporting Carrier: Name of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Signature of Authorized Agent or Employee of Agent : Oate: Printed name of Authorized Agent or Employee of Agent: Title or position of Authorized Agent or Employee of Agent Telephone number of Authorized Agent or Employee of Agent: 300589 Study Area Code of Reporting Carrier: Filing Due Date for this form: 10/13/2013 Persons willfully making false statements on this form can be punished by fine or forfeture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

(800) Operating Companies Dafa Chillerion Form	FCC Form 481	481
	OMB Cont July 2013	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code 300589		
<015> Study Area Name Basicola Nutrul. Tet. co		
movie manufacture environments and one includes the constraints and the index index index in the constraints $2,012,3$		
Contact Name - Person USAC should contact regarding this data		
- P.		
<039> Centact Email Address - Email Address of person identified in data line <030> Amt@ty@contel.ephone.com		
<810> Reporting Carrier Passorm Mutaul Telephone Co		
<811> Holding Company Rescons Nutriel Telephene Co		
<812> Operating Company Parents Notwal Polephine Ex		
<813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813> <813>	Sters.	
Affiliates		Brand Designation
BTC Multimedia, LLC		

BASCOM MUTUAL TELEPHONE COMPANY

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

300589oh510.pdf

Service Quality Standards

Bascom Mutual Telephone Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

BASCOM MUTUAL TELEPHONE COMPANY

Functionality in Emergency Situations

300589oh610.pdf

Bascom Mutual Telephone Company has an employee call-out procedure in place to mobilize its entire workforce in the event of an emergency situation. The notification process utilizes landline, cellular and Internet technologies. In the event of total failure of all communications technologies, company practices include having employees report to the central office to obtain further instructions.

The central office and core network functionality is supported by 8 hours of battery reserve and a 60 kw natural gas generator set capable of running indefinitely for unlimited hours. Customer NID's containing active electronic equipment are supported by 8 hours of continuous talk time battery reserve. The company also maintains a number of portable generator sets that can be deployed in the event they are needed.

The facility network is designed as a diverse-routed fiber optic ring, capable of instantaneously switching traffic around damaged facilities. Employees are trained in fiber optic splicing and the necessary equipment is maintained on-site for rapid deployment and restoration. Separate facilities support the PSTN and broadband network connections to other carriers. In the event that all PSTN facilities are damaged, the switch is capable of both TDM and IP formats, providing the ability to reroute PSTN traffic via dedicated IP facilities to other carriers.

The network is capable of managing traffic spikes caused by emergency situations. This is accomplished by maintaining properly sized trunk groups to the PSTN and by providing substantial broadband backbone bandwidth capable of carrying overflow voice traffic in addition to data traffic.

BASCOM MUTUAL TELEPHONE COMPANY

Lifeline Terms and Conditions

300589oh1210.pdf

Bascom Mutual Telephone Company offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Medicaid

Federal Public Housing Assistance (Section 8) Low Income Housing Energy Assistance (LIHEAP) Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps) Ohio Works First/Temporary Aid to Needy Families (TANF) National School Lunch Program Free Lunch Program Supplemental Security Income (SSI) SSI – Blind and Disabled (SSDI) General/Disability Assistance

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state or federal program; notice letter of participation in a qualifying state or federal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state or federal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 150% of the federal poverty guidelines.

Acceptable documentation of income eligibility includes: prior year's state or federal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Tribal Eligibility

Bascom Mutual Telephone Company does not have any Tribal lands within its study area boundaries.

300589oh1210.pdf (cont.)

Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

Bascom Mutual Telephone Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. Bascom Mutual Telephone Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

<u>Rates</u>

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by Bascom Mutual Telephone Company. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

10/15/2013 10:02:08 AM

in

Case No(s). 13-1115-TP-COI

Summary: Report FCC Form 481 electronically filed by Ms. Teresa L Thomas on behalf of Bascom Mutual Telephone Company