



Public Utilities Commission

John R. Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners

Steven D. Lesser
Asim Z. Haque
Lynn Slaby
M. Beth Trombold

October 2, 2013

Mr. Bruce Snyder
4461 Powder Horn Drive
Beavercreek, OH 45432

Case No: 13-2031-EL-CSS

Mr. Snyder:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against FirstEnergy Solutions. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary
Betty McCauley, Acting Secretary
Tanowa Troupe, Acting Secretary

Enclosure
BFM/pjc