



September 24, 2013
Via Web Filing

Ms. Betty McCauley, Commission Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

RE: tw telecom of ohio llc
P.U.C.O. Tariff No. 12 – Local Exchange
TRF No. 90-9011-TP-TRF
Case No. 13-1772-TP-ATA

Dear Ms. McCauley:

Attached for filing, per Staff's email of Monday, September 23, 2013, are the approved final local exchange tariff pages under Case No. 13-1772-TP-ATA. The enclosed tariff pages reflect the effective date of September 13, 2013. The following tariff pages are included with this filing:

| | |
|---------------------------------------|---------------------------------|
| 3 rd Revised Page 1 | Updates Check Sheet |
| 1 st Revised Pages 17 - 18 | Adds and relocates text |
| 1 st Revised Page 36 | Adds text relating to FlexVoice |

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwrightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Connie Wightman

Connie Wightman
Consultant

cc: Tammy Chatfield - tw telecom
file: tw telecom - Ohio - Local
tms: OH11302a

Enclosures

CW/bc

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

| PAGE | REVISION | | PAGE | REVISION | | PAGE | REVISION |
|-------|-------------------------|---|------|-------------------------|---|------|----------|
| Title | Original | | 31 | Original | | 56 | Original |
| 1 | 3 rd Revised | * | 32 | Original | | 57 | Original |
| 2 | Original | | 33 | Original | | | |
| 3 | 1 st Revised | | 34 | Original | | | |
| 4 | Original | | 35 | Original | | | |
| 5 | Original | | 36 | 1 st Revised | * | | |
| 6 | Original | | 37 | Original | | | |
| 7 | Original | | 38 | Original | | | |
| 8 | Original | | 39 | Original | | | |
| 9 | Original | | 40 | Original | | | |
| 10 | Original | | 41 | Original | | | |
| 11 | Original | | 42 | 1 st Revised | | | |
| 12 | Original | | 43 | Original | | | |
| 13 | Original | | 44 | Original | | | |
| 14 | Original | | 44.1 | Original | | | |
| 15 | Original | | 44.2 | Original | | | |
| 16 | Original | | 44.3 | Original | | | |
| 17 | 1 st Revised | * | 44.4 | Original | | | |
| 18 | 1 st Revised | * | 44.5 | Original | | | |
| 19 | Original | | 44.6 | Original | | | |
| 20 | Original | | 45 | Original | | | |
| 21 | Original | | 46 | Original | | | |
| 22 | Original | | 47 | Original | | | |
| 23 | Original | | 48 | Original | | | |
| 24 | Original | | 49 | Original | | | |
| 25 | Original | | 50 | Original | | | |
| 26 | Original | | 51 | Original | | | |
| 27 | Original | | 52 | Original | | | |
| 28 | Original | | 53 | Original | | | |
| 29 | Original | | 54 | Original | | | |
| 30 | Original | | 55 | Original | | | |

* - Indicates pages included with this filing.

Issued: August 13, 2013

Effective: September 13, 2013

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs
10475 Park Meadows Drive
Littleton, CO 80124

OH11302a

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations

2.7.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services that result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

Billing for Services begins on the date the Company notifies the Customer that Service has been installed and tested by the Company and is available for the Customer's use ("Service Date"). Charges for Services, including applicable federal, state, and local taxes, will be billed in advance, except for charges based on usage, which will be billed one month in arrears. Charges are due within thirty (30) days from the date of the bill, but in no event later than the commencement of the next billing period.

When service does not begin on the first day of the month, or end on the last day of the month, the monthly charge, and any allotment of minutes included with applicable services, for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

(N)
|
|
(N)

Any objections to billed charges must be reported to the Company or its billing agent in writing with supporting documentation. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, and other engineering services performed by the Company, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

(M)
|
|
|
|
|
(M)

(M) - Certain material previously located on this page is now found on Page 18.

SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.1 Payment Arrangements, (Cont'd.)

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via its authorization code(s) as a result of the Customer's intentional or negligent disclosure of the authorization code.

(M)

Upon termination of service for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

(M)

All telephone companies are subject to the Public Utilities Commission of Ohio's rules for Procedures and Standards, Chapter 4901:1-5 of the Administrative Code. Telephone company tariffs should inform customers that they have certain rights and responsibilities under these rules. These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

2.7.2 Deposits

A. Generally

The Company may require an applicant to establish creditworthiness prior to the provision of service. In evaluation credit worthiness, the Company may rely on information obtained from credit reporting bureaus.

The Company may require a deposit, not to exceed two hundred thirty percent of a reasonable estimate of one month's service charges, for the installation of BLES for any person that it determines, in its discretion, is not creditworthy.

B. Interest on Deposits

Deposits held 180 days or more will accrue interest at the rate prescribed by the Commission. Interest will be either paid to the Customer when its deposit is refunded or deducted from the Customer's final bill for service.

(M) - Certain material found on this page was previously located on Page 17.

Issued: August 13, 2013

Effective: September 13, 2013

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs
10475 Park Meadows Drive
Littleton, CO 80124

OH11302a

SECTION 2 - REGULATIONS, (CONT'D.)

2.24 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail End User purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

- 2.24.1 Customer must use Company- owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.
- 2.24.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize *PS/ALI (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software. (T)
- 2.24.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.
- 2.24.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.
- 2.24.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.
- 2.24.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.
- 2.24.7 The Company does not offer GR303 protocol in connection with the Services.
- 2.24.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.
- 2.24.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

*PS/ALI software cannot be used with Converged Voice Services and FlexVoiceSM Services.

(T)

Issued: August 13, 2013

Effective: September 13, 2013

Issued by: Pamela Sherwood, Vice President - Regulatory Affairs
10475 Park Meadows Drive
Littleton, CO 80124

OH11302a

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/24/2013 3:15:29 PM

in

Case No(s). 13-1772-TP-ATA

Summary: Tariff Approved local tariff pages per Commission electronically filed by Mrs. Barbara E. del Castillo on behalf of tw telecom of ohio llc