

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of Eastern)	
Natural Gas Company for Approval of a New)	
Bill Format pursuant to Ohio Administrative)	Case No. 13-1985-GA-UNC
Code §4901:1-13-11(D))	

In the Matter of the Application of Pike)	
Natural Gas Company for Approval of a New)	
Bill Format pursuant to Ohio Administrative)	Case No. 13-1986-GA-UNC
Code §4901:1-13-11(D))	

In the Matter of the Application of Southeastern)	
Natural Gas Company for Approval of a New)	
Bill Format pursuant to Ohio Administrative)	Case No. 13-1987-GA-UNC
Code §4901:1-13-11(D))	

APPLICATION

Eastern Natural Gas Company, Pike Natural Gas Company, and Southeastern Natural Gas Company (Companies) respectfully requests that the Commission review the attached sample bill formats and notify it of any deficiencies. Attachment A contains samples of the front page of the proposed bill formats. Bills samples are actual bills with the customer name, address, and account number redacted. Attachment A, with the exceptions of the company name and return address are identical for each company.

- Attachment A, pages 1-3, reflects the face of a proposed bill to a customer that is not on a payment plan (regular bill). A sample for each company has been included.
- Attachment A, pages 4-6, reflects the face of a proposed bill to a budget plan customer. A sample for each company has been included.
- Attachment A, pages 7-9, reflects the face of a proposed bill to customer on PIPP. A sample for each company has been included.

Attachment B contains the proposed bill back, which is identical for each company.

- Attachment B, page 1, is the proposed bill back for Eastern, Pike, and Southeastern Natural Gas Companies.

In support of its Application, the companies state the following:

1. The Companies are Ohio corporations engaged in the business of supplying natural gas to consumers located within the state of Ohio. The Companies are

public utilities subject to this Commission's jurisdiction and the customers of the Companies are served pursuant to each company's approved tariffs.

2. Each company, as of December 12, 2012, is a wholly owned subsidiary of Utility Pipeline Ltd, Inc., which is an Ohio corporation.
3. The transfer of ownership from the previous owner Clearfield Ohio Holding was approved in the Commission's Findings and Order in Case No. 12-2792-GA-UNC, dated December 12, 2012.
4. The local offices of the Companies and their service areas are:
 - Eastern Natural Gas: Principal address is 5940 State Route 7, Kinsman, Ohio 44428. It serves approximately 6,500 customers in the eastern portion of Ashtabula and Trumbull counties in Ohio.
 - Pike Natural Gas: Principal address is 144 Bowers Ave., Hillsboro, Ohio 45133. It serves approximately 7,000 customers in Clinton, Highland, Pike, Jackson, and Ross counties in Ohio.
 - Southeastern Natural Gas: Principal address is 35200 Hocking Drive, Logan, Ohio 43138. It serves approximately 1,500 customers in Perry, Hocking, Athens, Morgan, Washington, Delaware, Union, Pickaway, Fairfield counties in Ohio.
5. The Companies customer billings from December 2012 thru June 2013 were provided by the previous owners, Clearfield Holdings using the bill format approved by the Commission in its Findings and Order in Cases No. 09-1039, 1040, and 1041-GA-UNC.
6. The Companies parent company Utility Pipeline Ltd. starting with the July 2013 bills, is now responsible for the Companies customer billings.
7. Utility Pipeline Ltd. to accommodate the addition of the Companies to its billing system, contracted with an outside company to develop a new billing system, which has necessitated modifications in the bill formats.
8. Ohio Administrative Code §4901:1-13-11(D) requires any natural gas company under the Commission's jurisdiction to submit to the Commission for its approval any proposed new bill format, and further provides that in the absence of any action by the Commission within forty-five day, the proposed new bill format automatically shall be approved on the forty-sixth day.

WHEREFORE, the Companies respectfully request that the Commission review and approval the new bill format.


Respectfully submitted,

/s/ *Kenneth N. Rosselet, Jr.*

Kenneth N. Rosselet, Jr.
Regulatory Compliance Officer
Eastern Natural Gas Company
Pike Natural Gas Company
Southeastern Natural Gas Company
4100 Holiday St. N.W., Suite 201
Canton, Ohio 44718
(614) 395-0622 (Cell)
KNRosselet@columbus.rr.com

ATTACHMENT A
PAGE 1 (FRONT PAGE) OF BILL
SAMPLES





ACCOUNT#		ACCOUNT NAME		SERVICE ADDRESS			
SERVICE DESCRIPTION		METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
GCE	Gas Supply	15925414	06/05 07/31	7965	8016	51	28.88
GSE	Gas Delivery R						2.77
UCE	UC Rider						0.31
PIE	PIPP Rider						0.33
SC	Service Fee R						20.00
DS	DSM Rider						1.03
TX	Res Gross ReceiptTx						2.64
				Net Due On or Before		08/22/2013	55.96
				Penalty Amount			0.00
				Pay After		08/22/2013	55.96

For Billing Inquiries: 1-888-863-0032
For Emergencies Only: 1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO:
Eastern Natural Gas Company

PLEASE RETURN BOTTOM PORTION WITH PAYMENT. PLEASE DO NOT STAPLE, FOLD OR ATTACH ANYTHING TO THIS PORTION.



ACCOUNT#	
Net Due On or Before	08/22/2013 55.96
Penalty Amount	0.00
Pay After	08/22/2013 55.96

PO Box 35519 Canton, OH 44735


MAKE CHECKS PAYABLE AND REMIT TO:

Eastern Natural Gas Company
PO Box 932444
Cleveland, OH 44193
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ACCOUNT#		ACCOUNT NAME		SERVICE ADDRESS			
SERVICE DESCRIPTION		METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
GCE	Hillsboro	0Y470985	06/14 07/31	7653	7654	1	0.49
GSE	HillsboroResDelivery						0.06
PIE	PIPP Rider						0.02
SC	Service Fee Hills						15.00
DS	DSM Rider						0.95
TX	Res Gross ReceiptTx						0.82
				Net Due On or Before		08/22/2013	17.34
				Penalty Amount			0.00
				Pay After		08/22/2013	17.34

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For Emergencies Only: 1-888-784-6160

PLEASE MAKE CHECKS PAYABLE TO:
Pike Natural Gas Company

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ACCOUNT#		
Net Due On or Before		08/22/2013 17.34
Penalty Amount		0.00
Pay After		08/22/2013 17.34

PO Box 35519 Canton, OH 44735

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MAKE CHECKS PAYABLE AND REMIT TO:

Pike Natural Gas Company
PO Box 932452
Cleveland, OH 44193
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ACCOUNT#		ACCOUNT NAME		SERVICE ADDRESS			
SERVICE DESCRIPTION		METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
GC	Gas Supply	DG3069540	06/06/13 07/23/13	6784	6788	4	2.07
GS	Gas Delivery R						0.90
SC	Service Fee R						6.50
TX	Res Gross ReceiptTx						0.47
					Net Due On or Before 08/26/2013		9.94
					Penalty Amount		0.00
					Pay After 08/26/2013		9.94

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Southeastern Natural Gas Company

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ACCOUNT#	
Net Due On or Before	08/26/2013 9.94
Penalty Amount	0.00
Pay After	08/26/2013 9.94

PO Box 35519 Canton, OH 44735

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Southeastern Natural Gas Company
PO Box 932431
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ACCOUNT#		ACCOUNT NAME		SERVICE ADDRESS								
DESCRIPTION	METER	READING DATES		PREVIOUS	PRESENT	USAGE	CHARGES					
Balance Forward	02C483577	06/05	07/31	1454	1489	35	179.22					
Gas Supply R							19.82					
							1.90					
							0.21					
							0.22					
							20.00					
							1.03					
ReceiptTx							2.14					
Balance							224.54					
Payment							80.00					
							Net Due On or Before	08/22/2013		80.00		
							Penalty Amount			0.00		
							Pay After	08/22/2013		80.00		

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ACCOUNT#		
Net Due On or Before		08/22/2013 80.00
Penalty Amount		0.00
Pay After		08/22/2013 80.00

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ACCOUNT#		ACCOUNT NAME		SERVICE ADDRESS		
0909-02127-001						
DESCRIPTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
Balance Forward Hillsboro ComDelivery ReceiptTx Ending Balance Payment	02003107	06/06 07/31	313	391	78	521.53
						38.29
						1.54
						15.00
						0.95
						12.79
						3.40
						593.50
						336.00
			Net Due On or Before 08/22/2013		336.00	
			Penalty Amount		0.00	
			Pay After 08/22/2013		336.00	

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ACCOUNT#		
Net Due On or Before	08/22/2013	336.00
Penalty Amount		0.00
Pay After	08/22/2013	336.00

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Pike Natural Gas Company
PO Box 932452
Cleveland, OH 44193
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ACCOUNT#		ACCOUNT NAME		SERVICE ADDRESS			
SERVICE DESCRIPTION		METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
BF	Balance Forward	374502	06/06/13 07/23/13	5480	5500	20	114.77
GC	Gas Supply						10.34
GS	Gas Delivery R						4.50
SC	Service Fee R						6.50
TX	Res Gross ReceiptTx						1.06
	Ending Balance						137.17
	Budgeted Payment						60.00
Net Due On or Before					08/26/2013		60.00
Penalty Amount							0.00
Pay After					08/26/2013		60.00

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ACCOUNT#		
Net Due On or Before		08/26/2013 60.00
Penalty Amount		0.00
Pay After		08/26/2013 60.00

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ACCOUNT#		ACCOUNT NAME		SERVICE ADDRESS			
SERVICE DESCRIPTION		METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
BF	Balance Forward	0W677112	06/05 07/31	8254	8301	47	543.31
GCE	Gas Supply						26.62
GSE	Gas Delivery R						2.55
UCE	UC Rider						0.28
PIE	PIPP Rider						0.30
SC	Service Fee R						20.00
DS	DSM Rider						1.03
TX	Res Gross ReceiptTx						2.52
Ending Balance							596.61
Budgeted Payment							28.00
				Net Due On or Before		08/22/2013	28.00
				Penalty Amount			0.00
				Pay After		08/22/2013	28.00

For Billing Inquiries: 1-888-863-0032
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PLEASE MAKE CHECKS PAYABLE TO:
 Eastern Natural Gas Company

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ACCOUNT#	
Net Due On or Before	08/22/2013 28.00
Penalty Amount	0.00
Pay After	08/22/2013 28.00

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Eastern Natural Gas Company
 PO Box 932444
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ACCOUNT#		ACCOUNT NAME		SERVICE ADDRESS			
SERVICE DESCRIPTION		METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
BF	Balance Forward	R2003015056	06/17 07/19	2852	2852	0	742.10
GC	Hillsboro						0.00
SC	Service Fee Hills						15.00
DS	DSM Rider						0.95
TX	Res Gross ReceiptTx						0.79
	Ending Balance						758.84
	Budgeted Payment						284.00
			Net Due On or Before		08/22/2013		284.00
			Penalty Amount				0.00
			Pay After		08/22/2013		284.00

For Billing Inquiries: 1-888-863-0032
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PLEASE MAKE CHECKS PAYABLE TO:
Pike Natural Gas Company

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ACCOUNT#		
Net Due On or Before	08/22/2013	284.00
Penalty Amount		0.00
Pay After	08/22/2013	284.00

PO Box 35519 Canton, OH 44735

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Pike Natural Gas Company
PO Box 932452
Cleveland, OH 44193
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ACCOUNT#		ACCOUNT NAME		SERVICE ADDRESS			
SERVICE DESCRIPTION		METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
BF	Balance Forward	LTC0356650	06/06/13 07/23/13	1852	1857	5	390.13
GC	Gas Supply						2.58
GS	Gas Delivery R						1.13
SC	Service Fee R						6.50
TX	Res Gross ReceiptTx						0.51
	Ending Balance						400.85
	Budgeted Payment						10.00
				Net Due On or Before		08/26/2013	10.00
				Penalty Amount			0.00
				Pay After		08/26/2013	10.00

For Billing Inquiries: 1-888-863-0032
For Emergencies Only: 1-888-784-6160

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ACCOUNT#		
Net Due On or Before		08/26/2013 10.00
Penalty Amount		0.00
Pay After		08/26/2013 10.00

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ATTACHMENT B
BACKPAGE OF BILL
SAMPLE

UNDERSTANDING YOUR BILL

Gas Cost Recovery (GCR) - The cost of purchasing gas is adjusted monthly.

Delivery Charge - a volumetric charge per Ccf at actual cost for transporting the gas from its source of origin interstate transmission gas lines, local distribution gas lines and the gas lines to your location.

Service Charge - a monthly charge to cover various costs such as maintaining the gas lines that serve you, meter reading and billing, and 24 hour emergency response costs along with other operating costs.

Late Payment Charge - If your payment is not received by the due date, your account is subject to be charged an additional late fee.

Sales Tax/Gross Receipts Tax - the state and local statutory tax for the natural gas / State of Ohio levied taxes.

Actual Reading - a meter reader physically reads your gas meter.

Estimated or Calculated Reading - during the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated or calculated bill will be verified the following month when your meter is read.

CCF - 100 cubic feet of gas; a measure of gas usage.

MCF - 1000 cubic feet of gas; a measure of gas usage.

FOR YOUR SAFETY

Make sure your gas appliances are properly installed and adjusted. Check venting systems. Call a qualified service company for needed repairs.

In accordance with governmental regulation, we ensure that there is a distinct odor to natural gas for your safety.

- leave the house...immediately! Don't light matches or flip an electrical switch.
- call the gas company's 24-hour emergency service from a telephone other than your own.

WE'RE ALWAYS READY TO HELP

Call our office whenever you have a question. Our employees are always ready to help. Please contact our Service Center at 1-888-863-0032, Monday thru Friday between the hours of 8:30 AM and 4:30 PM.

Customer Complaints: If your complaint is not resolved after you have called Customer Service or for general information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8:00 AM to 5:00 PM weekdays or at www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8:00 AM to 5:00 PM weekdays or at www.pickocc.org.



**Know what's below.
Call before you dig.**

*Please use the enclosed envelope
and remit to the address on
the reverse side.*

Please Remember:

- Do not send cash through the mail
- Write your account number on your check
- Make sure you sign your check
- Include your payment stub with your check

Pay automatically from your bank account

Tired of writing checks? Sign up for your Direct Payment Plan to have your bill paid directly from your bank account electronically each month. You will continue to receive a copy of your bill by mail each month. Your gas utility electronic payment will appear on the following month's bill, just as it would if you had written a check. Complete the following information and return it with your payment of this bill.

I hereby authorize a direct debit of my bank account for payment of my future gas bills.

Signature: _____ Date: _____

Or complete the following to use a different checking account.

Financial Institution Name _____ Financial Institution City _____

Bank Routing Number Your Bank Account Number _____

USE THE NUMBERS FROM THE BOTTOM OF A CHECK NOT A DEPOSIT SLIP FOR THIS INFORMATION

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/23/2013 3:01:50 PM

in

Case No(s). 13-1986-GA-UNC

Summary: Application Request for Approval of New Billing Formats electronically filed by Mr. Kenneth N Rosselet on behalf of Pike Natural Gas Company