| In the matter of: | $:$ |
| :--- | ---: |
| Covista Communications, Inc., | $:$ |
| Complainant, | $:$ |
| -v- | $:$ |
| Victory Telecom, Inc. and | $:$ |
| Xtension Services, Inc., | $:$ |

Respondents.

## NOTICE OF FILING OF DEPOSITION

All parties will take notice that the deposition of James Parman has been filed with the Commission as evidentiary materials.


John M. Gonzales (0038664)
Robert J. Behal (0014085)
The Behal Law Group LLC
501 South High Street
Columbus, Ohio 43215
T: 614/643-5050
F: 614/224-8708
Email: rbehal@behallaw.com
jgonzales@behallaw.com
Attorneys for Covista Communications, Inc.

## CERTIFICATE OF SERVICE

A copy of the foregoing was served by regutar mail on September 10, 2013, upon:

Eric J. Cecil, Esq.
Sourcelaw, PC
9769 W. $119^{\text {th }}$ Drive, Suite 32
Broomfield, CO 80021

Thomas J. O'Brien, Esq.
Bricker \& Eckler LLP
100 South Third Street
Columbus, Ohio 43215
/s/ John M. Gonzales
John M. Gonzales


# In The Matter Of: Xtension Services, Inc. v. Covista Communications, Inc. 

James Parman
April 21, 2011

## SPECTRUM

333 East Stewart Avenue Columbus, OH 43206 www.spectrumreporting.com

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| :---: | :---: |
| 1 at? Columbus? | 1 A. Um-hmm. |
| 2 Q . Yes. | 2 Q. Victory Telecommunication, Inc., I've |
| 3 A. Is this Cincinnati Bell up here? | 3 also seen something that's called Victory |
| 4 Q. No. It would be AT\&T or -- | 4 Communications. |
| 5 A. Okay. So if we represented AT\&T, we | 5 A. Sur |
| 6 will sell you the AT\&T service, manage the | 6 Q. What is that? |
| 7 account, help you add services and for that, | 7 A. Same company. Just a better marketing |
| 8 receive commissions from AT | 8 name. Matches our w |
| 9 Q. Why can't AT\&T just do that itself? | 9 Q. Okay. Is that a formal entity? |
| 10 A. They do. But obviously there's an | 10 A . It's a dba. |
| 11 expense in having salespeople in the field and | 11 Q. And is it registered to Victory |
| 12 salaries, car allowances, insurance, that they | 12 Telecommunications, Inc.? |
| 13 don't have to pay agents to do that. | 13 A. Yes. |
| 14 Q . Do you go to the businesses and direct | 14 Q. I'm sorry. It's Victory Telecom, Inc.? |
| 15 sell the businesses or are you somewhere more in | 15 A. Right. |
| 16 the middle of the chain here? | 16 Q. And Victory Communications is |
| 17 A. We do both. | 17 associated with Victory Telecom, Inc.? |
| 18 Q. You do both, okay. | 18 A. Right. |
| 19 Now Victory is a, what type of entity, | 19 Q. Okay. Who is or what is Xtension |
| 20 if you understand my question? | 20 Services as far as, from your business? |
| 21 A. C corp. | 21 A. A vendor/partner. |
| 22 Q. And what do you -- do you hold an | 22 Q. Okay. Explain to me as a vendor what |
| 23 officer position in it? | 23 -- how that works with -- we'll just say Victory |
| 24 A. Yes. CEO. | 24 for your company. Okay? |
| Page 10 | Page 12 |
| 1 Q. I've also seen somewhere that you're | 1 A. Cool. They acquire services from |
| 2 also the president? | 2 Verizon, XO, Global Crossing, and we help market |
| 3 A. Used to be president of sales and now | 3 the services for them. |
| 4 just moved to CEO. So we have another director of | 4 Q . And so how do you -- you make money off |
| 5 sales. | 5 of the sale of the services that Xtension would |
| 6 Q. When you were dealing with the matters | 6 give to, Say Covista? |
| 7 in this case, with Covista, the 2009 time frame, | 7 A. Correct. |
| 8 you were the president -- | 8 Q. All right. You said -- I was looking |
| 9 A. Yes. | 9 for how you -- you said vendor/partner. You |
| 10 Q. -- of Victory? | 10 explained to me the vendor part. How are they a |
| 11 A. Right. | 11 partner? |
| 12 Q. Give me Victory's proper name, if you | 12 A. Well, for example, the Covista deal, we |
| 13 can. | 13 split everything 50/50. We do the marketing side; |
| 14 A. Victory Telecommunications, Inc. | 14 they do the provisioning, operations, maintenance. |
| 15 Q. Does it have a physical plant? An | 15 So -- and then we split all profits, or losses in |
| 16 office building? | 16 this case, 50/50. |
| 17 A. Sure. That 1000 Ballpark Way which we | 17 Q. And is there a specific written |
| 18 spoke about earlier. At the time I believe we may | 18 agreement that outlines that relationship? |
| 19 have been on Lamar Street. | 19 A. Sure. I believe you guys have that. |
| 20 Q. And this was a company you began in | 20 Q. I don't -- |
| 212001 and you've been operating this company up | 21 A. Really? |
| 22 through that, to today? | 22 Q. -- think I do. But let's see. What do |
| 23 A. Sure. | 23 you call that agreement? Or how would you refer |
| 24 Q. Is that fair enough? | 24 to it? |

A. I think they call it a referral agent agreement or agent agreement or referral partner agreement.

MR. GONZALES: All right. Don, I don't think you've given that to me because we were dealing with the protective order at the time.

Do you have that?
MR. MAUSAR: I have that with me today.
MR. GONZALES: Okay.
MR. MAUSAR: And as long as you agree to, you know, keep it under the protective order, which we're entering into, you know, you're welcome to use it today, I mean for purposes of the deposition. It will just be covered under the order which I anticipate we're going to enter into. Am I right about that?

MR. GONZALES: You're right about that. If you want to get it out, I'm not going to --

MR. MAUSAR: I have it here.
MR. GONZALES: -- deal with it right now.

MR. MAUSAR: It's all ready for you. BY MR. GONZALES:

You call that a referral agent

1 A. First Communications acquired XSI.
2 Q. And was a new agency agreement drafted?
A. Yes.

4 Q. All right. The agreement that was in
5 place, let's say in 2009, if you know, would have
6 been between Victory and who? Xtension or First
7 Comm?
8 A. Xtension -- I'm sorry, it was First
9 Communications.
${ }_{10} \mathrm{Q}$. All right. Is that the agreement you
11 have in front of you?
12 A. Yes.
13 Q. Okay. Thanks.
14 Are we assuming that's a January?
15 A. That is January.
16 Q. Okay. Is that your handwriting?
17 A. That is my handwriting. It's nice,
18 huh?
19 Q. All right. So what I'm looking at is
20 the sales agency agreement that you've been
21 talking about, it looks like it's dated the 9th of
22 January of 2009. As you said on the record here,
23 it's between First Communications, Inc. and
24 Victory Telecom, Inc.?

## agreement?

MR. MAUSAR: Let me -- give us a minute and let me see if he can identify that this is exactly what he's talking about.
A. Sales agency agreement.
Q. And in general -- and if you need to refer to the agreement there, you can. I want to take a closer look at it maybe on a break after a little bit, but what you're telling me is that Victory has an agreement with Xtension Services called a Sales Agency Agreement.

And what is your understanding of that agreement? Who is the agent? Who is doing the sales?
A. Victory would be the agent.
Q. And did you sign that agreement on behalf of Victory?
A. I did.
Q. And is that an agreement between

Victory and Xtension Services?
A. As well as First Communications at this point.
Q. Okay. When you say at this point, what happened to change that agreement?

1 A. Correct.
2 Q. This also indicates that Victory
3 Telecom is a Texas corporation?
4 A. That's right.
5 Q. And would your principal place of
6 business be in Texas?
7 A. Sure.
8 Q. It says here that First Communications
9 is a Delaware corporation. Is that your
10 understanding?
11 A. If that's what it says. I'm not sure
12 what their corporation is and how they're formed.
13 Q. Okay. Now, help me understand then the
14 relationship between, as you understand it,
15 Victory, your company, Xtension Services and then
16 First Comm, who you have an agreement with?
17 A. I'm not sure I understand the question.
18 Q. All right. We've talked about three
19 companies.
20 A. Um-hmm.
21 Q. You're a sales agent with First Comm.
22 A. Correct.
23 Q. Per this contract we have in front of
24 us.

|  | Page 17 |
| :---: | :---: |
| 1 | We're talking about Xtension Services |
| 2 | who you were a vendor/partner with. And you |
| 3 | obviously are Victory. What's the interplay |
| 4 | between those three companies? That's what I'm trying to understand. |
| 5 |  |
| 6 | A. I mean, obviously when First |
| 7 | Communications bought XSI, they acquired their agent base, their customer base, their |
| 9 | relationships. |
| 10 | Q. So -- |
| 11 | A. So there's an agreement just like that |
| 13 | one for Xtension Services and Victory at some point in time. |
| 14 | Q. Okay. How long, if you remember -- |
| 15 | A. I don't recall. |
| 16 | Q. Let me ask the question. It may be the same answer. |
| 17 |  |
| 18 | For how long had you been working with |
| 20 | Xtension Services before First Comm came into the picture? |
| 21 | A. A long time, but I don't recall exactly when. |
| 22 |  |
| 23 | Q. You started in 2001. It could have been early 2000 , I take it? |
| 24 |  |

1 operate under your contract with Xtension Services
2 for a while after that?
3 A. I don't recall that either. But I do
4 know that it was in our best interest to get it up
5 -- get to Akron and see the First Communications 6 guys as soon as possible.
7 Q. What made you feel that way or why do
8 you say that?
9 A. Obviously we did a lot of business with
10 Xtension Services and we wanted to meet the new 11 people in town.
12 Q. Xtension Services basically was a
13 non-entity at some point?
14 A. They were acquired.
15 Q. Acquired, okay.
16 Who did you deal with at Xtension
17 Services up until First Comm took over?
18 A. Dave Amos, Doug Funsch, Neil Broyles.
19 Q. Who was the second gentleman?
20 A. Doug Funsch.
21 Q. Can you spell that?
22 A. F-u-n-s-c-h or c-s-h, one or the other.
23 Q. And Dave's last name was?

1 A. 2003 maybe. It's been a long time.
2 Q. So again, a lot of this is just,
3 Mr. Parman, me trying to understand it so I can
4 ask intelligent questions at some point of you.
You've got an agreement with Xtension
Services that Victory is a part of. And it's in
writing, I take it?
8 A. Yes.
9 Q. And this agreement basically outlines
10 how you're going to get paid and what kind of job
11 function you'd have as that agent?
A. Sure.

13 Q. Are those yearly agreements, if you
14 know? Or is it a standing agreement?
15 A. That one has a term on it. I think
16 it's three years.
17 Q. Okay. And then is it my understanding
18 -- is it your understanding then when First Comm
19 took over, purchased Xtension Services, that it
20 also purchased the contract you had with Xtension
21 Services, your relationship?
22 A. I'm not sure.
23 Q. Okay. Were you required immediately to
24 sign a new contract with First Comm or did you

24 A. Amos.

Page 20
1 Q. Amos.
2 And I've met Mr. Broyles.
3 Is Mr. Amos or Mr. Funsch still with
4 either Xtension Services or First Comm?
5 A. Dave is retired and Doug moved onto 6 another company.
7 Q. Were either of them in place in the,
8 let's just use this January 9, 2009 time frame?
9 A. I believe -- I don't recall when First
10 Communications bought XSI, once again. But Doug,
11 I believe, signed that contract, so obviously he
12 was involved.
13 Q. And what role did Mr. Broyles play in
14 -- in your agency agreement with First Comm?
15 A. He's an operations guy, so --
16 Q. What's that? That doesn't mean
17 anything to me.
18 A. I deal with him on a daily basis on
operating the company and accounts and maintenance.
21 Q. Now, was Mr. Broyles with Xtension
22 Services at the time that First com acquired it?
23 A. Yes.
24 Q. Do you know what his position was?

1 A. Operations of some sort. VP of
2 operations or --
3 Q. All right. And as far as what you're telling me then is when First Comm acquired it, you still dealt with Mr. Broyles in a similar fashion?
A. Correct. Still did.
Q. Mr. Amos, was he with Xtension

Services?
10 A. He was president or CEO.
11 Q. Did he move over to First Comm, to your
12 knowledge?
13 A. He stayed over for a little while as
14 any executive does in an acquisition until his 15 golden parachute ran out.
16 Q. Okay. Trying to put this into some
17 perspective for you as far as timing.
It looks to me, since we have a date here of your agency agreement with First Comm, when did you first start dealing with my client, Covista, in relationship to this -- you signed this on January 9th of 2009. Before or after?
A. Ask me again, John. I'm sorry.

4 Q. When did you first have dealings with
Page 22
Covista?
A. I've been dealing with Covista for a long time. Been doing this a long time. So a lot of vendors and a lot of customers have been in and out of my world.
Q. Did you know Mr. Mullin before this

January stuff came up?
A. I did.

9 Q. Do you remember how or under what circumstances?
A. The telecom industry is pretty small, so everybody knows everybody.
Q. Okay. Was Covista, would you call them a customer or a client of Xtension Services?
A. At what point in time?
Q. When you -- you had the agency
agreement with Xtension Services during that period of time, did you hook the two of them up? Covista and Xtension?
A. They signed a Victory MSA, but that Victory MSA was actually supported by Xtension Services and the services were provided by Xtension.
Q. All right. MSA must mean master
service agreement?
A. Um-hmm.
Q. Was there --I guess my question is
before -- sometimes I just have to make sure my records are straight.

The master service agreement we have here in front of us is dated when? Let's try to pick that up. It might be on the last page.
A. March 3rd, 2008.
Q. Okay. So my first question is, was
there a master service agreement with Victory and Covista before the one we have here with us today before March 3rd, 2008?
A. I don't believe there was.

5 Q. Do you know if Covista had any dealings with, either through you or independent of you, with Xtension Services prior to the master service agreement we have?
A. I don't believe they did.

20 Q. You don't believe they did?
21 A. Yeah.
22 Q. Okay. Tell me the circumstances involved in you procuring this master service agreement with Covista.

Page 24

1 I'm trying to ask that general just to
2 get the conversation started. How did it come
3 about?
A. Maybe ask me a little more -- I mean
what -- specifically what are you asking?
Q. Well, how did you get the contract, I

7 guess?
8 Do you remember who you called or how
it came about? Somebody called you?
A. You know, actually I was -- I had done business with Covista as an agent in the past, so -- sold their services. So I knew a lot of the guys over there. And once we had a viable wholesale product that I thought they could use, I started calling on the account.
Q. Do you remember who you first spoke to or who your main person was?
A. John Lapham, Alex Skaalerud, Joe.

19 Q. What was the wholesale product that you
20 were referencing?
21 A. The Verizon product. Verizon TDM 22 product.
23 Q. I'm sorry, T --
24 A. TDM.
Q. So essentially a cold call, but you had some relationship there before to sell them this Verizon product?
A. Sure. I sold a lot of services for

5 Covista. They made a lot of money off of me. So
6 I thought it a pretty easy sales call.
7 Q. So let's look at the master service agreement so I can ask you a few questions.
9 A. Sure.
10 Q. Do you -- is this your company's
11 standard contract, or was it at the time?
A. It's actually a contract that was

13 adapted and drawn up by Xtension Services. And
14 then we co-branded it Victory.
5 Q. Were you a -- at the time this contract was signed with Covista, were you a captured agent of Xtension Services?
A. No. Non-exclusive.

19 Q. Non-exclusive. Did you have other contracts then that you could have used for clients like Covista that weren't drafted by -- by Xtension Services?
A. I had other agreements with other

24 telecom companies, but none that were focused in
_-_ Page 26

1 the wholesale arena.
2 Q. So if I understand right then, you had
3 this wholesale product. It was going to go
4 through Xtension Services.
5 A. Right.
6 Q. So you brought out the Xtension
7 Services-drafted contract?
8 A. Correct.
9 Q. Okay. And it says here on the top,
10 Victory Communications, which was your dba,
11 correct?
12 A. Um-hmm.
13 Q. I'm sorry, when I say your, I mean
14 Victory's dba, correct?
15 A. Correct.
16 Q. Steve Smith is the contact name here.
17 Do you remember Mr. Smith?
18 A. I do.
19 Q. Do you know why you were dealing with
20 him in particular?
21 A. I do not recall. I think he was the
22 guy that signed the contracts at the time
23 obviously.
24 Q. You had mentioned a couple of people
that you knew at Covista from your past association. He wasn't one of them.

Was this a new name to you at the time this was signed?
A. It was.
Q. Okay. Do you remember or do you know
what his position was?
A. It says VP of sales right there on the
signature page.
Q. I see that.
A. I'm assuming VP of sales.
Q. Maybe. Is that what you knew at the time?
A. He signed it VP of sales, so I would
assume he was be VP of sales or he wouldn't have signed it that way.
Q. All right. Looking at the first page, it says Monthly Usage Amount. Do you see that amount? It says $\$ 30,000$ ?
A. Um-hmm.
Q. Why is that in there? What is that referring to?
A. A credit reference number just so you
can estimate how much the customer is going to

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bill.
Q. How is it used?
A. Just --

4 Q . Is that how much credit --
A. Exactly.
Q. -- somebody has determined that Covista had available?
A. That's how much they -- this is Steve's handwriting -- or it's not my handwriting. So I assume that Steve anticipated that they would be using around $\$ 30,000$ a month worth of services. So then we use that number to determine whether their creditworthiness is justifiable to a $\$ 30,000-\mathrm{a}-\mathrm{month}$ account or should they be billed weekly or should they pre-pay.
Q. And do you remember what the determination was on the creditworthiness? A. I do not.
Q. Because the contract went into effect, can we assume that it was at least sufficient to cover the $\$ 30,000$ a month?
A. Sure. I would assume that.
Q. Okay. Look at that first paragraph

24 there under Services.
A. Um-hmm.
Q. The only reference I see to Xtension

Services in this entire agreement would be in that
first paragraph. Am I correct in that?
A. I believe so.
Q. And what it says -- and again, I'm just
to make our record clear. It says that -- I'm going to go down to the one sentence right before where it gives the website, if you see where I am there.

It says, "In addition to these terms and conditions, additional terms and conditions as detailed at www.xtensionservices.com may be associated with specific services."
A. Um-hmm.
Q. Can you tell me what that is referring to?
A. Sure. It's pretty standard in our industry to reference a website for additional terms and conditions. And that's what they're doing here.
Q. Do you have a copy of the terms and conditions that would be applicable to this contract in ' 08 from the website?

16 Q. Okay. If you look down at paragraph 3,
17 where it says Charges.
A. Okay.
Q. And there's some discussion,

Mr. Parman, in this lawsuit that when rates are changed, that there's a 30 -day rate notification.
A. I believe it's 21 days.
Q. Okay. That's what I wanted to ask you.

In this contract it's 21 days; is that
the agreement, additional terms and conditions detailed at this website may be associated with specific services.

So I think either one of them would apply.
Q. Let me let you read a couple of more sentences down, okay.

And I read it slow so we can get it into the record. If you read something for me, I might make you slow down a little bit.
"Any conflict between the two will be governed by the service-specific terms and conditions."

What does that mean to you?
A. I'm not sure.
A. I don't have one with me, no, I don't.
Q. Do you know if the terms and conditions

3 on the website have ever been changed or updated
4 since the contract was signed?
5 A. Since 2008?
6 Q. Yes.
7 A. I'm not sure. That's a question for
8 Xtension Services.
Q. Do you know what terms and conditions

10 might be on the website that would be different
11 than what would be in this master service
12 agreement off the top of your head?
13 A. No, not off the top of my head.
14 Q. Would you agree with me that if there's
15 a conflict between the master service agreement
16 and what's on the website, the master service
17 agreement would apply?
18 MR. MAUSAR: I object to the extent
19 that it calls for a legal conclusion.
20 Go ahead, you can answer.
21 A. No, I would not agree with that.
22 Q. Which one, if there was a conflict, do
23 you believe would govern?
24 A. It says in addition to these terms in
the costs? Is there any notification
requirements?
A. Sure.
Q. What are they?
A. It should be 21 days, the same.
Q. All right. What does that mean as a
practical matter?
You're notifying Covista that the rates
are going to change and you have to give them 21
days' notice?
A. Correct.
Q. All right. If the rates were going to
decrease, are you telling me that Covista could
not take advantage of those decreases right away?
A. I would assume so.
Q. They'd have to wait the 21 days?
A. Correct.
Q. And if the rates were going to go up in
21 days, they were going to go up, so Covista
could adjust. Is that fair?
A. Yes.
Q. Do you know where the discussion of
30 days comes in?
A. There's a lot of different variations

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of our contract. Some have a 15-day international rate notification -- it just depends on what kind of company you're dealing with. A lot of retail enterprise customers don't like that 21-day notification. At your law firm you probably don't want to move services in 21 days, so sometimes we give a 30-day notice.
Q. Would it make sense to you that when

Verizon notified First Comm, in this case, that it would have had a 30 -day --
A. I'm not sure what their contract says.
Q. Okay. Fair enough.

If you would turn to the second page
for me, if you would.
Do you see number 5 there?
A. I do.
Q. It says Minimum Utilization

Requirement. If I can read this to you again, so that we see if we have any disagreement as to the provision.
"Each DS1 circuit used by customer for terminating or originating services provisioned by Victory under this agreement has a minimum monthly revenue requirement of 0 dollars $(\$ 0.00)$, provided
however that this is an aggregate revenue requirement which shall be averaged across all active customer DS1 circuits."

Did I read that correctly?
A. Um-hmm.
Q. That's telling me that Covista, for this contract, there is no minimum utilization requirement. Do you agree with that?
A. I'm not sure.
Q. Why would you --
A. I'm not sure what the Xtension Services -- the reference to the Xtension Services terms and conditions has on their website.
Q. If the website had a different amount for a minimum utilization, why would that apply over the written contract?
A. As I mentioned earlier, I'm not sure which one covers it -- which one is the governing body.
Q. When you put in here under this
contract with my client, Covista, $\$ 0.00$, did you have that approved or did you have to go to somebody at Xtension Services --
24 A. I don't recall.

1 Q. What was your practice back then, if you remember?
A. It's a long time ago, I don't recall.

Done a lot of deals.
5 Q. What?
6 A. I've done a lot of deals.
7 Q. Do you still do deals under similar
8 contracts for Xtension?
9 A. Under this contract?
10 Q. Similar to this.
11 A. Similar to this, yes.
12 Q. Okay. When you -- do you -- are all of
13 your agreements under this paragraph 5 then, do
14 they state 0 minimum units?
A. No.

16 Q. Some have numbers in there then?
7 A. Sure.
18 Q. How do you make that determination or
19 does somebody else make it?
20 A. That's a good question. It's on a
21 customer-by-customer basis typically.
22 Q. Do you remember negotiating with
23 Mr. Smith, or anybody from Covista, the numbers, 24 the $\$ 0.00$ in here?

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| :---: | :---: |
| 1 A. I don't recall that at all. | 1 A. I do. |
| 2 Q. Let's go to the last page if we could | 2 Q. What is it for the record? |
| 3 and we'll wrap this document up. | 3 A. It's a telecom invoice. |
| A. Sure. | 4 Q. And it's an invoice that has Victory |
| 5 Q. Hold on. Before I ask you about that, | 5 Communications on the top left-hand corner; is |
| $7 \quad$ At the bottom there, I have to ask | A. Yes. Also with network provided by |
| 8 because I can't read it, is that your signature? | 8 Xtension Service |
| A. That is. | Q. And what does that mean? |
| 10 Q. And you w | 10 A. They were providing the services and |
| 11 would have been the president at that time? | 11 Victory was the agent, just as we've discussed |
| 12 A. Correct. | 12 |
| 13 Q. Okay. At the time the master service | 13 Q. Okay. But let me ask you this |
| 14 agreement was signed, are you -- I think our date | 14 question: What is the date on this invoice? |
| 15 was what, March 3rd, 2008. Is it your | 15 A. 6-7-2009 or 7-6-2009. |
| 16 understanding then that you would have been an | 16 Q. All right. And just for context |
| 17 agent of Xtension Services and not an agent of | 17 purposes, you signed an agency agreement with |
| 18 First Comm at that point? | 18 First Comm January of '09. |
| 19 A. Once again, I don't recall when First | 19 A. Okay. |
| 20 Communications acquired XSI. | 20 Q. Would you agree with me that network |
| 21 Q . I understand that. | 21 was actually provided by First Comm at the time |
| 22 A. If it was prior to their acquisition, I | 22 this bill was generated, not Xtension Services? |
| 23 was an agent for Xtension Servi | 23 A. I can't comment on that because I don't |
| 24 Q. Okay. And maybe I'm assuming that when | 24 know how they're operating, if their acquisition |
| Page 38 | Page 40 |
| you signed the agency agreement with First Comm is | 1 was complete at that time between Xtension |
| 2 when you became an agent with them, which would | 2 Services and First Communications. They may have |
| have been later in date. This was January of ' 09. | been independently operating still at the time. |
| A. Not necessarily. | Q. Let's assume that the acquisition was |
| 5 Q. Okay. You could have become -- you | 5 finalized at or about the time you signed an |
| might have been an agent for them without a formal | 6 agency agreement, just for lack of a better date, |
| 7 agreement prior to signing the formal agreement? | January of '09. |
| A. I'm not sure what they're acquisition | 8 A. Okay. |
| 9 document, when they acquired XSI, what that | Q. Would you agree with me then that |
| 10 entailed. | 10 the time this bill was generated, network would |
| 11 MR. GONZALES: Okay. And you may have | 11 not have been provided by Xtension Services? |
| 12 to answer it that way a couple of times for me, | 12 A. I would not agree with that. |
| 13 and I apologize. | 13 Q. Why? |
| 14 The reason I ask that is that a bill | 14 A. I'm not sure how Xtension Services and |
| 15 was sent out in this case to Covista. | 15 First Communications were operating their company |
| 16 Do you want to mark this as Exhibit 1? | 16 providing services. |
| 17 Let's go off the record. | 17 Q. You seem to be indicating that Xtension |
| 18 (A discussion is held off the record.) | 18 Services might have been a separate entity from |
| 19 | 19 First Comm then at that time. |
| 20 Thereupon, Deposition Exhibits 1 \& 2 are | 20 A. I'm not sure. |
| 21 marked for purposes of identification. | 21 Q. You don't know one way or the other? |
| 22 | 22 A. That's a public company, so I'm sure |
| 23 BY MR. GONZALES: | 23 you could probably find that out pretty easily. |
| 24 Q. Do you recognize Exhibit 2? | 24 Q . What does network provided mean to you |

1 when you see those words?
A. They're providing a service.

3 Q. It also says remit to Xtension
Services; is that correct?
A. I believe it does.

6 Q. In Columbus, Ohio?
7 A. Yep.
8 Q. If you look at this invoice, how is it
9 that you are paid or how is your commission based?
10 A. On this one there was no commission
11 because they didn't pay their bill.
Q. They paid part of their bill though, right?
A. Not at this time they didn't.
Q. Well, how would you have gotten paid?

I mean, is it a percentage or is it --
A. It's a percentage of profit, split in profits.
Q. Do you have -- does Victory -- did

20 Victory have any role in generating the invoice
21 that we see as Exhibit 2?
A. No.
Q. Do you review these in any way before

24 they go out?

1 Q. Or is that just for the agents?
2 A. Yes. Well, they would have access to a
3 customer portal.
4 Q. And that's different than the portal
5 you had?
6 A. Ours shows profit on there and theirs
7 would just show what their minutes and costs were.
8 Q. Okay. You mentioned that the invoice
9 we have in front of us was not paid by Covista.
A. Correct.
Q. What did your contract require of you when that happened, when that happens?
A. My contract --
Q. Talking about your agency agreement.

15 A. I was responsible for half the loss.
16 Or a percent -- it's either 60 percent or $50 / 50$.
17 We had a couple different deals.
18 Q. Okay. So the deal was you get X amount
19 of profit from a customer's traffic; and then on
20 the flip side, if there's a deficit, you would
21 also share in that?
22 A. Sure. If they go bad debt and don't
23 pay their bills, we share that.
24 Q. Okay. And to date, have you made that

## Page 42

1 A. Yes.
2. Q. What do you do as far as reviewing them?

Let me back up. I asked you if you had
5 any role in it.
6 A. Okay.
7 Q. You said no.
8 A. Okay.
9 Q. Maybe you misunderstood or maybe I
10 misunderstood what we were talking about.
What role do you play in the invoicing process before it's actually shipped to the customer?
A. None in the actual invoicing process. But all this information -- this is obviously a monthly invoice, all this information is viewable on a weekly basis via web portal.
18 Q. And that allows you, at your office, to
19 track the traffic that's going across; is that
20 accurate?
21 A. Sure.
22 Q. Is that something that Covista would
23 have had access to, the same portal?
24 A. Yes.

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loss up?
2 A. Paid it 100 percent.
3 Q. It is already paid?
4 A. Yes, 100 percent.
5 Q. When you say 100 percent, 100 percent
6 of what?
7 A. Of the percentage of my piece.
8 Q. What's the amount of that?
9 A. I don't recall. It's a lot.
10 Q . Is there a way that we can get that
11 specific number from you, if not now, at some 12 point?
13 A. You can probably get it from Xtension.
14 You can get the total bad debt amount from
15 Xtension and then in that contract, it has the percentages of what -- how we split it and probably do some easy math and determine what my cost was on it.
Q. My understanding from talking with

Mr. Broyles was that you had paid it over time, not just in one check?
A. Correct, three months.

3 Q. I'm sorry?
24 A. Three months.


| Page 49 | Page 51 |
| :---: | :---: |
| 1 things in a chronology so that's why I always | 1 A. Correct. |
| 2 start you back at the beginning. | 2 Q. Okay. But you didn't have any other |
| We've got a master service agreement | 3 DS3s with Covista? |
| that you and Mr. Smith entered into that we looked | 4 A. One connected to Covista, correct. |
| 5 at there, Exhibit 1, in '08. | 5 Q. Okay. Were you attempting to sell |
| 6 What happened with the account, if you | 6 Covista other DS3 connections for other vendors |
| 7 remember, with Covista, starting after the master | 7 that you dealt with or providers? |
| 8 service agreement is signed? | 8 A. One of our agents was attempting to. |
| Did Covista immediately start running | Q. Now, that would have been traffic |
| 10 traffic? | 10 flowing from Covista to the DS3 and out on |
| 11 A. I believe we ordered a DS3 to connect | 11 Verizon's network or other providers' networks, |
| 12 Covista to V | 12 that's what you're talking about, right? |
| 13 Q. For a person unfamiliar with your | 13 A. No. |
| 14 field, a DS3 is what? | 14 Q. Okay. Where am I wrong on that? |
| 15 A. 672 phone lines basica | 15 A. So the DS3 that was provided by |
| 16 Q. And you have to order it why? | 16 Verizon? |
| 17 A. So you can connect Verizon's network to | 17 Q. Yeah. |
| 18 Covista's network. | 18 A. Could only be -- could only provide -- |
| 19 Q. Is this a physical device? | 19 I think it's important to emphasize they only |
| 20 A. Sure. | 20 could provide Verizon services. |
| 21 Q. And where is it located geographically? | 21 Q. Okay. And then you could go to the |
| 22 A. I don't remember where we connected to | 22 portal at First Comm or Xtension and see that |
| 23 Covista. Dallas maybe, Chattanooga, Knoxville. | 23 traffic going across Verizon? |
| 24 Q. And so am I correct that the simple | 24 A. Yes. |
| Page 50 | Page 52 |
| 1 understanding is once this DS3 is connected, | Q. Now, I think I go back to my question |
| 2 Covista then has access to 672 different phone | then, had you had another provider, though, you |
| 3 line | have hooked Covista up with a different DS3? |
| 4 A. In theory, yes, that's similar | A. Correct. |
| Q. Simplified. | 5 Q. And you said there was attempts to do |
| 6 A. Yeah. | 6 that through your salespeople? |
| Q. And would all of those lines then be | A. Correct. |
| 8 through a Verizon, I don't know what you call it, | 8 Q. All right. Either, whether it's going |
| Verizon's line? | through the Verizon switch, for lack of a better, |
| 0 A. Network. | 10 circuit, or some other vendor, it's traffic going |
| 1 Q. Network, okay | 11 from Covista, though, to these switches, right? |
| 12 A. Sure. | 12 A . Yes. |
| 13 Q. Now, Victory has other --strike that. | 13 Q. Flowing towards you? |
| 14 What would Verizon be to Victory? A | 14 A. Yes. |
| 15 vendor? A customer? A provider? | 15 Q. All right. Was there any deal that you |
| 6 A. A vendor or provider, same thing. | 16 were trying to strike with Covista that took |
| 17 Q. All right. So would Victory have other | 17 traffic the other way, that you would be sending |
| 18 providers and other vendors? | 18 some of your customers, or however you want to |
| 19 A. Yes. | 19 call them, towards Covista? |
| 20 Q. I'm trying to understand this then, you | 20 A. It think as I mentioned earlier, we were |
| could have sold Covista a different vendor, right? | 21 an agent for Covista at some point in time so w |
| 22 A. Correct. | 22 did do that. |
| 3 Q. And that vendor would have had to have | 23 Q. Do you know if, during the time of this |
| 24 its own DS3 connected? | 24 dispute, either just before, during, there was |

1 some discussions about that, that it would be a, 2 what I would call, and I may be wrong about this, 3 two-way street, Covista sending you traffic and 4 that you would also be sending some back?
5 A. I don't recall. I mean, I don't think at that time we were sending -- attempting to sell any Covista services.
Q. Do you recall how soon after the master

9 service agreement was signed that the DS3 line
10 would have been in place?
11 A. Typically in 45 days, 60 days.
12 Standard intervals.
13 Q. And then did Covista begin sending
14 traffic through that immediately and continuously?
15 A. I don't recall.
16 Q. Do you recall any issue with the
17 Covista traffic being sent through the DS3?
18 A. You mean issue?
19 Q. Any issue. Did it flow smooth up until
20 their failure to pay this bill or was there other
21 problems or issues?
22 A. I don't recall.
23 Q. All right. Do you remember at a point
24 in time where Covista pulled Verizon from its
routes over a dispute on billing?
A. I do not recall that either.
Q. Tell me what you recall the problem was
with -- why we're here -- this particular invoice
not being paid from what you recall.
A. Ask me again, John? I'm sorry.
Q. Yes. We've seemed to establish that

- Covista didn't pay the amount that was billed in

Exhibit 2.
10 A. Correct.
11 Q. What, from your perspective, happened
12 with regard to that? What was the problem?
13 A. I believe that -- I'm still not
14 following your question. Obviously they didn't
15 pay their bill so we cut them off.
Q. You cut them off?

17 A. Correct.
18 Q. Okay. Why didn't they pay the bill?
19 What was explained to you?
A. I believe they were -- they were
believing that the rate was wrong. The rates were wrong.
Q. And more specifically, they believed

24 that one of your -- that one of your agents --
strike that.
You recall one of your agents sending them the rates, non-Verizon rates, correct?
A. Sending them some rates, correct.
Q. Okay. And do you know what rates that

Covista was using?
A. They were using Verizon rates at the
time.
Q. And they were telling you that they
believed they were other rates?
A. There's e-mails saying that there's

Victory Gold rates out there.
Q. Maybe it would be easier then to walk through those e-mails in a chronology.
A. Sure.
Q. Let's do that then.
A. All right.
Q. Before I forget, Mr. Parman, as we talk through some of these, as far as your company, Victory Telecom, Inc., it is not owned -- strike that.

First Comm doesn't have any ownership in your company, does it?
A. That's correct.

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Q. And Xtension Services doesn't have any ownership in your company, does it?
A. That's correct.
Q. Other than the agreement that we
haven't marked, the agency agreement, there are no other agreements between your companies, are there, that would affect Covista?
A. No.
Q. That's correct?
A. That is correct.
Q. Thanks.

If -- what we've had before is when I got some information from First Comm and Xtension Services, the documents were Bates stamped, so that's how I reference them.

So if we can find in there an e-mail0217.

Can we do that, Don? Do you have that?
MR. MAUSAR: 217?
MR. GONZALES: Yes.
Let's mark this as Exhibit 3.
Thereupon, Deposition Exhibit 3 is marked for purposes of identification.


1 Q. How would she, if you know, understand
2 that Verizon was changing its rates?
3 A. She probably got a rate notification
from Verizon would be my guess.
5 Q. All right. And then in the normal
6 course would e-mail you the rate change?
7 A. Right.
8 Q. Is that pretty standard, it would just
9 be an e-mail?
10 A. Correct.
11 Q. Was it -- did it ever come hard copy?
12 A. It's thousands of pages, so --
13 Q. E-mail.
14 A. -- typically e-mail.
15 Q. With an attachment?
16 A. Right.
17 Q. And what she says here, for the record,
18 "Recently we received a rate change notification
19 from Verizon. As such, please accept this as your 20 formal 30-day rate change notice. Attached you'll
21 find the rates that will be applied to your
22 Verizon service effective with traffic beginning May 9th, '09."

When she says your formal 30-day rate

## Page 62

change notice, what is she referring to?
A. To Covista's.
Q. Okay. I think we've established

Covista is a 21 -rate-day-change notice, right?
5 Would she have known that or not known that?
6 A. She probably missed that would be my
7 guess.
8 Q. Okay.
9 A. You'd have to ask Cindy.
10 Q. But what you think she is referring to
11 is basically if she's talking to Covista, not to
12 you?
13 A. Correct.
14 Q. Okay. Now, let's go back, and we look
15 up here, in the same page, and it's 10:20 p.m.,
16 you then e-mail Steve Smith, correct?
7 A. Correct.
18 Q. And again, it may be obvious from here,
19 but the purpose of that e-mail is?
20 A. Rate notification.
21 Q. All right. But you say few minor rate
22 changes on VZ, right?
23 A. I do.
24 Q. Would you agree with me that the rates
that were charged on the VZ wouldn't have been a minor rate change?
A. No, I wouldn't agree with that. I'm
not sure -- out of 250,000 NPNXs, I'm not sure
which ones changed and which ones did not.
Q. Did you look at the rate changes --
A. No.
Q. -- before you sent them to Covista?
A. No.

10 Q. All right. So when you said minor rate change, you had no basis to classify the rate change as minor, large, small?
A. Correct.
Q. One of the reasons I'm asking that is that you've got $\$ 30,000$, I think we said, on the master contract monthly, and the bill is over, close to $\$ 300,000$ that was sent for that month, correct?
A. Correct.
Q. That, to me, is a big change in amounts.
A. I think you're confusing this rate change with the rates that were on the bill.
24 Q. Okay. So that's good. And let's talk
about this for a minute.
The rates that Cindy Collins is sending you and that you're then sending to Covista, as we look at Exhibit 4, are Verizon rates that are beginning 5-9 of ' 09.
A. Correct.
Q. Okay. The invoice we saw as Exhibit 2 charged Covista with Verizon rates, correct?

## 9 A. Yes.

10 Q. Okay. You're saying those aren't the
11 same rates that are being published at this time

## 12 in Exhibit 4?

13 A. No, no. They are.
14 Q. Okay. What I'm saying is is the bill
15 is for $\$ 300,000$, right?
16 A. Right.
17 Q. Roughly.
18 A. Right.
19 Q. Yet -- well, strike that.
20 Let's go to the next -- the first page
21 then as we're working our way through.
3:27 p.m. on April 9th, there's an e-mail from Steve Smith to Jim Halleran and it's cc'g you, correct?

| Page 65 | Page 67 |
| :---: | :---: |
| 1 A. Right. | 1 knowledge? |
| 2 Q . And what do you remember about this | 2 A. I don't recall. |
| 3 e-mail? | 3 Q . All right. 4:38, if you look up, now, |
| 4 A. I believe Steve and I met, this is | 4 this is from you to Mr. Halleran. You say, |
| 5 total -- this is totally a guesstimate, but I | 5 "Here's a few VOIP decks from our other providers |
| 6 believe we met at a trade show and we spoke about | 6 besides Verizon. Let me know if they fit in your |
| 7 the Covista account. And he wanted to introduce | 7 LCR." |
| 8 me to Jim Halleran, which I believe is a buyer at | 8 Explain that to me. |
| 9 the time, or an operations guy. Speculation. | 9 A. Some other vendors that we were using |
| 10 Q . If you look here in what Steve Smith | 10 outside of Xtension. |
| 11 says, he has Jim P., I assume meaning you, "The | 11 Q. Would they have been different from |
| 12 new contact is Jim Halleran." And then Jim H., | 12 Verizon? |
| 13 "Here are your new Victory/Verizon rates." | 13 A. Yes. |
| 14 Correct? | 14 Q. Okay. Xtension was the only way you |
| 15 A. Yes. | 15 got to the Verizon routes? |
| 16 Q. My take, unless you have a different | 16 A. Yes, at that time it was. |
| 17 one, is that Steve Smith is basically introducing | 17 Q. Okay. What is your intent for sending |
| 18 you to Mr. Halleran and also giving Mr. Halleran | 18 this? |
| 19 these rates that Cindy Collins had given you? | 19 Maybe, again, it's obvious, but tell |
| 20 A. Correct. | 20 me. |
| 21 Q. Okay. You then, the same day, at 3:26, | 21 A. Well, obviously Covista used a lot of |
| 22 and I don't know why your e-mail is a minute | 22 telecommunication services. Verizon fit their |
| 23 different than the e-mail before it, it says -- | 23 needs in some areas but not other areas. So being |
| 24 it's from Jim Halleran, copied to you, it says, | 24 a good salesperson we wanted to maximize our |
| Page 66 | Page 68 |
| 1 "Jimmy, it is nice to meet you. If possible can | 1 opportunities inside the account, so we were |
| 2 you send the data in a LATA OCN format or NPANXX? | 2 trying to provide them services for other areas |
| 3 Do you have any idea what he's talking | 3 that Verizon was not winning. |
| 4 about there? | 4 Q. Would they have had to -- if they had |
| 5 A. Yes. | 5 said, hey, we like this one, of what you sent |
| 6 MR. MAUSAR: Pardon me for a minute. I | 6 them, to put in a new switch? |
| 7 think you referenced that it was his e-mail that | 7 A. A new circuit, yes. |
| 8 was sent a minute earlier. It appears to be from | 8 Q. A new circuit, okay. |
| 9 Jim Halleran. | 9 And it would have been the 45-day deal? |
| 10 Q. Thank you. I think you're right. | 10 A. Well, it seems like we're referencing |
| 11 Jim Halleran, it looks like he's | 11 voice over IP here, so it's a similar process but |
| 12 basically just -- a reply-all kind of thing, but | 12 a little quicker. |
| 13 it's basically this e-mail is from Mr. Halleran to | 13 Q. Give me an idea, 30 days or 3 days, do |
| 14 you, right? | 14 you know? |
| 15 A. Um-hmm. | 15 A. You can turn a VOIP in a couple days. |
| 16 Q. What's he asking for there? | 16 You can turn a VOIP in 60 days depending on how |
| 17 A. I believe he's asking for the Verizon | 17 you want to access the VOIP network. |
| 18 rates in a different format. | 18 Q. So if Covista said hey, we like the |
| 19 Q . Is there a reason that it would have | 19 VOIP decks, or this one particular VOIP deck that |
| 20 been different than what you had sent him -- | 20 you sent, would a new contract have been signed? |
| 21 strike that. | $21 \text { A. Yes. }$ |
| 22 A. I have no idea. You'd have to ask Jim | 22 Q. Would these rates have gone into effect |
| 23 that. | 23 in 30 days? Is that your understanding? |
| 24 Q . Is that a unique format, to your | 24 A. These rates would have had nothing to |

do with Verizon rates.
Q. I get that.
A. So yes, a new contract would have been signed. The rates would have gone into effect when the circuit was installed. There would have been new account, there would be a new invoice.
Q. Okay.
A. Totally separate.
Q. All right. And to your knowledge, did Covista ever purchase or buy or agree to different rates than the Verizon circuit that it was going through?
A. Never signed another contract with us.
Q. And then I think you say, "JoAnna, can you provide Jim what he's looking for below?" JoAnna is somebody who works for you?
A. She actually worked for XSI at the
time.
Q. And basically got the rates in the
format that Mr. Halleran was looking for. That's the way I read --
A. That would be my guess.
Q. When you see the attachments at the top, do those make sense to you, that that is what
she is doing?
A. Sure.
Q. All right.
A. Hard to say.

MR. GONZALES: Bates stamp 232, do you have that, Don?

MR. MAUSAR: We're falling apart. I've got 230 and 231. Let me pull out 232 from the master set.
Q. Actually I don't even know if we need to mark this.

Again, as I look at my notes, on April 10th, 2009, JoAnna Logan, is that the same JoAnna you were referring to in the e-mail?
A. I believe it was the same one you were referring to.
Q. E-mailed to you, Mr. Halleran and Steve Smith copying a bunch of people, the e-mail that we see in front of us. I've attached the VZ rates in, and then she names a format for your reference.

Do you understand those formats from your experience in the company?
A. Ido.
Q. Okay. Would you then just confirm like we did before, that this is basically her, through you, answering Mr. Halleran's request for different formats?
A. It seems like she's answering Jim directly. It says, "Hi Jim."

MR. GONZALES: Okay. So let's set that aside.

Let's go to Bates stamp 236, if we can.
Thereupon, Deposition Exhibit 5 is marked for purposes of identification.

BY MR. GONZALES:
Q. I've got this as Exhibit 5. Let me show you mine. Let me see if we've got the same thing.

This is an e-mail from Jay Brown dated May 14, 2009; is that correct?
A. It looks that way.
Q. Who is he?
A. Sales agent.
Q. For?
A. He was representing a lot of companies

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at the time, by Victory was one of them.
Q. So he wasn't an exclusive agent of Victory?
A. He was not.
Q. Okay. What -- what authority did he

6 have for Victory at the time in May 14, 2009?
7 A. He's in a sales role exclusively, just
8 sale. No authority.
9 Q. Explain to me how it worked though. It looks to me like he's e-mailing one of your customers. Did he have authority to do that?
A. He had authority to call on Covista, yes.
Q. If he sold a product to Covista, it would have been sold through Victory basically?
A. Or, you know, he could have sold

17 through AT\&T if he had an AT\&T deal.
18 Q. How does he get your company's
19 information?
20 A. From us. From Victory.
21 Q. Okay.
22 A. To sell our products.
23 Q. All right. So he says here, "I was
24 referred to you by Steve Smith," who was a Covista

|  | Page 73 | Page 75 |
| :---: | :---: | :---: |
|  | person. "You currently have Victory routed in | 1 Q. Okay. Did you have discussions with |
| 2 | your switch." | 2 Mr. Brown about the Victory Gold, if I can just |
|  | Do you know what he's referring to | 3 shorthand it there, rate deck, that he was sending |
|  | here? | 4 to Covista before he sent this e-mail? |
| 5 | A. He's referring to the Verizon product. | 5 A. I believe he had discussions with Steve |
| 6 | Q. Okay. "This is one of our new rate | 6 about sending some other products that we had. |
|  | decks." | 7 Q. Okay. |
| 8 | Do you know what he was referring to | 8 A. I don't recall what Jay and I spoke |
| 9 | ? | 9 about |
|  | A. My guess is it was the Victory Gold SIP | 10 Q. And were you a part of those |
|  | rate decks. | 11 conversations he h |
| 12 | Q. I'm sorry, you said Victory Gold what? | 12 I mean, do you understand what was |
| 13 | Zip? | 13 going on between the two of them? |
| 14 | A. SIP, with an S. | 14 A. That's a pretty vague question. |
| 15 | Q. "When you get a chance, please let me | 15 Q. Well, let's start with the more |
| 16 | know what you think." | 16 specific part. |
| 17 | I read that correctly, right | 17 Were you a part of those conversations |
| 18 | A. Um-hmm. | 18 between Jay Brown and Steve Smith that discussed a |
| 19 | Q. It says regional sales director. Was | 19 Victory Gold rate deck might be sent or -- |
| 20 | that the position that he held when he was with | 20 A. Probably not in those exact words. But |
| 21 | your company? | 21 I believe what happened was that I ran into Steve |
| 22 | A. No. He was never employed at our | 22 at a trade show and then said hey, Jay, call Steve |
| 23 | company. | 23 and see if you can sell him some other stuff. |
| 24 | Q. Do you know who he was a regional sales | 24 MR. GONZALES: Okay. Let's go to Bates |
|  | Page 74 | Page 76 |
|  | director for? | stamp 236. This would be May 14th -- I'm sorry, |
| 2 | A. No. | 224. |
| 3 | Q. He's got an e-mail through your |  |
| 4 | company, though? | Thereupon, Deposition Exhibit 6 is marked |
| 5 | A. He does, sure. | for purposes of identification. |
|  | Q. All right. And basically -- well, tell |  |
|  | me what the purpose of this e-mail is then. From | BY MR. GONZALES: |
| 8 | your understanding. | Q. We marked that as Exhibit 6. Again, |
|  | A. To sell Covista a different product. | more e-mails. |
| 10 | Q. And you believe it's the Victory Gold? | 10 If you look at the e-mail at the bottom |
| 11 | A. I believe it was, yes. | 11 of the page, it is that -- it's, again, from Jay |
| 12 | Q. Whose product was that, if you | 12 Brown, the May 14th e-mail. |
| 13 | 3 remember? | 13 A . Um-hmm. |
| 14 | A. It was a combination of several | 14 Q. All right. Now, up from that, we look |
| 15 | 5 companies. | 15 at an e-mail from Joe Mullin, correct? |
| 16 | Q. Can you explain that to me? | 16 A. Yep. |
| 17 | 7 A. Telecom 101 today, huh, John? | 17 Q. This is to you at Victory, and it's |
| 18 | Q. Im sorry. I'm trying to get you out | 18 June 5th, 2009. Subject is Victory |
| 19 | 9 of here fast. | 19 Communications. |
| 20 | 0 A. My recollection, it's been a long time, | 20 It says, "Jimmy, I just noticed these |
| 21 | 1 but it was a combination of XO, Verizon -- I'm | 21 new rates and they are not in our routing system. |
|  | 2 sorry, not Verizon, XO, Global Crossing, a couple | 22 Are these your current official rates to Covista? |
|  | 3 regional carriers that we had combined all those | 23 If so, I will have Mark rerun what was sent |
| 24 | 4 providers and made one rate deck. | 24 earlier for Tony." |



Joe.
Q. But you've confirmed a set of rates. I guess I'm asking you to go beyond that.
A. Right.
Q. Why did you confirm that?
A. I don't recall.
Q. And VZ would refer to Verizon?
A. Right.
Q. And your understanding then of the e-mail from Mr. Mullin is that there was not a rate deck attached to that e-mail?
A. Correct.
Q. Have you gone back to look specifically for the e-mail?
A. I have, and Joe and I have discussed that several times. In fact, I have some e-mails that you guys may or may not have that talk about that fact that there was not an attachment.

MR. GONZALES: Okay. Let's stop here and go off the record and let me see what you're talking about as far as the e-mails.
(A discussion is held off the record.)
Thereupon, Deposition Exhibit 7 is marked
for purposes of identification.

## BY MR. GONZALES:

Q. We're on Exhibit 7. This is a document that you brought with you, Mr. Parman. I think where we were is we were talking about whether an attachment came with Mr. Mullin's June 5th, 2009 e-mail that would have had a rate deck attached to it. And you say you don't believe there was a rate deck attached to it?
A. Correct.
Q. Then I think I might have asked you this, but I'm going to ask you again.

If it did not have a rate deck attached to it, why did you respond "Yes...these are the latest VZ rates"?
A. That's what I said, I don't recall -this all came about the same time that we sent out new Verizon rates. So that's what I was assuming Joe was referring to.
Q. Okay.
A. That's a guess.
Q. I got you. You're speculating on that. But the new Verizon rates were sent out
over 30 days prior to these June e-mails, correct?
A. Yes. Whatever the date was.
Q. We had the dates on the earlier e-mails.

MR. MAUSAR: April.
Q. In April, okay. So now, what you

7 provided us, which we've marked as Exhibit 7, and
8 I'll let you keep yours as the original there, now these are e-mails dated July 7th, so this is after everything blew up.
A. Sure.
Q. And tell me the sequencing here of what we're seeing.

Generally what are these e-mails referring to?
A. Basically an attempt to figure out, you know, how to -- how to repair the damage that had already been done.
Q. How did it come about that you and Mr. Mullin were talking about that original e-mail?
22 A. Ask me again, John? I'm sorry.
23 Q. How did it come about and you and
24 Mr. Mullin were discussing that June 5th e-mail in

| Page 81 | Page 83 |
| :---: | :---: |
| 1 July of that year? | 1 A. Correct. |
| 2 A. I'm sure, speculation again, but I'm | 2 Q. I see. And they look to be even in a |
| 3 sure it's once Covista got their invoice. | 3 different format there. The first one, it says |
| 4 Q. Okay. Apparently on July 7th, | 4 from, to, cc. The other one says from, sent, to, |
| 5 Mr. Mullin writes you, "Here is the original | 5 cc. Right? |
| 6 e-mail I sent you. It is Victory Gold attached." | 6 A. Right. |
| 7 Correct? | 7 Q. And then you're saying that even though |
| 8 Do you remember asking him to send you | 8 they both say June 5th, '09, one says 10:21 a.m. |
| 9 the original e-mail? | 9 and one says 10:22 a.m.? That's what you're |
| 10 A. Correct. | 10 talking about the time stamp? |
| 11 Q. Do you have an e-mail that says | 11 A. Correct. |
| 12 something that he is responding to here on | 12 Q. Is that significant to you? |
| 13 July 7th? | 13 A. I'm not sure if it's significant to me. |
| 14 A. I'm not sure. | 14 My point being was that there's two e-mails out |
| 15 Q. Okay. | 15 there, time stamps are different, neither one of |
| 16 A. I mean, it's kind of confusing how the | 16 them match up, and there's no attachments to |
| 17 -- how his e-mail to Mark and then his e-mail to | 17 either one of them. |
| 18 me. So I'm not sure if he replied to that e-mail | 18 I think what is significant about this |
| 19 and dropped Mark off. | 19 e-mail is the sentence about our conversation |
| 20 Q. You're trying to figure it out at the | 20 between Joe and myself and John Lapham about the |
| 21 top. You write back to Mr. Mullin in your e-mail, | 21 Victory SIP rates compared to Victory Verizon |
| 23 match and the file I have did not have the rates | 23 Q. And when did that conversation occur? |
| 24 attached." | 24 A. Sometime prior to Victory SIP rates -- |
| Page 82 | Page 84 |
| 1 What are you referring to there? | 1 Victory Gold rates being sent to Joe. Or sent |
| 2 A. The two e-mails that Joe sent stating | 2 -- what's his name, Jim Halleran. |
| 3 that there was Victory Gold rates attached, ther | 3 Q. Explain this to me then. What is the |
| 4 was no attachment. And -- | 4 significance? |
| 5 Q . To either of the ones. | 5 A. Joe and I have been in this business a |
| 6 A. Right. | 6 long time. There's definitely a difference |
| 7 Q . The one he sent you originally and the | 7 between a SIP offering and a TDM offering. |
| 8 one he just sent you July 7th? | 8 Q. A what? |
| 9 A. Correct. And the time stamps didn't | 9 A. TDM, a Verizon direct offering. |
| 0 match. They are 40 minutes, an hour apart. So it | 10 Q. Okay. |
| 11 looks like there was some manipulation done there, | 11 A. And Joe knows as well as I do that you |
| 12 speculation, but they were trying to say hey, they | 12 cannot access a SIP offering through a Verizon |
| 13 were attached, but there was no attachment. And | 13 connection. You can only access the Verizon suite |
| 14 there are two different time stamps, so where are | 14 of products. |
| 15 the two e-mails? | 15 Q. Take it one step further. We're still |
| 16 Q. Well, let me ask you this: What you're | 16 in the first-year course here for me. |
| 17 looking at is you have your paragraph there and | 17 A. Sure. |
| 18 you have number 1, then you have something, and | 18 Q. So when Joe sends you this e-mail on |
| 19 number 2, then you have something. | 19 June 5th and he says, "Jimmy, I just noticed these |
| 20 Where did that information come from? | 20 rates and they are not in our routing system. Are |
| 21 A. I cut them off the two e-mails that Joe | 21 these your current official rates to Covista," how |
| 22 sent | 22 does that affect what you're saying about the SIP |
| 23 Q. Okay. And then you just pasted them | 23 offering versus the VZ direct offering? |
| 24 into your e-mail? | 24 A. Sure. So the Victory Gold SIP |


|  | Page 85 |
| :---: | :---: |
| offering, those could be -- if we have contracted |  |
| r that product, those could have |  |
| 3 rates. But there was no contract for those -- for 4 that product. |  |
|  |  |
| 5 | Q. Right. |
| 6 | A. So you cannot access that product |
| 7 | through the current contract or contracted rates |
| 8 | with Verizon. It's impossible. Physically |
| impossible. |  |
| 10 | Q. And you're saying Joe would have known |
| 11 that? |  |
| 12 | A. Yes. For sure. Without a doubt. |
| 13 | Q. Then why is he writing to you, these |
| 14 | are not in our routing system? It appears he |
| 15 | doesn't know that. |
| 16 | A. You'll have to ask Joe that. I'm not |
| 17 | sure. |
| 18 | Q. All right. But what I'm trying to get |
| 19 | from you is you're looking at the same thing I'm |
| 20 | looking at, of course you're looking at it back on |
| 21 | June 5th, 2009, I'm looking at it today. But |
| 22 | we're just reading words here and he says, "I just |
| 23 | noticed these new rates are not in our routing |
|  | system." |

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So when you look at that, you would have thought that he was referring to Verizon rates, correct?
A. Correct.
Q. Okay. But you don't actually know which rates he's referring to because you don't remember anything being attached to it?
A. Correct.
Q. And then later, when Joe sent you
another e-mail in July, there still was nothing attached to it?
A. July, it was after the fact.
Q. I get it. But you said -- well, strike that.

I thought you said that, though, when you were talking about it in July, Joe says well, here's what I sent you with these rates attached and there still weren't rates attached.
A. No. In July was after the fact, right?
Q. Yes.
A. So I was referring to in June when Joe was sending -- on June 5th at 9:21 and June 5th at 10:22.
Q. No rate deck attached to those two.
1
1
2 Q. $\quad$ Okay. How often do you check that?

1 Q. Okay. How often do you check that?
2 A. It depends. I mean daily for some
3 customers. Monthly for other customers.
4 Q. What about with Covista?
5 A. Probably once a week.
6 Q. When were you expecting, if you can
7 recall, Covista to be in route?
8 A. I don't recall what transpired to get
9 out of route, so...
10 Q. Okay.
11 A. Joe's communications and Steve's were
12 not fluid to Victory at the time, so...
13 Q. Let's back up and try to put you back
14 into the context, though.
You received an e-mail from Joe on June 5 th saying I just noticed these are the new rates. You confirm that they were. So that's June 5th.

Would you have started to check the portal June 6th, 7th, 8th, you know, to see if they started?
21 A. Probably, sure.
22 Q. All right. Was there a problem with
24 A. I'm not sure.
$\square$ Page 89

## Q. Okay.

A. Not to my knowledge, there was no problem with the portal.
Q. Do you know why it would have taken you three weeks to get back to Covista to say that you haven't seen any traffic yet?
A. I have a lot of customers. This was not our largest customer. So there was probably other fires.
Q. You have customers that run more than $\$ 300,000$ a month?
A. Ido.
Q. Do you?
A. Yeah.
Q. It says here -- but then it goes up and Joe writes back to you, on June 29th, "I show 4.9 million minutes so far this month." Correct?
A. Right.
Q. Is that when you first get an inkling that there may be a problem?
A. Probably.

MR. GONZALES: Okay. I'm not going to mark that as an exhibit.

Do you have Bates stamp 235, Don?

|  |
| :--- |

Let's mark this as the next exhibit.
Thereupon, Deposition Exhibit 8 is marked for purposes of identification.

BY MR. GONZALES:
Q. This is a July 6th e-mail that you -on the top there that you sent to Mr. Mullin, correct?
A. Yes.
Q. If you go down to the bottom of that page, that's the one I want to look at.

You send this to Joe and you say, "These rates are not through Verizon. These are our VOIP offering through our switch."

What are you referring to when you say our switch?
A. It was another provider that we were using. Victory Gold rates.
Q. "The rates that are for Verizon that I
sent back to you after we had the call with Mr. Lapham are attached."

Tell me about that call with
Mr. Lapham.
A. I don't recall a lot about it, but the gist of the call was to sell Covista a different product outside of the Verizon offering.
Q. It says, "The deck Jay sent you never
touches Verizon. It's a little confusing from
Jay's e-mail below."
A. Um-hmm.
Q. Did I read that correctly?
A. Yes.

10 Q. And you still believe that it is a
11 little bit confusing from Jay's e-mail?
12 A. I think - to the laymen, probably.
13 But to people that have been in the business as
14 long as we have, probably not.
15 Q. Why do you say that?
16 A. That was probably a little salesmanship there saying it's a little confusing just to soften it.
Q. Did you believe that part of the problem here was Xtension Services also because the portal was down for a while, so nobody could determine --

MR. MAUSAR: Object.
MR. GONZALES: Let me finish my
question.
MR. MAUSAR: I'm sorry.
Q. -- so nobody could determine that these
-- the traffic was flowing through the wrong circuit?

MR. MAUSAR: Object to the extent that that information is not in this record anywhere. I mean, nobody has said that the portal was down in this deposition.

If you know.
Can you read him back the question, please?
(The record is read back as requested.)
THE WITNESS: I'm not sure if the portal was down or not.

MR. GONZALES: Let me find the e-mail to that effect and we'll see if we can get it -it's going to take me a minute but I'm almost finished.
239.

Thereupon, Deposition Exhibit 9 is marked for purposes of identification.
---- -

## BY MR. GONZALES:

Q. In reviewing that bottom portion there, it's from Neil Broyles to some folks, Rick Buyens, Dave Johnson, dated July 17, 2009. This e-mail seems to ascribe to you some thoughts about the dispute with Covista.

Let me read you that second sentence for a minute, if you could follow me. If you need more time to look this over, let me know.
A. Okay.
Q. It says, "Jimmy had been saying the

Covista traffic was going to ramp up, because we had been raising T1 minimum concerns, but this is why the Covista traffic spiked in June."

Do you see that.
A. I do.
Q. All right. Does that bring back that there was some issue with -- between Covista and Xtension Services that caused Xtension to pull you from their route?
A. Ask it again, John.
Q. Yes. As you look at this, does this bring back to mind that there was an issue between Covista and Xtension Services whereas Covista had

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pulled Victory from its route?
A. I mean, I don't take that in that way at all. I mean, obviously this is an e-mail from
Neil to internal folks at First Communications, so
I'm not sure, you know, what he was referring to.
But my guess is that he was talking about T1 minimums and it had nothing to do with Covista pulling us from route.
Q. Well, the T1 minimums would have been a concern if Covista wasn't using Victory, right?
A. Correct.
Q. So if you were pulled from the route, then the T 1 minimums would have been a concern?
A. Correct.
Q. All right. And they seem like that's
what he's saying here, that the --
A. Not necessarily. You could do less than the T 1 minimums and still be in route. Q. Okay. Look at the last paragraph there.
"Jimmy views this issue as an XSI issue."

And that would be Xtension Services, I assume, is XSI?

1 A. Sure.
Q. And explain to me what, if you know, he's talking about there.
A. I do for sure.
Q. Okay.
A. So as we discussed earlier, our agent
agreement has a profit split in there, as well as a bad debt split in there.
Q. Okay.
A. This is me posturing to not accept the bad debt split with Neil. It's negotiations basically.
Q. I get you. And what position are you advocating here?

Why is it XSI's problem, if that gets you a better split? What are you saying they did wrong?
A. It sounds like I was referring to the

CDRs were not available to view, to monitor. Q. Okay. So let me get to what I think this is saying the way I understand it.

This is the portal we've been talking about?
24 A. Correct.

1 Q. CDRs are referring to what?
2 A. Call data records that are available on
3 the portal.
4 Q. Daily. All right.
5 MR. MAUSAR: Pardon me. He didn't say daily.
7 A. Data. Call data records.
8 Q. Are available daily?
9 MR. MAUSAR: No, he said --
10 Q . I understand. I'm asking the question.
11 They're available daily?
12 A. They're a few days behind but yes, they 13 are available daily.
14 Q. Okay. And so what you're saying is had
15 XSI -- had the portal been working properly, they
16 could have recognized the cost variance and
17 stopped the traffic earlier?
18 A. I'm not sure if they would have or not.
19 Q. I'm not saying whether they would have.
20 A. I could have.
21 Q. You could have. And would you have?
As you look at this issue with the amount of the bill that was generated from the traffic, would that have caught your attention at

| Page 97 | Page 93 |
| :---: | :---: |
| 1 that time? | 1 were responsible to, you actually paid that amount |
| 2 A. Yes. | 2 to who? Xtension Services or First Comm, if you |
| 3 Q. Okay. Did XSI agree with your position | 3 know? |
| 4 here and come with a different split of the bad | 4 A. I don't know how they were operating at |
| 5 debt? | 5 the time when we paid that back. |
| 6 A. Obviously not. We've already discussed | 6 Q. So how was it paid back? |
| 7 that, haven | 7 A. They deducted it from existing |
| 8 Q. Well, I don't know if they were trying | 8 commission |
| 9 to push that 100 percent on you at some point. | 9 Q. Okay. So you'd get a commission check |
| 10 All right. I think we've established | 10 and it would be reduced by a certain amount to pay |
| 11 that you did pay your percentage per your agency | 11 back this amount? |
| 12 agreement, 60 percent of what Xtension Services or | 12 A. Right. |
| 13 First Comm determined to be the bad debt from this | 13 Q. So commission checks come from First |
| 14 incidence, right? | 14 Comm or Xtension Services? |
| 15 A. Correct. | 15 A. I believe they are still coming from |
| 16 MR. GONZALES: Is this a document, | 16 Xtension Services. But our accounting department |
| 17 Mr. Mausar, that is confidential in any way? | 17 handles that. |
| 18 MR. MAUSAR: We can keep that under the | 18 Q. Okay. Have you made any effort on |
| 19 confidentiality order. It's part of it. In as | 19 behalf of Victory Telecom, Inc. to pursue the part |
| 20 much as it ties to the bad debt split and | 20 that you've paid back to Xtension Services/First |
| 21 otherwise. | 21 Comm? |
| 22 MR. GONZALES: Let me just mark this | 22 A. Define that for me again. |
| 23 and the agency agreement for identification | 23 Q. Yes. Have you sued or made any claim |
| 24 purposes, and we have an agreement that they | 24 on Covista for the amount that you're out of |
| Page 98 | Page 100 |
| 1 not be provided with the transcript at this time | 1 pocket because of this? |
| 2 So we'll mark these as -- we'll mark -- I'm going | 2 A. No. Would you like me to? |
| 3 to call it the bad debt cost sharing document as | 3 Q. Yeah. |
| 4 Exhibit 10. | 4 A. No, I have not. |
| 5 MR. MAUSAR: Can you specify the number | 5 Q. All right. Have you assigned your |
| 6 of pages so the record will be clear? | 6 right to do that formally, written assignment to |
| 7. MR. GONZALES: Exhibit 10 is four pages | 7 anybody, including First Comm or Xtension |
| 8 and Exhibit 11 is 13 pages. | 8 Services? |
| 9 | 9 A. I have not assigned anything. |
| 10 Thereupon, Deposition Exhibits 10 \& 11 are | 10 Q. Is there a reason that you haven't |
| 11 marked for purposes of identification. | 11 pursued it? |
| 12 | 12 A. It's probably because it's covered |
| 13 BY MR. GONZALES | 13 under our agent agreement. |
| 14 Q . Just so our record is straight then, | 14 Q . What does the agency agreement in |
| 15 Exhibit 10 would be the bad debt cost sharing | 15 general, to your understanding, say about that? |
| 16 breakdown. Is that fair? | 16 A. Basically that -- and this is in |
| 17 A. I've never personally seen this, but | 17 general terms, is that Victory is responsible for |
| 18 yeah, that would be my guess. | 18 sales and XSI is responsible for operations and |
| 19 Q. But the numbers -- from what you can | 19 First Comm is responsible for operations. This |
| 20 tell, the numbers are accurate? | 20 would fall under their responsibility in the |
| 21 A. Yes. Sure. | 21 company and chasing down bad debt. |
| 22 Q. All right. The amount that you paid to | 22 Q. And then just for record purposes, |
| 23 --s strike that. | 23 Exhibit 11 is the sales agency agreement that |
| 24 The amount of the bad debt that you | 24 would have been in place during the time of the |

dispute that we've been talking about today?
A. Correct.

MR. GONZALES: Can you give Joe and me a couple of minutes just to see if there's
anything I need to follow up on with you, and then we'll be finished.

MR. MAUSAR: Sure.
(A short recess is taken.)
BY MR. GONZALES:
Q. You had mentioned your agency agreement
and the split on bad debt, I guess I had a question for you about that.

Do you know why this is being referred to as bad debt at this point in time?
A. I think it's pretty obvious they didn't
pay their bill and that's typically when bad debt is referred to.
Q. I guess from our perspective it's a disputed bill. But what happens, your understanding, if there's some collection success here?
A. I'm not sure.
Q. Does the agreement discuss whether you get money back or not?
of all, Mr. Brown, Jay Brown's e-mail, there's nothing in there that the rate decks he's sending are associated with SIP, right?
A. I believe the Victory Gold rates have

Victory Gold SIP rates labeled.
Q. That's what I wanted to ask you.

So the attachment may have referred to SIP?
A. Correct.
Q. Do you have that?

I do not have that.
Q. What makes you believe that to be the case?
A. Because it was a SIP offering at the time. So typically we -99 percent of the time we label our offerings with the carrier name and the product sold.
Q. All right. The other thing about that e-mail, there's a reference -- can I have this back and let me see if it's there.
A. Sure.
Q. The response from Mr. Mullin is, if you look at it here, he says, at the end, he says, "If so, I will have Mark rerun what was sent earlier

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## for Tony."

Do you know who he is referring to there?
A. I have no clue who Tony is. I don't recall who he is.
Q. Was Tony a customer of yours?
A. I -- no. I've got customers named Tony, but --
Q. Was there some discussion with a customer of yours with the first name of Tony that would ultimately be doing some business with Covista?
A. I don't recall, John.

MR. GONZALES: Do you recall the last name?

MR. MULLIN: I believe he had a call center or something.
Q. Does that help any?
A. Calvin?
Q. No. He said he had a call center or something.
A. I mean, it's been several years -several conversations ago.

MR. GONZALES: Okay. That's all the


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State of Ohio : CE RT I F I CA TE County of Franklin: $S S$

I, Kathryn E. Cathell, RPR, a Notary Public in and for the state of Ohio, do hereby certify the within named James Parman was by me first duly sworn to testify to the whole truth in the cause aforesaid; testimony then given was by me reduced to stenotypy in the presence of said witness, afterwards transcribed by me; the foregoing is a true record of the testimony so given; and this deposition was taken at the time and place as specified on the title page.

I do further certify $I$ am not a relative, employee or attorney of any of the parties hereto, and further $I$ am not a relative or employee of any attorney or counsel employed by the parties hereto, or financially interested in the action.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal of office at Columbus, Ohio, on May 4, 2011.


Kathryn E. Cathell, Notary Public - State of Ohio My commission expires December 11, 2014 .

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Realtime - Videoconferencing - Trial Presentation - Video
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\hline 0 & 2001 (4) \(6: 21 ; 7: 5 ; 10: 21 ; 17: 23\) & 4 & & \[
\begin{aligned}
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& \text { address (1) }
\end{aligned}
\] \\
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\begin{array}{|c|}
\hline 2003(1) \\
18: 1
\end{array}
\]} & & 90:3 & 5:11 \\
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32: 13 ; 33: 20
\end{array}
\]} \\
\hline 08 (2) & \[
\begin{aligned}
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\end{aligned}
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\end{aligned}
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\begin{aligned}
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86: 22
\end{array}
\] & \[
\begin{gathered}
95: 14 \\
\text { affect (2) }
\end{gathered}
\] \\
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\hline & \multirow[t]{4}{*}{\[
\begin{gathered}
217(1) \\
56: 19 \\
\text { 21-day (1) } \\
34: 4
\end{gathered}
\]} & \multirow[t]{2}{*}{} & \multirow[t]{3}{*}{\[
\begin{aligned}
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\end{aligned}
\]} & \multirow[t]{2}{*}{\[
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\]} \\
\hline 38:16,20;49:5;82:18 & & & & \\
\hline \[
10(5)
\] & & \[
\begin{gathered}
45(\mathbf{1}) \\
53: 11
\end{gathered}
\] & & \multirow[t]{3}{*}{\[
\begin{gathered}
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\end{gathered}
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92: 20
\end{gathered}
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12: 1
\end{gathered}
\] & \[
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\end{aligned}
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 all applleatide Addendy (collectivaly "Sorvice") on the following tarms and conditions:

 by VT and/or through its applicshis affilates, aubcontraction und vendons, customer shal pay the applicable rates and recoive the applieabla diacounts
 nor-recurring charges, Custornar shail pay VT's standard rates of chargas for the applicable servitye, for additon to these bems and corxikioms,


 aconomics of the Sarylces provided. Any coste basociated with modiping or reprogrimaning Customers equipment to make it compatible with VT-

 reporting aganciet and requosting Custoriver financial statervents.



 torm.
3. CHARGE8. VT records shall document Customera Sorvice localion(s), quantilias, and montity mecuring ratas atobllized under this Agreement, as


 In accordanca with baw, effective on the date VT receives the axemption oarticicote. When apolicablo, VT may apply addillonal charges relaled to the




 Customar.]
4. PAYMENT. VT will lavoice customer Moninly. Clatomer gagets to pay VT for an Serviges within Ten (10) daya of impoice date, All paymanals mivet be

 fees, If any, with amy remsining, funds applied to oxtstanding long distance chagees. Amounts not pald on or before five (D) days from involce date shall

 notice of a dispets with respect to VT charges or applcemion of tavee or fees within sixdy (60) days of the date of an involot, such irvoice shall be


 payment tems after cradit review upon writuen nollce to Customer.



















 termination charges. If Customer requiras fower lowe during the torm of thin Agroemeris the namber of lines may be reductid without fability, unless service for such lines is re-estabitisied with another provider, or the fine raduction is made for the perpose of reatucing tarnizetion latitily.
7. SERVICE BUSPENBIOMMAANTENANCE VT may from tine to time wapend Service for routine maintenance or rownengerment for a short poriod of lime. Whenevor possible, VT will giva Customer advance notificotion. Any VT liablily reauling from a Servioe suspension aholl be detemined in accordance with section 7 of this Agreemert.
8. LINITATHON OF LIABALITY AND OISGLAMAER OF WARFANTUES, VT SHALL NOT BE LLABLE TO CUSTOMER FOR ANY INCIDENTAL, INDIRECT, SPECAL, OR CONSEQUENTUA DAMAGES OF ANY KNO MNLUDHG BUT NOT LIMITED TO ANY LOSS OF USE, LOSS OF EUSINESS, OR LOSS OF PROFIT. W MO EYENT SHALI VT BE LABLE FOR THE ACTB, OMISSIONS, OR DELAYS BMPOSEO BY THRD-PARTY VENDORS TO VT AS LONG AS VT HAS MADE REASONABE EFFGRTS TO OBTAN THE NECESSARY GEFVCES ONA TMIEIY BASHS ANY VT LABMITY TO CUSTOAER FOR ANY DANAEES OF ANY KMD UNDER THIS AERTENENT SHALL NOT EKCEED, H AMOUNT, A SUM EGUNALEMT TO THE APPLCABLE OUT-OF-SERVKE CREDT, REMEDIES UNOER THE AGREEMMENT ARE EXCLLSNE AND LIMITED TO HOOSE EXPRESSLY DESCFIBED HEREWL DXCEPT AS OTHERMSE PROMDED W THM AGREENENT, THERE HS NO WARRANTES:
 SPECIFICALYY DISCLAMS ANY AND ALL JMPLLED WARRANTIES, NACHUDNE, BUT NOT LHMITED TO, AND WARFANTIES OF MERCHANTABHLITY OR TTNESS FOR A PARTICULAR PURPOSE, OR TILE OR NONHFRAMGENENT OF THIRD PARTY RUGHTS.

9. ASSKGNMENT. Neither party riwy
 consent.
 and elfect, and auch provisian will be deemed to be amended to the minimum exterin neceasary to rendar it enforceabie.












 other explration of this Apremment.


 action of arbioction or other proceeding artaing ouk of or related to or for the enforcement of this Agrement, the gucceesfol or prevailing pasty shall be




 revisions to this Agreomont musi be opprowed ify writrig and algned by both partias.


Initial

Questions, Problems?
Just Call (866) 443-7788 for information regarding your bill.

Account Summary
\begin{tabular}{lrr}
\hline Previous Balance & \(\$ 0.00\) & \\
Payments and Credits & \(\$ 0.00\) & \\
Balance Forward & & \(\$ 0.00\) \\
& & \(\$ 0.00\) \\
Account Finance Charges & \(\$ 267,326.43\) & \\
Long Distance Charges & \(\$ 600.00\) & \\
Monthly Recurring Charges & \(\$ 0.00\) & \\
Non-Recurring Charges & \(\$ 0.00\) & \\
Federal, State, and Local Taxes & & \(\$ 267,926.43\) \\
\hline Current Charges & & \(\$ 267,926.43\)
\end{tabular}

Customer Service
(866) 443-7788

Fraud Reporting
(800) 570-2728

Billing Questions
(866) 443-7788
\(2<\)
Please do not staple check to this remittance
Victory lammerm
5003 West Spring Lake Drive Tampa, FL 33629
\begin{tabular}{|l|l|l|}
\begin{tabular}{|l|l|}
\hline \begin{tabular}{l} 
Invoice Number \\
18561
\end{tabular} & \\
\hline Invoice Date \\
2009-07-06
\end{tabular} & \begin{tabular}{l} 
New Balance \\
\(\$ 267,926.43\)
\end{tabular} \\
\hline 116237 & & \begin{tabular}{l} 
Amount Enclosed \\
\(\$\)
\end{tabular} \\
\hline Invoice Due Date: & & \\
\hline
\end{tabular}

\section*{Remit To:}

Xtension Services Inc.
P.O. Box 71-5170

Columbus, OH 43271-5170

Billing Statement Invoice Date: 2009-07-06 Master Account: 116237

\section*{Payments and Credits}
\begin{tabular}{lll}
\hline Date & Description & \\
\hline \hline & & \(\$ 0.00\) \\
Finance Charges & & \\
\hline Date \(\quad\) Description & \(\$ 0.00\) \\
\hline
\end{tabular}

\section*{Long Distance Charges}
\begin{tabular}{llr}
\hline Date & Description & \\
\hline \(2009-07-06\) & Telecommunication Charges & \(\$ 267,229.58\) \\
\(2009-07-06\) & \begin{tabular}{l} 
Payphone Surcharge
\end{tabular} & \(\$ 96.85\) \\
& \(\$ 0.65 \times 149\) events
\end{tabular}\(\quad\)\begin{tabular}{l} 
\\
\\
\end{tabular}

\section*{Monthly Recurring Charges}
\(\left.\begin{array}{llc}\text { Date } & \text { Description } & \\ \hline \text { 2009-06-30 } & \text { DS3-Local Loop } & \$ 600.00 \\ & \text { DS3-WOT90398 }\end{array}\right]\)

\section*{Other Charges and Services}
Date Description
\(\$ 0.00\)

\section*{Federal State \& Local Taxes}
\begin{tabular}{ll}
\hline Date & Description \\
\hline
\end{tabular}

Questions, Problems? Just Call (866) 443-7788 for information regarding your bill.

Remember to complete the change of address section on your payment coupon if you have recently changed your address.

\section*{Customer Service}
(866) 443-7788

Fraud Reporting
(800) 570-2728

Billing Questions
(866) 443-7788

\section*{Outbound Surcharge Analysis}
\begin{tabular}{lrrl}
\hline RBOC Event Detail (Minutes) & \(532,829.9\) & \(9.2 \%\) & \\
Non-RBOC Event Detail (Minutes) & \(5,242,159.4\) & \(90.8 \%\) & \\
Total & \(5,774,989.30\) & & \\
& & & \\
RBOC Threshold Percent & \(0 \%\) & & \\
RBOC Threshold Total (Minutes) & 0.0 & & \\
Minutes Under Threshold (Minutes) & 0.0 & & \\
Surcharge Rate & \(\$ 0.000\) & \(\$ 0.00\)
\end{tabular}

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Remember to complete the change of address section on your payment coupon if you have recently changed your address.

Customer Service
(866) 443-7788

Fraud Reporting
(800) 570-2728

Billing Questions
(866) 443-7788

Call / Event Summary
\begin{tabular}{lrrr}
\hline Event Type Summary & Calls & Minutes & Charges \\
\hline 5 Outbound Interstate & \(1,119,674\) & \(4,332,116.00\) & \(\$ 193,952.05\) \\
6 Outbound Intrastate & 514,368 & \(1,442,873.30\) & \(\$ 73,277.53\) \\
\hline & \(1,634,042\) & \(5,774,989.30\) & \(\$ 267,229.58\)
\end{tabular}

\section*{Time-of-Day Call Summary}
\begin{tabular}{lrrr}
\hline Hour & Calls & Minutes & Charges \\
\hline 0 & 4,896 & \(42,871.80\) & \(\$ 2,104.90\) \\
1 & 3,781 & \(31,510.00\) & \(\$ 1,799.56\) \\
2 & 2,903 & \(25,294.90\) & \(\$ 1,477.94\) \\
3 & 2,652 & \(25,359.40\) & \(\$ 1,658.84\) \\
4 & 4,889 & \(41,511.50\) & \(\$ 2,756.71\) \\
5 & 4,297 & \(39,178.70\) & \(\$ 2,459.01\) \\
6 & 8,803 & \(50,094.50\) & \(\$ 2,750.49\) \\
7 & 35,532 & \(145,162.10\) & \(\$ 7,903.12\) \\
8 & 95,127 & \(343,170.30\) & \(\$ 18,008.64\) \\
9 & 126,772 & \(427,155.90\) & \(\$ 21,006.22\) \\
10 & 143,803 & \(459,048.80\) & \(\$ 21,811.50\) \\
11 & 146,156 & \(421,773.00\) & \(\$ 19,354.68\) \\
12 & 146,593 & \(440,903.40\) & \(\$ 20,177.92\) \\
13 & 155,989 & \(459,936.50\) & \(\$ 20,913.35\) \\
14 & 155,249 & \(451,319.50\) & \(\$ 20,152.02\) \\
15 & 141,931 & \(394,184.00\) & \(\$ 16,877.80\) \\
16 & 100,565 & \(289,777.70\) & \(\$ 11,811.15\) \\
17 & 86,848 & \(258,748.70\) & \(\$ 10,111.66\) \\
18 & 77,897 & \(285,994.00\) & \(\$ 12,461.85\) \\
19 & 66,363 & \(333,095.70\) & \(\$ 15,456.95\) \\
20 & 54,342 & \(357,204.50\) & \(\$ 17,307.10\) \\
21 & 38,930 & \(236,806.40\) & \(\$ 10,171.86\) \\
22 & 20,268 & \(134,953.50\) & \(\$ 5,223.06\) \\
23 & 9,456 & \(79,934.50\) & \(\$ 3,473.26\) \\
\hline
\end{tabular}

\section*{Date Distribution Summary}
\begin{tabular}{lrrrr}
\hline Date Distribution Summary & Calls & Minutes & Charges \\
\hline 2009-06-05 Friday & 286 & 567.40 & \(\$ 26.86\) \\
2009-06-06 Saturday & 115 & 513.50 & \(\$ 22.14\) \\
2009-06-07 Sunday & 68 & 269.30 & \(\$ 15.55\) \\
2009-06-08 Monday & 1,455 & \(2,965.40\) & \(\$ 165.23\) \\
2009-06-09 Tuesday & 31,320 & \(68,540.90\) & \(\$ 1,748.01\) \\
2009-06-10 Wednesday & 73,403 & \(157,704.00\) & \(\$ 3,655.86\) \\
2009-06-11 Thursday & 84,954 & \(219,697.70\) & \(\$ 7,758.48\) \\
2009-06-12 Friday & 63,007 & \(213,623.50\) & \(\$ 7,973.27\) \\
2009-06-13 Saturday & 22,448 & \(96,496.10\) & \(\$ 3,323.50\) \\
2009-06-14 Sunday & 18,932 & \(101,388.30\) & \(\$ 3,514.04\) \\
2009-06-15 Monday & 89,911 & \(329,387.50\) & \(\$ 15,391.06\) \\
2009-06-16 Tuesday & 109,010 & \(396,466.80\) & \(\$ 19,891.26\) \\
2009-06-17 Wednesday & 106,117 & \(392,027.60\) & \(\$ 19,814.14\) \\
2009-06-18 Thursday & 106,260 & \(367,797.90\) & \(\$ 18,258.07\) \\
2009-06-19 Friday & 91,793 & \(317,665.50\) & \(\$ 15,340.02\) \\
2009-06-20 Saturday & 37,060 & \(150,617.70\) & \(\$ 6,463.45\) \\
2009-06-21 Sunday & 34,466 & \(202,783.80\) & \(\$ 9,154.35\) \\
2009-06-22 Monday & 122,327 & \(426,011.30\) & \(\$ 21,684.53\) \\
2009-06-23 Tuesday & 112,909 & \(439,853.50\) & \(\$ 22,864.26\)
\end{tabular}

\section*{Billing Statement} Invoice Date: 2009-07-06 Master Account: 116237

\begin{tabular}{lrrr} 
2009-06-24 Wednesday & 106,872 & \(381,706.50\) & \(\$ 18,956.72\) \\
2009-06-25 Thursday & 90,032 & \(328,088.40\) & \(\$ 16,404.57\) \\
2009-06-26 Friday & 71,867 & \(264,139.80\) & \(\$ 12,731.59\) \\
2009-06-27 Saturday & 30,565 & \(128,680.20\) & \(\$ 5,338.16\) \\
2009-06-28 Sunday & 22,092 & \(134,916.70\) & \(\$ 5,420.87\) \\
2009-06-29 Monday & 98,384 & \(326,218.90\) & \(\$ 15,106.46\) \\
2009-06-30 Tuesday & 108,389 & \(326,861.10\) & \(\$ 16,207.14\) \\
\hline
\end{tabular}

Day-of-Week Call Summary
\begin{tabular}{lrrr}
\hline Day of Week & Calls & Minutes & Charges \\
\hline 1 Sunday & 75,558 & \(439,358.10\) & \(\$ 18,104.81\) \\
2 Monday & 312,077 & \(1,084,583.10\) & \(\$ 52,347.28\) \\
3 Tuesday & 361,628 & \(1,231,722.30\) & \(\$ 60,710.67\) \\
4 Wednesday & 286,392 & \(931,438.10\) & \(\$ 42,426.72\) \\
S Thursday & 281,246 & \(915,584.00\) & \(\$ 42,421.12\) \\
6 Friday & 226,953 & \(795,996.20\) & \(\$ 36,071.73\) \\
7 Saturday & 90,188 & \(376,307.50\) & \(\$ 15,147.25\) \\
\hline & \(1,634,042\) & \(\mathbf{5 , 7 7 4 , 9 8 9 . 3 0}\) & \(\$ 267,229.58\)
\end{tabular}

\section*{Extended Area Outbound Traffic}
\begin{tabular}{cccc}
\hline Extended Area Call Summary (Outbound) & Calls & Minutes & Charges \\
\hline \hline & 0 & 0.00 & \(\$ 0.00\)
\end{tabular}

\section*{Terminating LATA Summary}
\begin{tabular}{|c|c|c|c|c|}
\hline LATA & & Calls & Minutes & Charges \\
\hline LATA: 120 & Type: ITC (Intrastate) & 397 & 694.90 & \$27.24 \\
\hline LATA: 120 & Type: ITC (Interstate) & 3,301 & 7,688.50 & \$214.70 \\
\hline LATA: 120 & Type: RBOC (Intrastate) & 44 & 92.90 & \$1.27 \\
\hline LATA: 120 & Type: RBOC (interstate) & 746 & 2,683.80 & \$19.63 \\
\hline LATA: 122 & Type: ITC (Intrastate) & 745 & 2,048.10 & \$182.94 \\
\hline LATA: 122 & Type: ITC (Interstate) & 8,907 & 20,511.10 & \$538.14 \\
\hline LATA: 122 & Type: RBOC (Intrastate) & 481 & 1,668.80 & \$76.10 \\
\hline LATA: 122 & Type: RBOC (interstate) & 975 & 1,536.20 & \$13.55 \\
\hline LATA: 124 & Type: ITC (intrastate) & 406 & 836.70 & \$32.39 \\
\hline LATA: 124 & Type: ITC (Interstate) & 944 & 1,816.40 & \$31.44 \\
\hline LATA: 124 & Type: RBOC (Intrastate) & 298 & 976.40 & \$25.30 \\
\hline LATA: 124 & Type: RBOC (interstate) & 1,944 & 7,156.00 & \$60.88 \\
\hline LATA: 126 & Type: ITC (Intrastate) & 80 & 183.70 & \$10.58 \\
\hline LATA: 126 & Type: ITC (Interstate) & 585 & 1,010.50 & \$9.86 \\
\hline LATA: 128 & Type: ITC (Intrastate) & 472 & 1,107.90 & \$49.34 \\
\hline LATA: 128 & Type: ITC (Interstate) & 2,024 & 5,199.10 & \$57.73 \\
\hline LATA: 130 & Type: ITC (Intrastate) & 8 & 4.50 & \$0.10 \\
\hline LATA: 130 & Type: ITC (Interstate) & 931 & 1,007.00 & \$11.03 \\
\hline LATA: 132 & Type: ITC (Intrastate) & 13,634 & 27,413.20 & \$993.18 \\
\hline LATA: 132 & Type: ITC (Interstate) & 7,060 & 16,462.20 & \$197.31 \\
\hline LATA: 133 & Type: ITC (Intrastate) & 42,043 & 98,169.50 & \$3,549.69 \\
\hline LATA: 133 & Type: ITC (Interstate) & 4,135 & 7,068.00 & \$87.75 \\
\hline LATA: 134 & Type: ITC (Intrastate) & 11,025 & 31,056.90 & \$1,426.41 \\
\hline LATA: 134 & Type: ITC (Interstate) & 7,439 & 19,631.80 & \$294.96 \\
\hline LATA: 136 & Type: ITC (Intrastate) & 2,764 & 5,481.10 & \$314.31 \\
\hline LATA: 136 & Type: ITC (Interstate) & 7,578 & 15,617.60 & \$315.28 \\
\hline LATA: 138 & Type: ITC (Intrastate) & 1,074 & 2,609.10 & \$154.94 \\
\hline LATA: 138 & Type: ITC (Interstate) & 5,570 & 7,260.90 & \$128.40 \\
\hline LATA: 140 & Type: ITC (Intrastate) & 246 & 561.90 & \$28.19 \\
\hline
\end{tabular}

Invoice Number: 18561
Invoice Date: 2009-07-06
Master Account: 116237
Questions, Problems?
Just Call (866) 443-7788 for
information regarding your bill.

Remember to complete the change of address section on your payment coupon if you have recently changed your address.

\section*{Customer Service}
(866) 443-7788

Fraud Reporting
(800) 570-2728

Billing Questions
(866) 443-7788
\begin{tabular}{|c|c|c|c|c|}
\hline LATA: 140 & Type: ITC (Interstate) & 2,284 & 5,309.30 & \$67.68 \\
\hline LATA: 220 & Type: ITC (Intrastate) & 32,322 & 58,979.70 & \$1,193.79 \\
\hline LATA: 220 & Type: ITC (Interstate) & 3,540 & 4,788.90 & \$35.40 \\
\hline LATA: 222 & Type: ITC (Intrastate) & 102,700 & 229,504.60 & \$4,682.50 \\
\hline LATA: 222 & Type: ITC (Interstate) & 10,346 & 16,605.50 & \$172.97 \\
\hline LATA: 224 & Type: ITC (Intrastate) & 1,113 & 1,523.40 & \$39.65 \\
\hline LATA: 224 & Type: ITC (Interstate) & 12,311 & 23,607.00 & \$236.54 \\
\hline LATA: 226 & Type: ITC (Intrastate) & 10,137 & 40,160.30 & \$3,264.02 \\
\hline LATA: 226 & Type: ITC (Interstate) & 44,869 & 56,644.30 & \$1,746.40 \\
\hline LATA: 228 & Type: ITC (Intrastate) & 3,034 & 7,430.40 & \$283.39 \\
\hline LATA: 228 & Type: ITC (Interstate) & 15,022 & 29,494.40 & \$643.17 \\
\hline LATA: 230 & Type: ITC (Intrastate) & 1,198 & 2,466.90 & \$84.09 \\
\hline LATA: 230 & Type: ITC (Interstate) & 3,172 & 4,494.40 & \$48.81 \\
\hline LATA: 232 & Type: ITC (Intrastate) & 6,423 & 11,915.70 & \$903.14 \\
\hline LATA: 232 & Type: ITC (Interstate) & 34,427 & 68,674.00 & \$2,559.09 \\
\hline LATA: 234 & Type: ITC (Intrastate) & 8,287 & 21,801.30 & \$1,449.54 \\
\hline LATA: 234 & Type: ITC (Interstate) & 16,583 & 23,981.30 & \$510.78 \\
\hline LATA: 236 & Type: ITC (intrastate) & 569 & 1,682.90 & \$59.29 \\
\hline LATA: 236 & Type: ITC (Interstate) & 6,130 & 17,011.80 & \$207.51 \\
\hline LATA: 238 & Type: ITC (Intrastate) & 1,501 & 3,611.20 & \$112.87 \\
\hline LATA: 238 & Type: ITC (Interstate) & 4,233 & 5,140.00 & \$64.96 \\
\hline LATA: 240 & Type: ITC (Intrastate) & 459 & 1,097.90 & \$34.41 \\
\hline LATA: 240 & Type: ITC (Interstate) & 1,793 & 3,179.40 & \$19.81 \\
\hline LATA: 242 & Type: ITC (intrastate) & 232 & 855.30 & \$26.17 \\
\hline LATA: 242 & Type: ITC (interstate) & 626 & 1,413.40 & \$10.31 \\
\hline LATA: 244 & Type: ITC (Intrastate) & 3,185 & 8,122.20 & \$614.53 \\
\hline LATA: 244 & Type: ITC (Interstate) & 4,561 & 6,557.10 & \$184.48 \\
\hline LATA: 246 & Type: ITC (intrastate) & 1,349 & 4,908.10 & \$243.78 \\
\hline LATA: 246 & Type: ITC (Interstate) & 1,899 & 2,357.30 & \$15.97 \\
\hline LATA: 248 & Type: ITC (Intrastate) & 3,721 & 11,928.20 & \$797.01 \\
\hline LATA: 248 & Type: ITC (Interstate) & 8,551 & 10,461.40 & \$131.13 \\
\hline LATA: 250 & Type: ITC (intrastate) & 1,963 & 5,758.60 & \$393.40 \\
\hline LATA: 250 & Type: ITC (Interstate) & 2,154 & 4,983.30 & \$74.15 \\
\hline LATA: 252 & Type: ITC (Intrastate) & 363 & 1,764.20 & \$74.19 \\
\hline LATA: 252 & Type: ITC (Interstate) & 10,413 & 10,790.00 & \$118.18 \\
\hline LATA: 254 & Type: ITC (Intrastate) & 382 & 950.60 & \$39.69 \\
\hline LATA: 254 & Type: ITC (Interstate) & 3,081 & 3,956.40 & \$45.98 \\
\hline LATA: 256 & Type: ITC (Intrastate) & 226 & 854.00 & \$65.13 \\
\hline LATA: 256 & Type: ITC (Interstate) & 2,228 & 3,738.90 & \$91.03 \\
\hline LATA: 320 & Type: ITC (Intrastate) & 850 & 1,356.70 & \$84.11 \\
\hline LATA: 320 & Type: ITC (Interstate) & 2,320 & 3,168.30 & \$41.66 \\
\hline LATA: 320 & Type: RBOC (Intrastate) & 2 & 1.90 & \$0.01 \\
\hline LATA: 320 & Type: RBOC (Interstate) & 126 & 271.10 & \$1.44 \\
\hline LATA: 322 & Type: ITC (Intrastate) & 7 & 52.90 & \$1.59 \\
\hline LATA: 322 & Type: ITC (Interstate) & 161 & 470.60 & \$3.81 \\
\hline LATA: 322 & Type: RBOC (Interstate) & 14 & 15.50 & \$0.08 \\
\hline LATA: 324 & Type: ITC (Intrastate) & 654 & 1,631.30 & \$112.23 \\
\hline LATA: 324 & Type: ITC (Interstate) & 3,385 & 3,112.80 & \$41.55 \\
\hline LATA: 324 & Type: RBOC (Intrastate) & 1 & 0.90 & \$0.01 \\
\hline LATA: 324 & Type: RBOC (Interstate) & 204 & 336.60 & \$1.89 \\
\hline LATA: 325 & Type: ITC (Intrastate) & 219 & 217.40 & \$14.81 \\
\hline LATA: 325 & Type: ITC (Interstate) & 1.498 & 2,844.00 & \$32.38 \\
\hline LATA: 325 & Type: RBOC (Intrastate) & 2 & 34.30 & \$0.24 \\
\hline LATA: 325 & Type: RBOC (Interstate) & 292 & 635.70 & \$3.06 \\
\hline LATA: 326 & Type: ITC (Intrastate) & 219 & 461.40 & \$18.99 \\
\hline LATA: 326 & Type: ITC (Interstate) & 1,776 & 6,158.80 & \$99.33 \\
\hline LATA: 326 & Type: RBOC (Intrastate) & 7 & 16.40 & \$0.11 \\
\hline LATA: 326 & Type: RBOC (Interstate) & 452 & 1,067.20 & \$5.68 \\
\hline LATA: 328 & Type: ITC (Intrastate) & 69 & 126.80 & \$5.58 \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|}
\hline & LATA: 328 & Type: ITC (Interstate) & 795 & 2,364.80 & \$30.93 \\
\hline & LATA: 328 & Type: RBOC (Interstate) & 58 & 258.80 & \$1.29 \\
\hline & LATA: 330 & Type: ITC (intrastate) & 30 & 45.00 & \$0.64 \\
\hline & LATA: 330 & Type: ITC (Interstate) & 197 & 390.40 & \$3.70 \\
\hline & LATA: 330 & Type: RBOC (Interstate) & 20 & 5.30 & \$0.03 \\
\hline & LATA: 332 & Type: ITC (Intrastate) & 1,127 & 2,939.70 & \$215.45 \\
\hline & LATA: 332 & Type: ITC (interstate) & 1,925 & 4,130.10 & \$94.00 \\
\hline \multirow[t]{4}{*}{\begin{tabular}{l}
Questions, Problems? \\
Just Call (866) 443-7788 for information regarding your bill.
\end{tabular}} & LATA: 332 & Type: RBOC (Intrastate) & 7 & 15.00 & \$0.17 \\
\hline & LATA: 332 & Type: RBOC (Interstate) & 70 & 75.40 & \$0.36 \\
\hline & LATA: 334 & Type: ITC (Intrastate) & 53 & 109.40 & \$1.46 \\
\hline & LATA: 334 & Type: ITC (Interstate) & 1,061 & 3,091.00 & \$20.75 \\
\hline \multirow[t]{6}{*}{Remember to complete the change of address section on your payment coupon if you have recently changed your address.} & LATA: 334 & Type: RBOC (Intrastate) & 14 & 42.10 & \$0.48 \\
\hline & LATA: 334 & Type: RBOC (Interstate) & 23 & 35.60 & \$0.20 \\
\hline & LATA: 336 & Type: ITC (Intrastate) & 404 & 1,070.70 & \$58.46 \\
\hline & LATA: 336 & Type: ITC (Interstate) & 2,093 & 4,587.30 & \$113.17 \\
\hline & LATA: 336 & Type: RBOC (Intrastate) & 49 & 165.90 & \$1.91 \\
\hline & LATA: 336 & Type: RBOC (Interstate) & 623 & 1,531.20 & \$8.60 \\
\hline \multirow[t]{3}{*}{Customer Service
(866) 443-7788} & LATA: 338 & Type: ITC (Intrastate) & 73 & 264.50 & \$3.21 \\
\hline & LATA: 338 & Type: ITC (Interstate) & 1,050 & 1,853.30 & \$40.66 \\
\hline & LATA: 338 & Type: RBOC (Interstate) & 55 & 110.70 & \$0.61 \\
\hline \multirow[t]{39}{*}{Fraud Reporting (800) 570-2728 Billing Questions (866) 443-7788} & LATA: 340 & Type: ITC (Intrastate) & 1,204 & 3,951.20 & \$262.36 \\
\hline & LATA: 340 & Type: ITC (Interstate) & 6,795 & 13,876.70 & \$439.95 \\
\hline & LATA: 340 & Type: RBOC (Intrastate) & 123 & 351.70 & \$4.22 \\
\hline & LATA: 340 & Type: RBOC (Interstate) & 3,905 & 5,817.50 & \$28.68 \\
\hline & LATA: 342 & Type: ITC (Intrastate) & 1,312 & 7,152.50 & \$666.18 \\
\hline & LATA: 342 & Type: ITC (Interstate) & 3,018 & 6,924.50 & \$310.60 \\
\hline & LATA: 342 & Type: RBOC (intrastate) & 6 & 30.20 & \$0.36 \\
\hline & LATA: 342 & Type: RBOC (interstate) & 231 & 173.20 & \$1.53 \\
\hline & LATA: 344 & Type: ITC (Intrastate) & 5,497 & 26,213.20 & \$1,166.29 \\
\hline & LATA: 344 & Type: ITC (Interstate) & 4,188 & 8,854.10 & \$181.23 \\
\hline & LATA: 344 & Type: RBOC (intrastate) & 1 & 1.80 & \$0.02 \\
\hline & LATA: 344 & Type: RBOC ( Interstate) & 91 & 96.10 & \$0.47 \\
\hline & LATA: 346 & Type: ITC (Intrastate) & 808 & 2,539.40 & \$203.48 \\
\hline & LATA: 346 & Type: ITC (Interstate) & 1,845 & 5,974.30 & \$151.72 \\
\hline & LATA: 346 & Type: RBOC (Intrastate) & 4 & 6.00 & \$0.07 \\
\hline & LATA: 346 & Type: RBOC (Interstate) & 90 & 244.30 & \$1.20 \\
\hline & LATA: 348 & Type: ITC (Intrastate) & 2,536 & 11,556.50 & \$717.58 \\
\hline & LATA: 348 & Type: ITC (Interstate) & 3,442 & 7,246.80 & \$199.68 \\
\hline & LATA: 348 & Type: RBOC (Intrastate) & 3 & 9.20 & \$0.11 \\
\hline & LATA: 348 & Type: RBOC (Interstate) & 142 & 199.30 & \$1.00 \\
\hline & LATA: 350 & Type: ITC (Intrastate) & 523 & 1,581.80 & \$71.33 \\
\hline & LATA: 350 & Type: ITC (Interstate) & 1,887 & 4,311.50 & \$82.48 \\
\hline & LATA: 350 & Type: RBOC (Intrastate) & 2 & 4.40 & \$0.05 \\
\hline & LATA: 350 & Type: RBOC (Interstate) & 28 & 44.40 & \$0.27 \\
\hline & LATA: 352 & Type: ITC (Intrastate) & 261 & 788.40 & \$39.21 \\
\hline & LATA: 352 & Type: ITC (Interstate) & 722 & 1,786.70 & \$39.51 \\
\hline & LATA: 352 & Type: RBOC (Intrastate) & 2 & 26.10 & \$0.31 \\
\hline & LATA: 352 & Type: RBOC (Interstate) & 4 & 11.20 & \$0.10 \\
\hline & LATA: 354 & Type: ITC (Intrastate) & 1,085 & 3,319.10 & \$255.50 \\
\hline & LATA: 354 & Type: ITC (Interstate) & 8,232 & 28,064.10 & \$198.46 \\
\hline & LATA: 354 & Type: RBOC (Intrastate) & 11 & 32.60 & \$0.39 \\
\hline & LATA: 354 & Type: RBOC (interstate) & 59 & 179.10 & \$0.88 \\
\hline & LATA: 356 & Type: ITC (intrastate) & 527 & 2,004.00 & \$35.30 \\
\hline & LATA: 356 & Type: ITC (Interstate) & 1,535 & 2,961.30 & \$40.77 \\
\hline & LATA: 356 & Type: RBOC (Intrastate) & 18 & 98.10 & \$1.17 \\
\hline & LATA: 356 & Type: RBOC (interstate) & 252 & 781.90 & \$4.54 \\
\hline & LATA: 358 & Type: ITC (Intrastate) & 112 & 449.40 & \$10.38 \\
\hline & LATA: 358 & Type: ITC (Interstate) & 3,253 & 8,891.90 & \$117.90 \\
\hline & LATA: 358 & Type: RBOC (Intrastate) & 20 & 28.50 & \$0.31 \\
\hline
\end{tabular}



Invoice Number: 18561 Invoice Date: 2009-07-06 Master Account: 116237
\begin{tabular}{|c|c|c|c|c|c|}
\hline & LATA: 438 & Type: ITC (Interstate) & 15,119 & 24,664.20 & \$561.44 \\
\hline & LATA: 438 & Type: RBOC (intrastate) & 36 & 281.20 & \$4.04 \\
\hline & LATA: 438 & Type: RBOC (Interstate) & 849 & 3,019.40 & \$14.23 \\
\hline & LATA: 440 & Type: ITC (Intrastate) & 2,621 & 6,826.80 & \$443.17 \\
\hline & LATA: 440 & Type: ITC (Interstate) & 9,448 & 11,958.50 & \$393.11 \\
\hline & LATA: 440 & Type: RBOC (intrastate) & 134 & 460.60 & \$5.21 \\
\hline & LATA: 440 & Type: RBOC (Interstate) & 1,192 & 929.90 & \$5.82 \\
\hline \multirow[t]{4}{*}{\begin{tabular}{l}
Questions, Problems? \\
Just Call (866) 443-7788 for information regarding your bill.
\end{tabular}} & LATA: 442 & Type: ITC (intrastate) & 9 & 12.10 & \$0.19 \\
\hline & LATA: 442 & Type: ITC (Interstate) & 244 & 840.90 & \$12.13 \\
\hline & LATA: 442 & Type: RBOC (Intrastate) & 26 & 103.00 & \$1.72 \\
\hline & LATA: 442 & Type: RBOC (Interstate) & 654 & 1,692.50 & \$9.17 \\
\hline \multirow[t]{6}{*}{Remember to complete the change of address section on your payment coupon if you have recently changed your address.} & LATA: 444 & Type: ITC (Intrastate) & 119 & 314.40 & \$16.36 \\
\hline & LATA: 444 & Type: ITC (Interstate) & 875 & 1,653.70 & \$41.61 \\
\hline & LATA: 444 & Type: RBOC (Intrastate) & 1 & 0.80 & \$0.01 \\
\hline & LATA: 444 & Type: RBOC (Interstate) & 41 & 61.90 & \$0.36 \\
\hline & LATA: 446 & Type: ITC (Intrastate) & 2,021 & 6,657.10 & \$347.71 \\
\hline & LATA: 446 & Type: ITC (Interstate) & 3,152 & 9,373.90 & \$138.10 \\
\hline \multirow[t]{3}{*}{Customer Service
(866) 443-7788} & LATA: 446 & Type: RBOC (Interstate) & 18 & 25.80 & \$0.13 \\
\hline & LATA: 448 & Type: ITC (intrastate) & 27 & 313.40 & \$14.23 \\
\hline & LATA: 448 & Type: ITC (Interstate) & 427 & 435.10 & \$3.81 \\
\hline Fraud Reporting & LATA: 448 & Type: RBOC (Intrastate) & 46 & 329.80 & \$12.70 \\
\hline (800) 570-2728 & LATA: 448 & Type: RBOC (Interstate) & 918 & 710.00 & \$3.53 \\
\hline \multirow[t]{37}{*}{Billing Questions (866) 443-7788} & LATA: 450 & Type: ITC (Intrastate) & 7,840 & 34,630.20 & \$2,080.30 \\
\hline & LATA: 450 & Type: ITC (Interstate) & 4,187 & 7,328.70 & \$140.89 \\
\hline & LATA: 450 & Type: RBOC (Intrastate) & 19 & 77.40 & \$2.98 \\
\hline & LATA: 450 & Type: RBOC (Interstate) & 303 & 215.00 & \$1.99 \\
\hline & LATA: 452 & Type: ITC (Intrastate) & 1,038 & 2,373.10 & \$123.65 \\
\hline & LATA: 452 & Type: ITC (Interstate) & 4,861 & 9,916.90 & \$151.34 \\
\hline & LATA: 452 & Type: RBOC (Intrastate) & 324 & 1,449.30 & \$55.81 \\
\hline & LATA: 452 & Type: RBOC (Interstate) & 1,966 & 2,686.30 & \$12.97 \\
\hline & LATA: 454 & Type: ITC (intrastate) & 2,422 & 6,707.20 & \$396.35 \\
\hline & LATA: 454 & Type: ITC (Interstate) & 6,844 & 20,769.90 & \$235.62 \\
\hline & LATA: 454 & Type: RBOC (Intrastate) & 96 & 474.30 & \$18.26 \\
\hline & LATA: 454 & Type: RBOC (Interstate) & 1,170 & 942.30 & \$4.71 \\
\hline & LATA: 456 & Type: ITC (Intrastate) & 295 & 757.20 & \$31.83 \\
\hline & LATA: 456 & Type: ITC (Interstate) & 931 & 1,589.50 & \$10.81 \\
\hline & LATA: 456 & Type: RBOC (Intrastate) & 198 & 1,113.40 & \$42.87 \\
\hline & LATA: 456 & Type: RBOC (Interstate) & 766 & 756.50 & \$3.59 \\
\hline & LATA: 458 & Type: ITC (Intrastate) & 786 & 1,794.90 & \$95.72 \\
\hline & LATA: 458 & Type: ITC (Interstate) & 5,315 & 12,157.70 & \$119.13 \\
\hline & LATA: 458 & Type: RBOC (Intrastate) & 3 & 45.20 & \$1.74 \\
\hline & LATA: 458 & Type: RBOC (Interstate) & 101 & 145.30 & \$0.66 \\
\hline & LATA: 460 & Type: ITC (intrastate) & 906 & 2,241.60 & \$98.24 \\
\hline & LATA: 460 & Type: ITC (Interstate) & 6,659 & 15,308.40 & \$238.61 \\
\hline & LATA: 460 & Type: RBOC (Intrastate) & 116 & 491.30 & \$18.92 \\
\hline & LATA: 460 & Type: RBOC (interstate) & 820 & 1,859.10 & \$10.82 \\
\hline & LATA: 462 & Type: ITC (Intrastate) & 1,880 & 5,502.70 & \$617.32 \\
\hline & LATA: 462 & Type: ITC (interstate) & 2,899 & 6,200.80 & \$167.59 \\
\hline & LATA: 462 & Type: RBOC (Intrastate) & 3 & 22.70 & \$0.72 \\
\hline & LATA: 462 & Type: RBOC (Interstate) & 284 & 970.60 & \$4.19 \\
\hline & LATA: 464 & Type: ITC (Intrastate) & 632 & 1,393.60 & \$147.27 \\
\hline & LATA: 464 & Type: ITC (Interstate) & 1,850 & 3,947.70 & \$61.46 \\
\hline & LATA: 464 & Type: RBOC (intrastate) & 2 & 2.00 & \$0.06 \\
\hline & LATA: 464 & Type: RBOC (Interstate) & 311 & 1,010.70 & \$9.31 \\
\hline & LATA: 466 & Type: ITC (Intrastate) & 459 & 1,834.30 & \$204.72 \\
\hline & LATA: 466 & Type: ITC (Interstate) & 1,255 & 1,607.80 & \$34.75 \\
\hline & LATA: 466 & Type: RBOC (Intrastate) & 2 & 0.90 & \$0.03 \\
\hline & LATA: 466 & Type: RBOC (interstate) & 64 & 48.50 & \$0.41 \\
\hline & LATA: 468 & Type: ITC (intrastate) & 1,682 & 3,627.10 & \$98.18 \\
\hline
\end{tabular} Invoice Date: 2009-07-06
Master Account: 116237

Questions, Problems? Just Call (866) 443-7788 for information regarding your bill.

Remember to complete the change of address section on your payment coupon if you have recently changed your address.

Customer Service
(866) 443-7788

Fraud Reporting (800) 570-2728

Billing Questions
(866) 443-7788
\begin{tabular}{|c|c|c|c|c|}
\hline LATA: 468 & Type: ITC (Interstate) & 1,878 & 1,973.90 & \$31.88 \\
\hline LATA: 468 & Type: RBOC (Intrastate) & 440 & 2,229.90 & \$28.34 \\
\hline LATA: 468 & Type: RBOC (Interstate) & 1,377 & 2,101.00 & \$14.56 \\
\hline LATA: 470 & Type: ITC (Intrastate) & 3,746 & 7,662.50 & \$199.08 \\
\hline LATA: 470 & Type: ITC (Interstate) & 3,814 & 7,686.10 & \$175.06 \\
\hline LATA: 470 & Type: RBOC (Intrastate) & 242 & 716.40 & \$9.11 \\
\hline LATA: 470 & Type: RBOC (Interstate) & 220 & 547.80 & \$5.71 \\
\hline LATA: 472 & Type: ITC (Intrastate) & 7,019 & 20,355.80 & \$1,527.80 \\
\hline LATA: 472 & Type: ITC (Interstate) & 19,427 & 40,258.80 & \$2,217.77 \\
\hline LATA: 472 & Type: RBOC (Intrastate) & 418 & 2,062.00 & \$26.21 \\
\hline LATA: 472 & Type: RBOC (Interstate) & 816 & 797.10 & \$4.73 \\
\hline LATA: 474 & Type: ITC (Intrastate) & 3,619 & 8,448.50 & \$328.05 \\
\hline LATA: 474 & Type: ITC (Interstate) & 2,233 & 6,523.70 & \$129.32 \\
\hline LATA: 474 & Type: RBOC (Intrastate) & 319 & 1,119.40 & \$14.23 \\
\hline LATA: 474 & Type: RBOC (Interstate) & 206 & 412.10 & \$5.04 \\
\hline LATA: 476 & Type: ITC (Intrastate) & 722 & 1,462.00 & \$56.40 \\
\hline LATA: 476 & Type: ITC (Interstate) & 31,950 & 123,982.90 & \$886.60 \\
\hline LATA: 476 & Type: RBOC (intrastate) & 113 & 808.90 & \$12.54 \\
\hline LATA: 476 & Type: RBOC (Interstate) & 15,416 & 57,367.10 & \$333.44 \\
\hline LATA: 477 & Type: ITC (Intrastate) & 329 & 728.70 & \$28.22 \\
\hline LATA: 477 & Type: ITC (Interstate) & 10,689 & 34,163.20 & \$275.89 \\
\hline LATA: 477 & Type: RBOC (Intrastate) & 39 & 98.70 & \$1.53 \\
\hline LATA: 477 & Type: RBOC (Interstate) & 5,585 & 19,385.30 & \$114.62 \\
\hline LATA: 478 & Type: ITC (Intrastate) & 150 & 600.30 & \$19.68 \\
\hline LATA: 478 & Type: ITC (Interstate) & 11,022 & 38,750.40 & \$419.02 \\
\hline LATA: 478 & Type: RBOC (Intrastate) & 59 & 246.30 & \$3.82 \\
\hline LATA: 478 & Type: RBOC (Interstate) & 11,871 & 35,961.00 & \$205.55 \\
\hline LATA: 480 & Type: ITC (Intrastate) & 6,023 & 22,967.60 & \$1,032.50 \\
\hline LATA: 480 & Type: ITC (Interstate) & 2,167 & 4,495.60 & \$79.06 \\
\hline LATA: 480 & Type: RBOC (Intrastate) & 16 & 42.20 & \$0.65 \\
\hline LATA: 480 & Type: RBOC (Interstate) & 788 & 856.80 & \$4.91 \\
\hline LATA: 482 & Type: ITC (Intrastate) & 1,330 & 3,850.10 & \$622.32 \\
\hline LATA: 482 & Type: ITC (Interstate) & 1,825 & 3,234.30 & \$69.51 \\
\hline LATA: 482 & Type: RBOC (Intrastate) & 127 & 441.40 & \$7.42 \\
\hline LATA: 482 & Type: RBOC (Interstate) & 2,410 & 6,327.60 & \$67.17 \\
\hline LATA: 484 & Type: ITC (Intrastate) & 72 & 131.40 & \$2.46 \\
\hline LATA: 484 & Type: ITC (Interstate) & 519 & 780.70 & \$4.70 \\
\hline LATA: 484 & Type: RBOC (Intrastate) & 20 & 97.80 & \$1.64 \\
\hline LATA: 484 & Type: RBOC (Interstate) & 439 & 409.30 & \$2.11 \\
\hline LATA: 486 & Type: ITC (Intrastate) & 83 & 205.40 & \$5.16 \\
\hline LATA: 486 & Type: ITC (Interstate) & 1,743 & 2,622.30 & \$41.99 \\
\hline LATA: 486 & Type: RBOC (Intrastate) & 53 & 222.80 & \$3.56 \\
\hline LATA: 486 & Type: RBOC (Interstate) & 2,315 & 3,864.00 & \$56.09 \\
\hline LATA: 488 & Type: ITC (intrastate) & 58 & 158.80 & \$3.46 \\
\hline LATA: 488 & Type: ITC (Interstate) & 3,631 & 4,022.60 & \$99.92 \\
\hline LATA: 488 & Type: RBOC (Intrastate) & 66 & 330.20 & \$5.28 \\
\hline LATA: 488 & Type: RBOC (Interstate) & 924 & 746.80 & \$6.61 \\
\hline LATA: 490 & Type: ITC (Intrastate) & 122 & 705.50 & \$16.62 \\
\hline LATA: 490 & Type: ITC (Interstate) & 1,112 & 1,568.50 & \$43.25 \\
\hline LATA: 490 & Type: RBOC (Intrastate) & 104 & 820.70 & \$13.13 \\
\hline LATA: 490 & Type: RBOC (Interstate) & 2,146 & 2,125.20 & \$12.75 \\
\hline LATA: 492 & Type: ITC (intrastate) & 105 & 239.00 & \$11.37 \\
\hline LATA: 492 & Type: ITC (Interstate) & 1,140 & 1,797.40 & \$27.70 \\
\hline LATA: 492 & Type: RBOC (Intrastate) & 89 & 276.60 & \$4.43 \\
\hline LATA: 492 & Type: RBOC (Interstate) & 728 & 956.10 & \$9.30 \\
\hline LATA: 520 & Type: ITC (Intrastate) & 12,355 & 42,689.30 & \$7,709.97 \\
\hline LATA: 520 & Type: ITC (Interstate) & 5,391 & 10,247.10 & \$188.20 \\
\hline LATA: 520 & Type: RBOC (intrastate) & 69 & 198.90 & \$7.77 \\
\hline LATA: 520 & Type: RBOC (Interstate) & 822 & 1,101.60 & \$6.87 \\
\hline
\end{tabular}

\section*{Victory/communkations Billing Statement}
\begin{tabular}{|c|c|c|c|c|c|}
\hline & LATA: 521 & Type: ITC (Intrastate) & 6 & 14.50 & \$0.57 \\
\hline & LATA: 521 & Type: ITC (Interstate) & 189 & 360.50 & \$8.13 \\
\hline & LATA: 521 & Type: RBOC (Interstate) & 1 & 0.40 & \$0.00 \\
\hline & LATA: 522 & Type: ITC (Intrastate) & 3,902 & 10,220.20 & \$1,854.14 \\
\hline & LATA: 522 & Type: ITC (Interstate) & 4,926 & 11,900.90 & \$322.44 \\
\hline & LATA: 522 & Type: RBOC (Intrastate) & 31 & 17.30 & \$0.68 \\
\hline & LATA: 522 & Type: RBOC (Interstate) & 328 & 266.40 & \$1.58 \\
\hline \multirow[t]{4}{*}{Questions, Problems? Just Call (866) 443-7788 for information regarding your bill.} & LATA: 524 & Type: ITC (Intrastate) & 561 & 1,320.10 & \$115.40 \\
\hline & LATA: 524 & Type: ITC (Interstate) & 3,815 & 6,803.40 & \$112.25 \\
\hline & LATA: 524 & Type: RBOC (Intrastate) & 31 & 64.60 & \$2.27 \\
\hline & LATA: 524 & Type: RBOC (Interstate) & 912 & 982.40 & \$5.54 \\
\hline \multirow[t]{6}{*}{Remember to complete the change of address section on your payment coupon if you have recently changed your address.} & LATA: 526 & Type: ITC (Intrastate) & 54 & 122.30 & \$9.03 \\
\hline & LATA: 526 & Type: ITC (Interstate) & 1,121 & 1,809.20 & \$17.72 \\
\hline & LATA: 526 & Type: RBOC (Intrastate) & 31 & 120.30 & \$10.25 \\
\hline & LATA: 526 & Type: RBOC (Interstate) & 372 & 336.10 & \$1.90 \\
\hline & LATA: 528 & Type: ITC (Intrastate) & 5,163 & 14,282.50 & \$1,305.30 \\
\hline & LATA: 528 & Type: ITC (interstate) & 4,180 & 7,479.40 & \$141.16 \\
\hline \multirow[t]{3}{*}{Customer Service (866) 443-7788} & LATA: 528 & Type: RBOC (Intrastate) & 35 & 97.20 & \$8.28 \\
\hline & LATA: 528 & Type: RBOC (Interstate) & 920 & 1,168.10 & \$7.75 \\
\hline & LATA: 530 & Type: ITC (Intrastate) & 351 & 1,234.10 & \$93.69 \\
\hline Fraud Reporting & LATA: 530 & Type: ITC (Interstate) & 658 & 1,949.10 & \$31.99 \\
\hline (800) 570-2728 & LATA: 530 & Type: RBOC (Interstate) & 43 & 82.40 & \$0.52 \\
\hline \multirow[t]{37}{*}{Billing Questions (866) 443-7788} & LATA: 532 & Type: ITC (Intrastate) & 25 & 46.80 & \$0.75 \\
\hline & LATA: 532 & Type: ITC (Interstate) & 968 & 1,292.80 & \$24.45 \\
\hline & LATA: 532 & Type: RBOC (Intrastate) & 12 & 46.20 & \$0.44 \\
\hline & LATA: 532 & Type: RBOC (Interstate) & 719 & 879.40 & \$6.01 \\
\hline & LATA: 534 & Type: ITC (Intrastate) & 23 & 24.40 & \$0.84 \\
\hline & LATA: 534 & Type: ITC (interstate) & 2,942 & 7,773.30 & \$355.26 \\
\hline & LATA: 534 & Type: RBOC (interstate) & 330 & 270.50 & \$1.47 \\
\hline & LATA: 536 & Type: ITC (Intrastate) & 936 & 3,713.30 & \$397.99 \\
\hline & LATA: 536 & Type: ITC (Interstate) & 4,303 & 10,534.80 & \$325.32 \\
\hline & LATA: 536 & Type: RBOC (Intrastate) & 26 & 111.50 & \$6.01 \\
\hline & LATA: 536 & Type: RBOC (Interstate) & 1,737 & 1,449.30 & \$9.64 \\
\hline & LATA: 538 & Type: ITC (Intrastate) & 53 & 261.20 & \$14.82 \\
\hline & LATA: 538 & Type: ITC (Interstate) & 3,997 & 7,236.50 & \$131.16 \\
\hline & LATA: 538 & Type: RBOC (Intrastate) & 20 & 117.10 & \$6.31 \\
\hline & LATA: 538 & Type: RBOC (Interstate) & 2,173 & 1,672.10 & \$11.30 \\
\hline & LATA: 540 & Type: ITC (Intrastate) & 123 & 213.60 & \$8.42 \\
\hline & LATA: 540 & Type: ITC (Interstate) & 251 & 546.10 & \$3.62 \\
\hline & LATA: 540 & Type: RBOC (Intrastate) & 74 & 49.60 & \$2.15 \\
\hline & LATA: 540 & Type: RBOC (Interstate) & 145 & 644.20 & \$3.81 \\
\hline & LATA: 542 & Type: ITC (Intrastate) & 110 & 148.50 & \$5.86 \\
\hline & LATA: 542 & Type: ITC (Interstate) & 354 & 419.50 & \$3.55 \\
\hline & LATA: 542 & Type: RBOC (Intrastate) & 89 & 57.00 & \$2.47 \\
\hline & LATA: 542 & Type: RBOC (Interstate) & 98 & 114.90 & \$0.71 \\
\hline & LATA: 544 & Type: ITC (Intrastate) & 246 & 270.30 & \$8.94 \\
\hline & LATA: 544 & Type: ITC (interstate) & 264 & 266.60 & \$4.86 \\
\hline & LATA: 544 & Type: RBOC (Intrastate) & 44 & 26.10 & \$1.13 \\
\hline & LATA: 544 & Type: RBOC (Interstate) & 30 & 29.60 & \$0.17 \\
\hline & LATA: 546 & Type: ITC (intrastate) & 564 & 894.60 & \$30.80 \\
\hline & LATA: 546 & Type: ITC (Interstate) & 701 & 609.00 & \$11.46 \\
\hline & LATA: 546 & Type: RBOC (Intrastate) & 104 & 139.50 & \$6.03 \\
\hline & LATA: 546 & Type: RBOC (Interstate) & 13 & 8.30 & \$0.05 \\
\hline & LATA: 548 & Type: ITC (Intrastate) & 1,238 & 3,560.50 & \$270.32 \\
\hline & LATA: 548 & Type: ITC (interstate) & 329 & 310.00 & \$7.03 \\
\hline & LATA: 548 & Type: RBOC (Intrastate) & 62 & 42.90 & \$1.86 \\
\hline & LATA: 548 & Type: RBOC (Interstate) & 102 & 63.50 & \$0.38 \\
\hline & LATA: 550 & Type: ITC (intrastate) & 52 & 94.90 & \$5.13 \\
\hline & LATA: 550 & Type: ITC (Interstate) & 140 & 135.20 & \$1.29 \\
\hline
\end{tabular}

\section*{Billing Statement}
\begin{tabular}{|c|c|c|c|c|c|}
\hline & LATA: 550 & Type: RBOC (Intrastate) & 7 & 3.80 & \$0.16 \\
\hline & LATA: 550 & Type: RBOC (Interstate) & 66 & 50.60 & \$0.30 \\
\hline & LATA: 552 & Type: ITC (Intrastate) & 1,668 & 3,402.10 & \$138.74 \\
\hline & LATA: 552 & Type: ITC (Interstate) & 4,061 & 9,433.70 & \$71.40 \\
\hline & LATA: 552 & Type: RBOC (Intrastate) & 832 & 536.80 & \$23.22 \\
\hline & LATA: 552 & Type: RBOC (Interstate) & 138 & 188.20 & \$1.16 \\
\hline & LATA: 554 & Type: ITC (Intrastate) & 525 & 1,604.90 & \$71.27 \\
\hline \multirow[t]{4}{*}{Questions, Problems? Just Call (866) 443-7788 for information regarding your bill.} & LATA: 554 & Type: ITC (Interstate) & 1,454 & 1,214.30 & \$26.90 \\
\hline & LATA: 554 & Type: RBOC ( Intrastate) & 140 & 78.50 & \$3.39 \\
\hline & LATA: 554 & Type: RBOC (Interstate) & 131 & 170.30 & \$1.10 \\
\hline & LATA: 556 & Type: ITC (Intrastate) & 592 & 1,383.20 & \$55.82 \\
\hline \multirow[t]{6}{*}{Remember to complete the change of address section on your payment coupon if you have recently changed your address.} & LATA: 556 & Type: ITC (Interstate) & 393 & 603.50 & \$6.93 \\
\hline & LATA: 556 & Type: RBOC (Intrastate) & 10 & 6.20 & \$0.27 \\
\hline & LATA: 556 & Type: RBOC (Interstate) & 24 & 17.80 & \$0.11 \\
\hline & LATA: 558 & Type: ITC (Intrastate) & 1,923 & 6,240.20 & \$265.20 \\
\hline & LATA: 558 & Type: ITC (Interstate) & 2,095 & 3,264.10 & \$28.77 \\
\hline & LATA: 558 & Type: RBOC (intrastate) & 307 & 277.00 & \$11.98 \\
\hline \multirow[t]{3}{*}{Customer Service
(866) 443-7788} & LATA: 558 & Type: RBOC (Interstate) & 565 & 743.70 & \$4.10 \\
\hline & LATA: 560 & Type: ITC (Intrastate) & 3,061 & 7,375.30 & \$343.75 \\
\hline & LATA: 560 & Type: ITC (Interstate) & 2,536 & 5,574.10 & \$43.08 \\
\hline Fraud Reporting & LATA: 560 & Type: RBOC (Intrastate) & 818 & 693.10 & \$29.97 \\
\hline (800) 570-2728 & LATA: 560 & Type: RBOC (Interstate) & 1,796 & 2,222.30 & \$13.17 \\
\hline \multirow[t]{37}{*}{Billing Questions (866) 443-7788} & LATA: 562 & Type: ITC (Intrastate) & 305 & 947.10 & \$41.69 \\
\hline & LATA: 562 & Type: ITC (Interstate) & 225 & 331.90 & \$2.91 \\
\hline & LATA: 562 & Type: RBOC (Intrastate) & 142 & 85.80 & \$3.71 \\
\hline & LATA: 562 & Type: RBOC (Interstate) & 152 & 261.60 & \$1.61 \\
\hline & LATA: 564 & Type: ITC (Intrastate) & 24,850 & 80,647.80 & \$3,418.32 \\
\hline & LATA: 564 & Type: ITC (Interstate) & 737 & 860.50 & \$10.30 \\
\hline & LATA: 564 & Type: RBOC (Intrastate) & 394 & 1,041.70 & \$45.02 \\
\hline & LATA: 564 & Type: RBOC (Interstate) & 209 & 132.50 & \$0.88 \\
\hline & LATA: 566 & Type: ITC (Intrastate) & 12,734 & 28,472.70 & \$1,294.36 \\
\hline & LATA: 566 & Type: ITC (Interstate) & 685 & 942.80 & \$22.70 \\
\hline & LATA: 566 & Type: RBOC (Intrastate) & 648 & 826.70 & \$35.74 \\
\hline & LATA: 566 & Type: RBOC (Interstate) & 164 & 210.60 & \$1.30 \\
\hline & LATA: 568 & Type: ITC (Intrastate) & 3,112 & 7,790.90 & \$354.98 \\
\hline & LATA: 568 & Type: ITC (Interstate) & 717 & 892.10 & \$7.14 \\
\hline & LATA: 568 & Type: RBOC (Intrastate) & 41 & 39.20 & \$1.69 \\
\hline & LATA: 568 & Type: RBOC (Interstate) & 87 & 123.50 & \$0.74 \\
\hline & LATA: 570 & Type: ITC (Intrastate) & 1,083 & 2,358.20 & \$103.82 \\
\hline & LATA: 570 & Type: ITC (Interstate) & 54 & 53.90 & \$0.70 \\
\hline & LATA: 570 & Type: RBOC (Intrastate) & 3 & 1.20 & \$0.05 \\
\hline & LATA: 570 & Type: RBOC (Interstate) & 1 & 0.30 & \$0.00 \\
\hline & LATA: 620 & Type: ITC (Intrastate) & 50 & 100.50 & \$9.72 \\
\hline & LATA: 620 & Type: ITC (Interstate) & 1,548 & 2,094.80 & \$103.82 \\
\hline & LATA: 620 & Type: RBOC (intrastate) & 2 & 4.90 & \$0.12 \\
\hline & LATA: 620 & Type: RBOC (Interstate) & 277 & 371.20 & \$1.61 \\
\hline & LATA: 624 & Type: ITC (Intrastate) & 47 & 56.10 & \$5.87 \\
\hline & LATA: 624 & Type: ITC (Interstate) & 289 & 227.40 & \$6.04 \\
\hline & LATA: 624 & Type: RBOC (Intrastate) & 25 & 72.20 & \$1.83 \\
\hline & LATA: 624 & Type: RBOC (interstate) & 834 & 463.50 & \$1.79 \\
\hline & LATA: 626 & Type: ITC (Intrastate) & 90 & 232.10 & \$21.34 \\
\hline & LATA: 626 & Type: ITC (Interstate) & 732 & 1,259.70 & \$29.99 \\
\hline & LATA: 626 & Type: RBOC (Intrastate) & 6 & 11.20 & \$0.28 \\
\hline & LATA: 626 & Type: RBOC (Interstate) & 82 & 79.40 & \$0.35 \\
\hline & LATA: 628 & Type: ITC (Intrastate) & 243 & 308.20 & \$19.70 \\
\hline & LATA: 628 & Type: ITC (Interstate) & 1,658 & 3,068.80 & \$59.09 \\
\hline & LATA: 628 & Type: RBOC (intrastate) & 229 & 212.30 & \$5.38 \\
\hline & LATA: 628 & Type: RBOC (Interstate) & 602 & 605.90 & \$2.42 \\
\hline & LATA: 630 & Type: ITC (intrastate) & 912 & 2,156.70 & \$352.18 \\
\hline
\end{tabular}



\begin{tabular}{|c|c|c|c|c|c|}
\hline & LATA: 973 & Type: ITC (Intrastate) & 549 & 1,819.60 & \$40.22 \\
\hline & LATA: 973 & Type: ITC (Interstate) & 1,648 & 3,688.10 & \$19.68 \\
\hline & LATA: 974 & Type: ITC (Intrastate) & 238 & 588.50 & \$29.51 \\
\hline & LATA: 974 & Type: ITC (Interstate) & 2,738 & 8,424.70 & \$100.69 \\
\hline & LATA: 976 & Type: ITC (Intrastate) & 1 & 0.90 & \$0.01 \\
\hline & LATA: 976 & Type: ITC (Interstate) & 31 & 26.80 & \$0.34 \\
\hline & LATA: 977 & Type: ITC (Intrastate) & 1 & 0.80 & \$0.03 \\
\hline Questions, Problems? & LATA: 977 & Type: ITC (Interstate) & 59 & 51.20 & \$0.81 \\
\hline Just Call (866) 443-7788 for & LATA: 978 & Type: ITC (Intrastate) & 4 & 2.00 & \$0.04 \\
\hline information regarding your bill. & LATA: 978 & Type: ITC (Interstate) & 220 & 750.30 & \$6.87 \\
\hline & LATA: 980 & Type: ITC (intrastate) & 1 & 0.70 & \$0.16 \\
\hline & LATA: 980 & Type: ITC (Interstate) & 23 & 87.00 & \$1.27 \\
\hline change of address section on & LATA: 981 & Type: ITC (Intrastate) & 6 & 3.40 & \$0.24 \\
\hline your payment coupon if you & LATA: 981 & Type: ITC (Interstate) & 16 & 28.00 & \$0.49 \\
\hline have recently changed your & & & 34,042 & 74,989.30 & 7,229.58 \\
\hline
\end{tabular}

Customer Service
(866) 443-7788 Fraud Reporting
(800) 570-2728

Billing Questions
(866) 443-7788

\section*{Terminating State Summary}
\begin{tabular}{lrrr}
\hline Terminating State & Calls & Minutes & Charges \\
\hline Alabama (Intrastate) & 8,465 & \(29,001.70\) & \(\$ 1,239.57\) \\
Alabama (Interstate) & 91,427 & \(319,601.20\) & \(\$ 2,376.76\) \\
Arizona (Intrastate) & 754 & \(2,155.30\) & \(\$ 312.31\) \\
Arizona (Interstate) & 6,602 & \(9,092.00\) & \(\$ 252.65\) \\
Arkansas (Intrastate) & 5,638 & \(15,861.50\) & \(\$ 1,427.15\) \\
Arkansas (Interstate) & 7,297 & \(12,825.40\) & \(\$ 201.07\) \\
California (Intrastate) & 44,146 & \(170,552.80\) & \(\$ 3,748.70\) \\
Califomia (Interstate) & 192,501 & \(371,162.90\) & \(\$ 3,408.62\) \\
Colorado (Intrastate) & 2,396 & \(3,239.60\) & \(\$ 147.68\) \\
Colorado (Interstate) & 4,211 & \(6,141.40\) & \(\$ 91.61\) \\
Connecticut (Intrastate) & 2,750 & \(11,790.90\) & \(\$ 185.28\) \\
Connecticut (Interstate) & 14,138 & \(20,438.60\) & \(\$ 153.91\) \\
Deleware (Intrastate) & 335 & 940.30 & \(\$ 19.70\) \\
Deleware (Interstate) & 2,402 & \(3,279.60\) & \(\$ 26.87\) \\
District of Columbia (Intrastate) & 41 & 196.10 & \(\$ 3.14\) \\
District of Columbia (Interstate) & 1,613 & \(10,627.80\) & \(\$ 149.94\) \\
Florida (Intrastate) & 23,236 & \(76,514.40\) & \(\$ 4,280.39\) \\
Florida (Interstate) & 49,925 & \(111,231.40\) & \(\$ 1,357.66\) \\
Georgia (Intrastate) & 13,408 & \(36,985.70\) & \(\$ 2,313.13\) \\
Georgia (Interstate) & 33,198 & \(55,013.80\) & \(\$ 1,452.26\) \\
Idaho (Intrastate) & 455 & \(1,837.40\) & \(\$ 279.91\) \\
Idaho (Interstate) & 12,722 & \(26,274.50\) & \(\$ 631.05\) \\
Illinois (Intrastate) & 500 & \(1,294.50\) & \(\$ 24.23\) \\
Illinois (Interstate) & 8,950 & \(18,987.50\) & \(\$ 415.45\) \\
Indiana (Intrastate) & 1,844 & \(4,862.90\) & \(\$ 284.54\) \\
Indiana (Interstate) & 8,417 & \(21,231.00\) & \(\$ 361.87\) \\
lowa (Intrastate) & 2,254 & \(5,363.10\) & \(\$ 752.86\) \\
lowa (Interstate) & 57,060 & \(515,265.00\) & \(\$ 56,887.36\) \\
Kansas (Intrastate) & 126 & \(\$ 3.02\) \\
Kansas (Interstate) & 6,506 & 1206.90 & \(\$ 417.87\) \\
Kentucky (Intrastate) & 2,986 & \(8,835.10\) & \(\$ 973.18\) \\
Kentucky (Interstate) & 7,448 & \(15,117.10\) & \(\$ 282.96\) \\
Louisiana (Intrastate) & 669 & \(2,946.10\) & \(\$ 62.49\) \\
Louisiana (Interstate) & 13,725 & \(17,696.50\) & \(\$ 297.48\) \\
Maine (Intrastate) & 441 & 787.80 & \(\$ 28.50\) \\
Maine (Interstate) & 4,047 & \(10,372.30\) & \(\$ 234.33\) \\
Maryiand (Intrastate) & 2,484 & \(6,244.60\) & \(\$ 194.16\) \\
Maryland (Interstate) & 8,500 & \(11,687.10\) & \(\$ 111.88\) \\
Massachusetts (Intrastate) & 552 & \(1,291.60\) & \(\$ 59.92\) \\
Massachusetts (Interstate) & \(6,236.10\) & \(\$ 68.24\) \\
& & & \\
\hline
\end{tabular}


\section*{Circuit Detail}
\begin{tabular}{lrrr}
\hline Circuit Detail Summary & Calls & Minutes & Charges \\
\hline \(116237: 1040302\) & \(1,634,042\) & \(5,774,989.30\) & \(\$ 267,229.58\) \\
\hline & \(1,634,042\) & \(5,774,989.30\) & \(\$ 267,229.58\)
\end{tabular}

Questions, Problems?
Just Call (866) 443-7788 for information regarding your bill.

Remember to complete the change of address section on your payment coupon if you have recently changed your address.

Customer Service (866) 443-7788

Fraud Reporting
(800) 570-2728

Billing Questions (866) 443-7788

Terminating LATA Summary (Minutes)
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline LATA & Tier1 & Tier2 & Tier3 & Tier4 & Tier5 & Tier6 \\
\hline 120 (A) & 92.90 & 0.00 & 0.00 & 30.10 & 12.70 & 44.40 \\
\hline 120 (R) & 2,683.80 & 0.00 & 8.90 & 95.20 & 763.10 & 1,282.20 \\
\hline 122 (A) & 1,668.80 & 0.00 & 4.50 & 30.00 & 136.10 & 448.60 \\
\hline 122 (R) & 1,536.20 & 0.00 & 20.20 & 152.00 & 667.80 & 1,060.50 \\
\hline 124 (A) & 976.40 & 0.00 & 0.00 & 181.70 & 83.40 & 469.20 \\
\hline 124 (R) & 7,156.00 & 0.00 & 0.00 & 137.40 & 321.70 & 940.70 \\
\hline 126 (A) & 0.00 & 33.70 & 0.00 & 73.90 & 18.80 & 8.00 \\
\hline 126 (R) & 0.00 & 213.80 & 27.60 & 61.80 & 255.70 & 437.40 \\
\hline 128 (A) & 0.00 & 36.50 & 0.00 & 617.30 & 304.10 & 150.00 \\
\hline 128 (R) & 0.00 & 324.10 & 404.20 & 185.50 & 957.30 & 3,328.00 \\
\hline 130 (A) & 0.00 & 3.50 & 0.00 & 0.00 & 0.00 & 1.00 \\
\hline 130 (R) & 0.00 & 158.20 & 56.80 & 28.40 & 41.40 & 722.20 \\
\hline 132 (A) & 0.00 & 1,577.40 & 39.30 & 6,259.80 & 2,306.00 & 17,230.70 \\
\hline 132 (R) & 0.00 & 1,593.30 & 265.10 & 444.50 & 3,384.30 & 10,775.00 \\
\hline 133 (A) & 0.00 & 69,696.40 & 90.50 & 447.60 & 776.50 & 21,191.90 \\
\hline 133 (R) & 0.00 & 1,418.90 & 0.20 & 175.20 & 107.80 & 1,507.00 \\
\hline 134 (A) & 0.00 & 12,831.30 & 5.20 & 297.70 & 184.20 & 2,484.60 \\
\hline 134 (R) & 0.00 & 7,907.80 & 0.90 & 216.90 & 901.30 & 2,241.50 \\
\hline 136 (A) & 0.00 & 253.10 & 0.00 & 12.60 & 13.60 & 632.70 \\
\hline 136 (R) & 0.00 & 567.40 & 0.00 & 140.60 & 321.80 & 2,290.70 \\
\hline 138 (A) & 0.00 & 12.00 & 0.00 & 52.60 & 10.50 & 75.10 \\
\hline 138 (R) & 0.00 & 937.00 & 0.00 & 393.90 & 58.40 & 932.50 \\
\hline 140 (A) & 0.00 & 34.20 & 0.00 & 33.50 & 19.20 & 121.60 \\
\hline 140 (R) & 0.00 & 1,650.60 & 109.80 & 153.90 & 117.00 & 2,026.90 \\
\hline 220 (A) & 0.00 & 36,563.40 & 58.60 & 8,422.20 & 5,952.10 & 7,959.70 \\
\hline 220 (R) & 0.00 & 2,490.50 & 51.90 & 520.90 & 439.10 & 1,286.50 \\
\hline 222 (A) & 0.00 & 167,807.10 & 1,997.00 & 29,545.80 & 2,660.50 & 23,667.60 \\
\hline 222 (R) & 0.00 & 8,093.00 & 564.20 & 971.30 & 442.30 & 3,331.90 \\
\hline 224 (A) & 0.00 & 888.80 & 7.50 & 78.90 & 7.80 & 350.00 \\
\hline 224 (R) & 0.00 & 2,124.80 & 431.70 & 660.10 & 979.30 & 8,248.00 \\
\hline 226 (A) & 0.00 & 173.30 & 0.00 & 299.60 & 289.70 & 381.60 \\
\hline 226 (R) & 0.00 & 464.40 & 39.00 & 142.10 & 522.60 & 1,264.30 \\
\hline 228 (A) & 0.00 & 2,170.10 & 9.90 & 1,230.00 & 2,034.50 & 631.60 \\
\hline 228 (R) & 0.00 & 4,566.00 & 211.50 & 231.10 & 838.10 & 5,103.80 \\
\hline 230 (A) & 0.00 & 1,286.60 & 0.00 & 193.80 & 109.00 & 214.00 \\
\hline 230 (R) & 0.00 & 2,243.70 & 0.00 & 699.00 & 225.90 & 565.40 \\
\hline 232 (A) & 0.00 & 131.80 & 0.00 & 523.30 & 547.90 & 104.90 \\
\hline 232 (R) & 0.00 & 4.60 & 0.00 & 433.30 & 813.20 & 558.60 \\
\hline 234 (A) & 0.00 & 3,290.80 & 20.00 & 1,448.60 & 364.30 & 870.60 \\
\hline 234 (R) & 0.00 & 1,952.60 & 242.30 & 1,238.00 & 957.00 & 5,104.40 \\
\hline 236 (A) & 0.00 & 1,074.40 & 14.60 & 43.70 & 137.20 & 413.00 \\
\hline 236 (R) & 0.00 & 1,864.80 & 406.70 & 692.40 & 1,534.70 & 12,495.30 \\
\hline 238 (A) & 0.00 & 1,473.90 & 2.80 & 834.00 & 901.60 & 212.50 \\
\hline 238 (R) & 0.00 & 1,426.80 & 113.70 & 200.40 & 1,103.90 & 1,774.60 \\
\hline 240 (A) & 0.00 & 729.10 & 0.00 & 88.70 & 254.80 & 25.30 \\
\hline 240 (R) & 0.00 & 1,406.20 & 0.10 & 188.30 & 1,271.70 & 313.10 \\
\hline 242 (A) & 0.00 & 612.80 & 0.00 & 55.00 & 65.70 & 121.80 \\
\hline 242 (R) & 0.00 & 526.70 & 0.30 & 236.20 & 471.60 & 178.60 \\
\hline 244 (A) & 0.00 & 951.40 & 0.00 & 6.70 & 27.50 & 122.50 \\
\hline
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\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline & 244 (R) & 0.00 & 987.40 & 0.10 & 23.30 & 68.10 & 284.10 \\
\hline & 246 (A) & 0.00 & 3,119.40 & 67.70 & 523.50 & 483.80 & 303.30 \\
\hline & 246 (R) & 0.00 & 1,414.00 & 9.40 & 163.40 & 443.00 & 263.20 \\
\hline & 248 (A) & 0.00 & 2,610.90 & 0.10 & 56.30 & 235.10 & 450.10 \\
\hline & 248 (R) & 0.00 & 4,803.60 & 7.40 & 344.80 & 903.10 & 1,782.80 \\
\hline & 250 (A) & 0.00 & 421.30 & 0.00 & 0.00 & 163.80 & 488.70 \\
\hline & 250 (R) & 0.00 & 290.20 & 1.50 & 376.50 & 1,284.40 & 293.80 \\
\hline Questions, Problems? & 252 (A) & 0.00 & 892.10 & 0.00 & 89.00 & 132.60 & 650.50 \\
\hline Just Call (866) 443-7788 for & 252 (R) & 0.00 & 1,820.80 & 1.00 & 196.60 & 765.50 & 8,006.10 \\
\hline information regarding your bill. & 254 (A) & 0.00 & 529.00 & 0.00 & 17.00 & 204.70 & 144.40 \\
\hline & 254 (R) & 0.00 & 1,089.80 & 1.30 & 61.10 & 1,516.80 & 1,188.40 \\
\hline Remember to complete the & 256 (A) & 0.00 & 81.00 & 0.00 & 0.80 & 45.90 & 101.20 \\
\hline Remember to complete the & 256 (R) & 0.00 & 232.80 & 3.70 & 20.60 & 1,106.60 & 379.40 \\
\hline your payment coupon if you & 320 (A) & 1.90 & 38.40 & 0.00 & 96.40 & 135.20 & 20.90 \\
\hline have recently changed your & 320 (R) & 271.10 & 44.90 & 15.70 & 135.30 & 266.10 & 785.90 \\
\hline address. & 322 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 14.30 & 24.60 \\
\hline & 322 (R) & 15.50 & 0.00 & 0.00 & 53.40 & 254.30 & 140.20 \\
\hline Customer Service & 324 (A) & 0.90 & 4.30 & 3.50 & 14.30 & 159.00 & 21.30 \\
\hline (866) 443-7788 & 324 (R) & 336.60 & 98.60 & 0.00 & 125.10 & 224.60 & 619.90 \\
\hline (866) 443-7788 & 325 (A) & 34.30 & 0.00 & 0.00 & 3.40 & 15.90 & 9.10 \\
\hline Fraud Reporting & 325 (R) & 635.70 & 34.90 & 6.00 & 767.10 & 680.00 & 630.90 \\
\hline (800) 570-2728 & 326 (A) & 16.40 & 219.60 & 0.00 & 14.30 & 26.40 & 76.80 \\
\hline Billing Questions & 326 (R) & 1,067.20 & 204.90 & 0.00 & 76.10 & 412.40 & 4,764.10 \\
\hline (866) 443-7788 & 328 (A) & 0.00 & 2.10 & 0.00 & 21.40 & 23.10 & 15.20 \\
\hline (866) 443-7788 & 328 (R) & 258.80 & 451.10 & 1.00 & 45.80 & 112.80 & 492.50 \\
\hline & 330 (A) & 0.00 & 0.00 & 0.00 & 25.80 & 15.70 & 2.00 \\
\hline & 330 (R) & 5.30 & 6.10 & 0.00 & 0.00 & 194.70 & 188.40 \\
\hline & 332 (A) & 15.00 & 9.50 & 0.00 & 153.30 & 69.40 & 11.60 \\
\hline & 332 (R) & 75.40 & 1,721.10 & 4.80 & 220.60 & 171.30 & 428.70 \\
\hline & 334 (A) & 42.10 & 9.40 & 0.00 & 74.60 & 6.20 & 18.40 \\
\hline & 334 (R) & 35.60 & 2,433.70 & 0.00 & 9.60 & 41.60 & 522.90 \\
\hline & 336 (A) & 165.90 & 142.80 & 0.00 & 162.40 & 57.00 & 30.00 \\
\hline & 336 (R) & 1,531.20 & 178.20 & 13.70 & 47.40 & 847.90 & 476.10 \\
\hline & 338 (A) & 0.00 & 93.60 & 0.00 & 61.60 & 106.80 & 0.00 \\
\hline & 338 (R) & 110.70 & 62.30 & 0.00 & 261.20 & 178.20 & 60.60 \\
\hline & 340 (A) & 351.70 & 3.90 & 35.60 & 97.00 & 987.60 & 588.30 \\
\hline & 340 (R) & 5,817.50 & 99.50 & 699.40 & 716.70 & 2,848.00 & 8,257.20 \\
\hline & 342 (A) & 30.20 & 0.00 & 0.00 & 0.00 & 46.00 & 0.00 \\
\hline & 342 (R) & 173.20 & 0.00 & 0.00 & 0.00 & 402.00 & 234.60 \\
\hline & 344 (A) & 1.80 & 30.50 & 0.00 & 167.50 & 83.50 & 59.90 \\
\hline & 344 (R) & 96.10 & 863.20 & 0.00 & 336.20 & 287.80 & 405.30 \\
\hline & 346 (A) & 6.00 & 0.00 & 0.00 & 256.40 & 257.00 & 38.20 \\
\hline & 346 (R) & 244.30 & 35.80 & 0.20 & 289.50 & 1,172.30 & 185.00 \\
\hline & 348 (A) & 9.20 & 928.20 & 0.00 & 486.40 & 710.10 & 235.00 \\
\hline & 348 (R) & 199.30 & 349.20 & 0.00 & 28.70 & 232.40 & 481.60 \\
\hline & 350 (A) & 4.40 & 343.80 & 0.00 & 72.90 & 215.20 & 296.30 \\
\hline & 350 (R) & 44.40 & 370.30 & 1.20 & 88.70 & 577.10 & 442.40 \\
\hline & 352 (A) & 26.10 & 0.00 & 0.00 & 0.00 & 381.30 & 0.00 \\
\hline & 352 (R) & 11.20 & 0.00 & 0.60 & 193.20 & 329.00 & 65.60 \\
\hline & 354 (A) & 32.60 & 93.30 & 0.00 & 19.00 & 111.50 & 103.70 \\
\hline & 354 (R) & 179.10 & 456.90 & 0.00 & 7,659.00 & 14,674.10 & 2,706.00 \\
\hline & 356 (A) & 98.10 & 60.10 & 0.00 & 325.50 & 1,339.20 & 142.20 \\
\hline & 356 (R) & 781.90 & 44.80 & 0.00 & 164.20 & 1,082.00 & 578.80 \\
\hline & 358 (A) & 28.50 & 15.20 & 7.70 & 43.10 & 219.70 & 131.90 \\
\hline & 358 (R) & 1,731.80 & 14.50 & 357.90 & 69.90 & 127.60 & 7,188.40 \\
\hline & 360 (A) & 0.00 & 0.00 & 0.00 & 0.80 & 49.60 & 21.00 \\
\hline & 360 (R) & 79.90 & 254.10 & 0.00 & 166.70 & 895.70 & 408.60 \\
\hline & 362 (A) & 0.00 & 2.90 & 0.00 & 96.90 & 21.40 & 0.00 \\
\hline & 362 (R) & 72.60 & 176.30 & 0.00 & 0.90 & 2.30 & 29.90 \\
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\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline & 364 (A) & 0.00 & 13.30 & 0.00 & 0.00 & 0.00 & 0.00 \\
\hline & 364 (R) & 0.00 & 2.50 & 0.00 & 0.70 & 14.80 & 8.10 \\
\hline & 366 (A) & 0.00 & 0.00 & 0.00 & 8.60 & 0.30 & 0.00 \\
\hline & 366 (R) & 2.10 & 503.90 & 0.00 & 6.60 & 1.80 & 17.70 \\
\hline & 368 (A) & 83.00 & 28.90 & 0.00 & 8.30 & 4.20 & 2.50 \\
\hline & 368 (R) & 303.50 & 75.70 & 39.20 & 64.60 & 35.90 & 144.30 \\
\hline & 370 (A) & 0.00 & 1.80 & 0.00 & 223.20 & 73.00 & 1.00 \\
\hline Questions, Problems? & 370 (R) & 191.40 & 28.00 & 203.10 & 43.20 & 247.40 & 12.20 \\
\hline Just Call (866) 443-7788 for & 374 (A) & 0.00 & 0.00 & 0.00 & 20.00 & 52.00 & 12.40 \\
\hline information regarding your bill. & 374 (R) & 2.50 & 19.40 & 1.00 & 320.30 & 129.00 & 117.50 \\
\hline & 376 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 5.70 & 0.00 \\
\hline Remember to complete the & 376 (R) & 0.00 & 0.00 & 0.00 & 0.90 & 157.20 & 12.30 \\
\hline change of address section on & 420 (A) & 19.60 & 26.40 & 0.00 & 66.70 & 72.20 & 64.70 \\
\hline your payment coupon if you & 420 (R) & 16.60 & 178.50 & 0.00 & 117.60 & 101.30 & 324.70 \\
\hline have recently changed your & 422 (A) & 64.70 & 288.70 & 0.00 & 171.90 & 604.60 & 902.70 \\
\hline address. & 422 (R) & 470.30 & 492.90 & 86.90 & 283.20 & 1,645.40 & 4,040.40 \\
\hline & 424 (A) & 139.50 & 0.00 & 0.00 & 43.60 & 35.50 & 60.40 \\
\hline Customer Service & 424 (R) & 70.30 & 0.00 & 4.20 & 63.60 & 515.40 & 2,041.80 \\
\hline (866) 443-7788 & 426 (A) & 32.00 & 185.30 & 0.00 & 117.30 & 489.60 & 102.80 \\
\hline (866) 443-7788 & 426 (R) & 374.40 & 1,438.20 & 22.90 & 208.30 & 1,546.60 & 3,663.90 \\
\hline Fraud Reporting & 428 (A) & 0.00 & 0.00 & 0.00 & 0.60 & 188.30 & 784.40 \\
\hline (800) 570-2728 & 428 (R) & 20.90 & 0.00 & 0.00 & 24.60 & 248.30 & 343.10 \\
\hline Billing Questions & 430 (A) & 2,183.40 & 23.50 & 52.30 & 421.60 & 1,553.30 & 4,788.00 \\
\hline (866) 443-7788 & 430 (R) & 1,092.60 & 267.20 & 6.60 & 264.30 & 580.30 & 2,385.20 \\
\hline (066) 443-7708 & 432 (A) & 0.00 & 22.50 & 0.00 & 0.00 & 183.10 & 11.30 \\
\hline & 432 (R) & 0.30 & 100.10 & 0.10 & 0.00 & 163.10 & 786.30 \\
\hline & 434 (A) & 316.30 & 0.00 & 0.00 & 25.80 & 204.20 & 257.80 \\
\hline & 434 (R) & 398.70 & 1.50 & 0.00 & 127.60 & 615.90 & 700.00 \\
\hline & 436 (A) & 300.80 & 2.70 & 0.00 & 0.00 & 2.70 & 124.30 \\
\hline & 436 (R) & 363.50 & 9.10 & 0.00 & 38.90 & 385.70 & 3,164.00 \\
\hline & 438 (A) & 281.20 & 0.00 & 0.00 & 261.80 & 192.70 & 447.00 \\
\hline & 438 (R) & 3,019.40 & 0.00 & 50.30 & 1,847.60 & 1,404.40 & 4,950.70 \\
\hline & 440 (A) & 460.60 & 0.00 & 0.00 & 0.00 & 202.30 & 56.20 \\
\hline & 440 (R) & 929.90 & 0.00 & 1.70 & 3.30 & 155.40 & 439.80 \\
\hline & 442 (A) & 103.00 & 0.00 & 0.00 & 8.80 & 0.00 & 3.30 \\
\hline & 442 (R) & 1,692.50 & 0.00 & 1.40 & 26.30 & 136.70 & 676.50 \\
\hline & 444 (A) & 0.80 & 0.00 & 0.00 & 0.00 & 4.30 & 0.00 \\
\hline & 444 (R) & 61.90 & 0.00 & 0.00 & 5.70 & 76.80 & 445.20 \\
\hline & 446 (A) & 0.00 & 0.00 & 0.00 & 1.80 & 57.10 & 6.90 \\
\hline & 446 (R) & 25.80 & 0.00 & 0.00 & 8.80 & 47.20 & 597.60 \\
\hline & 448 (A) & 329.80 & 0.00 & 0.00 & 0.00 & 25.20 & 287.40 \\
\hline & 448 (R) & 710.00 & 0.00 & 1.10 & 0.00 & 113.80 & 291.50 \\
\hline & 450 (A) & 77.40 & 0.00 & 0.00 & 20.20 & 107.60 & 382.80 \\
\hline & 450 (R) & 215.00 & 0.00 & 0.00 & 12.40 & 143.10 & 1,735.60 \\
\hline & 452 (A) & 1,449.30 & 0.00 & 31.80 & 111.80 & 457.90 & 393.20 \\
\hline & 452 (R) & 2,686.30 & 0.00 & 26.40 & 430.20 & 3,157.20 & 2,248.60 \\
\hline & 454 (A) & 474.30 & 0.00 & 4.80 & 0.00 & 55.60 & 473.40 \\
\hline & 454 (R) & 942.30 & 0.00 & 41.50 & 53.80 & 425.10 & 2,807.70 \\
\hline & 456 (A) & 1,113.40 & 0.00 & 6.60 & 50.10 & 323.00 & 377.50 \\
\hline & 456 (R) & 756.50 & 0.00 & 1.70 & 156.60 & 822.20 & 609.00 \\
\hline & 458 (A) & 45.20 & 0.00 & 0.00 & 18.60 & 36.60 & 792.30 \\
\hline & 458 (R) & 145.30 & 0.00 & 420.40 & 291.90 & 3,000.90 & 3,944.10 \\
\hline & 460 (A) & 491.30 & 0.00 & 41.80 & 93.40 & 1,171.50 & 522.40 \\
\hline & 460 (R) & 1,859.10 & 0.00 & 212.40 & 229.60 & 8,234.50 & 6,267.90 \\
\hline & 462 (A) & 22.70 & 0.00 & 0.00 & 48.80 & 11.40 & 49.90 \\
\hline & 462 (R) & 970.60 & 487.70 & 0.00 & 67.20 & 236.30 & 2,009.00 \\
\hline & 464 (A) & 2.00 & 0.00 & 0.00 & 11.10 & 97.70 & 30.30 \\
\hline & 464 (R) & 1,010.70 & 0.00 & 0.00 & 3.60 & 2,466.60 & 136.90 \\
\hline & 466 (A) & 0.90 & 0.00 & 0.00 & 0.90 & 256.10 & 55.50 \\
\hline
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\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline & 466 (R) & 48.50 & 0.00 & 0.00 & 10.80 & 198.40 & 457.30 \\
\hline & 468 (A) & 2,229.90 & 0.00 & 33.80 & 1,502.70 & 545.90 & 622.80 \\
\hline & 468 (R) & 2,101.00 & 0.00 & 0.70 & 118.30 & 201.00 & 1,287.70 \\
\hline & 470 (A) & 716.40 & 0.00 & 26.60 & 1,272.30 & 3,467.60 & 882.80 \\
\hline & 470 (R) & 547.80 & 0.00 & 12.90 & 334.60 & 966.30 & 2,022.60 \\
\hline & 472 (A) & 2,062.00 & 0.00 & 0.20 & 305.50 & 417.00 & 1,409.00 \\
\hline & 472 (R) & 797.10 & 0.00 & 206.80 & 38.80 & 298.50 & 938.30 \\
\hline Questions, Problems? & 474 (A) & 1,119.40 & 0.00 & 0.10 & 1,144.20 & 1,775.80 & 1,156.40 \\
\hline Just Call (866) 443-7788 for & 474 (R) & 412.10 & 0.00 & 3.30 & 209.20 & 605.70 & 790.90 \\
\hline information regarding your bill. & 476 (A) & 808.90 & 0.00 & 0.00 & 17.00 & 216.70 & 175.80 \\
\hline & 476 (R) & 57,367.10 & 0.00 & 97.50 & 3,624.50 & 102,342.60 & 14,691.10 \\
\hline & 477 (A) & 98.70 & 0.00 & 1.70 & 54.10 & 36.80 & 80.10 \\
\hline Remember to complete the change of address section on & 477 (R) & 19,385.30 & 0.00 & 0.70 & 3,859.60 & 23,602.00 & 5,716.80 \\
\hline your payment coupon if you & 478 (A) & 246.30 & 0.00 & 0.00 & 12.70 & 108.20 & 181.10 \\
\hline have recentiy changed your & 478 (R) & 35,961.00 & 0.00 & 0.60 & 274.10 & 19,901.90 & 16,495.20 \\
\hline address. & 480 (A) & 42.20 & 0.00 & 0.00 & 0.30 & 62.40 & 0.50 \\
\hline & 480 (R) & 856.80 & 0.00 & 1.20 & 250.60 & 1,890.70 & 569.30 \\
\hline Customer Service & 482 (A) & 441.40 & 0.00 & 1.00 & 27.80 & 396.20 & 55.00 \\
\hline (866) 443-7788 & 482 (R) & 6,327.60 & 0.00 & 3.40 & 30.60 & 920.80 & 574.00 \\
\hline (866) 443-7788 & 484 (A) & 97.80 & 0.00 & 0.00 & 0.00 & 115.90 & 15.50 \\
\hline Fraud Reporting & 484 (R) & 409.30 & 0.00 & 0.00 & 23.70 & 680.80 & 76.20 \\
\hline (800) 570-2728 & 486 (A) & 222.80 & 0.00 & 0.00 & 46.20 & 98.00 & 10.60 \\
\hline Billing Questions & 486 (R) & 3,864.00 & 0.00 & 0.00 & 23.50 & 670.10 & 959.60 \\
\hline (866) 443-7788 & 488 (A) & 330.20 & 0.00 & 0.00 & 0.00 & 115.80 & 23.30 \\
\hline (866) 443-7788 & 488 (R) & 746.80 & 0.00 & 0.00 & 0.90 & 455.90 & 305.90 \\
\hline & 490 (A) & 820.70 & 0.00 & 0.00 & 37.90 & 12.60 & 544.60 \\
\hline & 490 (R) & 2,125.20 & 0.00 & 0.00 & 69.10 & 205.50 & 711.60 \\
\hline & 492 (A) & 276.60 & 0.00 & 5.10 & 7.80 & 5.30 & 35.00 \\
\hline & 492 (R) & 956.10 & 0.00 & 0.00 & 55.40 & 352.10 & 653.00 \\
\hline & 520 (A) & 198.90 & 0.00 & 0.00 & 171.90 & 406.80 & 252.90 \\
\hline & 520 (R) & 1,101.60 & 95.90 & 74.80 & 32.90 & 2,507.50 & 1,267.40 \\
\hline & 521 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 14.50 & 0.00 \\
\hline . & 521 (R) & 0.40 & 0.00 & 0.00 & 6.40 & 28.00 & 25.90 \\
\hline & 522 (A) & 17.30 & 0.00 & 0.00 & 0.70 & 34.00 & 2.20 \\
\hline & 522 (R) & 266.40 & 0.00 & 8.10 & 146.40 & 579.70 & 34.40 \\
\hline & 524 (A) & 64.60 & 0.00 & 12.20 & 10.80 & 254.00 & 713.30 \\
\hline & 524 (R) & 982.40 & 0.00 & 63.00 & 324.30 & 877.00 & 1,213.70 \\
\hline & 526 (A) & 120.30 & 0.00 & 0.00 & 0.00 & 16.60 & 17.80 \\
\hline & 526 (R) & 336.10 & 0.00 & 1.60 & 4.90 & 1,079.40 & 130.60 \\
\hline & 528 (A) & 97.20 & 0.00 & 0.00 & 3.10 & 125.10 & 107.60 \\
\hline & 528 (R) & 1,168.10 & 0.00 & 0.00 & 24.60 & 977.70 & 321.20 \\
\hline & 530 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 \\
\hline & 530 (R) & 82.40 & 0.00 & 0.00 & 0.70 & 102.90 & 0.00 \\
\hline & 532 (A) & 46.20 & 0.00 & 0.00 & 7.80 & 25.00 & 11.40 \\
\hline & 532 (R) & 879.40 & 0.00 & 0.30 & 16.60 & 389.30 & 466.50 \\
\hline & 534 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 5.20 & 1.10 \\
\hline & 534 (R) & 270.50 & 0.00 & 0.00 & 7.00 & 440.90 & 5,221.10 \\
\hline & 536 (A) & 111.50 & 0.00 & 0.00 & 0.00 & 59.30 & 29.80 \\
\hline & 536 (R) & 1,449.30 & 0.00 & 6.60 & 12.40 & 2,299.00 & 1,420.60 \\
\hline & 538 (A) & 117.10 & 0.00 & 0.00 & 0.00 & 119.20 & 66.10 \\
\hline & 538 (R) & 1,672.10 & 0.00 & 83.30 & 24.60 & 1,680.20 & 1,608.80 \\
\hline & 540 (A) & 49.60 & 0.00 & 0.00 & 0.00 & 83.30 & 25.80 \\
\hline & 540 (R) & 644.20 & 0.00 & 0.00 & 97.70 & 259.40 & 148.80 \\
\hline & 542 (A) & 57.00 & 0.00 & 0.00 & 0.00 & 116.80 & 24.90 \\
\hline & 542 (R) & 114.90 & 0.00 & 0.00 & 0.00 & 306.80 & 88.90 \\
\hline & 544 (A) & 26.10 & 0.00 & 0.00 & 0.00 & 102.20 & 121.70 \\
\hline & 544 (R) & 29.60 & 0.00 & 0.00 & 0.00 & 103.40 & 30.10 \\
\hline & 546 (A) & 139.50 & 0.00 & 0.00 & 0.00 & 17.90 & 397.50 \\
\hline & 546 (R) & 8.30 & 0.00 & 0.00 & 0.00 & 113.70 & 356.90 \\
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\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline & 548 (A) & 42.90 & 0.00 & 1.00 & 0.00 & 70.60 & 163.80 \\
\hline & 548 (R) & 63.50 & 0.00 & 0.00 & 20.00 & 94.80 & 53.70 \\
\hline & 550 (A) & 3.80 & 0.00 & 0.00 & 0.00 & 28.10 & 31.60 \\
\hline & 550 (R) & 50.60 & 0.00 & 0.00 & 0.00 & 108.40 & 11.30 \\
\hline & 552 (A) & 536.80 & 9.70 & 3.90 & 334.80 & 2,648.50 & 373.80 \\
\hline & 552 (R) & 188.20 & 229.30 & 81.90 & 917.20 & 6,429.60 & 1,725.50 \\
\hline & 554 (A) & 78.50 & 37.30 & 1.30 & 26.60 & 112.10 & 80.80 \\
\hline Questions, Problems? & 554 (R) & 170.30 & 6.50 & 0.00 & 3.70 & 151.30 & 112.10 \\
\hline Just Call (866) 443-7788 for & 556 (A) & 6.20 & 0.00 & 0.00 & 2.80 & 118.60 & 48.30 \\
\hline & 556 (R) & 17.80 & 0.00 & 0.00 & 1.10 & 107.80 & 167.70 \\
\hline & 558 (A) & 277.00 & 45.20 & 1.00 & 581.10 & 5,394.40 & 201.40 \\
\hline & 558 (R) & 743.70 & 618.10 & 141.60 & 468.30 & 589.00 & 1,266.30 \\
\hline Remember to complete the change of address section on & 560 (A) & 693.10 & 5.40 & 1.80 & 678.70 & 5,593.50 & 274.70 \\
\hline your payment coupon if you & 560 (R) & 2,222.30 & 16.30 & 204.70 & 935.80 & 2,911.60 & 1,203.10 \\
\hline have recently changed your & 562 (A) & 85.80 & 0.00 & 0.00 & 120.80 & 56.10 & 318.30 \\
\hline address. & 562 (R) & 261.60 & 0.00 & 0.00 & 131.10 & 122.00 & 3.00 \\
\hline & 564 (A) & 1,041.70 & 555.20 & 0.00 & 4,024.40 & 71,817.00 & 3,560.50 \\
\hline Customer Service & 564 (R) & 132.50 & 21.00 & 0.00 & 5.00 & 598.60 & 122.90 \\
\hline (866) 443-7788) & 566 (A) & 826.70 & 382.50 & 1.80 & 1,119.70 & 25,137.10 & 443.10 \\
\hline  & 566 (R) & 210.60 & 7.10 & 63.10 & 21.10 & 240.60 & 137.10 \\
\hline Fraud Reporting & 568 (A) & 39.20
123.50 & 80.30 & 0.00 & 527.70 & \(6,766.20\)
768.10 & 52.70 \\
\hline (800) \(570-2728\)
Billing Questions & 568 (R)
570 (A) & 123.50
1.20 & 5.80
639.10 & 0.00
0.00 & 28.30
26.70 & 768.10
993.30 & 53.10
67.10 \\
\hline  & 570 (R) & 0.30 & 10.60 & 0.00 & 0.00 & 2.20 & 0.70 \\
\hline (866) 443-7788 & 620 (A) & 4.90 & 0.00 & 0.00 & 0.00 & 19.60 & 42.30 \\
\hline & 620 (R) & 371.20 & 0.00 & 0.00 & 0.20 & 201.70 & 628.70 \\
\hline & 624 (A) & 72.20 & 0.00 & 0.00 & 0.00 & 3.90 & 35.40 \\
\hline & 624 (R) & 463.50 & 0.00 & 0.00 & 2.90 & 41.40 & 128.30 \\
\hline & 626 (A) & 11.20 & 0.00 & 0.00 & 0.00 & 20.40 & 5.80 \\
\hline & 626 (R) & 79.40 & 0.00 & 1.30 & 0.80 & 36.10 & 550.40 \\
\hline & 628 (A) & 212.30 & 0.00 & 0.00 & 27.10 & 136.20 & 73.90 \\
\hline & 628 (R) & 605.90 & 0.00 & 30.40 & 30.20 & 206.00 & 1,803.20 \\
\hline & 630 (A) & 120.10 & 0.00 & 0.00 & 0.00 & 0.00 & 1,928.70 \\
\hline & 630 (R) & 459.30 & 0.00 & 0.00 & 66.70 & 21.50 & 313,131.00 \\
\hline & 632 (A) & 4.10 & 0.00 & 0.00 & 0.00 & 114.40 & 216.30 \\
\hline & 632 (R) & 686.50 & 0.00 & 7.70 & 33.40 & 306.90 & 115,699.00 \\
\hline & 634 (A) & 13.10 & 0.00 & 0.00 & 0.00 & 0.10 & 3.50 \\
\hline & 634 (R) & 516.80 & 0.00 & 7.40 & 271.70 & 751.40 & 272.20 \\
\hline & 635 (A) & 21.60 & 0.00 & 0.00 & 0.00 & 0.00 & 20.60 \\
\hline & 635 (R) & 248.70 & 0.00 & 0.00 & 0.60 & 133.40 & 233.10 \\
\hline & 636 (A) & 117.50 & 0.00 & 0.00 & 0.00 & 13.10 & 21,850.10 \\
\hline & 636 (R) & 998.60 & 0.00 & 1.70 & 33.50 & 105.80 & 1,748,238.70 \\
\hline & 638 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 6.20 \\
\hline & 638 (R) & 103.00 & 0.00 & 0.00 & 17.80 & 22.40 & 371.80 \\
\hline & 640 (A) & 12.60 & 0.00 & 0.00 & 0.00 & 0.00 & 164.10 \\
\hline & 640 (R) & 424.80 & 0.00 & 1.60 & 276.30 & 54.30 & 5,223.40 \\
\hline & 644 (A) & 67.50 & 0.00 & 0.00 & 0.00 & 9.50 & 99.50 \\
\hline & 644 (R) & 2,728.30 & 0.00 & 2.20 & 82.30 & 295.10 & 3,600.70 \\
\hline & 646 (A) & 75.40 & 0.00 & 0.00 & 0.00 & 0.00 & 3.00 \\
\hline & 646 (R) & 1,090.50 & 0.00 & 0.00 & 0.70 & 119.10 & 409.20 \\
\hline & 648 (A) & 114.20 & 0.00 & 0.00 & 34.30 & 0.00 & 49.70 \\
\hline & 648 (R) & 830.40 & 0.00 & 3.30 & 177.20 & 50.40 & 436.70 \\
\hline & 650 (A) & 40.90 & 0.00 & 0.00 & 24.10 & 0.00 & 1,166.90 \\
\hline & 650 (R) & 601.30 & 0.00 & 0.00 & 3,275.20 & 773.30 & 8,307.70 \\
\hline & 652 (A) & 74.90 & 0.00 & 0.00 & 9.80 & 0.00 & 41.60 \\
\hline & 652 (R) & 9,676.30 & 0.00 & 0.00 & 262.50 & 4,870.30 & 1,310.10 \\
\hline & 654 (A) & 342.60 & 0.00 & 0.00 & 0.00 & 0.50 & 0.00 \\
\hline & 654 (R) & 5,969.70 & 0.00 & 0.00 & 119.70 & 2,042.40 & 1,928.10 \\
\hline & 656 (A) & 1,322.60 & 0.00 & 0.80 & 498.70 & 809.30 & 317.90 \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline & 656 (R) & 1,029.30 & 0.00 & 19.30 & 191.00 & 281.50 & 742.80 \\
\hline & 658 (A) & 58.10 & 0.00 & 4.70 & 14.10 & 20.60 & 125.00 \\
\hline & 658 (R) & 404.80 & 0.00 & 0.30 & 0.90 & 55.90 & 187.80 \\
\hline & 660 (A) & 256.90 & 0.00 & 0.00 & 1.30 & 19.30 & 34.80 \\
\hline & 660 (R) & 1,623.00 & 0.00 & 138.60 & 191.40 & 1,330.40 & 1,096.50 \\
\hline & 664 (A) & 124.10 & 0.00 & 0.00 & 8.80 & 46.60 & 0.00 \\
\hline & 664 (R) & 293.30 & 0.00 & 0.00 & 27.80 & 214.00 & 365.70 \\
\hline Questions, Problems? & 666 (A) & 771.20 & 0.00 & 0.00 & 8.60 & 23.70 & 102.60 \\
\hline Just Call (866) 443-7788 for & 666 (R) & 459.10 & 0.00 & 16.30 & 103.30 & 467.30 & 1,406.50 \\
\hline information regarding your bill. & 668 (A) & 63.50 & 0.00 & 0.00 & 12.80 & 1.30 & 4.80 \\
\hline & 668 (R) & 650.30 & 0.00 & 0.00 & 18.80 & 594.20 & 446.50 \\
\hline & 670 (A) & 70.10 & 19.90 & 0.00 & 125.70 & 11.70 & 31.70 \\
\hline change of address section on & 670 (R) & 518.90 & 63.90 & 42.60 & 458.40 & 776.80 & 459.00 \\
\hline your payment coupon if you & 672 (A) & 102.80 & 85.80 & 2.70 & 92.00 & 283.30 & 58.50 \\
\hline have recently changed your & 672 (R) & 1,362.00 & 8,133.60 & 39.60 & 16,698.10 & 19,368.40 & 8,706.40 \\
\hline address. & 674 (A) & 201.70 & 0.00 & 3.90 & 98.20 & 124.10 & 34.70 \\
\hline & 674 (R) & 2,709.10 & 270.80 & 14.90 & 2,114.90 & 7,672.00 & 3,043.20 \\
\hline Customer Service & 676 (A) & 357.30 & 6.60 & 0.00 & 11.60 & 28.80 & 177.00 \\
\hline (866) 443-7788 & 676 (R) & 1,539.50 & 47.30 & 0.00 & 38.60 & 472.20 & 447.70 \\
\hline (866) 443-7788 & 720 (A) & 63.20 & 8.50 & 0.00 & 38.60 & 33.50 & 3.10 \\
\hline Fraud Reporting & 720 (R) & 38.80 & 370.30 & 0.00 & 357.90 & 196.70 & 289.50 \\
\hline (800) 570-2728 & 721 (A) & 0.00 & 0.00 & 1.00 & 0.00 & 0.90 & 16.10 \\
\hline Billing Questions & 721 (R) & 0.20 & 0.00 & 33.80 & 2.70 & 318.20 & 3,453.50 \\
\hline (866) 443-7788 & 722 (A) & 29,516.70 & 1,043.00 & 1,071.30 & 3,504.00 & 7,709.70 & 6,598.90 \\
\hline (866) 443-7788 & 722 (R) & 57,491.80 & 1,203.70 & 24,618.90 & 1,498.30 & 6,064.70 & 36,888.00 \\
\hline & 724 (A) & 4,002.60 & 49.80 & 1.50 & 276.40 & 1,072.60 & 283.30 \\
\hline & 724 (R) & 2,683.00 & 132.60 & 8.40 & 21.60 & 429.60 & 198.40 \\
\hline & 726 (A) & 10,083.00 & 2.40 & 54.30 & 1,230.80 & 1,353.20 & 1,784.40 \\
\hline & 726 (R) & 9,807.00 & 14.50 & 31.10 & 277.10 & 886.00 & 4,969.20 \\
\hline & 728 (A) & 2,015.60 & 454.80 & 16.00 & 121.30 & 397.10 & 543.80 \\
\hline & 728 (R) & 4,468.60 & 1,136.80 & 21.00 & 29.50 & 549.00 & 671.30 \\
\hline & 730 (A) & 20,439.10 & 16,241.80 & 206.70 & 5,318.30 & 7,856.00 & 11,043.10 \\
\hline & 730 (R) & 72,157.70 & 33,536.20 & 1,578.20 & 7,883.70 & 16,826.40 & 29,327.80 \\
\hline & 732 (A) & 6,274.60 & 0.00 & 44.90 & 2,586.30 & 3,404.30 & 3,816.10 \\
\hline & 732 (R) & 17,571.50 & 0.00 & 209.60 & 602.80 & 2,299.40 & 8,922.50 \\
\hline & 734 (A) & 1,077.70 & 53.90 & 6.60 & 117.10 & 280.20 & 113.20 \\
\hline & 734 (R) & 2,068.70 & 48.60 & 4.60 & 17.60 & 269.90 & 582.00 \\
\hline & 736 (A) & 2,948.80 & 0.00 & 0.00 & 655.40 & 570.20 & 230.70 \\
\hline & 736 (R) & 2,258.00 & 0.00 & 0.00 & 84.60 & 110.60 & 467.50 \\
\hline & 738 (A) & 4,049.00 & 114.40 & 8.50 & 20.60 & 745.30 & 621.10 \\
\hline & 738 (R) & 5,559.80 & 262.90 & 13.40 & 26.20 & 871.10 & 926.80 \\
\hline & 740 (A) & 2,641.00 & 1,489.90 & 6.10 & 310.40 & 500.20 & 658.10 \\
\hline & 740 (R) & 1,668.80 & 2,707.00 & 13.30 & 106.40 & 200.70 & 645.50 \\
\hline & 920 (A) & 10,770.10 & 0.00 & 106.20 & 86.20 & 597.20 & 207.90 \\
\hline & 920 (R) & 7,732.70 & 0.00 & 333.40 & 1,193.30 & 4,959.10 & 6,007.90 \\
\hline & 922 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 1.00 & 143.20 \\
\hline & 922 (R) & 0.00 & 10.60 & 5.60 & 107.80 & 169.90 & 3,654.20 \\
\hline & 923 (A) & 0.00 & 0.00 & 0.00 & 190.10 & 15.80 & 29.50 \\
\hline & 923 (R) & 0.00 & 3.00 & 0.00 & 261.60 & 54.80 & 524.70 \\
\hline & 924 (A) & 0.00 & 46.30 & 0.00 & 5.90 & 14.00 & 12.10 \\
\hline & 924 (R) & 0.00 & 27.40 & 0.10 & 85.20 & 1.10 & 55.40 \\
\hline & 927 (A) & 0.00 & 533.40 & 0.00 & 23.70 & 27.40 & 184.80 \\
\hline & 927 (R) & 0.00 & 89.10 & 0.00 & 3.90 & 10.20 & 590.20 \\
\hline & 928 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 21.50 & 1,689.50 \\
\hline & 928 (R) & 0.00 & 0.00 & 0.00 & 0.00 & 43.50 & 749.60 \\
\hline & 929 (A) & 0.00 & 0.00 & 0.00 & 0.80 & 3.60 & 0.00 \\
\hline & 929 (R) & 0.00 & 0.00 & 0.00 & 0.00 & 11.30 & 0.00 \\
\hline & 932 (A) & 0.00 & 21.30 & 0.00 & 0.60 & 2.00 & 0.00 \\
\hline & 932 (R) & 0.00 & 37.20 & 0.00 & 10.70 & 126.00 & 0.00 \\
\hline
\end{tabular}


Invoice Number: 18561 Invoice Date: 2009-07-06 Master Account: 116237

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\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline & 937 (A) & 0.00 & 0.00 & 0.00 & 35.90 & 0.00 & 0.00 \\
\hline & 937 (R) & 0.00 & 40.20 & 0.00 & 53.10 & 0.40 & 0.10 \\
\hline & 938 (A) & 0.00 & 0.00 & 0.00 & 85.60 & 24.10 & 0.00 \\
\hline & 938 (R) & 0.00 & 31.20 & 0.00 & 6.10 & 22.90 & 35.20 \\
\hline & 939 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 21.60 & 9,025.40 \\
\hline & 939 (R) & 0.00 & 0.00 & 78.30 & 140.40 & 1,165.40 & 9,403.00 \\
\hline & 949 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 8.00 & 89.10 \\
\hline Questions, Problems? & 949 (R) & 0.00 & 0.00 & 0.40 & 0.40 & 111.40 & 1,383.20 \\
\hline Just Call (866) 443-7788 for & 951 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 31.10 & 50.30 \\
\hline information regarding your bill. & 951 (R) & 0.00 & 0.00 & 1.50 & 35.90 & 175.40 & 716.20 \\
\hline & 952 (A) & 0.00 & 78.60 & 0.00 & 2.70 & 72.00 & 72.10 \\
\hline & 952 (R) & 0.00 & 770.50 & 5.20 & 49.50 & 549.70 & 1,120.00 \\
\hline change of address section on & 953 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 23.90 & 637.90 \\
\hline your payment coupon if you & 953 (R) & 0.00 & 0.00 & 0.00 & 0.00 & 34.40 & 728.30 \\
\hline have recently changed your & 956 (A) & 0.00 & 0.00 & 0.10 & 22.30 & 3.90 & 151.30 \\
\hline address. & 956 (R) & 0.00 & 0.00 & 2.40 & 232.00 & 30.60 & 809.50 \\
\hline & 958 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 2.40 & 1.80 \\
\hline Customer Service & 958 (R) & 0.00 & 0.00 & 0.00 & 45.00 & 290.40 & 31.70 \\
\hline (866) 443-7788 & 960 (A) & 0.00 & 92.40 & 0.00 & 0.00 & 0.60 & 0.00 \\
\hline (866) 443-7788 & 960 (R) & 0.00 & 283.30 & 0.00 & 308.70 & 347.10 & 28.80 \\
\hline Fraud Reporting & 961 (A) & 0.00 & 579.10 & 0.00 & 0.00 & 24.00 & 47.60 \\
\hline (800) 570-2728 & 961 (R) & 0.00 & 161.90 & 0.70 & 0.00 & 37.00 & 23.10 \\
\hline Billing Questions & 973 (A) & 0.00 & 1,121.20 & 0.00 & 48.90 & 329.00 & 320.50 \\
\hline (866) 443-7788 & 973 (R) & 0.00 & 2,467.30 & 6.90 & 23.20 & 328.60 & 862.10 \\
\hline (866) 443-7788 & 974 (A) & 0.00 & 0.00 & 0.00 & 141.00 & 8.10 & 26.70 \\
\hline & 974 (R) & 0.00 & 0.00 & 0.00 & 1,072.80 & 562.50 & 3,810.30 \\
\hline & 976 (A) & 0.00 & 0.90 & 0.00 & 0.00 & 0.00 & 0.00 \\
\hline & 976 (R) & 0.00 & 23.60 & 0.00 & 0.00 & 0.00 & 0.00 \\
\hline & 977 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 \\
\hline & 977 (R) & 0.00 & 0.00 & 0.00 & 16.00 & 10.40 & 0.80 \\
\hline & 978 (A) & 0.00 & 0.00 & 0.00 & 1.80 & 0.00 & 0.00 \\
\hline & 978 (R) & 0.00 & 525.30 & 0.00 & 160.50 & 52.90 & 2.00 \\
\hline & 980 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 \\
\hline & 980 (R) & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 \\
\hline & 981 (A) & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 \\
\hline & 981 (R) & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 & 0.00 \\
\hline & & 9.90 & 453,163.00 & 37,679.60 & 160,384.10 & 7,282.50 & 5,760.50 \\
\hline
\end{tabular}
\begin{tabular}{|c|c|c|c|}
\hline \multicolumn{4}{|l|}{Terminating LATA} \\
\hline \multicolumn{4}{|l|}{LATA: 120} \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 790 & 2,776.7 & 20.89 \\
\hline 3 & 2 & 8.9 & 0.06 \\
\hline 4 & 62 & 125.3 & 1.05 \\
\hline 5 & 287 & 775.8 & 5.30 \\
\hline 6 & 668 & 1,326.6 & 24.55 \\
\hline 7 & 1373 & 3,303.4 & 104.90 \\
\hline 8 & 1306 & 2,843.4 & 106.09 \\
\hline Total & 4488 & 11,160.1 & \$262.84 \\
\hline
\end{tabular}

LATA: 122
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 1456 & \(3,205.0\) & 89.65 \\
3 & 15 & 24.7 & 0.19 \\
4 & 112 & 182.0 & 2.60 \\
5 & 214 & 803.9 & 11.82 \\
6 & 922 & \(1,509.1\) & 32.71 \\
7 & 92 & 278.4 & 11.23 \\
8 & 8297 & \(19,761.1\) & 662.53 \\
\hline Total & 11108 & \(25,764.2\) & \(\$ 810.74\)
\end{tabular}

LATA: 124
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 2242 & \(8,132.4\) & 86.18 \\
4 & 177 & 319.1 & 5.53 \\
5 & 102 & 405.1 & 4.56 \\
6 & 876 & \(1,409.9\) & 27.74 \\
8 & 195 & 519.0 & 26.00 \\
\hline Total & 3592 & \(10,785.5\) & \(\$ 150.00\)
\end{tabular}

LATA: 126
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 150 & 247.5 & 2.90 \\
3 & 30 & 27.6 & 0.17 \\
4 & 77 & 135.7 & 3.95 \\
5 & 89 & 274.5 & 2.42 \\
6 & 295 & 445.4 & 6.20 \\
8 & 24 & 63.5 & 4.80 \\
\hline Total & 665 & \(1,194.2\) & \(\$ 20.44\)
\end{tabular}

LATA: 128
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 143 & 360.6 & 3.49 \\
3 & 85 & 404.2 & 2.43 \\
4 & 358 & 802.8 & 30.93 \\
5 & 551 & \(1,261.4\) & 20.03 \\
6 & 1359 & \(3,478.0\) & 50.19 \\
\hline Total & 2496 & \(6,307.0\) & \(\$ 107.07\)
\end{tabular}

LATA: 130
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 258 & 161.7 & 0.96 \\
3 & 15 & 56.8 & 0.34 \\
4 & 5 & 28.4 & 0.16 \\
5 & 35 & 41.4 & 0.24 \\
6 & 626 & 723.2 & 9.43 \\
\hline Total & 939 & \(1,011.5\) & \(\$ 11.12\)
\end{tabular}
\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline 2 & 2745 & 3,170.7 & 62.52 & 2 & 20824 & 39,053.9 & 691.80 \\
\hline 3 & 115 & 304.4 & 2.17 & 3 & 33 & 110.5 & 1.21 \\
\hline 4 & 3282 & 6,704.3 & 213.09 & 4 & 4150 & 8,943.1 & 159.04 \\
\hline 5 & 3675 & 5,690.3 & 98.29 & 5 & 3400 & 6,391.2 & 112.83 \\
\hline 6 & 10877 & 28,005.7 & 814.42 & 6 & 7451 & 9,246.2 & 262.99 \\
\hline Total & 20694 & 43,875.4 & \$1,190,49 & 7 & 4 & 23.7 & 1.31 \\
\hline \multicolumn{2}{|l|}{LATA: 133} & & & Total & 35862 & 63,768.6 & \$1,229.19 \\
\hline Tier & Count & Minute & Charge (\$) & \multicolumn{2}{|l|}{LATA: 222} & & \\
\hline 2 & 30049 & 71,115.3 & 2,350.41 & Tier & Count & Minute & Charge (\$) \\
\hline 3 & 51 & 90.7 & 1.33 & 2 & 78596 & 175,900.1 & 3,167.97 \\
\hline 4 & 281 & 622.8 & 16.01 & 3 & 1090 & 2,561.2 & 32.78 \\
\hline 5 & 640 & 884.3 & 26.71 & 4 & 13106 & 30,517.1 & 551.91 \\
\hline 6 & 10828 & 22,698.9 & 817.45 & 5 & 2001 & 3,102.8 & 51.62 \\
\hline 7 & 3962 & 8,789.7 & 348.21 & 6 & 14990 & 26,999.5 & 791.71 \\
\hline 8 & 367 & 1,035.8 & 77.32 & 7 & 3263 & 7,029.4 & 259.48 \\
\hline Total & 46178 & 105,237.5 & \$3,637.45 & Total & 113046 & 246,110.1 & \$4,855.47 \\
\hline \multicolumn{2}{|l|}{LATA: 134} & & & \multicolumn{2}{|l|}{LATA: 224} & & \\
\hline Tier & Count & Minute & Charge (\$) & Tier & Count & Minute & Charge (\$) \\
\hline 2 & 7330 & 20,739.1 & 477.29 & 2 & 3630 & 3,013.6 & 27.08 \\
\hline 3 & 2 & 6.1 & 0.08 & 3 & 186 & 439.2 & 2.79 \\
\hline 4 & 235 & 514.6 & 11.27 & 4 & 351 & 739.0 & 4.76 \\
\hline 5 & 622 & 1,085.5 & 11.44 & 5 & 499 & 987.1 & 5.26 \\
\hline 6 & 2583 & 4,726.1 & 130.33 & 6 & 3907 & 8,598.0 & 108.40 \\
\hline 7 & 7266 & 22,780.2 & 1,032.95 & 7 & 4851 & 11,353.5 & 127.89 \\
\hline 8 & 426 & 837.1 & 58.01 & Total & 13424 & 25,130.4 & \$276.18 \\
\hline
\end{tabular}

LATA: 136
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 867 & 820.5 & 12.28 \\
4 & 69 & 153.2 & 1.35 \\
5 & 166 & 335.4 & 2.59 \\
6 & 1128 & \(2,923.4\) & 60.15 \\
7 & 3929 & \(11,066.6\) & 348.28 \\
8 & 4183 & \(5,799.6\) & 204.92 \\
\hline Total & 10342 & \(21,098.7\) & \(\$ 629.58\)
\end{tabular}

LATA: 138
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 464 & 949.0 & 7.73 \\
4 & 200 & 446.5 & 3.71 \\
5 & 49 & 68.9 & 0.64 \\
6 & 358 & \(1,007.6\) & 14.23 \\
7 & 2082 & \(5,205.2\) & 177.35 \\
8 & 3491 & \(2,192.8\) & 79.69 \\
\hline Total & 6644 & \(9,870.0\) & \(\$ 283.34\)
\end{tabular}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 4851 & \(6,736.1\) & 84.87 \\
3 & 115 & 221.4 & 1.41 \\
4 & 620 & \(1,461.1\) & 37.35 \\
5 & 1763 & \(2,872.6\) & 64.26 \\
6 & 5085 & \(5,735.4\) & 100.77 \\
8 & 5622 & \(19,898.2\) & 637.89 \\
\hline Total & 18056 & \(36,924.8\) & \(\$ 926.56\)
\end{tabular}

LATA: 140
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 750 & \(1,684.8\) & 9.40 \\
3 & 34 & 109.8 & 0.66 \\
4 & 64 & 187.4 & 1.90 \\
5 & 82 & 136.2 & 1.26 \\
6 & 942 & \(2,148.5\) & 32.60 \\
7 & 380 & \(1,055.4\) & 26.50 \\
8 & 278 & 549.1 & 23.55 \\
\hline Total & 2530 & \(5,871.2\) & \(\$ 95.87\)
\end{tabular}

LATA: 220
Tier Count Minute Charge (\$)
LATA: 230
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 2233 & \(3,530.3\) & 54.72 \\
4 & 434 & 892.8 & 10.99 \\
5 & 168 & 334.9 & 4.91 \\
6 & 553 & 779.4 & 12.95 \\
7 & 858 & \(1,249.8\) & 41.71 \\
8 & 124 & 174.1 & 7.63 \\
\hline Total & 4370 & \(6,961.3\) & \(\$ 132.90\)
\end{tabular}

LATA: 232
\begin{tabular}{rrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 78 & 136.4 & 3.89
\end{tabular}

LATA: 132
Tier Count Minute Charge (\$)
\begin{tabular}{lrrr}
\hline 4 & 412 & 956.6 & 18.81 \\
5 & 656 & \(1,361.1\) & 22.62 \\
6 & 314 & 663.5 & 12.68 \\
7 & 1159 & \(1,442.8\) & 42.80 \\
8 & 38231 & \(76,029.3\) & \(3,361.43\) \\
\hline Total & 40850 & \(80,589.7\) & \(\$ 3,462.23\)
\end{tabular}
\begin{tabular}{lrrr}
\multicolumn{3}{l}{ LATA: 234} & \\
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 4676 & \(5,243.4\) & 108.65 \\
3 & 171 & 262.3 & 1.80 \\
4 & 1752 & \(2,686.6\) & 50.19 \\
5 & 706 & \(1,321.3\) & 16.70 \\
6 & 4404 & \(5,975.0\) & 111.18 \\
7 & 2086 & \(3,083.2\) & 91.20 \\
8 & 11075 & \(27,210.8\) & \(1,580.59\) \\
\hline Total & 24870 & \(45,782.6\) & \(\$ 1,960.32\)
\end{tabular}

LATA: 236
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 2316 & \(2,939.2\) & 52.73 \\
3 & 181 & 421.3 & 2.74 \\
4 & 303 & 736.1 & 5.89 \\
5 & 919 & \(1,671.9\) & 14.37 \\
6 & 2965 & \(12,908.3\) & 190.79 \\
7 & 15 & 17.9 & 0.27 \\
\hline Total & 6699 & \(18,694.7\) & \(\$ 266.80\)
\end{tabular}

LATA: 238
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 2641 & \(2,900.7\) & 55.20 \\
3 & 95 & 116.5 & 0.72 \\
4 & 406 & \(1,034.4\) & 27.26 \\
5 & 945 & \(2,005.5\) & 35.25 \\
6 & 1250 & \(1,987.1\) & 35.16 \\
8 & 397 & 707.0 & 24.24 \\
\hline Total & 5734 & \(8,751.2\) & \(\$ 177.84\)
\end{tabular}

LATA: 240
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 968 & \(2,135.3\) & 30.59 \\
3 & 1 & 0.1 & 0.00 \\
4 & 101 & 277.0 & 3.78 \\
5 & 842 & \(1,526.5\) & 15.17 \\
6 & 340 & 338.4 & 4.68 \\
\hline Total & 2252 & \(4,277.3\) & \(\$ 54.22\)
\end{tabular}

LATA: 242
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 359 & \(1,139.5\) & 22.34 \\
3 & 1 & 0.3 & 0.00 \\
4 & 147 & 291.2 & 3.18 \\
5 & 217 & 537.3 & 4.98 \\
6 & 134 & 300.4 & 5.98 \\
\hline Total & 858 & \(2,268.7\) & \(\$ 36.48\)
\end{tabular}

LATA: 244
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 1133 & \(1,938.8\) & 55.64 \\
3 & 1 & 0.1 & 0.00 \\
4 & 20 & 30.0 & 0.54 \\
5 & 55 & 95.6 & 1.96
\end{tabular}
\begin{tabular}{lrrr}
6 & 230 & 406.6 & 7.58 \\
7 & 243 & 744.8 & 39.30 \\
8 & 6064 & \(11,463.4\) & 693.98 \\
\hline Total & 7746 & \(14,679.3\) & \(\$ 799.01\)
\end{tabular}

\section*{LATA: 246}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline \(\mathbf{2}\) & 1976 & \(4,533.4\) & 161.61 \\
\(\mathbf{3}\) & 10 & 77.1 & 1.05 \\
4 & 248 & 686.9 & 26.70 \\
5 & 526 & 926.8 & 26.35 \\
6 & 363 & 566.5 & 12.56 \\
7 & 125 & 474.7 & 31.48 \\
\hline Total & 3248 & \(7,265.4\) & \(\$ 259.76\)
\end{tabular}

LATA: 248
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 5967 & \(7,414.5\) & 190.64 \\
3 & 7 & 7.5 & 0.05 \\
4 & 212 & 401.1 & 4.71 \\
5 & 507 & \(1,138.2\) & 16.65 \\
6 & 1865 & \(2,232.9\) & 36.13 \\
7 & 3687 & \(11,153.6\) & 678.88 \\
8 & 27 & 41.8 & 1.10 \\
\hline Total & 12272 & \(22,389.6\) & \(\$ 928.15\)
\end{tabular}

LATA: 250
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 333 & 741.5 & 22.63 \\
3 & 1 & 1.5 & 0.01 \\
4 & 37 & 376.5 & 2.45 \\
5 & 590 & 1.448 .2 & 16.43 \\
6 & 353 & 782.5 & 25.19 \\
7 & 2711 & \(7,364.5\) & 399.59 \\
8 & 92 & 57.2 & 1.26 \\
\hline Total & 4117 & \(10,741.9\) & \(\$ 467.55\)
\end{tabular}

LATA: 252
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 1869 & \(2,712.9\) & 65.27 \\
3 & 5 & 1.0 & 0.01 \\
4 & 178 & 285.6 & 5.45 \\
5 & 750 & 898.1 & 10.69 \\
6 & 7974 & \(8,656.6\) & 110.95 \\
\hline Total & 10776 & \(12,554.2\) & \(\$ 192.37\)
\end{tabular}

\section*{LATA: 254}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 780 & \(1,618.8\) & 33.02 \\
3 & 5 & 1.3 & 0.01 \\
4 & 27 & 78.1 & 1.31 \\
5 & 1257 & \(1,721.5\) & 23.20 \\
6 & 1216 & \(1,332.8\) & 23.28 \\
7 & 39 & 50.8 & 1.54 \\
8 & 139 & 103.7 & 3.31 \\
\hline Total & 3463 & \(4,907.0\) & \(\$ 85.68\)
\end{tabular}

LATA: 256
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 311 & 313.8 & 5.45 \\
3 & 3 & 3.7 & 0.03 \\
4 & 18 & 21.4 & 0.21
\end{tabular}
\begin{tabular}{lrrr}
5 & 424 & \(1,152.5\) & 11.38 \\
6 & 315 & 480.6 & 9.13 \\
7 & 145 & 229.5 & 3.69 \\
8 & 1238 & \(2,391.4\) & 126.26 \\
\hline Total & 2454 & \(4,592.9\) & \(\$ 156.16\)
\end{tabular}

LATA: 320
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 128 & 273.0 & 1.46 \\
2 & 14 & 83.3 & 0.50 \\
3 & 14 & 15.7 & 0.09 \\
4 & 128 & 231.7 & 1.39 \\
5 & 345 & 401.3 & 2.36 \\
6 & 387 & 806.8 & 10.28 \\
7 & 2282 & \(2,986.2\) & 111.15 \\
\hline Total & 3298 & \(4,798.0\) & \(\$ 127.23\)
\end{tabular}

LATA: 322
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 14 & 15.5 & 0.08 \\
4 & 12 & 53.4 & 0.29 \\
5 & 82 & 268.6 & 1.48 \\
6 & 41 & 164.8 & 2.26 \\
7 & 33 & 36.7 & 1.39 \\
\hline Total & 182 & 539.0 & \(\$ 5.49\)
\end{tabular}

LATA: 324
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 205 & 337.5 & 1.90 \\
2 & 84 & 102.9 & 0.59 \\
3 & 1 & 3.5 & 0.05 \\
4 & 136 & 139.4 & 0.81 \\
5 & 239 & 383.6 & 2.36 \\
6 & 403 & 641.2 & 8.25 \\
7 & 319 & \(3,446.2\) & 139.55 \\
8 & 27 & 27.3 & 2.16 \\
\hline Total & 4244 & \(5,081.6\) & \(\$ 155.68\)
\end{tabular}

LATA: 325
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 294 & 670.0 & 3.30 \\
2 & 15 & 34.9 & 0.17 \\
3 & 4 & 6.0 & 0.04 \\
4 & 224 & 770.5 & 3.33 \\
5 & 316 & 695.9 & 3.05 \\
6 & 394 & 640.0 & 8.51 \\
7 & 764 & 914.1 & 32.10 \\
\hline Total & 2011 & \(3,731.4\) & \(\$ 50.49\)
\end{tabular}

LATA: 326
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 459 & \(1,083.6\) & 5.79 \\
2 & 296 & 424.5 & 2.53 \\
4 & 90 & 90.4 & 0.46 \\
5 & 234 & 438.8 & 2.13 \\
6 & 854 & \(4,840.9\) & 83.30 \\
7 & 312 & 563.8 & 10.36 \\
8 & 209 & 261.8 & 19.53 \\
\hline Total & 2454 & \(7,703.8\) & \(\$ 124.11\) \\
LATA: 328 & & \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline
\end{tabular}
\begin{tabular}{lrrr}
\hline 1 & 58 & 258.8 & 1.29 \\
2 & 94 & 453.2 & 2.23 \\
3 & 1 & 1.0 & 0.01 \\
4 & 23 & 67.2 & 0.35 \\
5 & 89 & 135.9 & 0.67 \\
6 & 207 & 507.7 & 4.90 \\
7 & 450 & \(1,326.6\) & 28.35 \\
\hline Total & 922 & \(2,750.4\) & \(\$ 37.80\) \\
LATA: 330 & & \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 20 & 5.3 & 0.03 \\
2 & 9 & 6.1 & 0.03 \\
4 & 12 & 25.8 & 0.30 \\
5 & 67 & 210.4 & 1.12 \\
6 & 136 & 190.4 & 2.71 \\
8 & 3 & 2.7 & 0.19 \\
\hline Total & 247 & 440.7 & \(\$ 4.36\)
\end{tabular}

LATA: 332
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 77 & 90.4 & 0.54 \\
2 & 537 & \(1,730.6\) & 8.71 \\
3 & 3 & 4.8 & 0.03 \\
4 & 112 & 373.9 & 2.83 \\
5 & 117 & 240.7 & 1.62 \\
6 & 195 & 440.3 & 7.42 \\
7 & 124 & 201.9 & 3.03 \\
8 & 1964 & \(4,077.6\) & 285.80 \\
\hline Total & 3129 & \(7,160.2\) & \(\$ 309.98\)
\end{tabular}

LATA: 334
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 37 & 77.7 & 0.68 \\
2 & 631 & \(2,443.1\) & 12.55 \\
4 & 38 & 84.2 & 0.91 \\
5 & 36 & 47.8 & 0.29 \\
6 & 330 & 541.3 & 7.16 \\
7 & 54 & 74.5 & 0.75 \\
8 & 25 & 9.5 & 0.56 \\
\hline Total & 1151 & \(3,278.1\) & \(\$ 22.89\)
\end{tabular}

LATA: 336
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 672 & \(1,697.1\) & 10.51 \\
2 & 220 & 321.0 & 2.65 \\
3 & 16 & 13.7 & 0.08 \\
4 & 96 & 209.8 & 2.14 \\
5 & 200 & 904.9 & 5.41 \\
6 & 350 & 506.1 & 6.90 \\
7 & 312 & 559.2 & 12.26 \\
8 & 1303 & \(3,143.3\) & 142.20 \\
\hline Total & 3169 & \(7,355.1\) & \(\$ 182.14\)
\end{tabular}

LATA: 338
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 55 & 110.7 & 0.61 \\
2 & 98 & 155.9 & 1.42 \\
4 & 79 & 322.8 & 2.15 \\
5 & 59 & 285.0 & 2.21 \\
6 & 20 & 60.6 & 0.93 \\
8 & 867 & \(1,293.5\) & 37.16 \\
\hline Total & 1178 & \(2,228.5\) & \(\$ 44.48\)
\end{tabular}
L.ATA: 340

Tier Count Minute Charge ( \(\$\) )
\begin{tabular}{lrrrlrrr}
1 & 4028 & \(6,169.2\) & 32.90 & 1 & 6 & 37.3 & 0.41 \\
2 & 68 & 103.4 & 0.49 & 3 & 2 & 0.6 & 0.00 \\
3 & 240 & 735.0 & 4.72 & 4 & 39 & 193.2 & 1.70 \\
4 & 466 & 813.7 & 4.33 & 5 & 173 & 710.3 & 7.44 \\
5 & 1998 & \(3,835.6\) & 24.46 & 6 & 43 & 65.6 & 1.35 \\
6 & 4000 & \(8,845.5\) & 405.74 & 7 & 473 & \(1,208.7\) & 44.94 \\
7 & 274 & 593.8 & 12.39 & 8 & 253 & 396.7 & 23.29 \\
8 & 953 & \(2,900.9\) & 250.18 & Total & 989 & \(2,612.4\) & \(\$ 79.12\)
\end{tabular}

LATA: 354
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 70 & 211.7 & 1.27 \\
2 & 143 & 550.2 & 3.22 \\
4 & 1904 & \(7,678.0\) & 34.01 \\
5 & 4027 & \(14,785.6\) & 68.99 \\
6 & 761 & \(2,809.7\) & 42.98 \\
7 & 1773 & \(4,062.1\) & 205.37 \\
8 & 709 & \(1,497.6\) & 99.39 \\
\hline Total & 9387 & \(31,594.9\) & \(\$ 455.23\)
\end{tabular}

LATA: 356
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 270 & 880.0 & 5.71 \\
2 & 49 & 104.9 & 0.98 \\
4 & 88 & 489.7 & 4.83 \\
5 & 819 & \(2,421.2\) & 22.44 \\
6 & 288 & 721.0 & 11.15 \\
7 & 565 & 744.8 & 20.93 \\
8 & 253 & 483.7 & 15.73 \\
\hline Total & 2332 & \(5,845.3\) & \(\$ 81.78\)
\end{tabular}

LATA: 358
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 1035 & \(1,760.3\) & 7.97 \\
2 & 33 & 29.7 & 0.22 \\
3 & 123 & 365.6 & 2.26 \\
4 & 61 & 113.0 & 0.78 \\
5 & 186 & 347.3 & 2.85 \\
6 & 2229 & \(7,320.3\) & 100.12 \\
7 & 731 & \(1,164.2\) & 21.99 \\
8 & 2 & 1.2 & 0.05 \\
\hline Total & 4400 & \(11,101.6\) & \(\$ 136.25\)
\end{tabular}

LATA: 360
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 73 & 79.9 & 0.39 \\
2 & 162 & 254.1 & 1.18 \\
4 & 102 & 167.5 & 0.75 \\
5 & 382 & 945.3 & 4.47 \\
6 & 186 & 429.6 & 4.54 \\
\hline Total & 905 & \(1,876.4\) & \(\$ 11.33\)
\end{tabular}

LATA: 362
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 17 & 72.6 & 0.51 \\
2 & 127 & 179.2 & 1.26 \\
4 & 18 & 97.8 & 1.01 \\
5 & 14 & 23.7 & 0.24 \\
6 & 30 & 29.9 & 1.25 \\
8 & 1 & 0.3 & 0.02 \\
\hline Total & 207 & 403.5 & \(\$ 4.29\)
\end{tabular}

LATA: 364
Tier Count Minute Charge (\$)

LATA: 352
Tier Count Minute Charge(\$)
\begin{tabular}{lrrr}
\hline 2 & 14 & 15.8 & 0.15 \\
4 & 1 & 0.7 & 0.00 \\
5 & 23 & 14.8 & 0.09 \\
6 & 13 & 8.1 & 0.11 \\
7 & 62 & \(1,877.8\) & 50.89 \\
8 & 2 & 1.5 & 0.07 \\
\hline Total & 115 & \(1,918.7\) & \(\$ 51.32\)
\end{tabular}

LATA: 366
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 3 & 2.1 & 0.01 \\
2 & 145 & 503.9 & 3.53 \\
4 & 4 & 15.2 & 0.14 \\
5 & 3 & 2.1 & 0.02 \\
6 & 22 & 17.7 & 0.24 \\
8 & 22 & 6.7 & 0.68 \\
\hline Total & 199 & 547.7 & \(\$ 4.62\)
\end{tabular}

LATA: 368
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 383 & 386.5 & 2.43 \\
2 & 116 & 104.6 & 0.74 \\
3 & 2 & 39.2 & 0.24 \\
4 & 39 & 72.9 & 0.42 \\
5 & 38 & 40.1 & 0.23 \\
6 & 60 & 146.8 & 2.05 \\
7 & 3 & 0.5 & 0.01 \\
\hline Total & 641 & 790.6 & \(\$ 6.11\)
\end{tabular}

\section*{LATA: 370}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 98 & 191.4 & 1.00 \\
2 & 58 & 29.8 & 0.17 \\
3 & 42 & 203.1 & 1.22 \\
4 & 136 & 266.4 & 2.55 \\
5 & 109 & 320.4 & 2.05 \\
6 & 18 & 13.2 & 0.15 \\
\hline Total & 461 & \(1,024.3\) & \(\$ 7.13\)
\end{tabular}

LATA: 374
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 3 & 2.5 & 0.01 \\
2 & 20 & 19.4 & 0.11 \\
3 & 1 & 1.0 & 0.01 \\
4 & 78 & 340.3 & 2.04 \\
5 & 68 & 181.0 & 1.28 \\
6 & 131 & 129.9 & 2.54 \\
7 & 19 & 48.7 & 0.72 \\
\hline Total & 320 & 722.8 & \(\$ 6.71\)
\end{tabular}

LATA: 376
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 4 & 3 & 0.9 & 0.01 \\
5 & 39 & 162.9 & 0.89 \\
6 & 6 & 12.3 & 0.25 \\
7 & 82 & 111.1 & 1.94 \\
\hline Total & 130 & 287.2 & \(\$ 3.09\)
\end{tabular}

LATA: 420
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 39 & 36.2 & 0.37 \\
2 & 66 & 204.9 & 1.34
\end{tabular}
\begin{tabular}{lrrrlrrr}
\hline 4 & 123 & 184.3 & 1.58 & 1 & 1 & 0.3 & 0.00 \\
5 & 230 & 173.5 & 1.58 & 2 & 79 & 122.6 & 0.92 \\
6 & 132 & 389.4 & 6.31 & 3 & 1 & 0.1 & 0.00 \\
7 & 1 & 0.3 & 0.02 & 5 & 112 & 346.2 & 3.85 \\
\hline Total & 591 & 988.6 & \(\$ 11.21\) & 6 & 323 & 79.6 & 13.10 \\
LATA: 422 & & & 7 & 2618 & \(3,885.7\) & 86.17 \\
\cline { 4 - 7 } & & & & Total & 3134 & \(5,152.5\) & \(\$ 104.03\)
\end{tabular}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 362 & 535.0 & 4.48 \\
2 & 251 & 781.6 & 6.65 \\
3 & 12 & 86.9 & 0.54 \\
4 & 196 & 455.1 & 3.85 \\
5 & 1070 & \(2,250.0\) & 17.08 \\
6 & 1875 & \(4,943.1\) & 100.84 \\
7 & 7322 & \(16,532.0\) & 500.29 \\
8 & 2757 & \(6,761.1\) & 342.16 \\
\hline Total & 13851 & \(32,344.8\) & \(\$ 975.90\)
\end{tabular}

\section*{LATA: 424}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 105 & 209.8 & 2.47 \\
3 & 3 & 4.2 & 0.03 \\
4 & 108 & 107.2 & 0.87 \\
5 & 350 & 550.9 & 2.53 \\
6 & 1370 & \(2,102.2\) & 31.65 \\
7 & 4368 & \(10,417.6\) & 400.18 \\
8 & 33757 & \(120,115.5\) & \(6,862.22\) \\
\hline Total & 40561 & \(133,507.4\) & \(\$ 7,299.96\)
\end{tabular}

LATA: 426
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 118 & 406.4 & 2.30 \\
2 & 493 & \(1,623.5\) & 9.84 \\
3 & 8 & 22.9 & 0.15 \\
4 & 141 & 325.6 & 2.68 \\
5 & 888 & \(2,036.2\) & 14.46 \\
6 & 1566 & \(3,766.7\) & 49.29 \\
7 & 2710 & \(5,271.6\) & 172.58 \\
\hline Total & 5924 & \(13,452.9\) & \(\$ 251.30\)
\end{tabular}

LATA: 428
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 21 & 20.9 & 0.18 \\
4 & 37 & 25.2 & 0.12 \\
5 & 193 & 436.6 & 3.79 \\
6 & 488 & \(1,127.5\) & 25.74 \\
7 & 783 & \(1,436.6\) & 54.52 \\
\hline Total & 1522 & \(3,046.8\) & \(\$ 84.36\)
\end{tabular}

LATA: 430
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 796 & \(3,276.0\) & 42.08 \\
2 & 149 & 290.7 & 1.82 \\
3 & 14 & 58.9 & 0.81 \\
4 & 263 & 685.9 & 8.40 \\
5 & 782 & \(2,133.6\) & 28.94 \\
6 & 2120 & \(7,173.2\) & 177.37 \\
7 & 1056 & \(1,750.4\) & 41.86 \\
\hline Total & 5180 & \(15,368.7\) & \(\$ 301.27\)
\end{tabular}

LATA: 432
Tier Count Minute Charge (\$)

LATA: 434
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 468 & 715.0 & 7.14 \\
2 & 2 & 1.5 & 0.01 \\
4 & 75 & 153.4 & 1.02 \\
5 & 388 & 820.1 & 6.26 \\
6 & 718 & 957.8 & 24.80 \\
7 & 527 & 758.1 & 16.90 \\
8 & 128 & 90.5 & 3.20 \\
\hline Total & 2306 & \(3,496.4\) & \(\$ 59.32\)
\end{tabular}

LATA: 436
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 583 & 664.3 & 6.68 \\
2 & 7 & 11.8 & 0.12 \\
4 & 33 & 38.9 & 0.18 \\
5 & 227 & 388.4 & 1.79 \\
6 & 1605 & \(3,288.3\) & 108.61 \\
7 & 12 & 26.3 & 0.67 \\
\hline Total & 2467 & \(4,418.0\) & \(\$ 118.05\)
\end{tabular}

LATA: 438
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 885 & \(3,300.6\) & 18.27 \\
3 & 25 & 50.3 & 0.30 \\
4 & 812 & \(2,109.4\) & 11.50 \\
5 & 665 & \(1,597.1\) & 8.94 \\
6 & 2340 & \(5,397.7\) & 79.14 \\
7 & 6102 & \(12,804.0\) & 459.52 \\
8 & 10762 & \(18,134.2\) & 933.69 \\
\hline Total & 21591 & \(43,393.3\) & \(\$ 1,511.38\)
\end{tabular}

LATA: 440
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 1326 & \(1,390.5\) & 11.03 \\
3 & 1 & 1.7 & 0.01 \\
4 & 3 & 3.3 & 0.02 \\
5 & 128 & 357.7 & 4.35 \\
6 & 420 & 496.0 & 8.27 \\
7 & 2422 & \(5,994.5\) & 233.81 \\
8 & 9095 & \(11,932.1\) & 589.82 \\
\hline Total & 13395 & \(20,175.8\) & \(\$ 847.31\)
\end{tabular}

LATA: 442
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 680 & \(1,795.5\) & 10.89 \\
3 & 5 & 1.4 & 0.01 \\
4 & 19 & 35.1 & 0.24 \\
5 & 53 & 136.7 & 0.74 \\
6 & 176 & 679.8 & 11.33 \\
\hline Total & 933 & \(2,648.5\) & \(\$ 23.21\)
\end{tabular}

LATA: 444
Tier Count Minute Charge(\$)

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Victory|communications Billing Statement Invoice Date: 2009-07-06 Master Account: 116237

Page: 29
\begin{tabular}{lrrr}
\hline 1 & 42 & 62.7 & 0.37 \\
4 & 6 & 5.7 & 0.03 \\
5 & 64 & 81.1 & 0.48 \\
6 & 104 & 445.2 & 6.33 \\
7 & 820 & \(1,436.1\) & 51.14 \\
\hline Total & 1036 & \(2,030.8\) & \(\$ 58.35\) \\
LATA: & 446 & & \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 18 & 25.8 & 0.13 \\
4 & 9 & 10.6 & 0.06 \\
5 & 58 & 104.3 & 0.88 \\
6 & 281 & 604.5 & 7.57 \\
7 & 4730 & \(15,241.2\) & 474.74 \\
8 & 95 & 70.4 & 2.55 \\
\hline Total & 5191 & \(16,056.8\) & \(\$ 485.94\) \\
LATA: & 448 & & \\
\hline Tier & Count & Minute & Charge \\
\hline 1 & 964 & \(1,039.8\) & 16.23 \\
3 & 1 & 1.1 & 0.01 \\
5 & 54 & 139.0 & 1.50 \\
6 & 357 & 578.9 & 15.98 \\
7 & 42 & 29.5 & 0.56 \\
\hline Total & 1418 & \(1,788.3\) & \(\$ 34.26\)
\end{tabular}

LATA: 450
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 322 & 292.4 & 4.97 \\
4 & 31 & 32.6 & 0.84 \\
5 & 126 & 250.7 & 4.82 \\
6 & 649 & \(2,118.4\) & 44.52 \\
7 & 11221 & \(39,557.2\) & \(2,171.00\) \\
\hline Total & 12349 & \(42,251.3\) & \(\$ 2,226.15\)
\end{tabular}

LATA: 452
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 2290 & \(4,135.6\) & 68.77 \\
3 & 30 & 58.2 & 0.63 \\
4 & 182 & 542.0 & 6.29 \\
5 & 1377 & \(3,615.1\) & 48.31 \\
6 & 1871 & \(2,641.8\) & 52.59 \\
7 & 2439 & \(5,432.9\) & 167.16 \\
\hline Total & 8189 & \(16,425.6\) & \(\$ 343.75\)
\end{tabular}

LATA: 454
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 1266 & \(1,416.6\) & 22.97 \\
3 & 63 & 46.3 & 0.33 \\
4 & 36 & 53.8 & 0.27 \\
5 & 208 & 480.7 & 4.23 \\
6 & 1760 & \(3,281.1\) & 50.49 \\
7 & 7199 & \(23,615.2\) & 576.65 \\
\hline Total & 10532 & \(28,893.7\) & \(\$ 654.94\)
\end{tabular}

LATA: 456
\begin{tabular}{|c|c|c|c|c|c|c|c|}
\hline Tier & Count & Minute & Charge (\$) & \[
\begin{aligned}
& 7 \\
& 8
\end{aligned}
\] & \[
\begin{array}{r}
873 \\
252 \\
\hline
\end{array}
\] & \[
\begin{aligned}
& 998.0 \\
& 290.1
\end{aligned}
\] & \[
\begin{aligned}
& 50.85 \\
& 16.58
\end{aligned}
\] \\
\hline 1 & 964 & 1,869.9 & 46.46 & & & & \\
\hline 3 & 8 & 8.3 & 0.11 & & 537 & 9,931.9 & \$172.96 \\
\hline 4 & 63 & 206.7 & 2.62 & \multicolumn{4}{|l|}{LATA: 470} \\
\hline 5 & 586 & 1,145.2 & 16.08 & & & & Charge (\$) \\
\hline 6 & 569 & 986.5 & 23.84 & Tier & Count & Minute & Charge (\$) \\
\hline
\end{tabular}
\begin{tabular}{lrrr}
1 & 462 & \(1,264.2\) & 14.82 \\
3 & 17 & 39.5 & 0.47 \\
4 & 921 & \(1,606.9\) & 18.04 \\
5 & 2030 & \(4,433.9\) & 49.44 \\
6 & 992 & \(2,905.4\) & 51.81 \\
7 & 3581 & \(6,322.8\) & 251.88 \\
8 & 19 & 40.1 & 2.49 \\
\hline Total & 8022 & \(16,612.8\) & \(\$ 388.95\)
\end{tabular}

LATA: 472
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 1234 & \(2,859.1\) & 30.94 \\
3 & 80 & 207.0 & 1.39 \\
4 & 177 & 344.3 & 4.10 \\
5 & 308 & 715.5 & 6.98 \\
6 & 1169 & \(.2,347.3\) & 46.76 \\
7 & 2146 & \(4,736.4\) & 185.96 \\
8 & 22566 & \(52,264.1\) & \(3,500.38\) \\
\hline Total & 27680 & \(63,473.7\) & \(\$ 3,776.51\)
\end{tabular}

LATA: 474
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 525 & \(1,531.5\) & 19.27 \\
3 & 3 & 3.4 & 0.02 \\
4 & 344 & \(1,353.4\) & 15.57 \\
5 & 1058 & \(2,381.5\) & 25.57 \\
6 & 631 & \(1,947.3\) & 38.53 \\
7 & 3378 & \(8,260.6\) & 305.75 \\
8 & 438 & \(1,026.0\) & 71.93 \\
\hline Total & 6377 & \(16,503.7\) & \(\$ 476.63\)
\end{tabular}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 313 & \(1,012.7\) & 9.38 \\
4 & 10 & 14.7 & 0.37 \\
5 & 533 & \(2,564.3\) & 16.93 \\
6 & 89 & 167.2 & 5.10 \\
7 & 1685 & \(2,480.4\) & 181.95 \\
8 & 165 & 114.7 & 4.37 \\
\hline Total & 2795 & \(6,354.0\) & \(\$ 218.11\)
\end{tabular}

LATA: 466
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 66 & 49.4 & 0.43 \\
4 & 10 & 11.7 & 0.12 \\
5 & 169 & 454.5 & 9.77 \\
6 & 319 & 512.8 & 6.31 \\
7 & 705 & 659.6 & 25.63 \\
8 & 511 & \(1,803.5\) & 197.62 \\
\hline Total & 1780 & \(3,491.5\) & \(\$ 239.90\) \\
LATA: & 468 & & \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 1817 & \(4,330.9\) & 42.90 \\
3 & 28 & 34.5 & 0.50 \\
4 & 460 & \(1,621.0\) & 19.92 \\
5 & 397 & 746.9 & 8.42 \\
6 & 1550 & \(1,910.5\) & 33.78 \\
7 & 873 & 998.0 & 50.85 \\
8 & 252 & 290.1 & 16.58 \\
\hline Total & 5377 & \(9,931.9\) & \(\$ 172.96\) \\
LATA: & 470 & & \\
\multicolumn{4}{l}{ Tier } \\
\hline
\end{tabular}

LATA: 476
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 15529 & \(58,176.0\) & 345.98 \\
3 & 127 & 97.5 & 0.66 \\
4 & 1140 & \(3,641.5\) & 19.88 \\
5 & 25443 & \(102,559.3\) & 557.01 \\
6 & 4192 & \(14,866.9\) & 246.53 \\
7 & 1128 & \(3,791.3\) & 96.67 \\
8 & 642 & 488.4 & 22.24 \\
\hline Total & 48201 & \(183,620.9\) & \(\$ 1,288.98\) \\
LATA: 477 & & \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 5624 & \(19,484.0\) & 116.15 \\
3 & 2 & 2.4 & 0.03 \\
4 & 901 & \(3,913.7\) & 23.66 \\
5 & 6903 & \(23,638.8\) & 140.18 \\
6 & 2102 & \(5,796.9\) & 90.48 \\
7 & 632 & \(1,219.3\) & 38.79 \\
8 & 478 & 320.8 & 10.97 \\
\hline Total & 16642 & \(54,375.9\) & \(\$ 420.26\)
\end{tabular}

LATA: 478
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 11930 & \(36,207.3\) & 209.37 \\
3 & 1 & 0.6 & 0.00 \\
4 & 90 & 286.8 & 1.74 \\
5 & 5445 & \(20,010.1\) & 113.41 \\
6 & 4760 & \(16,676.3\) & 253.40 \\
7 & 404 & 915.7 & 31.70 \\
8 & 472 & \(1,461.2\) & 38.45 \\
\hline Total & 23102 & \(75,558.0\) & \(\$ 648.06\)
\end{tabular}

LATA: 480
Tier Count Minute Charge (\$)
LATA: 458
Tier Count \(\quad\) Minute Charge (\$)
\begin{tabular}{lrrr}
\hline 1 & 804 & 899.0 & 5.57 \\
3 & 3 & 1.2 & 0.01 \\
4 & 112 & 250.9 & 1.39 \\
5 & 660 & \(1,953.1\) & 11.38 \\
6 & 759 & 569.8 & 8.24 \\
7 & 6296 & \(23,283.9\) & \(1,026.92\) \\
8 & 360 & \(1,404.3\) & 63.63 \\
\hline Total & 8994 & \(28,362.2\) & \(\$ 1,117.13\) \\
LATA: & 482 & & \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 2537 & \(6,769.0\) & 74.59 \\
3 & 6 & 4.4 & 0.04 \\
4 & 28 & 58.4 & 0.79 \\
5 & 875 & \(1,317.0\) & 16.64 \\
6 & 362 & 629.0 & 10.27 \\
7 & 73 & 79.1 & 1.42 \\
8 & 1811 & \(4,996.5\) & 662.67 \\
\hline Total & 5692 & \(13,853.4\) & \(\$ 766.43\)
\end{tabular}

LATA: 484
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 459 & 507.1 & 3.75 \\
4 & 4 & 23.7 & 0.12 \\
5 & 523 & 796.7 & 5.45 \\
6 & 64 & 91.7 & 1.59 \\
\hline Total & 1050 & \(1,419.2\) & \(\$ 10.91\)
\end{tabular}

LATA: 486
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 2368 & \(4,086.8\) & 59.66 \\
4 & 31 & 69.7 & 0.87 \\
5 & 252 & 768.1 & 5.46 \\
6 & 746 & 970.2 & 14.37 \\
7 & 729 & 834.9 & 19.59 \\
8 & 68 & 184.8 & 6.86 \\
\hline Total & 4194 & \(6,914.5\) & \(\$ 106.81\)
\end{tabular}

LATA: 488
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 990 & \(1,077.0\) & 11.89 \\
4 & 1 & 0.9 & 0.01 \\
5 & 275 & 571.7 & 4.51 \\
6 & 430 & 329.2 & 5.24 \\
7 & 1394 & \(1,801.2\) & 47.28 \\
8 & 1589 & \(1,478.4\) & 46.35 \\
\hline Total & 4679 & \(5,258.4\) & \(\$ 115.27\)
\end{tabular}

LATA: 490
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 2250 & \(2,945.9\) & 25.88 \\
4 & 38 & 107.0 & 1.02 \\
5 & 107 & 218.1 & 1.43 \\
6 & 612 & \(1,256.2\) & 37.90 \\
8 & 477 & 692.7 & 19.51 \\
\hline Total & 3484 & \(5,219.9\) & \(\$ 85.76\)
\end{tabular}

LATA: 492
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 817 & \(1,232.7\) & 13.73 \\
3 & 1 & 5.1 & 0.08 \\
4 & 28 & 63.2 & 0.37
\end{tabular}

LATA: 522
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 359 & 283.7 & 2.27 \\
3 & 5 & 8.1 & 0.05 \\
4 & 18 & 147.1 & 0.89 \\
5 & 382 & 613.7 & 4.90 \\
6 & 40 & 36.6 & 0.62 \\
7 & 1977 & \(3,180.6\) & 278.79 \\
8 & 6406 & \(18,135.0\) & \(1,891.33\) \\
\hline Total & 9187 & \(22,404.8\) & \(\$ 2,178.85\)
\end{tabular}

LATA: 524
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 943 & \(1,047.0\) & 7.81 \\
3 & 44 & 75.2 & 0.56 \\
4 & 96 & 335.1 & 2.01 \\
5 & 636 & \(1,131.0\) & 13.16 \\
6 & 819 & \(1,927.0\) & 60.91 \\
7 & 711 & 827.3 & 20.08 \\
8 & 2070 & \(3,827.9\) & 130.93 \\
\hline Total & 5319 & \(9,170.5\) & \(\$ 235.46\)
\end{tabular}

LATA: 526
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 403 & 456.4 & 12.15 \\
3 & 2 & 1.6 & 0.01 \\
4 & 5 & 4.9 & 0.02 \\
5 & 444 & \(1,096.0\) & 6.81 \\
6 & 165 & 148.4 & 2.37 \\
7 & 543 & 672.2 & 16.95 \\
8 & 16 & 8.4 & 0.59 \\
\hline Total & 1578 & \(2,387.9\) & \(\$ 38.91\)
\end{tabular}

LATA: 528
Tier Count Minute Charge (\$)
\begin{tabular}{lrrr}
1 & 955 & \(1,265.3\) & 16.03 \\
4 & 19 & 27.7 & 0.43 \\
5 & 583 & \(1,102.8\) & 17.33 \\
6 & 348 & 428.8 & 8.53 \\
7 & 5920 & \(13,967.3\) & 747.55 \\
8 & 2473 & \(6,235.3\) & 672.63 \\
\hline Total & 10298 & \(23,027.2\) & \(\$ 1,462.49\)
\end{tabular}

LATA: 530
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 43 & 82.4 & 0.52 \\
4 & 1 & 0.7 & 0.00 \\
5 & 56 & 102.9 & 0.67 \\
7 & 935 & \(3,072.6\) & 124.77 \\
8 & 17 & 7.0 & 0.22 \\
\hline Total & 1052 & \(3,265.6\) & \(\$ 126.19\)
\end{tabular}

LATA: 532
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 731 & 925.6 & 6.45 \\
3 & 1 & 0.3 & 0.00 \\
4 & 24 & 24.4 & 0.19 \\
5 & 246 & 414.3 & 2.90 \\
6 & 546 & 477.9 & 6.93 \\
7 & 104 & 253.9 & 5.74 \\
8 & 72 & 168.8 & 9.44 \\
\hline Total & 1724 & \(2,265.2\) & \(\$ 31.64\)
\end{tabular}

LATA: 534
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 330 & 270.5 & 1.47 \\
4 & 4 & 7.0 & 0.04 \\
5 & 337 & 446.1 & 2.53 \\
6 & 853 & \(5,222.2\) & 245.42 \\
7 & 159 & 110.7 & 2.41 \\
8 & 1612 & \(2,011.7\) & 105.70 \\
\hline Total & 3295 & \(8,068.2\) & \(\$ 357.57\)
\end{tabular}

LATA: 536
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 1763 & \(1,560.8\) & 15.65 \\
3 & 3 & 6.6 & 0.04 \\
4 & 14 & 12.4 & 0.08 \\
5 & 858 & \(2,358.3\) & 18.86 \\
6 & 1040 & \(1,450.4\) & 18.70 \\
7 & 428 & 789.1 & 24.01 \\
8 & 2896 & \(9,631.3\) & 661.63 \\
\hline Total & 7002 & \(15,808.9\) & \(\$ 738.97\)
\end{tabular}

LATA: 538
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 2193 & \(1,789.2\) & 17.61 \\
3 & 40 & 83.3 & 0.53 \\
4 & 17 & 24.6 & 0.17 \\
5 & 850 & \(1,799.4\) & 18.05 \\
6 & 1109 & \(1,674.9\) & 21.90 \\
7 & 1793 & \(3,447.7\) & 89.50 \\
8 & 241 & 467.8 & 15.84 \\
\hline Total & 6243 & \(9,286.9\) & \(\$ 163.59\)
\end{tabular}

LATA: 540
Tier Count Minute Charge (\$)
\begin{tabular}{lrrr}
\hline 1 & 219 & 693.8 & 5.95 \\
4 & 14 & 97.7 & 0.58 \\
5 & 164 & 342.7 & 5.14 \\
6 & 64 & 174.6 & 1.64 \\
7 & 132 & 144.7 & 4.69 \\
\hline Total & 593 & \(1,453.5\) & \(\$ 18.00\)
\end{tabular}

LATA: 542
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 187 & 171.9 & 3.17 \\
5 & 278 & 423.6 & 6.93 \\
6 & 142 & 113.8 & 1.72 \\
7 & 44 & 30.6 & 0.75 \\
\hline Total & 651 & 739.9 & \(\$ 12.58\)
\end{tabular}

LATA: 544
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 74 & 55.7 & 1.30 \\
5 & 152 & 205.6 & 5.04 \\
6 & 141 & 151.8 & 2.96 \\
7 & 200 & 172.7 & 5.50 \\
8 & 17 & 6.8 & 0.30 \\
\hline Total & 584 & 592.6 & \(\$ 15.10\)
\end{tabular}

LATA: 546
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \(\langle \$)\) \\
\hline 1 & 117 & 147.8 & 6.08 \\
5 & 98 & 131.6 & 1.43 \\
6 & 576 & 754.4 & 15.96 \\
7 & 530 & 579.5 & 21.40 \\
8 & 61 & 38.1 & 3.47 \\
\hline Total & 1382 & \(1,651.4\) & \(\$ 48.33\)
\end{tabular}

LATA: 548
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 164 & 106.4 & 2.23 \\
3 & 1 & 1.0 & 0.01 \\
4 & 4 & 20.0 & 0.11 \\
5 & 124 & 165.4 & 3.60 \\
6 & 105 & 217.5 & 4.95 \\
7 & 536 & \(1,115.1\) & 45.01 \\
8 & 797 & \(2,351.5\) & 223.65 \\
\hline Total & 1731 & \(3,976.9\) & \(\$ 279.58\)
\end{tabular}

LATA: 550
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 73 & 54.4 & 0.47 \\
5 & 120 & 136.5 & 1.87 \\
6 & 37 & 42.9 & 0.80 \\
7 & 10 & 5.3 & 0.15 \\
8 & 25 & 45.4 & 3.60 \\
\hline Total & 265 & 284.5 & \(\$ 6.89\)
\end{tabular}

LATA: 552
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 970 & 725.0 & 24.38 \\
2 & 86 & 239.0 & 1.82 \\
3 & 57 & 85.8 & 0.55 \\
4 & 423 & \(1,252.0\) & 20.08 \\
5 & 3993 & \(9,078.1\) & 153.85 \\
6 & 1040 & \(2,099.3\) & 31.54 \\
7 & 101 & 65.9 & 1.79
\end{tabular}
\begin{tabular}{lrrr}
8 & 29 & 15.7 & 0.51 \\
\hline Total & 6699 & \(13,560.8\) & \(\$ 234.52\) \\
LATA: 554 & & \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 271 & 248.8 & 4.49 \\
2 & 96 & 43.8 & 1.66 \\
3 & 2 & 1.3 & 0.02 \\
4 & 9 & 30.3 & 1.17 \\
5 & 292 & 263.4 & 5.85 \\
6 & 42 & 192.9 & 3.04 \\
7 & 652 & \(1,416.0\) & 54.31 \\
8 & 886 & 871.5 & 32.12 \\
\hline Total & 2250 & \(3,068.0\) & \(\$ 102.66\)
\end{tabular}

LATA: 556
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 34 & 24.0 & 0.38 \\
4 & 5 & 3.9 & 0.13 \\
5 & 133 & 226.4 & 5.77 \\
6 & 132 & 216.0 & 3.22 \\
7 & 715 & \(1,540.4\) & 53.62 \\
\hline Total & 1019 & \(2,010.7\) & \(\$ 63.12\)
\end{tabular}

LATA: 558
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 872 & \(1,020.7\) & 16.08 \\
2 & 652 & 663.3 & 5.37 \\
3 & 322 & 142.6 & 0.86 \\
4 & 350 & \(1,049.4\) & 27.69 \\
5 & 2109 & \(5,983.4\) & 236.47 \\
6 & 783 & \(1,467.7\) & 20.18 \\
7 & 92 & 197.9 & 3.40 \\
\hline Total & 4890 & \(10,525.0\) & \(\$ 310.06\)
\end{tabular}

LATA: 560
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 2614 & \(2,915.4\) & 43.14 \\
2 & 16 & 21.7 & 0.33 \\
3 & 75 & 206.5 & 1.25 \\
4 & 613 & \(1,614.5\) & 34.87 \\
5 & 3445 & \(8,505.1\) & 258.95 \\
6 & 910 & \(1,477.8\) & 20.50 \\
7 & 288 & 526.0 & 13.62 \\
8 & 250 & 597.8 & 57.30 \\
\hline Total & 8211 & \(15,864.8\) & \(\$ 429.97\)
\end{tabular}

LATA: 562
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 294 & 347.4 & 5.32 \\
4 & 84 & 251.9 & 6.02 \\
5 & 153 & 178.1 & 3.20 \\
6 & 36 & 321.3 & 6.88 \\
7 & 187 & 370.8 & 13.34 \\
8 & 70 & 156.9 & 15.16 \\
\hline Total & 824 & \(1,626.4\) & \(\$ 49.92\) \\
LATA: 564 & & \\
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 603 & \(1,174.2\) & 45.90 \\
2 & 273 & 576.2 & 24.13 \\
4 & 1601 & \(4,029.4\) & 173.96
\end{tabular}
\begin{tabular}{lrrr} 
& & 22614 & \(72,415.6\) \\
6 & 707 & \(3,107.50\) \\
7 & 270 & 479.4 & 77.97 \\
8 & 122 & 324.7 & 19.46 \\
\hline Total & 26190 & \(82,682.5\) & \(\$ 3,474.51\)
\end{tabular}

LATA: 566
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 812 & \(1,037.3\) & 37.03 \\
2 & 158 & 389.6 & 16.57 \\
3 & 23 & 64.9 & 0.41 \\
4 & 579 & \(1,140.8\) & 48.52 \\
5 & 11146 & \(25,377.7\) & \(1,087.76\) \\
6 & 398 & 580.2 & 11.13 \\
7 & 15 & 11.6 & 0.44 \\
8 & 1100 & \(1,850.7\) & 152.23 \\
\hline Total & 14231 & \(30,452.8\) & \(\$ 1,354.09\)
\end{tabular}

LATA: 568
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 128 & 162.7 & 2.44 \\
2 & 77 & 86.1 & 3.51 \\
4 & 107 & 556.0 & 22.97 \\
5 & 3215 & \(7,534.3\) & 297.01 \\
6 & 54 & 105.8 & 1.72 \\
8 & 376 & 400.8 & 36.92 \\
\hline Total & 3957 & \(8,845.7\) & \(\$ 364.56\)
\end{tabular}

LATA: 570
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 4 & 1.5 & 0.05 \\
2 & 249 & 649.7 & 27.68 \\
4 & 11 & 26.7 & 1.15 \\
5 & 296 & 995.5 & 42.94 \\
6 & 31 & 67.8 & 1.45 \\
7 & 482 & 584.6 & 22.83 \\
8 & 68 & 87.8 & 8.46 \\
\hline Total & 1141 & \(2,413.6\) & \(\$ 104.57\)
\end{tabular}

LATA: 620
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 279 & 376.1 & 1.73 \\
4 & 1 & 0.2 & 0.00 \\
5 & 90 & 221.3 & 1.39 \\
6 & 503 & 671.0 & 61.16 \\
7 & 660 & 850.4 & 20.00 \\
8 & 344 & 452.4 & 30.98 \\
\hline Total & 1877 & \(2,571.4\) & \(\$ 115.27\)
\end{tabular}

LATA: 624
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 859 & 535.7 & 3.62 \\
4 & 3 & 2.9 & 0.01 \\
5 & 33 & 45.3 & 0.26 \\
6 & 138 & 163.7 & 6.44 \\
7 & 55 & 25.1 & 1.79 \\
8 & 107 & 46.5 & 3.41 \\
\hline Total & 1195 & 819.2 & \(\$ 15.53\) \\
LATA: 626 & & \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 88 & 90.6 & 0.63
\end{tabular}
\begin{tabular}{lrrrlrrr}
\hline 3 & 1 & 1.3 & 0.01 & 1 & 535 & \(1,116.1\) & 7.60 \\
4 & 1 & 0.8 & 0.00 & 3 & 1 & 1.7 & 0.01 \\
5 & 61 & 56.5 & 0.66 & 4 & 29 & 33.5 & 0.14 \\
6 & 141 & 556.2 & 11.41 & 5 & 42 & 118.9 & 0.91 \\
7 & 599 & 865.5 & 38.40 & 6 & 73889 & \(1,770,088.8\) & \(104,475.65\) \\
8 & 19 & 11.5 & 0.85 & 7 & 232 & 384.7 & 19.20 \\
\hline Total & 910 & \(1,582.4\) & \(\$ 51.96\) & 8 & 1593 & \(3,064.0\) & 217.94 \\
\cline { 3 - 7 } \\
LATA: 628 & & & Total & 76321 & \(1,774,807.7\) & \(\$ 104,721.45\)
\end{tabular}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 831 & 818.2 & 7.81 \\
3 & 41 & 30.4 & 0.18 \\
4 & 45 & 57.3 & 0.81 \\
5 & 247 & 342.2 & 4.28 \\
6 & 852 & \(1,877.1\) & 35.34 \\
7 & 402 & 521.9 & 15.15 \\
8 & 314 & 548.1 & 23.03 \\
\hline Total & 2732 & \(4,195.2\) & \(\$ 86.59\)
\end{tabular}

LATA: 630
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 237 & 579.4 & 4.30 \\
4 & 101 & 66.7 & 0.29 \\
5 & 23 & 21.5 & 0.10 \\
6 & 19706 & \(315,059.7\) & \(36,923.42\) \\
7 & 24 & 35.6 & 1.43 \\
8 & 7333 & \(57,882.9\) & \(8,477.03\) \\
\hline Total & 27424 & \(373,645.8\) & \(\$ 45,406.56\)
\end{tabular}

LATA: 632
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 470 & 690.6 & 2.92 \\
3 & 1 & 7.7 & 0.05 \\
4 & 21 & 33.4 & 0.12 \\
5 & 202 & 421.3 & 3.43 \\
6 & 11727 & \(115,915.3\) & \(10,090.30\) \\
7 & 86 & 105.6 & 2.85 \\
8 & 10758 & \(17,444.2\) & \(1,396.49\) \\
\hline Total & 23265 & \(134,618.1\) & \(\$ 11,496.16\)
\end{tabular}

LATA: 634
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 249 & 529.9 & 2.59 \\
3 & 9 & 7.4 & 0.05 \\
4 & 88 & 271.7 & 1.17 \\
5 & 614 & 751.5 & 6.95 \\
6 & 207 & 275.7 & 16.50 \\
7 & 158 & 196.6 & 4.37 \\
8 & 3289 & \(5,384.7\) & 397.16 \\
\hline Total & 4614 & \(7,417.5\) & \(\$ 428.78\)
\end{tabular}

\section*{LATA: 635}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 147 & 270.3 & 1.48 \\
4 & 2 & 0.6 & 0.00 \\
5 & 112 & 133.4 & 0.52 \\
6 & 240 & 253.7 & 7.09 \\
8 & 2759 & \(4,240.2\) & 402.31 \\
\hline Total & 3260 & \(4,898.2\) & \(\$ 411.40\)
\end{tabular}

LATA: 636
Tier Count Minute Charge (\$)

LATA: 638
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 161 & 103.0 & 0.36 \\
4 & 17 & 17.8 & 0.06 \\
5 & 21 & 22.4 & 0.10 \\
6 & 90 & 378.0 & 12.45 \\
7 & 4743 & \(8,917.7\) & 386.76 \\
8 & 1975 & \(2,712.6\) & 231.54 \\
\hline Total & 7007 & \(12,151.5\) & \(\$ 631.27\)
\end{tabular}

LATA: 640
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 222 & 437.4 & 2.85 \\
3 & 3 & 1.6 & 0.01 \\
4 & 134 & 276.3 & 1.28 \\
5 & 28 & 54.3 & 0.25 \\
6 & 2139 & \(5,387.5\) & 557.37 \\
7 & 328 & 452.1 & 15.32 \\
8 & 11014 & \(8,872.8\) & 656.06 \\
\hline Total & 13868 & \(15,482.0\) & \(\$ 1,233.14\)
\end{tabular}

LATA: 644
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 1109 & \(2,795.8\) & 12.65 \\
3 & 2 & 2.2 & 0.01 \\
4 & 29 & 82.3 & 0.33 \\
5 & 111 & 304.6 & 1.40 \\
6 & 1742 & \(3,700.2\) & 190.37 \\
7 & 874 & \(1,490.9\) & 103.90 \\
8 & 2005 & \(2,890.3\) & 113.20 \\
\hline Total & 5872 & \(11,266.3\) & \(\$ 421.86\)
\end{tabular}

LATA: 646
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 649 & \(1,165.9\) & 5.53 \\
4 & 2 & 0.7 & 0.00 \\
5 & 57 & 119.1 & 0.54 \\
6 & 622 & 412.2 & 33.63 \\
7 & 50 & 52.0 & 1.50 \\
8 & 54 & 82.2 & 5.65 \\
\hline Total & 1434 & \(1,832.1\) & \(\$ 46.85\)
\end{tabular}

LATA: 648
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 363 & 944.6 & 7.34 \\
3 & 4 & 3.3 & 0.02 \\
4 & 67 & 211.5 & 1.84 \\
5 & 28 & 50.4 & 0.23 \\
6 & 284 & 486.4 & 15.68 \\
7 & 1019 & \(1,415.5\) & 26.06 \\
8 & 1529 & \(7,433.1\) & 434.38 \\
\hline Total & 3294 & \(10,544.8\) & \(\$ 485.55\)
\end{tabular}

LATA: 650
Tier Count Minute Charge (\$)
\begin{tabular}{lrrr}
1 & 370 & 642.2 & 3.86 \\
4 & 713 & \(3,299.3\) & 14.86 \\
5 & 164 & 773.3 & 3.33 \\
6 & 4815 & \(9,474.6\) & 509.51 \\
7 & 102 & 362.1 & 9.70 \\
8 & 2144 & \(7,615.2\) & 648.56 \\
\hline Total & 8308 & \(22,166.7\) & \(\$ 1,189.81\)
\end{tabular}

LATA: 652
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 2263 & \(9,751.2\) & 48.66 \\
4 & 148 & 272.3 & 1.67 \\
5 & 1051 & \(4,870.3\) & 20.99 \\
6 & 335 & \(1,351.7\) & 35.87 \\
7 & 3395 & \(4,488.2\) & 309.61 \\
8 & 5606 & \(5,915.5\) & 487.24 \\
\hline Total & 12798 & \(26,649.2\) & \(\$ 904.04\)
\end{tabular}

LATA: 654
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 2181 & \(6,312.3\) & 39.99 \\
4 & 28 & 119.7 & 0.61 \\
5 & 346 & \(2,042.9\) & 10.85 \\
6 & 468 & \(1,928.1\) & 33.00 \\
7 & 961 & \(2,303.5\) & 86.84 \\
8 & 454 & \(1,273.9\) & 91.61 \\
\hline Total & 4438 & \(13,980.4\) & \(\$ 262.90\)
\end{tabular}

LATA: 656
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 1898 & \(2,351.9\) & 65.36 \\
3 & 8 & 20.1 & 0.13 \\
4 & 539 & 689.7 & 23.67 \\
5 & 1105 & \(1,090.8\) & 39.14 \\
6 & 724 & \(1,060.7\) & 23.48 \\
7 & 942 & \(2,022.8\) & 42.18 \\
8 & 99 & 111.6 & 4.39 \\
\hline Total & 5315 & \(7,347.6\) & \(\$ 198.35\)
\end{tabular}

LATA: 658
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 231 & 462.9 & 4.45 \\
3 & 2 & 5.0 & 0.07 \\
4 & 24 & 15.0 & 0.65 \\
5 & 86 & 76.5 & 1.17 \\
6 & 121 & 312.8 & 7.84 \\
7 & 672 & 965.3 & 17.63 \\
8 & 156 & 195.9 & 9.15 \\
\hline Total & 1292 & \(2,033.4\) & \(\$ 40.94\)
\end{tabular}

LATA: 660
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 1007 & \(1,879.9\) & 13.63 \\
3 & 36 & 138.6 & 0.83 \\
4 & 81 & 192.7 & 0.80 \\
5 & 345 & \(1,349.7\) & 5.81 \\
6 & 620 & \(1,131.3\) & 18.31 \\
7 & 854 & \(2,687.8\) & 80.66 \\
8 & 4255 & \(8,881.2\) & 446.96 \\
\hline Total & 7198 & \(16,261.2\) & \(\$ 566.99\)
\end{tabular}

LATA: 664
Tier Count Minute Charge (\$)
\begin{tabular}{lrrr}
\hline 1 & 115 & 417.4 & 8.65 \\
4 & 35 & 36.6 & 0.63 \\
5 & 189 & 260.6 & 4.62 \\
6 & 112 & 365.7 & 6.40 \\
7 & 3 & 1.1 & 0.02 \\
8 & 56 & 66.2 & 4.84 \\
\hline Total & 510 & \(1,147.6\) & \(\$ 25.18\) \\
LATA: 666 & & \\
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 815 & \(1,230.3\) & 36.51 \\
3 & 6 & 16.3 & 0.10 \\
4 & 59 & 111.9 & 0.77 \\
5 & 434 & 491.0 & 4.22 \\
6 & 927 & \(1,509.1\) & 39.12 \\
7 & 348 & 636.9 & 45.06 \\
8 & 567 & \(1,342.3\) & 237.61 \\
\hline Total & 3156 & \(5,337.8\) & \(\$ 363.40\)
\end{tabular}

LATA: 668
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 474 & 713.8 & 5.69 \\
4 & 11 & 31.6 & 0.65 \\
5 & 147 & 595.5 & 2.38 \\
6 & 280 & 451.3 & 7.29 \\
8 & 117 & 171.1 & 10.01 \\
\hline Total & 1029 & \(1,963.3\) & \(\$ 26.02\)
\end{tabular}

LATA: 670
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 151 & 589.0 & 3.54 \\
2 & 10 & 83.8 & 0.75 \\
3 & 4 & 42.6 & 0.27 \\
4 & 139 & 584.1 & 4.03 \\
5 & 179 & 788.5 & 7.73 \\
6 & 154 & 490.7 & 7.68 \\
7 & 485 & \(1,134.8\) & 29.39 \\
8 & 8 & 2.7 & 0.09 \\
\hline Total & 1130 & \(3,716.2\) & \(\$ 53.48\)
\end{tabular}

LATA: 672
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 1435 & \(1,464.8\) & 7.61 \\
2 & 2024 & \(8,219.4\) & 38.89 \\
3 & 19 & 42.3 & 0.82 \\
4 & 3903 & \(16,790.1\) & 73.47 \\
5 & 4080 & \(19,651.7\) & 88.09 \\
6 & 2551 & \(8,764.9\) & 130.25 \\
7 & 923 & \(2,194.8\) & 116.03 \\
8 & 871 & \(2,089.1\) & 81.15 \\
\hline Total & 15806 & \(59,217.1\) & \(\$ 535.78\)
\end{tabular}

LATA: 674
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 791 & \(2,910.8\) & 12.83 \\
2 & 64 & 270.8 & 1.87 \\
3 & 14 & 18.8 & 0.15 \\
4 & 444 & \(2,213.1\) & 9.91 \\
5 & 1944 & \(7,796.1\) & 56.86 \\
6 & 1440 & \(3,077.9\) & 47.90 \\
7 & 1145 & \(1,942.2\) & 124.95 \\
8 & 288 & 905.7 & 36.82 \\
\hline Total & 6130 & \(19,135.4\) & \(\$ 291.28\)
\end{tabular}

LATA: 676
Tier Count Minute Charge (\$)
\begin{tabular}{lrrrlrrr}
1 & 588 & \(1,896.8\) & 15.75 & 1 & 4896 & \(6,484.2\) & 63.81 \\
2 & 30 & 53.9 & 0.64 & 2 & 480 & \(1,591.6\) & 15.00 \\
4 & 30 & 50.2 & 0.32 & 3 & 37 & 37.0 & 0.37 \\
5 & 149 & 501.0 & 2.49 & 4 & 74 & 150.8 & 2066 \\
6 & 226 & 624.7 & 24.35 & 5 & 661 & 946.1 & 10.93 \\
7 & 945 & \(1,323.7\) & 47.56 & 6 & 567 & \(1,215.1\) & 24.51 \\
8 & 208 & 294.0 & 8.69 & 7 & 57 & 30.0 & 1.14 \\
\hline Total & 2176 & \(4,744.3\) & \(\$ 99.79\) & 8 & 14 & 9.5 & 0.40 \\
\cline { 3 - 7 } & & & & & & 6786 & \(10,464.3\) \\
\hline
\end{tabular}

LATA: 720
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 35 & 102.0 & 0.83 \\
2 & 45 & 378.8 & 1.94 \\
4 & 111 & 396.5 & 2.18 \\
5 & 145 & 230.2 & 1.32 \\
6 & 90 & 292.6 & 3.67 \\
7 & 3339 & \(3,375.3\) & 91.53 \\
8 & 134 & \(1,414.6\) & 91.75 \\
\hline Total & 3899 & \(6,190.0\) & \(\$ 193.22\)
\end{tabular}

\section*{LATA: 721}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 2 & 0.2 & 0.00 \\
3 & 36 & 34.8 & 0.22 \\
4 & 2 & 2.7 & 0.01 \\
5 & 158 & 319.1 & 1.64 \\
6 & 1828 & \(3,469.6\) & 40.37 \\
7 & 2669 & \(7,714.6\) & 114.88 \\
8 & 20 & 9.9 & 0.49 \\
\hline Total & 4715 & \(11,550.9\) & \(\$ 157.61\)
\end{tabular}

\section*{LATA: 722}
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 38515 & \(87,008.5\) & 906.34 \\
2 & 886 & \(2,246.7\) & 27.78 \\
3 & 2151 & \(25,690.2\) & 163.48 \\
4 & 1934 & \(5,002.3\) & 80.27 \\
5 & 6367 & \(13,774.4\) & 190.86 \\
6 & 13958 & \(43,486.9\) & 786.96 \\
7 & 286 & 661.1 & 14.93 \\
\hline Total & 64097 & \(177,870.1\) & \(\$ 2,170.62\)
\end{tabular}

LATA: 724
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 3100 & \(6,685.6\) & 95.03 \\
2 & 62 & 182.4 & 1.67 \\
3 & 5 & 9.9 & 0.07 \\
4 & 114 & 298.0 & 5.82 \\
5 & 384 & \(1,502.2\) & 24.07 \\
6 & 266 & 481.7 & 9.94 \\
7 & 1655 & \(1,653.5\) & 43.15 \\
8 & 294 & 718.8 & 20.80 \\
\hline Total & 5880 & \(11,532.1\) & \(\$ 200.54\)
\end{tabular}

LATA: 726
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 1 & 8042 & \(19,890.0\) & 283.61 \\
2 & 9 & 16.9 & 0.12 \\
3 & 44 & 85.4 & 0.99 \\
4 & 573 & \(1,507.9\) & 26.72 \\
5 & 1023 & \(2,239.2\) & 31.95 \\
6 & 1651 & \(6,753.6\) & 137.57 \\
7 & 321 & 880.3 & 19.77 \\
\hline Total & 11663 & \(31,373.3\) & \(\$ 500.72\)
\end{tabular}

LATA: 728
Tier Count Minute Charge (\$)
\begin{tabular}{lrrr}
\hline 1 & 1609 & \(4,309.8\) & 66.37 \\
2 & 1594 & \(4,196.9\) & 43.90 \\
3 & 15 & 19.4 & 0.17 \\
4 & 142 & 416.8 & 6.89 \\
5 & 332 & 700.9 & 11.23 \\
6 & 668 & \(1,303.6\) & 29.16 \\
\hline Total & 4360 & \(10,947.4\) & \(\$ 157.73\) \\
LATA: 920 & & \\
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 1 & 9394 & \(18,502.8\) & 228.67 \\
3 & 177 & 439.6 & 3.64 \\
4 & 524 & \(1,279.5\) & 7.09 \\
5 & 2521 & \(5,556.3\) & 33.21 \\
6 & 4040 & \(6,215.8\) & 63.32 \\
7 & 137 & 92.1 & 1.23 \\
\hline Total & 16793 & \(32,086.1\) & \(\$ 337.17\)
\end{tabular}

LATA: 922
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 12 & 10.6 & 0.06 \\
3 & 16 & 5.6 & 0.04 \\
4 & 26 & 107.8 & 0.57 \\
5 & 86 & 170.9 & 0.91 \\
6 & 1121 & \(3,797.4\) & 53.35 \\
7 & 4526 & \(11,953.3\) & 133.80 \\
8 & 152 & 206.8 & 6.86 \\
\hline Total & 5939 & \(16,252.4\) & \(\$ 195.58\)
\end{tabular}

LATA: 923
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 6 & 3.0 & 0.02 \\
4 & 206 & 451.7 & 2.94 \\
5 & 34 & 70.6 & 0.45 \\
6 & 353 & 554.2 & 7.55 \\
7 & 1009 & \(1,555.9\) & 29.10 \\
8 & 58 & 67.3 & 3.12 \\
\hline Total & 1666 & \(2,702.7\) & \(\$ 43.18\)
\end{tabular}

LATA: 924
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 2 & 45 & 73.7 & 1.52 \\
3 & 1 & 0.1 & 0.00 \\
4 & 24 & 91.1 & 0.68 \\
5 & 4 & 15.1 & 0.42 \\
6 & 35 & 67.5 & 0.96 \\
7 & 65 & 208.1 & 5.20 \\
\hline Total & 174 & 455.6 & \(\$ 8.78\)
\end{tabular}

LATA: 927
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 382 & 622.5 & 27.01 \\
4 & 24 & 27.6 & 1.20 \\
5 & 10 & 37.6 & 1.43 \\
6 & 225 & 775.0 & 11.95 \\
\hline Total & 641 & \(1,462.7\) & \(\$ 41.59\)
\end{tabular}

LATA: 928
\begin{tabular}{lrrr}
\hline Lier & Count & Minute & Charge (\$) \\
\hline 5 & 37 & 65.0 & 1.39 \\
6 & 973 & \(2,439.1\) & 63.28 \\
7 & 142 & 429.7 & 21.84 \\
\hline Total & 1152 & \(2,933.8\) & \(\$ 86.50\)
\end{tabular}
\begin{tabular}{lrrr}
4 & 2 & 0.8 & 0.04 \\
5 & 3 & 14.9 & 0.30 \\
7 & 4685 & \(11,476.9\) & 725.57 \\
\hline Total & 4690 & \(11,492.6\) & \(\$ 725.91\) \\
LATA: 932 & &
\end{tabular}
\begin{tabular}{lrrr}
2 & 869 & 849.1 & 8.62 \\
3 & 6 & 5.2 & 0.03 \\
4 & 35 & 52.2 & 0.46 \\
5 & 337 & 621.7 & 6.75 \\
6 & 715 & \(1,192.1\) & 19.57 \\
\hline Total & 1962 & \(2,720.3\) & \(\$ 35.43\)
\end{tabular}

LATA: 953
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 5 & 33 & 58.3 & 1.11 \\
6 & 475 & \(1,366.2\) & 36.57 \\
7 & 6609 & \(17,772.6\) & 732.64 \\
\hline Total & 7117 & \(19,197.1\) & \(\$ 770.33\)
\end{tabular}

LATA: 937
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 4 & 40.2 & 0.22 \\
4 & 39 & 89.0 & 0.71 \\
5 & 1 & 0.4 & 0.00 \\
6 & 1 & 0.1 & 0.00 \\
\hline Total & 45 & 129.7 & \(\$ 0.93\)
\end{tabular}

LATA: 938
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 60 & 31.2 & 0.19 \\
4 & 24 & 91.7 & 1.02 \\
5 & 23 & 47.0 & 0.42 \\
6 & 8 & 35.2 & 0.41 \\
7 & 2 & 0.3 & 0.01 \\
8 & 9 & 3.1 & 0.05 \\
\hline Total & 126 & 208.5 & \(\$ 2.10\)
\end{tabular}

LATA: 939
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 3 & 16 & 78.3 & 0.50 \\
4 & 63 & 140.4 & 0.82 \\
5 & 530 & \(1,187.0\) & 12.16 \\
6 & 7142 & \(18,428.4\) & 538.54 \\
7 & 6873 & \(18,253.7\) & 341.79 \\
\hline Total & 14624 & \(38,087.8\) & \(\$ 893.81\)
\end{tabular}

LATA: 949
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 3 & 1 & 0.4 & 0.00 \\
4 & 2 & 0.4 & 0.00 \\
5 & 109 & 119.4 & 0.87 \\
6 & 724 & \(1,472.3\) & 13.97 \\
7 & 5941 & \(15,647.2\) & 726.64 \\
8 & 190 & 182.5 & 5.97 \\
\hline Total & 6967 & \(17,422.2\) & \(\$ 747.45\)
\end{tabular}

LATA: 951
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 3 & 3 & 1.5 & 0.01 \\
4 & 29 & 35.9 & 0.26 \\
5 & 103 & 206.5 & 1.70 \\
6 & 393 & 766.5 & 7.35 \\
7 & 13709 & \(15,295.1\) & 424.00 \\
\hline Total & 14237 & \(16,305.5\) & \(\$ 433.31\)
\end{tabular}

LATA: 952
Tier Count Minute Charge (\$)

LATA: 956
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 3 & 4 & 2.5 & 0.02 \\
4 & 137 & 254.3 & 1.83 \\
5 & 47 & 34.5 & 0.25 \\
6 & 645 & 760.8 & 11.39 \\
8 & 2399 & \(3,901.7\) & 139.64 \\
\hline Total & 3232 & \(4,953.8\) & \(\$ 153.13\)
\end{tabular}

LATA: 958
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 4 & 11 & 45.0 & 0.33 \\
5 & 182 & 292.8 & 2.18 \\
6 & 56 & 33.5 & 0.47 \\
7 & 933 & \(2,467.6\) & 37.44 \\
8 & 154 & 96.2 & 4.94 \\
\hline Total & 1336 & \(2,935.1\) & \(\$ 45.36\)
\end{tabular}

LATA: 960
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 112 & 375.7 & 6.81 \\
4 & 93 & 308.7 & 1.95 \\
5 & 112 & 347.7 & 2.22 \\
6 & 16 & 28.8 & 0.39 \\
7 & 102 & 228.8 & 3.58 \\
\hline Total & 435 & \(1,289.7\) & \(\$ 14.95\)
\end{tabular}

LATA: 961
\begin{tabular}{lrrr} 
Tier & Count & Minute & Charge (\$) \\
\hline 2 & 310 & 741.0 & 26.16 \\
3 & 1 & 0.7 & 0.00 \\
5 & 39 & 61.0 & 1.30 \\
6 & 80 & 70.7 & 1.32 \\
8 & 4918 & \(15,696.0\) & \(1,418.62\) \\
\hline Total & 5348 & \(16,569.4\) & \(\$ 1,447.40\)
\end{tabular}

LATA: 973
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 1395 & \(3,588.5\) & 33.40 \\
3 & 5 & 6.9 & 0.04 \\
4 & 47 & 72.1 & 1.10 \\
5 & 316 & 657.6 & 8.07 \\
6 & 434 & \(1,182.6\) & 17.29 \\
\hline Total & 2197 & \(5,507.7\) & \(\$ 59.90\)
\end{tabular}

LATA: 974
Tier Count Minute Charge (\$)

LATA: 929
Tier Count Minute Charge (\$)

\begin{tabular}{lrrr}
\hline 4 & 405 & \(1,213.8\) & 11.41 \\
5 & 211 & 570.6 & 3.77 \\
6 & 716 & \(3,837.0\) & 53.62 \\
7 & 1644 & \(3,391.8\) & 61.40 \\
\hline Total & 2976 & \(9,013.2\) & \(\$ 130.20\)
\end{tabular}

LATA: 976
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 28 & 24.5 & 0.25 \\
\hline 8 & 4 & 3.2 & 0.10 \\
\hline Total & 32 & 27.7 & \(\$ 0.35\)
\end{tabular}

LATA: 977
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 4 & 4 & 16.0 & 0.13 \\
5 & 21 & 10.4 & 0.09 \\
6 & 6 & 0.8 & 0.01 \\
7 & 20 & 21.2 & 0.46 \\
8 & 9 & 3.6 & 0.15 \\
\hline Total & 60 & 52.0 & \(\$ 0.83\)
\end{tabular}

LATA: 978
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 2 & 104 & 525.3 & 4.63 \\
4 & 28 & 162.3 & 1.43 \\
5 & 66 & 52.9 & 0.47 \\
6 & 4 & 2.0 & 0.03 \\
8 & 22 & 9.8 & 0.35 \\
\hline Total & 224 & 752.3 & \(\$ 6.90\)
\end{tabular}

LATA: 980
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge (\$) \\
\hline 8 & 24 & 87.7 & 1.43 \\
\hline Total & 24 & 87.7 & \(\$ 1.43\)
\end{tabular}

LATA: 981
\begin{tabular}{lrrr}
\hline Tier & Count & Minute & Charge \((\$)\) \\
\hline 8 & 22 & 31.4 & 0.73 \\
\hline Total & 22 & 31.4 & \(\$ 0.73\)
\end{tabular}

Originating LATA
\(\begin{array}{llll}\text { Total } & 0 & 0.0 & \$ 0.00\end{array}\)

\section*{Vassilakis，Olympia}
\begin{tabular}{ll} 
From： & Neal Broyles［nell．broyles（c）insightbb．com］ \\
Sent： & 「uesday，April 07，2009 9：52 AM \\
「o： & HCollins（ \((\) ）covista．com \\
Cc： & Lisa Anderson；Cindy Collins（XSI）；Jimmy Parman \\
Subject： & FW：Dispute invoice 03－05－09 \\
Follow Up Flag：Follow up \\
Flag Status： & Flagged \\
Attachments： & Victory 03－05－09．xls
\end{tabular}

Hanna，
Concerning the dispute described in your below 4／3／2009 email，please reference Column O（Dialed Number），of the attached spreadsheet．These are the numbers that your equipment dialed．These numbers are working numbers that have been ported to GREAT LAKES COMMUNICATION CORP．， with the 712－432 NPA／NXX．When users change their Local Telephone Provider and retain their telephone numbers，the Dialed Number is forwarded to the new Service Provider，and in this case，the true termination of the altached telephone calls became NPA／NXX 712－432．

As indicated by the COR，these calls originated from the dedicated trunk group connected between your equipment and Verizon．Verizon began routing the calls to the NPAINXX of the Dialed Number （Column O），Verizon performed a Local Number Portability（LNP）dip，identified that the Dialed Numbers were ported to Great Lakes Communication Corp（NPA／NXX 712－432）and routed the calls accordingly．Therefore，the calls truly terminated to the \(712-432\) NPA／NXX．

Based on the above，we must deny your dispute．
Please do not hesitate to call me，if you have any questions．
Thank you，
Neil
Neil Broyles
VP，Operations
Xtension Services Inc．
（502）241－8133
From：Hanna Collins［mailto：HCollins＠covista．com］
Sent：Friday，April 03， 2009 4：58 PM
To：Cindy Collins
Subject：Dispute invoice 03－05－09
Cindy，
Covista is disputing the interstate traffic to lata 630，terminated number 712－432－0000．This number is not in service and Covista does not have Victory in route for NPANXX 712432.

\author{
Thank you， \\ Hanna Collins \\ Line Cost Analyst \\ Covista Communications \\ 423－648－9763
}
hanllansultovist.asom

\section*{Vassilakis，Olympia}
\begin{tabular}{ll} 
From： & JoAnna Bolin［jtbolin1＠verizon．net］ \\
Sent： & Friday，July 17，2009 10：33 AM \\
To： & Neil Broyles \\
Cc： & Cindy Collins \\
Subject： & FW：Verizon Rate Change－Covista \\
Importance： & High \\
Follow Up Flag：Follow up \\
Flag Status： & Flagged \\
Attachments： & VTl Gx 1 Rates 2009．zip；Victory XO rates 2009．zip；Victory Qw pricing SIP Pricing．zip \\
Request sent to me．．．．
\end{tabular}

From：Jimmy Parman［mailto：jparman＠victoryc．com］
Sent：Thursday，April 09， 2009 4：38 PM
To：Jim Halleran；Gentel－Steve Smith
Cc：＇Cindy Collins＇；JoAnna Bolin
Subject：Re：Verizon Rate Change－Covista
Importance：High
Jim，Pleasure meeting you as welll Steve said you will be handling routes now．Here＇s a few VOIP decks from our other providers besides Verizon．Let me know if they fit in your LCR．

Joanna，Can you provide Jim what he is looking for below？
Thanks again，JP
－－．．．Original Message ．．．．－
From：Jim Halleran
To：Gentel－Steve Smith
Cc：Jimmy Parman ；ccollins＠victoryc．com ；landerson＠victoryc．com ；jbolin＠victoryc．com
Sent：Thursday，April 09， 2009 3：26 PM
Subject：RE：Verizon Rate Change－Covista
Jimmy：

It is nice to meet you．If possable can you send the data in a Lata OCN format Or NPA／NXX．
Thanks
\(\operatorname{Jim} \mathrm{H}\)
From：Steve Smith［ssmith＠gentel．net］
Sent：Thursday，April 09， 2009 3：27 PM
To：Jim Halleran
Cc：Jimmy Parman；ccollins＠victoryc．com；landerson＠victoryc．com；jbolin＠victoryc．com
Subject：FW：Verizon Rate Change－Covista
Jimmy P：The new contact is Jim Halleran jhalleran＠covista．com 201－574－0184．

Jim H：here are the new Victory／Verizon rates

Fhanks.
Steve
Office: 303-945-3300
Cell: \(\quad 120-311\)-0248
Fax: \(\quad 212 \cdot 742-8466\)
Check out RouteNGN
Route on your requirements not your limitations.

From: Jimmy Parman [mailto:jparman@victoryc.com]
Sent: Thursday, April 09, 2009 1:20 PM
To: Steve Smith; Cindy Collins; Lisa Anderson
Cc: JoAnna Bolin
Subject: Fw: Verizon Rate Change- Covista
Importance: High
Steve,
We had a few minor rate changes on VZ. Can you pass this on to whoever notices need to be sent to ?
Thanks,
Jimmy Parman| President/C.E.O.| 817.303.7788 direct| 972.467.5427 mobile | www.victoryc.com
----- Original Message --..-
From: Cindy Collins
To: 'Jimmy Parman'
Cc: 'First Comm rates' ; 'JoAnna Bolin' ; 'Lisa Anderson' ; 'Doug. Funsch' ; 'Neil Broyles'
Sent: Thursday, April 09, 2009 10:20 AM
Subject: Verizon Rate Change- Covista
Hi Jimmy,
Attached are new rates for Covista. Please provide to Covista and cc everyone. .
Recently we have received a rate change notification from Verizon - as such, please accept this as your formal 30 day rate change notice. Attached you will find the rates that will be applied to your Verizon service effective with traffic beginning 05/09/09.

Thanks!
Cindy

Sent: Monday, July 06, 2009 2:11 PM
Subject: FW: Victory Communications

Thanks,
Joe Mullin
VP of Network \& Facilities
212-277-8041
www.1PHONE.com

From: Jay Brown [mailto:jbrown@victoryc.com]
Sent: Thursday, May 14, 2009 2:24 PM
To: Jim Halleran
Subject: Victory Communications
Hello Jim,
I was referred to you by Steve Smith. You currently have Victory routed in your switch. This is one of our new rate decks. When you get a chance please let me know what you think.

Thank You,
Jay Brown
Regional Sales Director
Office 817-710-6993
Cell 469-826-3325
Fax 817-3037992
jbrown@victoryc.com
www.victoryc.com

\section*{Vassilakis, Olympia}

From: Mark Kukta [MKukta@covista.com]
Sent: Thursday, July 16, 2009 4:39 PM
To: Line Cost; Sandra Forquer
Subject: FW: Victory Communications

From: Joe Mullin
Sent: Tuesday, June 23, 2009 10:51 AM
To: Mark Kukta
Subject: FW: Victory Communications

Thanks,
Joe Mullin
VP of Network \& Facilities
212-277-8041
www.1PHONE.com

From: Jimmy Parman [mailto:jparman@victoryc.com]
Sent: Friday, June 05, 2009 12:20 PM
To: Joe Mullin
Cc: Mark Kukta
Subject: Re: Victory Communications
Yes...these are the latest VZ rates.

Jp
----- Original Message ----
From: Joe Mullin
To: jparman@victoryc.com
Cc: Mark Kukta
Sent: Friday, June 05, 2009 9:21 AM
Subject: FW: Victory Communications
Jimmy, I just noticed these new rates and they are not in our routing system. Are these your current official
rates to Covista? If so I will have Mark rerun what was sent earlier for Tony.
Thanks,
Joe Mullin
VP of Network \& Facilities
212-277-8041
www.1PHONE.com

From: Jay Brown [mailto:jbrown@victoryc.com]
Sent: Thursday, May 14, 2009 2:24 PM
To: Jim Halleran
Subject: Victory Communications
Hello Jim,


I was referred to you by Steve Smith. You currently have Victory routed in your switch. This is one of our new
rate decks. When you get a chance please let me know what you think.
Thank You,
Jay Brown
Regional Sales Director
Office 817-710-6993
Cell 469-826-3325
Fax 817-3037992
jbrown@victoryc.com
www.victoryc.com

From: "Jimmy Parman" <jparman@victoryc.com>
To: "Joe Mullin" <JMullin@covista.com>
Sent: Tuesday, July 07, 2009 10:59 AM
Subject: Re: Victory Communications
Joe, The 2 time stamps do not match and the file I have did not have the rates attached. In addition to that when we were on the phone to Lapham you asked about SIP rates and the Victory gold rates are our official SIP rates but they do not have ANYTHING to do with Verizon. All Verizon rate decks to Covista are always labeled VZ. I'm willing to work something out but I can not honor those Victory gold rates on the Verizon circuit. It's \(1 / 5 \mathrm{my}\) cost. Call me to discuss.

\section*{\#1}

From: Joe Mullin
To: iparman@victoryc.com
Cc: Mark Kukta
Sent: Friday, June 05, 2009 9:21 AM
Subject: FW: Victory Communications

\section*{\#2}

From: Joe Mullin
Sent: Friday, June 05, 2009 10:22 AM
To: jparman@victoryc.com
Cc: Mark Kukta
Subject: FW: Victory Communications
-- Original Message --.
From: Joe Mullin
To: 'Jimmy Parman'
Sent: Tuesday, July 07, 2009 7:41 AM
Subject: FW: Victory Communications
Here is the original e-mail I sent you. It is Victory Gold attached
Thanks,
Joe Mullin
VP of Network \& Facilities
212-277-8041
www.1PHONE.com

\section*{From: Joe Mullin}

Sent: Friday, June 05, 2009 10:22 AM
To: jparman@victoryc.com
Cc: Mark Kukta
Subject: FW: Victory Communications
Jimmy, I just noticed these new rates and they are not in our routing system. Are these your current official rates to Covista? If so I will have Mark rerun what was sent earlier for Tony.

Thanks, Joe Mullin
VP of Network \& Facilities
212-277-8041
www.1PHONE.com

\section*{Vassilakis, Olympia}

From: Jimmy Parman [iparman@victoryc.com]
Sent: Monday, July 06, 2009 4:55 PM
To: Joe Mullin
Cc: nbroyles@xtensionservices.com
Subject: Re: Victory Communications
Importance: High
Stop routing to those rates immediately. The only connection you have with us is directly to Verizon which is the deck that I sent Jim labeled Pricing-VZ-0409. Those were the rates I thought you were referring to when you asked me to confirm them. There is no way for us to get the other rate deck applied to the Verizon circuit so if I would have known you were referring to our VOIP deck I would have told you at the time. If you have confirmation otherwise please send it to me immediately.

Once again, Please stop touting based on the "Victory-Gold" rates. We have no connectivity between Covista and that provider to accommodate that rate deck.

\section*{Jp}
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----- Original Message .---
From: Joe Mullin
To: 'Jimmy Parman'
Cc: Jay Brown; Neil O. Broyles
Sent: Monday, July 06, 2009 3:38 PM
Subject: RE: Victory Communications

```

We routed to our Victory connection based on these rates and I requested you confirm them prior to the traffic starting back up.

Thanks,
Joe Mullin
VP of Network \& Facilities
212-277-8041
www.1PHONE com

From: Jimmy Parman [mailto:jparman@victoryc.com]
Sent: Monday, July 06, 2009 3:31 PM
To: Joe Mullin
Cc: Jay Brown; Neil O. Broyles
Subject: Re: Victory Communications
Importance: High
Joe,
These rates are not through Verizon. These are our VOIP offering through our switch. The rates that are for Verizon that I sent back to you after we had the call w/ Lapham are attached. The deck Jay sent you never touches Verizon. It's a little confusing from Jay's email below but we can not honor these rates through Verizon. Let me know when you can discuss.

Thank you,
Neil

From: Neil Broyles
Sent: Monday, July 26, 2010 10:10 AM
To: Bill Kendall
Cc: Ray Hexamer; Lyle Patrick
Subject: First Comm: Covista
Bill,
To ensure that the Collection Attorney has all of the details, pertaining to the Covista collection issue, please provide him with this email and attachments.

Would you also provide him with the Daily Breakout comparison of charges of the FC/XSINictory rates versus the Victory Gold rates.

We can discuss with Collections on Wednesday (2:00 PM call scheduled).
Thank you,
Neil

July 2009 emails:

From: Neil Broyles [mailto:neil.broyles@insightbb.com]
Sent: Friday, July 17, 2009 9:06 AM
To: 'Rick Buyens'
Cc: 'Dave Johnson'
Subject: FW: Victory - Covista June Billing
Rick,


Covista is disputing \(\$ 231,496.67\) on the attached 7/6/2009 Invoice (attached INV18561_116237.pdf).
Jimmy had been saying the Covista traffic was going to ramp-up, because we had been raising T1 Minimum concerns, but this is why the Covista traffic spiked in June.

XSI provided Covista Rate Changes to Jimmy on 4/9/2009, with an Effective Date of 5/9/2009; and, Jimmy forwarded the Rate Change to Covista on 4/9/09, for their XSI/Nictory/Nerizon Account 116237.

As indicated by the attached email (FW Victory Communications.eml), Jay Brown, an employee of Jimmy's, sent Covista rates for a different Victory Provider (Kosher Communications-Victory GOLD Rates) and Jimmy confirmed the rates on June \(5^{\text {th }}\) (Note: These were NOT XSINerizon Rates that Jimmy confirmed, they were Victory Gold/Kosher Rates). However, Covista routed their traffic to XSI/Nictory/Nerizon, based on the Victory Gold/Kosher Rates.

Jimmy views this issue as an XSI issue, because XSI was unable to provide CDRs until 6/30/2009, and if Covista had received the CDRs daily, then they would have recognized the Cost variance, raised the issue with Jimmy, and stopped sending traffic. The CDRs were delayed, because of XSI Billing System issues. Covista brought the cost issue to Jimmy's attention on 7/6/2009, which is the day the Invoice was issued. Jimmy has been in discussions with Covista, but Covista sent the below Dispute email to Jimmy yesterday.```

