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PUCO

August 28, 2013

Betty McCauley Acting Secretary Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

Re: Case No: 13-1831-TP-CSS

Dear Ms. McCauley,

TDS Telecom denies all claims of property damage. TDS has on numerous occasions attempted to resolve this issue with Ms. Schlack, including sending technicians and a Field Service Manager to her residence to inspect the alleged damage.

Our offer to remove telecommunications equipment at the premise is standing. As indicated in our response to informal complaint case WSCH0213132H, Mrs. Schlack is aware of how to reach TDS if she would like TDS to proceed with removing the telecommunications equipment.

Sincerely,

TDS Telecom

Manager - State Government Affairs - KY, OH & TN

865-671-4753