BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)
Wendy Schlack,)
Complainant,)
v.) Case No. 13-1831-TP-CSS
)
TDS Telecom,)
)
Respondent.)

<u>ENTRY</u>

The attorney examiner finds:

- (1) On August 22, 2013, Wendy Schlack (Ms. Schlack) initiated a complaint against TDS Telecom. In the complaint, Ms. Schlack claimed she was lied to and cheated and that she has certain telephone conversations on tape.
- (2) On September 5, 2013, TDS Telecom docketed a letter denying all claims of property damage and offering to resolve this matter.
- (3) Rule 4901-9-01(B), Ohio Administrative Code (O.A.C.), directs, in part, that all complaints filed with the Commission are to be in writing, shall contain the name of the public utility complained against, must contain a statement which clearly explains the facts which constitute the basis of the complaint, and a statement of the relief sought.
- (4) At this time, the attorney examiner determines that the complaint must be supplemented by providing a clear explanation of the facts constituting the basis of the complaint as well as the relief being sought in accordance with Rule 4901-9-01(B), O.A.C. Ms. Schlack should file such a supplement to the complaint by October 4, 2013, if she desires to pursue this matter. TDS Telecom will then have 20 days after service of the supplement by the Commission's docketing division to file an answer to the supplemented complaint.

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It is, therefore,

ORDERED, That the parties comply with finding (4). It is, further,

ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/Jeffrey R. Jones

By: Jeffrey R. Jones

Attorney Examiner

sef/vrm

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in

Case No(s). 13-1831-TP-CSS

Summary: Attorney Examiner Entry directing the parties to supplement the record; electronically filed by Vesta R Miller on behalf of Jeffrey R. Jones, Attorney Examiner, Public Utilities Commission of Ohio