



**Public Utilities  
Commission**

John R. Kasich, Governor  
Todd A. Snitchler, Chairman

**Commissioners**

Steven D. Lesser  
Asim Z. Haque  
Lynn Slaby  
M. Beth Trombold

August 23, 2013

Wendy Schlack  
9703 Morrow-Woodville  
Pleasant Plain, OH 45162

Case No: 13-1831-TP-CSS

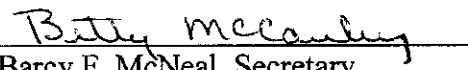
Dear Wendy Schlack:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against TDS Telecom. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

  
Barcy F. McNeal, Secretary  
Betty McCauley, Acting Secretary  
Tanowa Troupe, Acting Secretary

Enclosure  
BM/dh