

FILE

11-5905-EL-RDR

From: webmaster@puc.state.oh.us
 To: PUCO ContactThePUCO
 Subject: 75350
 Received: 7/10/2013 10:57:10 AM
 Message:
 WEB ID: 75350 AT:07-10-2013 at 10:56 AM

Related Case Number:

TYPE: complaint

NAME: Ms. Amber Sudduth

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7240 Thompson Rd
- Goshen , Ohio 45122
- USA

PHONE INFORMATION:

- Home: (513) 828-9503
- Alternative: (513) 625-7845
- Fax: (no fax number provided?)

E-MAIL: quiksaautosales@live.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Jeremy J Quick
- Service address: 6991 Thompson Rd
- Service phone: (513) 625-7845
- Account Number: 7770-3687-05-1

COMPLAINT DESCRIPTION:

Duke Energy increased the delivery rates for small commercial businesses that are ridiculous! Delivery charges for our previous bill were \$102.99 under their DM01 rate. We received our bill for June, where we used less energy, and our delivery charges are \$296.86 under a DS01 Rate. This will put our company out of business in the winter months. At the bottom of the bill it states, "in case No. 11-5905-EL-RDR" you all approved an adjustment allowing them to charge this ridiculously higher rate. Our business will have to close down because we are a small business and cannot afford this type of overhead. In the winter months our electric bills will run over \$1000 due to this! I will be contacting Governor Kasich regarding this matter too. The Average monthly demand should be increased to at least 20 KW. You are hurting small businesses with this increase.

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 Technician SUN Date Processed JUL 12 2013

RECEIVED-DOCKETING DIV
 2013 JUL 12 AM 9:52
 PUCO