

FILE



Public Utilities Commission

John R. Kasich, Governor
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Commissioners

Steven D. Lesser
Asim Z. Haque
Lynn Slaby
M. Beth Trombold

REVISED

July 8, 2013

Ms. Brenda Adams
226 Grand Avenue
Chillicothe, Ohio 45601

Case No: 13-1582-TR-CSS

Dear Ms. Adams:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Herlihy Moving and Storage. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the moving company. The moving and storage company has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary
Betty McCauley, Acting Secretary
Tanowa M. Troupe, Acting Secretary

Enclosure
BFM/pdc

180 East Broad Street
Columbus, Ohio 43215-3793

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