

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Frontier North Inc. to) TRF Docket No. 90-5023-TP-TRF
modify its terms of its late payment policy)
) Case No. 13 - 1360 - **TP** - ATA
) NOTE: Unless you have reserved a Case #, leave the "Case No" fields
) BLANK.

Name of Registrant(s) Frontier North Inc.
DBA(s) of Registrant(s) _____
Address of Registrant(s) 1300 Columbus Sandusky Rd N Marion, OH 43302
Company Web Address www.Frontier.com
Regulatory Contact Person(s) Rachel Winder Phone 614-578-9999 Fax _____
Regulatory Contact Person's Email Address Rachel.winder@ftr.com
Contact Person for Annual Report Cassandra Cole Phone 740-383-0490
Address (if different from above) 1300 Columbus Sandusky Rd N Marion, OH 43302
Consumer Contact Information Cassandra Cole Phone 740-383-0490

Address (if different from above) 1300 Columbus Sandusky Rd N Marion, OH 43302

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter [4901:1-6](#) OAC.

Section III – Carrier to Carrier is Pursuant to [4901:1-7](#) OAC, and Wireless is Pursuant to [4901:1-6-24](#) OAC.

Section IV – Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce or Increase Late Payment	<input checked="" type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA 1-6-14(F) (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(F) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(F)(4) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(G) (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA 1-6-25(B) (0 day Notice)
Other* (explain) _____			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: June 13, 2013				

Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 day)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNC 1-6-09 * (Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	
Wireless Providers See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Frontier North, Inc., and am authorized to make this statement on its behalf.

Rachel G. Winder
(Name)

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) June 13, 2013 at (Location) Delaware, Ohio

*(Signature and Title) /s/ Rachel G. Winder, (Date) June 13, 2013
State Manager, Government and Regulatory
Affairs

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Rachel G. Winder verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title)/s/ Rachel G. Winder, State Manager, Government and Regulatory Affairs (Date) June 13, 2013

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Current Tariff Page

Frontier North Inc.

SERVICING CHARGES

1. SERVICE CONNECTIONS, MOVE AND CHANGE CHARGES (Cont'd)

1.02. CHARGES (Cont'd)

<u>SERVICE CHARGE</u>	
<u>Business</u>	<u>Residence</u>

1.02.05. NON PAYMENT RECONNECTION

When service to a customer is suspended or terminated for non-payment of bills, and the customer requests reconnection of his service at the same location, he will be charged:

- | | |
|---|------------------------|
| A. Service Ordering Charge, Subsequent, per occasion..... | See Paragraph 1.02.01. |
| B. Central Office Charge, per line..... | See Paragraph 1.02.03. |
| C. Premises Visit, when required per occasion..... | See Paragraph 1.02.02. |

These charges are in addition to all past charges not paid and any other charges for installation, relocation, and change requested by the customer.

1.03. LATE PAYMENT CHARGE

A late payment charge of 1.50 percent or \$5.00, whichever is greater, applies to each residential customer's bill when the previous month's bill has not been paid in full, leaving a balance of \$30.00 or more. A late payment charge of 1.50 percent or \$10.00, whichever is greater, applies to each business customer's bill when the previous month's bill has not been paid in full, leaving a balance of \$10.00 or more. The late payment charge will be assessed on the past due amount thirty (30) days after the bill date. Late payment charges will not apply to service order charges associated with commencement of Lifeline service. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier. Each residential customer shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon request of the customer.

This charge does not apply to:

- amounts which are in dispute at the time the late payment charge would otherwise be applied.
- amounts previously billed as a late payment charge.

Exhibit B

Proposed Tariff Page

BASIC LOCAL EXCHANGE SERVICE TARIFF
P.U.C.O. No. 11

SECTION 2
1st Revised Sheet No. 4
Cancels Original Sheet No. 4

Frontier North Inc.

SERVICING CHARGES

1. SERVICE CONNECTIONS, MOVE AND CHANGE CHARGES (Cont'd)

1.02. CHARGES (Cont'd)

	<u>SERVICE CHARGE</u>
	<u>Business</u> <u>Residence</u>

1.02.05. NON PAYMENT RECONNECTION

When service to a customer is suspended or terminated for non-payment of bills, and the customer requests reconnection of his service at the same location, he will be charged:

- | | |
|---|------------------------|
| A. Service Ordering Charge, Subsequent, per occasion..... | See Paragraph 1.02.01. |
| B. Central Office Charge, per line..... | See Paragraph 1.02.03. |
| C. Premises Visit, when required per occasion..... | See Paragraph 1.02.02. |

These charges are in addition to all past charges not paid and any other charges for installation, relocation, and change requested by the customer.

1.03. LATE PAYMENT CHARGE

A late payment charge of 1.50 percent or \$7.50, whichever is greater, applies to each residential customer's bill when the previous month's bill has not been paid in full, leaving a balance of \$30.00 or more. A late payment charge of 1.50 percent or \$10.00, whichever is greater, applies to each business customer's bill when the previous month's bill has not been paid in full, leaving a balance of \$10.00 or more. The late payment charge will be assessed on the past due amount thirty (30) days after the bill date. Late payment charges will not apply to service order charges associated with commencement of Lifeline service. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier. Each residential customer shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon request of the customer.

(I)

This charge does not apply to:

- amounts which are in dispute at the time the late payment charge would otherwise be applied.
- amounts previously billed as a late payment charge.

Issued: June 13, 2013

Effective: July 13, 2013

In Compliance with The Public Utilities Commission of Ohio
Case No. 13-1360-TP-ATA
by Kenneth Mason, Vice President, Government and Regulatory Affairs

Exhibit C
(Description of Change)

The applicant hereby proposes to change the amount it charges for late payments from 1.5% or \$5.00 whichever is greater, to 1.5% or \$7.50 whichever is greater.

Exhibit D

(Customer Notices)

On July 13, 2013, the following bill message was included on customer bills:

“Effective with your next month's bill, a late payment fee of 1.5% or \$7.50, whichever is greater, will be assessed on any unpaid balance.”

In addition, the customer notice was sent to the commission provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with Ohio Adm. Code 4901:1-6-07 and the Ohio Consumer's Counsel provided electronic mailbox at occtelco@occ.state.oh.us.

The attached affidavit accompanies this notice as well.

CUSTOMER NOTICE AFFIDAVIT

AFFIDAVIT

I, Rachel Winder, am an authorized agent of the applicant corporation, Frontier North, Inc., and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit was sent to affected customers as a bill message on June, 13, 2013, in accordance with OAC Rule 4901:1-6-07. I declare under penalty of perjury that the foregoing is true and correct.

Execute on (Date): June 13, 2013

At (Location): Delaware, Ohio

Signature: /s/ Rachel G. Winder
State Manager, Government and Regulatory Affairs

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/13/2013 12:47:00 PM

in

Case No(s). 13-1360-TP-ATA, 90-5023-TP-TRF

Summary: Application to modify the terms of its late payment policy electronically filed by Ms. Rachel G Winder on behalf of Frontier North, Inc.